



LYUDMILA LIHOGLYAD

QA LEAD / MANAGER

ABOUT ME

I have experience in testing since 2010. I like to improve work processes by reducing costs, working with risks, and increasing the efficiency of project processes. Another important aspect for me is the transparency of processes and team motivation. I want all employees to enjoy their work and be interested in achieving common goals. I worked with teams of up to 30 testers. I worked on new and old projects. I am good at conducting technical interviews, onboarding, auditing, and developing the competence of employees. I pay attention to software test analysis and test design to optimize testing. I have extensive experience in task estimation. I like interesting and important projects where there are friendly energetic teams. I like to discuss new tasks together. I like to look for ways to do everything most effectively.

High stress resistance)

CONTACT ME

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EXPERIENCE

OUTSOURCING:

QA Lead

Faberlic Partner. Platform for interaction between consultants and distributors of cosmetic products (Web, Mobile) | May 2021 - March 2022

Team: 27 testers

- team management
- optimization of testing processes
- conducting interviews
- onboarding
- development of testers' competence
- evaluation, planning and monitoring of the testing process
- reporting on test results

Test analyst

BCK. Web software for insurance company, b2b (Web) | November 2019 - April 2021

- product analysis
- test design
- functional testing, smoke, regression
- API, UI testing
- work with databases, sql

QA Lead

Post Office Automation Software (desktop) | November 2018 - November 2019

- team management
- software analysis
- development of test documentation
- functional testing

Test analyst, QA Lead

State information system (Web) | December 2015 - November 2018

Team: 17 testers

- team management
- test analysis
- processes optimization

QC engineer

7 Pikes. Software for A5 pharmacy network (Web, desktop) | December 2011 - November 2015

- functional testing
- development of test documentation
- registration and validation of defects

PROFESSIONAL SKILLS

Test management:

- organization of the testing process;
- audit and optimization of processes;
- selection of employees for the team;
- onboarding;
- work with metrics;
- staff development;
- evaluation and planning;
- work with risks.

Manual testing:

- test analysis and test design;
- requirements testing;
- functional testing;
- smoke and regression testing.

Database:

- MySQL;
- PostgreSQL;
- SQL.

API testing (Rest, Soap):

- Postman;
- Curl;
- SoapUI.

Defect tracking systems:

- TFS;
- JIRA.

Test case tracking systems::

- TestRail;
- TFS.

Languages:

English, beginner level



COACH OF EDUCATIONAL COURSES

- Audit and optimization of QA processes
<https://www.software-testing.ru/edu/3-online/316-audit>
- Creation and development of a testing team
<https://www.software-testing.ru/edu/3-online/324-team-management>
- Comprehensive training system for testers according to the ISTQB FL program <https://www.software-testing.ru/edu/3-online/239-istqb-fl>
- School Test Analyst <https://www.software-testing.ru/edu/schedule/229>



EDUCATION

- 2020 Course "Requirement Testing"
- 2020 Specialty: "Data analysis and statistical output in R language", Prometheus Certificate
- 2020 Specialty: "Fundamentals of Software Testing", Prometheus Certificate
- 2018 Specialty: "Integrated training system for testers under the ISTQB FL program".
- 2017 Course "School of Test Managers"
- 2016 Specialty: "Basics of NetBeans Java programming". dl.aik.ua.
- 2013 "SQL for testers"
- 1990—1995 Vinnytsia Pedagogical University.
Specialty: "Mathematics and Informatics"



MY PUBLICATIONS:

- Let's talk about the motivation of the team of testers
<https://quality-lab.ru/lets-talk-about-testing-team-motivation/>
- Interaction of testers and developers: problems and their solutions <http://software-testing.ru/library/around-testing/processes/2524-developers-testers-relationshiphttps://quality-lab.ru/developers-testers-relationship-problems-and-how-to-solve-them/>
- How to conduct testing to satisfy users of the product
<https://quality-lab.ru/how-to-make-users-happy-with-testing/>