

## 1.4 Goals, Structure, and Organization

# What is Flexibility?

- Flexibility—the ability to change—is the key operational goal of business process management. The subjects of change are diverse.
- Business process management not only supports changing the organizational environment of the business process, but also facilitates changes in the software layer without changing the overall business process.
- business process management also facilitates continuous process improvement. The idea is to evolutionarily improve the organization of work a company performs.

# Structure of this book

- A business process model is used to represent the structure of this book, as shown in Figure 1.7. The book is organized into three parts, providing a foundation of business process management, looking at concepts and languages for business process modelling, and investigating architectures and methodologies.

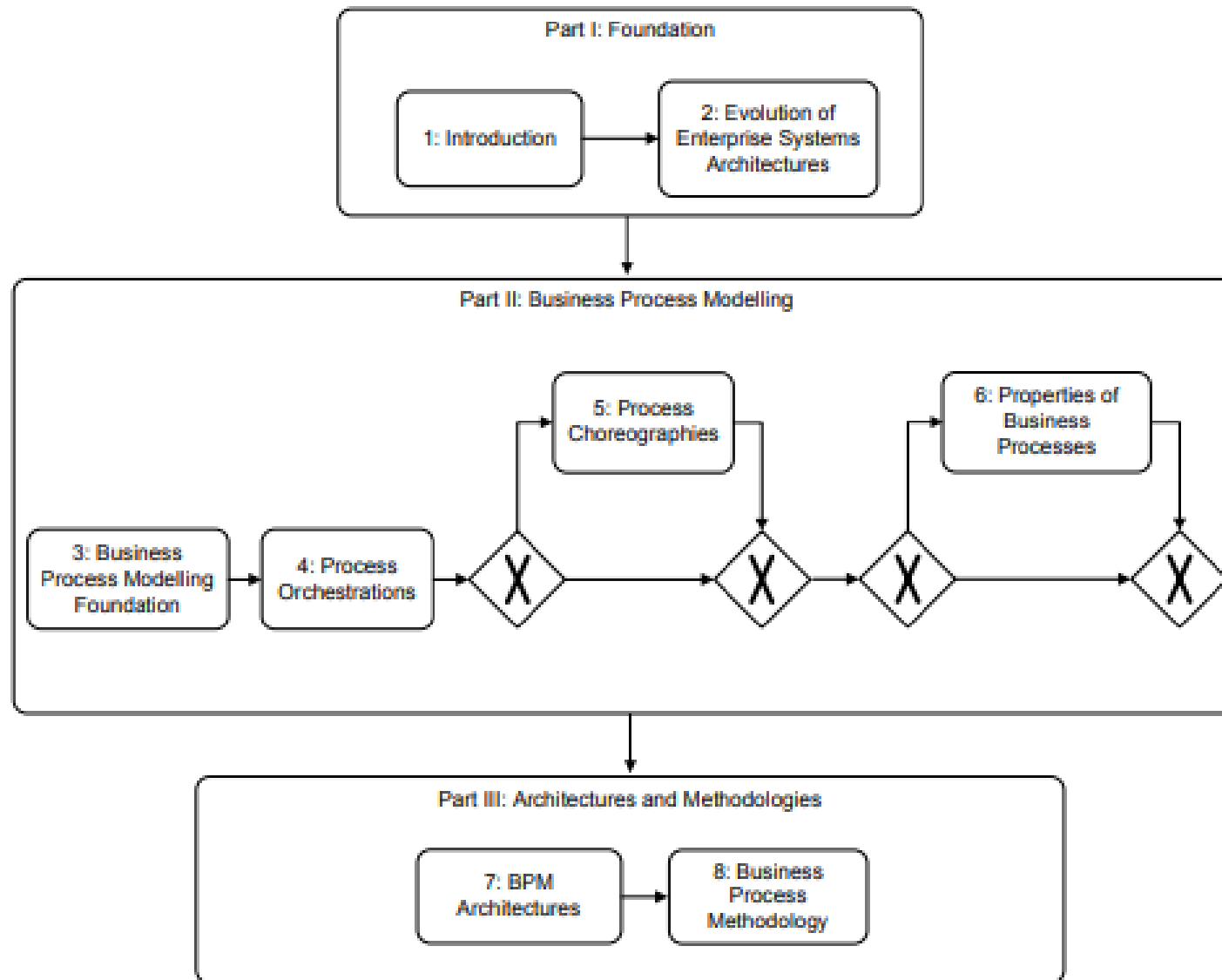


Fig. 1.7. Structure of this book—recommended reading process

# Reference

- Chapter 1 has completed.
- Please read this chapter, and draw all the diagrams with the help of Visio software and submit in next class in hard form
- Also bring your laptops with installed software.
- YouTube source Fundamentals of Business Process Management (BPM) [Jan Mendling](#)