

Project Woodland

Project Charter

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1.0 INTRODUCTION

In standard project management practice, a Project charter would be drawn up at the start of the process, however, given the pace and urgency of the work needed on Project Woodland, substantial work has already been undertaken. This Charter has been prepared to draw those threads together into a single document as well as design a process for future delivery. It draws on documentation generated since the decision to proceed with the project including: the O'Hara Report¹, the MacKinnon Report², workgroup meeting agendas/minutes/notes) and Project Board decisions. To that purpose it looks back to mid-March 2021 to document the common understanding of the nature, purpose, organisation and resourcing of Project Woodland.

A Project Charter sets out core operating principles together with a procedural framework in line with the general requirements of professional project practice. It provides a consistent basis for:

- project management/oversight
- delivering and responding to evidenced submissions and recommendations
- setting clear expectations
- managing risk
- tracking overall progress
- assuring quality, successful governance and delivery.

2.0 PROJECT WOODLAND - BACKGROUND & SCOPE

2.1 BACKGROUND

Project Woodland (PW) comprises four closely linked workstreams that have been initiated by DAFM following: (1) a review of forestry licensing and associated processes during November 2019 by Jim MacKinnon, and (2) subsequent 2021 analysis and recommendations by Jo O'Hara for implementing MacKinnon. Following the MacKinnon review, and throughout the first half of 2020, there was a significant increase in appeals against licencing decisions. Resultant delays in processing felling licences threatened the timber supply chain and the rate of growth of the backlog increased as a consequence.

The workstreams were established formally as four Workgroups (WG) during Q1 2021, each WG dealing with a workstream designed by O'Hara to implement MacKinnon. The four Workgroups (referred to here as WG1, WG2, WG3 and WG4) address the depth and breadth of the MacKinnon recommendations: (1) WG1 deals with the licencing backlogs, (2) WG2 is formulating future strategy and a national approach to forestry, (3) WG3 is reviewing DAFM forestry organisational development and customer-centric focus, and (4) WG4³ seeks to improve end-to-end licensing processes.

¹ O'Hara, Jo (2021), 'Implementation of the Mackinnon Report: Advice to the Minister of State for Land Use and Biodiversity on improving the delivery of forestry licensing processes', FutureArk Ltd

MacKinnon, Jim (2019), 'Review of Approval Processes for Afforestation in Ireland'

³ WG4 has an important sub-task of understanding licensing processes in other European countries, the legislative/regulatory frameworks for Forestry in Ireland and the role of the EU now and in the future in influencing such processes.

The overall Project Board is chaired by the Secretary General of DAFM. Each workgroup has an external Workgroup Chair, key voluntary representatives of the wide Forestry/Environment sector, a DAFM lead, DAFM secretariat services and other support/advisory personnel from DAFM. The organisation structure of PW is detailed later in this document.

The licence backlog increased year on year to 2021. There are significant challenges to effectiveness and efficiency of the licensing ecosystem that may require process reengineering.

Following the change in administration in 2020, legislative changes to the appeals process were introduced, there was a substantial increase in specialist resources and the Forestry Appeals Committee was strengthened. However, O'Hara's report raises significant concerns as to pace and progress on other MacKinnon recommendations, while recognising the potentially complex legal issues, arising from Irish case law and domestic/European legislation and the impact on the work of DAFM as both policy setter and industry regulator. A particularly clear recommendation from O'Hara was for improved and persistent sector communications and open discussion of the reality of extant legal constraints to help stakeholders to engage with the processes more effectively.

DAFM has initiated Project Woodland, moved to address perceived weaknesses in project management and communications, and established a clear pathway to deliver all recommendations.

Project Woodland now has clear scope, accountability and governance, objectives, deliverables, progress monitoring and reporting as covered in this Charter.

2.2 DELIMITING PROJECT SCOPE

IN-SCOPE

Project Woodland in-scope work is defined by the O'Hara/MacKinnon recommendations as shown in Table 2—which also allocates the work across four workstreams and indicates their importance (1=Highest priority).

