**Project Iteration 1**

**Activity 3**

**User-Centric Computing II**

**COMP4600**

**Spring 2025**

**Project Name: Horizon Living**

**Team Name: JMD**

**Trello board URL:** [***Trello Board Link***](https://trello.com/b/qL2m22HL/uccii-project-board-unnamed)

**Github repo URL:** [**Github Link**](https://github.com/dh00158/UCCII-Project)

**Member information**

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| --- | --- |
| **#** | **Name** |
| 1 | Michelle Munguia |
| 2 | Joe Bruce |
| 3 | Donovan Harris |
| 4 |  |

**All the project iteration 1, activity 2 items from all members**

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| **Michelle Munguia Garcia** | |
| **Survey Monkey Survey** | |
| *Create a survey for me to understand users of a website that I have to build to provide information about a senior living facility/ nursing home to people of age 50 to 60 so that I can create user persona and user need statements.* | |
| [*Senior Living Survey Link*](https://www.surveymonkey.com/r/8ZMGPY8) | |
| **Interview users** | |
| **Age of the individual** | *57* |
| **Gender of the individual** | *Male* |
| **Interview questions and answers** | |
| Would you prefer a senior living facility with a more intimate, smaller community or a larger, more expansive facility? | *I I’d definitely prefer a smaller, more intimate community. I think it’s important to be in a place where I can form real connections with people. Big, expansive facilities can sometimes feel too impersonal* |
| What type of ambiance do you think would help you feel most comfortable in a senior living facility? | *II want a balance between having a peaceful space to unwind but also areas where I can engage with others if I feel like it.* |
| Which type of environment would you prefer in a senior living facility: a hotel-like setting with luxury amenities or a more private, residential community feel? | *d go with the residential community feel. I’m not really into the luxury hotel-type experience—it can feel a bit too much. I’d prefer a more laid-back, homey vibe where I can feel relaxed and at ease, with enough privacy but also a sense of community around me. That feels like a place I’d enjoy more in the long run.* |
| What would make you feel confident about the decision to move into a senior living facility? | *What would really help me feel confident is clear, transparent information. I want to know exactly what I’m getting into such as services offered, costs, and reviews from people who’ve lived there. Also, knowing that the place is staffed by genuinely caring people who respect my independence but are there when I need them would go a long way.* |
| How important is the availability of healthcare services in a senior living facility? | *It’s high on the list for me. I’m in good health now, but I know that can change. I’d want to be in a place where healthcare services are available and easily accessible, just in case. I don’t need anything overly invasive, but it’s good to know there’s support if I ever need it down the line.* |
| **User Need Statements (list 5 statements)** | |
| *As a user, I need clear and understandable information about the services and amenities offered at the senior living facility so that I can make an informed decision about whether it meets my needs.* | |
| *As a user, I need the option to access detailed information about the facility’s atmosphere, including its community vibe and available activities, so that I can determine if it aligns with my lifestyle and preferences.* | |
| *As a user, I need access to testimonials and reviews from current or past residents and their families so that I can get a real sense of the facility’s quality of care and community.* | |
| *As a user, I need a website with a user-friendly design and tools like virtual tours or contact options so I can explore the facility remotely before making an in-person visit.* | |
| *As a user, I need to be able to easily find healthcare service options and support available at the facility, including emergency care, to ensure my future healthcare needs will be met.* | |

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| **Donovan Harris** | |
| **Survey Monkey Survey** | |
| *Create a survey for users to find information on a website for a retirement home for them or their loved ones.* | |
| *https://www.surveymonkey.com/r/BLKHCMH* | |
| **Interview users** | |
| **Age of the individual** | *61* |
| **Gender of the individual** | *Female* |
| **Interview questions and answers** | |
| *What is your primary reason for visiting our website?* | *Researching retirement home options* |
| *What information are you most interested in? (Select all that apply)* | *Amenities and services, Cost of retirement homes, Healthcare services, Availability* |
| *How would you prefer to receive information about retirement homes?* | *In-person visit* |
| *How important are user reviews and ratings in your decision-making process?* | *Very important* |
| *What challenges have you faced when looking for retirement home information online?* | *Quality of the retirement home and the space for both relaxation and visit for families.* |
| **User Need Statements (list 5 statements)** | |
| *John needs to find a retirement home near him for his terminally sick mother.* | |
| *Lily needs information on a retirement home she has been researching for herself because she is close to retiring but has no one to take care of her.* | |
| *Mason needs a retirement home that provides good hospitality so that his grandmother does not die alone.* | |
| *Violet needs to know how the staff treats other people in the retirement home to know if the home is a good place for her father.* | |
| *Richard needs to find a good retirement home to go to because he has lost contact with his family and is becoming unable to take care of himself.* | |

**Final List of User Need Statements**

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| **User Need Statements – final list** |
| *Insert statement 1 here* |
| *Insert statement 2 here* |
| *Insert statement 3 here* |
| *Insert statement 4 here* |
| *Insert statement 5 here (add more rows if needed)* |

**Summary of discussion on the effectiveness of the survey and interview questions**

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| *Insert the summary here* |

**User Personas**

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| **Member 1 User Persona** |
| *Insert user persona here* |
| **Member 2 User Persona** |
| *Insert user persona here* |
| **Member 3 User Persona** | |
| *Insert user persona here* | |
| **Combined User Persona** |
| *Insert the final user persona here* |

**User Flows**

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| **Member 1 User Flow** |
| *Mention the User Need statement the flow is for here* |
| *Insert the User flow diagram here* |
| **Member 2 User Flow** |
| *Mention the User Need statement the flow is for here* |
| **Member 3 User Flow** |
| *Mention the User Need statement the flow is for here* |
| *Insert the User flow diagram here* |