



Alberto Lázaro Belinchón

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Gender: Male **Date of birth:** 03/09/2002 **Nationality:** Spanish

ABOUT ME

I am a junior Java developer, focused on growing professionally and personally, I know how to work in teams, with leadership skills, great initiative and good time management.

WORK EXPERIENCE

[15/03/2022 – 20/07/2022] **Technical Support Specialist**

Fractalia

City: Madrid

Country: Spain

Main activities and responsibilities:

User service and support.

Analysis, documentation, follow-up and resolution of incidents.

Use of ticketing software.

Verification of information in Active Directory

Consulting users in Azure.

-Outlook application resolution.

-Diagnosis of hardware failures.

[10/04/2021 – 24/06/2021] **IT Support Technician**

Indra Sistemas, S.A

City: Madrid

Country: Spain

Main activities and responsibilities:

Maintenance of facilities

Troubleshooting

Attention to customer inquiries

Assignment and return of equipment (inventory)

[14/10/2020 – 20/03/2021] **Support technician**

ISEP CEU

City: Madrid

Country: Spain

Main activities and responsibilities:

Maintenance of the facilities, administer software, troubleshooting, repair hardware and warehouse inventory.

EDUCATION AND TRAINING

[15/09/2019 – 30/06/2021] **Medium degree in Microcomputer Systems and Networks**

ISEP CEU <https://www.isepceu.es/>

Address: C\ Pirineos 55, 28040, Madrid, Spain

[15/09/2021 – Current] **Superior Degree in Multiplatform Application Development**

ISEP CEU <https://www.isepceu.es/>

Address: C\ Pirineos 55, 28040, Madrid, Spain

Field(s) of study: Information and Communication Technologies : *Software and applications development and analysis*

HOBBIES AND INTERESTS

Programming Languages

In my spare time I dedicate my time to program small protectors. These are the languages I know:

Python, Java and JavaSwing, Javascript/HTML5/CSS, SQL, PLSQL.

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