These workstreams are important for organising the work and engaging meaningfully with others. They should be used as a basis for building coalitions of key actors (not just DAFM staff) so that the process of forestry approvals can re-gain good levels of trust and acceptance. This need for collaborative working cannot be over-emphasised: the current situation cannot be addressed without constructive action from many stakeholders.

Rec	Description	Workstream	Importance
2	Focus action on reducing current backlog of applications	Backlogs	1
3	Introduce pre-application discussions with Issues/Action log		1
4	New requirement for Environment report supported by Planning Grant		2
5	Address problems with poor quality applications		2
6	Develop guidance on Habitats Directive as it affects licensing appllications	Process	2
7	Discuss with EC the impact of Directives and woodland creation to support the Climate Action Plan	riocess	2
22	Review forestry legislation		2
23	Explore potential for single consent associated with a management plan		3
20	Introduce fees for submitting applications, making submissions and lodging appeals		1
9	Recruit additional inspectors and environmental specialists		1
10	Introduce genuine KPIs		2
11	Develop a Customer Service Charter	Organisational	3
15	Rasie the status and profile of the inspectorate	Development	2
19	Review education and training of forestry professionals	Development	3
17	Raise awareness of value of woodland creation and a vibrant forest industry		2
18	Take stock of the multiplicity of campaigns and initiatives to promote woodland creation		2
16	Need for greater commitment by all to partnership working		1
21	$Pilot\ studies\ on\ land\ availability,\ including\ potential\ for\ woodland\ creation\ on\ areas\ of\ unenclosed\ land$		1
1	Raise the political profile and commitment to woodland creation	Shared	1
8	Revise MoUs with NPWS and NMS	National	2
12	Prepare Forest Strategy for Ireland	Approach	1
13	Ensure all State Bodies play their part in implementing the strategy		2
14	Establish an Irish Forestry Standard		3

Table 2. Scope of work⁴

Initial deliverables and milestones were suggested for each workstream which have been collaboratively refined by the groups. The Project Board will need to sign-off the firm deliverables and the timing of milestones based on resource availability (in DAFM and elsewhere).

OUT OF SCOPE

Several items/issues are <u>noted in Annex 4</u> to the O'Hara report and deemed out of scope for Project Woodland.

2.3 FORESTRY POLICY GROUP (FPG)

The establishment of a Forestry Policy Group (FPG) addressed some previous limitations in cross-sectoral dialogue; Project Woodland's work will set out a national vision and

⁴ Taken directly from the O'Hara Report. Recs 17 and 18 were moved to WG3 from WG2 following discussion with the Project Board

strategy that will help to increase trust with stakeholders and set the groundwork for the 2023 EU Forest Policy. The FPG is comprised of representatives from industry, environmental NGOs, community, farmers, and state agencies. Current members are:

Organisation	Nominee
NPWS	Jenni Roche
EPA	Bernard Hyde
Teagasc	Nuala Ni Fhlatharta
Forest Industries Ireland (FII)	Mark McAuley
FII	Brian Murphy
FII	Peter O'Brien
FII	Marina Conway
Association of Farm and Forestry Contractors in Ireland	Michael Moroney
IFA	Vincent Nally
Coillte	Mark Carlin
Association of Irish Forestry Consultants	Dermot Houlihan
Agricultural Consultants Association	Andy Dunne
Irish Timber Growers Association	Donal Whelan
Pro Silva	Paddy Purser
None So Hardy Nurseries	Teige Ryan
Environmental Pillar	Andrew St Ledger
An Taisce	Elaine McGoff
SWAN	Mark Boyden
Irish Wildlife Trust	Pádraic Fogarty
Birdwatch Ireland	Oonagh Duggan
Woodlands of Ireland	Joe Gowran
Irish Rural Link	Seamus Boland
COFORD	Eugene Hendrick
Irish Forestry Owners	Nicholas Sweetman
Forest Owners Co-operative Society/Limerick/Tipperary Woodland Owners	Kathryn O'Donoghue
Stop Climate Chaos Coalition	Sadhbh O'Neill

The FPG provides a forum for sector stakeholders to input on the achievement of commitments in the programme for government and to address the range of immediate challenges currently facing forestry in Ireland. This forum facilitates those stakeholders, state agencies, industry, community groups, farm bodies and NGOs working together and with DAFM to propose improvements to the current operation of forestry policy and input into the development of a new national forestry strategy.

