

Reported by: Md. Foysal Ahmed

Bug Summary Table

Bug ID	Title	Severity	Priority	Type
1	Image Barcode Scanner Not Working	High	High	Functional
2	Failed to Download Reports (PDF)	-	-	Functional
3	No Login Security	High	High	Security
4	Data Lost Without Recovery Option	Low	Highest	Data Integrity
5	Lack of Push Notification	Low	High	Feature Limitation

Bug Report 1:

1. **Bug Title:** Image Barcode Scanner Not Working in Product Entry
2. **Source:** Play Store Review, **User Name:** Mahbub Rahman, **Date:** March 21, 2025
3. **Device & OS Info:** AT15 pro max, Android 13
4. **App Version:** 2.0.3
5. **Steps to Reproduce:**
 - Open the Hishabee Business app.
 - Navigate to either Stock Khata or Purchase. Tap to add a new product.
 - Tap the Barcode Icon to launch the scanner.
 - Place a valid barcode (EAN or UPC) in front of the camera. Wait for the scanner to detect the product.
6. **Expected Result:** The barcode should be successfully scanned. The app should automatically detect the product details.
7. **Actual Result:** The scanner is open but failed to detect or read barcode.
8. **Bug Type:** Functional error
9. **Severity:** High
10. **Priority:** High
11. **Screenshot:** https://drive.google.com/file/d/1_0tLwDbPX9r0DdbIMfgSfiYZ9nK82Rz/view?usp=sharing

Bug Report-2:

1. **Bug Title:** Failed to download Buying report and Selling report
2. **Source:** Play Store Review **User Name:** Mahbub Rahman, **Date:** March 21, 2025
3. **Device & OS Info:** AT15 pro max, Android 13
4. **App Version:** 2.0.3
5. **Steps to Reproduce:**
 - Open the Hishabee app.
 - Navigate to the **Business Report** section from the home screen.
 - Tap to the Buying report and selling report in the footer section.
 - Click the pdf on the top of the right section. ❌Failed to save PDF.
6. **Expected Result:** The app should allow users to download or export Buying report and Selling report
7. **Actual Result:** Failed to download or save PDF 8. **Bug Type:** Functional error 9. **Screenshot:**

https://drive.google.com/file/d/19QXYter8_QIS8AWB0Q4UpuHLM8sxTWz6/view?usp=sharing

Bug Report-3:

1. **Bug Title:** No Login Security
2. **Source:** Play Store Review; **User Name:** S B H ridoy, **Date:** April 5, 2025
3. **Device & OS Info:** AT15 pro max, Android 13
4. **App Version:** 2.0.3
5. **Steps to Reproduce:**
 1. Install and open the Hishabee Business app.
 2. Log in using your phone number and OTP.
 3. Close and reopen the app.
 4. Observe that users are logged in automatically without any verification (no PIN, password).
 5. Try accessing from another device remaining same issue repeat.
6. **Expected Result:** After the initial login, the app should prompt for security verification such as a PIN, password, biometric, or at least a re-login.

7. **Actual Result:** App allows direct access every time after first login and No PIN, password, or biometric authentication is required.
8. **Bug Type:** Security issue
9. **Severity:** High
10. **Priority:** High
11. **Screenshot or Video (Optional):** Not need.
12. **Additional Notes:** This flaw raises serious privacy and data security risks. User review also reported concerns that business/customer data may not be secure.

Bug Report-4:

1. **Bug Title:** Data lost without recovery option
2. **Source:** Play Store Review; **User Name:** Arman Ahmed Sani, **Date:** February 19, 2025
3. **Device & OS Info:** AT15 pro max, Android 13
4. **App Version:** 2.0.3
5. **Steps to Reproduce:**
 - User claim that use the app over an extended period (e.g., 1–2 years) to store business data such as sales, expenses, stock, customer details.
 - Encounter app malfunction, crash, or reinstall the app.
 - Try to restore old business data through support or within the app.
 - Contact customer support when no restore option is visible or data is missing.
6. **Expected Result:** App should maintain a secure, cloud-based backup of all business data. There should be an option to restore data after reinstallation or accidental loss.
7. **Actual Result:** All business data was lost. User claim that lost **2 years** of important business records.
8. **Bug Type:** Data Integrity
9. **Severity:** Low
10. **Priority:** Highest
11. **Screenshot or Video (Optional):** Not provided by user

Bug Report-5:

1. **Bug Title:** Lack of Push Notification
2. **Source:** Play Store Review; **User Name:** Mohammad Sajib, **Date:** May 12, 2025
3. **Device & OS Info:** AT15 pro max, Android 13
4. **App Version:** 2.0.3
5. **Steps to Reproduce:**

- Install and log in to the Hishabee Business app.
 - Wait for new customer orders or changes (dispatch, delivered, etc.).
 - Check if any push notification appears.
 - Go to device settings to check if push notification permission is requested.
5. **Expected Result:** The app should send real-time push notifications for important events (e.g., new order received, order status updated, payment confirmation).
 6. **Actual Result:** No push notifications are received even when important events occur.
 7. **Bug Type:** Feature Limitation
 8. **Severity:** Low
 9. **Priority:** High (Affects customer engagement and order management flow)