

Mandaluyong College of Science and Technology
Bachelor of Science in Information Systems
System Analysis and Design (PCIS222)
2nd Semester AY 2024-2025

Business Scenario: MCST E-Library Laptop Borrowing System

Scenario Overview:

The MCST offers an E-Library System that allows students to borrow laptops for academic purposes (e.g., research, assignments, online learning). The system must manage the laptop inventory, track which student borrows a laptop, when the laptop is due for return, and ensure that laptops are available for other students after they are returned.

Key Entities:

Student

Attributes:

Library_ID (Primary Key)

Name

Program

Laptop

Laptop_ID (Primary Key)

Serial_Number

Brand

Model

IP_Address

Status (e.g., Available, Borrowed, Under Maintenance)

Loan

Attributes:

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Loan_ID (Primary Key)

Library_ID (Foreign Key)

Laptop_ID (Foreign Key)

Staff_ID (Foreign Key)

Borrow_Date

Due_Date

Return_Date

Status (e.g., Borrowed, Returned, Overdue)

Staff

Attributes:

Staff_ID (Primary Key)

Name

Position (e.g., Librarian, Assistant, Technician)

Laptop_Maintenance

Attributes:

Maintenance_ID (Primary Key)

Laptop_ID (Foreign Key)

Staff_ID (Foreign Key)

Maintenance_Type (e.g., Software Update, Hardware Repair)

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Maintenance_Date

Status (e.g., Pending, Completed)

Maintenance_Notes

Relationships between Entities:

Student - Loan (One-to-Many)

A Student can borrow multiple Laptops, but each Loan is linked to one Student.

A Loan record is created when a student borrows a laptop.

Laptop - Loan (One-to-Many)

A Laptop can be loaned to many students over time, but each Loan is linked to one Laptop.

A Laptop can have multiple loan records over time (once returned, it can be borrowed again).

Staff - Laptop_Maintenance (One-to-Many)

A Staff member (typically a technician) can handle multiple Laptop Maintenance requests.

Each Laptop_Maintenance record is assigned to one Staff member.

Laptop - Laptop_Maintenance (One-to-Many)

A Laptop can have multiple maintenance records over time (e.g., hardware repair, software update).

Each Laptop_Maintenance record is linked to one Laptop.

Explanation of the ERD:

Student: Represents the students borrowing the laptops from the e-library system. Each student can make multiple loans.

Laptop: The laptops available in the e-library. The system tracks the status (available, borrowed, or under maintenance) and logs maintenance issues related to each laptop.

Loan: Represents the borrowing activity where a Student checks out a Laptop. The loan includes information Student's library ID, laptop ID, date, time-in, time-out.

Staff: Represents the library or technical staff managing the laptops, handling the borrowing process, and performing maintenance.

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Laptop_Maintenance: If a Laptop needs maintenance (e.g., hardware repair or software update), a Laptop_Maintenance record is created. Staff are responsible for managing these maintenance tasks.

Example Use Case:

Student Borrows a Laptop:

A student goes to the e-library and requests to borrow a laptop.

The staff checks for the available laptops, and gives one to the student.

The staff asks the student for his library ID, enters it into the system along with the laptop ID, and a loan record is created.

The laptop's status is updated.

The student can now use the borrowed laptop.

If a loan is overdue, the server will send notification to the laptop, and after some time, the laptop will force-lock.

When the student returns the laptop, the staff asks the student for his library ID, and enters it into the system.

The laptop's status, and the loan record is updated.

The laptop is returned to the shelf.

Laptop Maintenance:

After a laptop is used for some time, it might need maintenance (e.g., software updates or hardware repairs).

The Laptop_Maintenance record is created, and a staff, typically the technician, performs the required maintenance.

The laptop's status is updated to under maintenance until repairs are completed.

Once completed, the laptop becomes available again for borrowing.

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Business Flow and Operations:

Loan Process:

Step 1: The student requests to borrow a laptop.

Step 2: The staff enters the library ID of the student, and the laptop ID into the system.

Step 3: The laptop is loaned to the student.

Step 4: The student returns the laptop, and the staff enters the library ID of the student into the system.

Step 5: The laptop is returned to the shelf.

Maintenance Process:

Step 1: A laptop needs maintenance (reported by the librarian to the technician or detected automatically).

Step 2: A laptop maintenance request is created, and the laptop is taken out of service until repaired.

Step 3: The maintenance is completed, and the laptop is made available for borrowing again.