FPG inputs are key to the work of Project Woodland as it moves forward with a vision and strategy for forestry in Ireland for 2022 and beyond. The FPG has opportunities to interact across the Project Woodland workgroups including licensing process improvements, elimination of system backlogs, organisational improvements and a customer-centric focus. It is to be expected that its engagement will deliver multi-functional benefits from an economic, social and environmental perspective; to contribute to wider Government and EU policy on climate, biodiversity, water quality, the rural economy and social and community engagement.

2.4 PROJECT OPERATING DEFINITION AND ASSUMPTIONS

Definitions

The term 'project plan' is defined to mean all intended work and outputs of the Project Board, independent advisors and workgroups including schedules, activities, milestones and outputs. The project plan is under ultimate control of the Project Board acting via the Project Sponsor (Colm Hayes Assistant-SG of DAFM) and the Project Manager. Project Sponsor will maintain sufficient resources to carry out the intended work of the project plan.

- 2. The Project Board and Workgroups agree the contents of this document as representing the overall definition of Project Woodland.
- 3. This Project Charter is a reference document that: (1) ensures that work being undertaken continues to meet project objectives, and (2) helps to resolves project issues—whether surfaced from within or by working groups, stakeholders including industry, DAFM, or any other.
- 4. O'Hara's Recommendation 13 has been agreed—

"A rapid overarching review of project progress should be undertaken within 6-8 months of initiation and advice provided to the Minister on any changes required to secure success".

Accordingly, a <u>significant stage gate review</u> will take place before the end of 2021 or soon thereafter.

- 5. DAFM resources remain available to serve as Subject Matter Experts (SMEs) and provide necessary information to support project requirements, technical information and any other materials that are necessary to project success. Additional full-time, dedicated resources will be identified including deployment of suitably experienced project and change management expertise to support the Project Manager⁵. It is also crucial to quantify what resource levels and timing are required to enable the outputs of the working group to be validated, and subsequently incorporated into organisational and operational models.
- 6. When and if DAFM provides the facility, workgroups will retain document drafts, agreed meeting notes/agendas/minutes in secure Shared Folders to be provided. This will enable collaborative drafting/editing with the possibility of restricted access where required. The Project Board can have access to these folders or to selected parts thereof and should have its own secure document storage capability.
- 7. Workgroup Chairs and DAFM Leads will ensure timely delivery of Workgroup Status reports in a common format.
- 8. The complete list of tasks to be performed for each WG and for the Business Systems Analysis work will be defined in a separate project plan together with milestone dates, schedules/timelines and dates for significant reviews.

⁵ O'Hara §3:¶32

- 9. DAFM will resource the necessary tasks of coordinating communications with FPG, other forestry sector stakeholders, the public, state agencies, government departments, Oireachtas committees, unions and its own staff. The precise mode of communication and expectation of timing of updates will be determined by Project Sponsor in consultation with the Project Board.
- 10. Workgroups are responsible for assessing the completion of activities that support the delivery of milestones. Chairs will meet each other independently of their Workgroups to coordinate any appropriate joint responses and/or recommendations, co-dependencies and common actions. A view may be taken as to whether individual member(s) of Workgroups should attend meetings of other Workgroups by invitation.
- 11. Workgroups will each maintain a Risk Register and update it in line with the Workgroup Status Reports. This register will identify key project risks and evolve strategies to avoid/reduce them. Risk severity will be rated low (L), medium (M) or high (H) as in Table 1 below.

It should be noted that Risks may arise or abate at any time. Additional Risks may be Workgroup-specific and should also be identified and monitored in their Risk Register. It may be useful to categorize risk under standard headings such as (and there are others):

Category	Severity	Nature of Risk	Possible Mitigations
Scope	L/M/H	Endangerment of project objectives, deliverables or timeline	Ensure goals are concrete and minimize any additional work. Create Change Request to Board where scope may indicate change
Timeline	L/M/H	Not enough time to complete all necessary tasks; poor identification of necessary tasks; set of tasks not sufficient to deliver to objectives	Continuously check tasks are scheduled accurately and effectively; team needs to continually self-assess completion status
Resources	L/M/H	Not enough people allocated to tasks	Check people have sufficient time to commit and that items such as holiday leave and downtime are monitored
Communicati ons	L/M/H	Stakeholders unhappy, or unclear	Communicate professionally upwards and outwards; also develop strategy to communicate to industry/sector e.g. weekly bulletin
Procurement	L/M/H	Getting necessary additional resources or advisors in place on time	Check DAFM can procure necessary resources on time; what actions are needed at DAFM?

