




MITCHELL GARRISON

Software Engineer and Experienced Manager

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Detail-oriented, quick-learner who has a passion for technology and software engineering. Highly motivated team player who knows how to ask questions and take direction. Skilled in team leadership and project management, always maintaining focus on deadlines. Years of customer service experience resulting in a customer-first approach to everything. Trained and conducted performance reviews for hundreds of teammates during years of warehouse management. Efficiency expert certified in 5S and Six Sigma organizational processes. Understands the importance of timely and concise communication.

TECHNOLOGICAL SKILLS:

CSS

React

HTML

Python

Django

Express

NodeJS

MongoDB

JavaScript

Apple + PC

Pivot Tables

Google Suite

Advanced Excel

SQL + PostgreSQL

IT Troubleshooting

EDUCATION:

Microsoft Excel for Data & Business Analytics

Udemy.com

November 2022

Software Engineering Immersive

General Assembly

October 2022

Software Engineering Immersive Program that included over 400 hours of professional training over 12 weeks. This course utilized a hands-on approach to design and build web applications with full functionality through HTML, CSS, JavaScript, React, and Python.

PROFESSIONAL EXPERIENCE:

WAREHOUSE MANAGER

February 2016 – May 2022

System Three Resins, Inc.

Lacey, WA

- Led a customer-focused team driven by data analytics and inventory control processes.
- Supervised 15 full and part-time employees and managed daily warehouse operations.
- Created a quality control process to make sure all orders shipped accurately and on time.
- Implemented an organizational system that created a standard for each position in the warehouse and an accountability toolkit, which increased efficiency and employee retention.
- Provided exceptional customer service regarding technical knowledge, shipping availability, and project estimates.
- Resolved any damaged orders or shipment discrepancies between the carriers and customers.
- Trained all employees on the vendor central software to submit and track hundreds of orders daily.
- Certified in IATA hazardous goods shipping for all international and hazardous air shipments.

WAREHOUSE LEAD

July 2009 – February 2016

Owens and Minor Distribution, Inc.

Sumner, WA

- Managed team of order-pickers who used mobile scanners and voice-picking technology to build and ship “Just-in-Time” orders of critical medical supplies across the Pacific Northwest region.
- Responsible for on-boarding and training of new employees and accuracy audits of all teammates.
- Certified in all warehouse equipment as well as hazardous material disposal.