

```
graph TD; A([Input Process]) --> B{ }; B -- "Use Time < hour" --> C{ }; B -- "Use Time > 1 hour" --> D{ }; D -- "Necessary" --> C; D -- "Unnecessary" --> E{ }; E -- "Have Rule Cover" --> C; E -- "No Rule Cover" --> F([Change]); C -- "Can Improve" --> G{ }; C -- "Can not improve" --> H([Not Change]); G --> F
```

The flowchart illustrates the Rule Pruning Process. It begins with an 'Input Process' oval, which leads to a decision diamond. This diamond branches into two paths: 'Use Time < hour' and 'Use Time > 1 hour'. The 'Use Time < hour' path leads to a second decision diamond, which branches into 'Can Improve' and 'Can not improve'. The 'Can not improve' path leads to a 'Not Change' oval. The 'Can Improve' path leads to a third decision diamond, which branches into 'Have Rule Cover' and 'No Rule Cover'. The 'Have Rule Cover' path leads to the 'Can Improve' path, and the 'No Rule Cover' path leads to a 'Change' oval. The 'Use Time > 1 hour' path leads to a third decision diamond, which branches into 'Necessary' and 'Unnecessary'. The 'Necessary' path leads to the 'Can Improve' path, and the 'Unnecessary' path leads to the 'No Rule Cover' path.

[illegible]

```
graph TD
    subgraph Customer
        Start(( )) --> Call[Call for service by internal phone]
    end
    subgraph Officer
        Call --> GiveHelp[Give basic help and details on paper]
        GiveHelp --> NeedsService{Needs Service}
        NeedsService --> Contact[Contact Customer]
        Contact --> GiveHelp
        Contact --> Service[Service Customer]
        Service --> Ready{Ready}
        Ready --> Schedule[Schedule Time]
        Schedule --> Signature1[Signature]
        Signature1 --> Ready
    end
    subgraph GSO[General Service Officer Division]
        GiveHelp --> NeedsService
        NeedsService --> RequireMentor{Require Mentor}
        RequireMentor --> Contact
        RequireMentor --> Signature2[Signature]
        Signature2 --> Done{Done}
    end
    subgraph SL[Section Leader Division]
        Done --> Signature3[Signature]
        Signature3 --> Store[Store Paper]
        Store --> End(( ))
    end
    subgraph Leader[Leader Division]
        Signature3 --> Signature4[Signature]
    end
```

Figure 5. New business process model