Table 1. Possible categories of risk

3.0 ARRANGEMENT OF THE WORK

O'Hara structured MacKinnon's recommendations into four streams of work for implementation, with priorities assigned.

The WGs have structured their recommended workstreams into activity schedules with outline timelines. These schedules will be approved by the Project Board and published separately from this Charter.

3.1 WORKGROUP TERMS OF REFERENCE, SCOPE, OBJECTIVES

The Workgroups operate in a collaborative framework with the Chair acting as facilitator/moderator. O'Hara states: "This need for collaborative working cannot be over-emphasised: the current situation cannot be addressed without constructive action from many stakeholders".

Terms of Reference were developed by the WGs and approved by the Project Board based on the Scope, Objectives and Recommendations in O'Hara. These may be subject to amendment as required – this could arise due to change arising from third party advice for example and may be needed to expand or limit scope.

Table 3 below lays out the Scope, Objectives and Principal Outputs for each workgroup keyed to O'Hara's recommendations in Table 2. Milestones were determined and refined by each WG using the original suggestions in O'Hara. The PB will monitor success in achieving these milestones. Completion of supporting tasks is <u>self-assessed by WGs</u>. Regular Project Manager attendance at WG meetings will monitor and report completion status, likelihood of achieving milestones, risks, corrective actions required and blockages encountered during any reporting period.

WG1

Backlog

Rec.2

Scope: addresses a single recommendation (Rec 2). It covers all applications for licences (roads, afforestation and felling) that have been in the system longer than agreed target processing times. A clear definition of 'backlog' will be recommended by the group.

<u>Objectives</u>: reduce the current backlogs of licence applications for Afforestation, Roads, Felling and Thinning. Achieving this objective further requires the group to:

- agree and publish a definition of "Backlog"
- propose early warning indicators such that any future backlog can be identified and managed expeditiously
- liaise with WG4 as to (a) the business process review being undertaken, and (b) regulatory/legal review on the 15Km issue and other matters including possible 'quick wins'
- engage with Business Systems Analysis work

Principal Outputs:

Targets for backlog to be agreed and incorporated into the Customer Charter (WS3). This includes consideration of how to segregate real backlog from batch applications for scheduled future processing

Published process for reducing the backlog to achieve the targets including prioritisation and scheduling Monthly publication of the number, type and area of applications within the backlog against target trajectory Scope: WG2 covers 9 of the O'Hara recommendations in respect of de-WG2 veloping a national view of what Ireland wants from trees, wood and forests. Imperatives are to increase tree cover, produce wood-based prod-Shared Approach ucts, inform government policy and bring stakeholders together. The rel-Recs. evant recommendations are to: Raise the political profile and commitment to woodland creation 16,21,1,8,12,13, Revise MoUs with NPWS and NMS 14 Prepare a Forestry Strategy for Ireland Ensure all State Bodies play their part in implementing the Strat-Establish an Irish Forestry Standard Need for greater commitment by all to partnership working Raise awareness of value of woodland creation and a vibrant forest industry Take stock of the multiplicity of campaigns and initiatives to promote woodland creation Pilot studies on land availability, including the potential for woodland creation on areas of unenclosed land **Objectives:** Establish a cross-society vision of the role of trees, woods and forests in Ireland's future – including social, environmental and economic outcomes in alignment with the UN's sustainable development goals and the EU Green Recovery Plan. Align the actions of key public organisations to the delivery of the vision Build and support a coalition of stakeholders to support, champion and promote delivery of shared forestry objectives Establish a shared, objective assessment of the suitability and availability of land for a range of different types of forestry across Ireland. **Principal Outputs:** Forestry Strategy Refreshed Irish Forest Standard and associated documents Updated terms of reference for the Forestry Policy Group reflecting other changes, including a forward agenda Scope: WG3 covers 5 of the O'Hara recommendations in respect of im-WG3 proving proactive leadership and providing a responsive customer-service ethos via a new Customer Charter. The relevant recommendations Organisational are to: Development Recruit additional inspectors and environmental specialists Recs. 9,10,11,15, Introduce genuine KPIs Develop a Customer Service Charter 17,18,19 Raise the status and profile of the inspectorate (Note: 17 and 18 Review Education and training of forestry professionals were originally assigned to WG2)

