# Requirements

The document provides sample of hospital management system for software requirement engineering.

### **Functional requirements:**

The functional requirements for a system describe what the system should do. In principle, the functional requirements specification of a system should be both complete and consistent.

- **Patient management**: The system should allow for the registration, admission, discharge, and transfer of patients, as well as the management of their medical records.
- **Appointment scheduling**: The system should enable patients to schedule appointments with doctors or specialists.
- **Staff management**: The system should allow for the management of hospital staff, including doctors, nurses, and administrative personnel.
- **Inventory management**: The system should allow for the management of hospital supplies, including medicines, medical equipment, and consumables.
- **Billing and insurance**: The system should provide functionality for the generation and management of invoices and support for insurance claims.

### **Non Functional Requirements**

The non-functional requirements are not directly concerned with the specific functions delivered by the system. They may specify system performance, security, availability, and other emergent properties.

- **Security**: The system should ensure the privacy and security of patient information and comply with relevant regulations such as HIPAA.
- **Performance**: The system should be able to handle large volumes of data and traffic and provide fast response times to users.
- **Reliability**: The system should be reliable and available 24/7, with backup and disaster recovery systems in place.
- **Usability**: The system should be easy to use and intuitive for users, with clear navigation and a user-friendly interface.
- **Scalability**: The system should be scalable to accommodate the hospital's growth and changing needs, with the ability to handle increasing data volumes and users.

# **Business Requirement**

Business requirements are an outline description of the system and how the system is intended to support business processes.

- **Cost-effectiveness**: The system should provide cost-effective solutions for the hospital's administrative and clinical operations, resulting in cost savings for the hospital.
- **Compliance**: The system should comply with all relevant regulations, as well as any industry standards and best practices.

- **Workflow optimization**: The system should optimize hospital workflows and reduce inefficiencies, resulting in increased productivity and improved patient care.
- Integration: The system should integrate with existing hospital systems and technologies.
- **Customization**: The system should be customizable to meet the unique needs of the hospital, such as specific workflows, reports, and data analysis.

#### **Business rules:**

Business rules are specific rules that govern the behavior of a software system in relation to the business processes and policies of an organization.

- Access control: The system should have access control mechanisms to ensure that only authorized personnel have access to sensitive patient information.
- **Data validation**: The system should perform data validation checks to ensure that entered data is accurate and consistent.
- **Workflow rules**: The system should have predefined workflows for specific tasks, such as patient admission and discharge, to ensure that hospital staff follows standardized procedures.
- **Billing rules**: The system should have predefined billing rules to ensure that patients are billed accurately and in a timely manner.
- **Compliance rules**: The system should have predefined compliance rules to ensure that the hospital complies with all relevant regulations and laws.

### **User requirements:**

User requirements reflect the specific needs or expectations of the software's customers.

- **User-friendly interface**: The system should have a user-friendly interface that is easy to navigate for healthcare providers and other users.
- **Mobile access**: The system should be accessible via mobile devices, allowing healthcare providers to access patient information and manage appointments on the go.
- **Patient management**: The system should be able to manage patient information, including demographics, medical history, diagnoses, and treatments.
- **Appointment scheduling**: The system should allow patients to book appointments with healthcare providers, and healthcare providers should be able to view their schedules and manage appointments.
- **Electronic health records (EHRs)**: The system should be able to store, retrieve, and share patient medical records securely.
- **Reporting and analytics**: The system should provide reports and analytics that allow healthcare providers and hospital administrators to make informed decisions.

# **Physical product Requirements:**

- Backup and storage devices
- Mobile devices
- Computer hardware
- Networking equipment

• Peripheral devices

#### **External interfaces**

- **User interfaces**: graphical user interfaces (GUIs), command-line interfaces (CLIs), or voice recognition systems.
- Application programming interfaces (APIs): interfaces through which the software system
  interacts with other software applications or services, such as web services, databases, or thirdparty software components
- **Network interfaces**: These are the interfaces through which the software system communicates over a network, such as through protocols like TCP/IP or HTTP.
- **Device interfaces**: These are the interfaces through which the software system interacts with external hardware devices, such as sensors, actuators, or data acquisition systems.
- **File interfaces**: These are the interfaces through which the software system reads and writes files, such as text files, spreadsheets, or databases.

### **Development constraints**

- Budget constraints
- Time constraints
- Resource constraints
- Technical constraints
- Regulatory constraints

#### Wireframes

Wireframes are visual representations of a software system's user interface that depict the layout and functionality of different screens or pages.

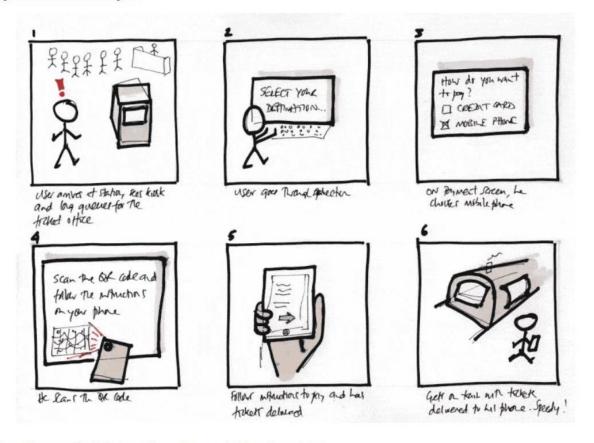
- Login screen
- Dashboard
- Patient information screen
- Appointment scheduling screen
- Billing and payment screen
- Complaint screen

### **High Level and Low Level Story Boards**

A storyboard is an illustrated, step-by-step presentation describing how people will perform a target activity using your new product concepts.

- Low-level storyboarding typically involves a high degree of specificity and detail, with a focus on individual features and functions.
- High-level storyboarding is used to create a rough outline of the product and its major components, without going into detail about specific features or functions.

# Storyboard example



**Storyboard example**: ticket purchase process by User Experience.