

# Michelle Owens

Software Engineer | Atlanta, GA | (678) 791-6929

<https://www.linkedin.com/in/michelle-owens-b7945199/> | <https://github.com/m-java86> |  
<https://michelleowens-portfolio.netlify.app/> | [mpythondata@outlook.com](mailto:mpythondata@outlook.com)

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Creative software engineer with the ability to pick up new languages and technologies as needed. Prior to being a software engineer. I worked as a Researcher collecting, organizing, and analyzing opinions and data to solve problems, and explore issues.

## Software Development Skills

**Languages:** JavaScript, Java, SQL (PostgreSQL, MS SQL Server), Python, HTML5, CSS

**Technologies/Frameworks:** React, Vue.js Node.js, Express, Bootstrap, Git, Github, Spring Boot

## Education

DigitalCrafts | Certificate in Software Engineering | Atlanta, GA Aug 2019 - Dec 2019

- 16-week full stack immersive software development program

QA Ltd | Certificate in Software Engineering | United Kingdom May 2021-July 2021

- 8-week Java 8 Software Bootcamp

Southern New Hampshire University | B.S in Computer Science | Manchester, NH Sep 2010 - May 2014

## Projects

**Vue Weather** | <http://serene-cove-48161.herokuapp.com> | <https://github.com/M-Java86/vue-weather>

- A Front-End Weather app inside Vue.js using an Open Weather Map API(<https://openweathermap.org/api>) to make calls to a restful API to return the current weather data with changing backgrounds based on temperature.
- Features include: Open weather map API
- Built with: Vue.JS, JavaScript, HTML, CSS

**TODO List** | <https://my-todo-list-react1.herokuapp.com> | <https://github.com/M-Java86/mytodolist.git>

- ToDo List is a simple web application to add your daily task with the option to delete upon completion of task.
- Features include: useState hook, spread operator and destructuring, passing, and receiving props, updating state when it comes to arrays (add and delete items) and map and filter array methods.
- Built with React, HTML and CSS

**Tic Tac Toes** | <https://tic-tac-toe2.netlify.com/> | <https://github.com/M-Java86/Tic-Tac-Toe-.github.io>

- This is a web application that contains basic Software Engineering fundamentals that create a playable game
- Features include: Tic Tac Toe in plain JavaScript in a functional way.
- Built with JavaScript, HTML, CSS and JavaScript(JS)

## Professional Work Experience

Costar Realty Group | Community Researcher | Atlanta, GA Jan 2017 – Jul 2019

- Customer Service caller to apartment properties to research current and upcoming availabilities.
- Successful in overcoming objections over the phone while building a positive rapport with leasing agents.
- Top researcher helping to raise currency towards company goal.

Baker & Associates | Customer Service Representative | Atlanta, GA Mar 2010 - Dec 2016

- Maintain contact with customers and update them on the status of their accounts including debits and credits.
- Identify and resolve customers' problems and inquiries.
- Perform general accounting functions and ensure fulfillment of accurate and timely reporting.

Vital Recovery Services | Customer Service Representative | Norcross, GA Feb 2008 – Mar 2010

- Answered customer's questions and addressed problems and complaints in person and via phone.
- Helped customers select arrangements that best fit their personal needs.
- Built customer confidence by actively listening to their concerns and giving appropriate feedback.
- offered direction and gave constructive feedback to motivate team members.