<u>Objectives</u>: ensure that future staff, structures, customer focus and systems of the forestry teams within the Department are fit for purpose and:

- ensure that the Department, COFORD, Teagasc and Coillte work better collectively for the development, promotion, regulation and delivery of forestry policies
- draft a new/revised Customer Charter
- conduct a Training Needs Analysis
- draft a Communications & Promotion Strategy
- consider impacts of team morale, cultural values and identity as part of the development strategy
- draft the terms of reference for independent organisational capabilities consultants
- agree an approach to communicating with stakeholders and promoting sustainable forestry
- raise awareness of value of woodland creation
- take stock of multiplicity of campaigns

Principal Outputs:

- Renewed organisational structure, job descriptions and capability review for all DAFM forestry teams
- Customer charter
- Set of KPI's and associated targets
- New suite of training courses (ideally run jointly between DAFM and others)
- Website / web-pages to explain the landscape of forestry bodies in Ireland
- Refreshed mandate and profile for Coford
- Communications programme for Forestry in Ireland

WG4

Process

Recs.

3,4,5,6,7,22,23,30

Scope: There are 7 O'Hara recommendations for consideration by WG4. These aim to improve efficiency and effectiveness of processes to deliver better results while addressing legal and regulatory requirements. Achieving the overall objective will require action by applicants and their representatives as well as by DAFM to drive out poor practice (e.g. inappropriate 'cut and paste' applications) and speculative applications which are the source of considerable inefficiency in the system.

Objectives:

WG4 has two key objectives: (a) improve efficiency and effectiveness of the licence process, and (b) improve the quality of applications at the front-end of the process. Work will focus on:

- recommendations for pre-application consultation
- proposed environment report with associated grant
- end-to-end process review of the licensing system. This may lead to recommendations for appropriate transformation of administrative and technology aspects
- establish if a single licence consent is feasible
- ensure adherence to regulatory standards
- independent regulatory review

Principal Outputs:

- Clear explanation of the statutory basis for forestry regulation process
- Pre-application meetings and Issues Log process
- Updated licensing process
- Pilot of environmental report process and recommendation for where this should be used, alongside grant support
- Training courses established for DAFM staff, prescribed bodies and registered foresters to embed new processes for preapplication meetings, issues log and environmental report
- Feasibility and cost-benefit study into single application process
- Improved processes for registered foresters to keep abreast of changing environmental regulations

Table 3. Scope, Objectives, Deliverables

3.2 BUSINESS SYSTEMS ANALYSIS & PROCESS

The process review/analysis activities commenced during June 2021. Much of the work on Project Woodland depends upon both the output of this process review and its recommendations for appropriate improvements. Furthermore, the process review work needs to interact in parallel with a legal/regulatory review as it moves towards recommending possible system change later in 2021s.

The process review will make best efforts to highlight possible "quick wins" where temporary improvements and optimisations may be feasible. It will consider both ICT and administrative systems/processes and look to serial processes that might better be done in parallel. The implications for importing ICT technology with document management capabilities will be considered.

There may be opportunities for DAFM to augment its IFORIS system with machine learning (AI) technologies, and/or operations modelling/optimisation, to speed up and improve the overall process. For example, <u>Insight SFI Centre for Data Analytics</u> is already in significant collaborations with Teagasc, DAFM, and the recently announced VistaMilk SFI Research Centre. Document Management systems may also be considered.

Refer to Appendix 4 for details of the Business Systems Analysis plan.

