

**Ideation Phase**  
**Define the Problem Statements**

Date	31 january 2025
Team ID	LTVIP2025TMID60000
Project Name	Health AI-Intelligent Healthcare Assistant Using IBM Granite
Maximum Marks	2 Marks

**Customer Problem Statement Table – HealthAI Project**

Project Title: HealthAI – Intelligent Healthcare Assistant Using IBM Granite

HealthAI uses IBM Watson Machine Learning and Generative AI to help users get accurate medical insights. It includes features like Patient Chat, Symptom Checker, Treatment Plans, and Health Analytics, all working through AI-driven interfaces. This helps users understand their conditions better, get AI-based recommendations, and make informed health decisions.

Below is the problem statement table filled as per the HealthAI platform user scenarios:

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	A person with limited medical knowledge	Understand my symptoms and find out what might be wrong	I can't reach a doctor quickly or understand medical websites	Most health info is technical or scattered across sites	Confused, anxious, and unsure of what to do
PS-2	Someone managing a chronic condition	Track my health trends and get daily guidance	I don't get updates or insights from my data	There's no interactive or AI-based tool helping me	Overwhelmed, unsupported, and worried