M.Saqlain Salat
Software Engineer, Sales & Customer Service

Personal information

Address
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Telephone
0045-60704081

Citizenship
Danish
Pakistan

LinkedIn

www.linkedin.com/in/muhammad-saqlain-salat

Website

https://saqlain-1983.web.app

Portfolio

https://github.com/M-Saqlain- Salat

Languages

🇬🇧 English - Fluent

🇩🇰 Danish - Experienced

Competences

Communication
Team Work
Quick Learner
Ability to work under pressure
Time Management
Flexibility
Commercial Attitude
Customer Service/Support
Sales

Courses

Responsive Web Design
Java
Web Development
Software Engineering
Database System
Asp.Net (C#)
Computer Architecture & Organisation

Reference

Happy to provide references upon request.

Profile

Passionate about software development and eager to expand my skills, I bring a background in sales and customer service, along with a strong drive to transition into software engineering. I'm eager to learn and collaborate on projects utilizing software technologies either in back-end or front-end development. I'm prepared to tackle tasks with enthusiasm and a commitment to excellence.

Education

Software Technology Engineering   February 2022 - Present
VIA University College   •   *Bachelor's (4th Semester)*

Projects:

- Created a single user, Hotel reservation system as a first-semester project using JAVA and a Website Using HTML, CSS, BootStrap, and JavaScript.
- Explored the basics of a Database system using PostgreSQL and collaborated with a team in making a VIA canteen management system, utilizing Java RMI client/server architecture. Integrated design patterns to optimize functionality and efficiency.
- Designed and implemented a distributed system for Circus ticket booking using Blazor(.NET), Spring (JAVA), and Entity Framework Core (.NET) using PostgreSQL for the third-semester project. I have experienced and learned about web services using REST API, gRPC services as a communication paradigm. We worked in a group in an agile way using Scrum.

Businees process & Supply chain   August 2009 - June 2010
Linnaeus University, Sweden   •   *Master's*

Work experience

IT Field Support   February 2021 - Present
SSE Global Technologies   •   *Freelancer*

- IT Hardware Installation & Troubleshooting
- System Installation & Configuration
- Providing remote support/guidance

Senior Customer Service Consultant   April 2018 - November 2020
Global Exchange Group   •   *Full-Time*

- Greeting, supporting, and tailoring services to customers' needs, both in-person and via phone, while also driving cross-selling, issue resolution, new employee training etc.

Territory Sales Executive   September 2015 - March 2018
HM Details Aps   •   *Full Time*

- B2B sales efforts, expanding territory, targeting potential clients, utilizing business intelligence for decision-making, and conducting market research.

Sales Representative   August 2011 - August 2015
Best of the Best   •   *Full-Time*

Delivering exceptional customer experiences through active listening, tailored presentations, precise data updates, objection handling, and feedback reporting to drive sales success.

About Me

In my spare time, I'm all about connections. I love spending time with family and friends and enjoying social get-togethers. Socializing and outings are my things, I'm a big fan of good food and coffee. Plus, I like to explore new places, blending my love for travel with a balanced lifestyle.