3.3 INDEPENDENT REVIEWS - IRELAND, EU AND EUROPE

DAFM will procure the services of independent expert consultant(s) to provide:

- an analysis of the basis for the 15km appropriate assessment radius and recommend
 whether this criterion should be substituted by alternative criteria capable of better
 reflecting the specific circumstances applicable in each case (subject to and
 supplemented by legal and regulatory advice). WG1 is taking a specific lead on this
 and it is also relevant to other groups. It is critical to the delivery of milestones later
 in 2021 that this review commence at the earliest and be carried out expeditiously
- comparative licensing processes in an agreed sample of EU/European countries with forward-looking legal and regulatory context. These form a significant part of the WG4 workstream to ensure that emergent processes will be fully compliant

 organisational design/development expertise for WG3 and a capability review (following development of a new Forestry Strategy by WG2).

Appointment, terms of reference and scope of each review component shall be agreed by the Project Board in conjunction with DAFM.

4.0 PROJECT COMMUNICATIONS AND REPORTING

There is a significant requirement on a project of this magnitude and importance to have a coherent communications and promotion strategy directed at providing timely and appropriate information. Such information will include project progress, future plans, general feedback, issues of national significance and specific barriers to success. Such information will be delivered to:

- Ministers
- DAFM staff
- Communities and the public
- Sector stakeholders
- Training agencies
- NGOs & state agencies
- Ecology- and environment-related groups

The following project communications comprise the normal flow of project management information within Project Woodland.

Туре	Fre- quency	Prepared by	Circulated/Attended
1. WG Status Reports	Monthly	WG Secretariat, DAFM Lead, WG Chair	PM, Shared Folders, WG members
2. Public Update (Web)	Monthly	TBD	www
2. Business Analysis Report	Weekly	Business Analyst	PM, WG4/1 Chairs
3. Project Status Reports	Monthly	PM	Sponsor, Project Board, WG Chairs
4. Licencing Dash- boards	Weekly	Forestry	Stakeholders, ++
5. HOD Meeting	Weekly (Mon)	-	Sponsor, PM, HOD
6. Ecology End-of- Week	Weekly (Fri)	DAFM & Commercial ecology	PM, Ecology, BA, Sponsor
7. Ecology Main Up- date	Weekly (Tue)	DAFM & Commercial ecology	PM, Ecology, BA, Sponsor
8. ASG Update	Weekly (Mon)	EOD/SOC	ASG, EOD, SOC
9. FPG Update	Bi- Monthly	Specific update to FPG	FPG

Table 4. Project Communications

5.1 ROLE OF THE PROJECT BOARD

The role of the board is to oversee delivery of the project:

- Championing the project and raising awareness at senior level
- Approving strategies, delivery plan, project scope and milestones
- Support the project manager and securing resources
- Resolving strategic and policy issues and responding to major issues
- Driving and managing change through the organisation
- Prioritising project goals with other ongoing projects.
- Communicating with other key organisational representatives
- Overseeing risk and mitigation processes

5.2 ORGANISATION OF WORKGROUPS

Each should have a named Chair and a DAFM Lead responsible for delivering the agreed tasks and outputs and for reporting progress and issues to the Project Manager through a Secretariat. A set of agreed deliverables and milestones will be produced and combined into an overall project milestone plan to track progress with implementation. The cross-sector working groups for each workstream will form a vital basis for ensuring robust solutions with broad-based buy-in. This will include technical and customer experts drawn from the FPG members who can work with DAFM staff to develop and stress-test proposals and deliverables.

5.3 ROLE OF THE SPONSOR AND PROJECT MANAGER

The Project Sponsor exercises executive authority within DAFM to carry out agreed actions on behalf of both the Secretary-General and Project Board. The Sponsor is first point of contact for the Project Manager.

The Project Manager has responsibility for co-ordinating the delivery of the project, advising the Sponsor on allocating resources and monitoring risk management. The Project Manager is also responsible for overall co-ordination of internal and external communications.

Both the Project Manager and Sponsor work closely together to monitor progress against plans for each Working group and to ensure that all participants in Project Woodland including the FPG are kept closely informed on progress. Where blockages to progress are identified the Project Manager will address strategies to mitigate those blockages and agree with the Sponsor and Project Board how best to action those strategies.

5.4 GOVERNANCE—PROJECT ORGANISATION

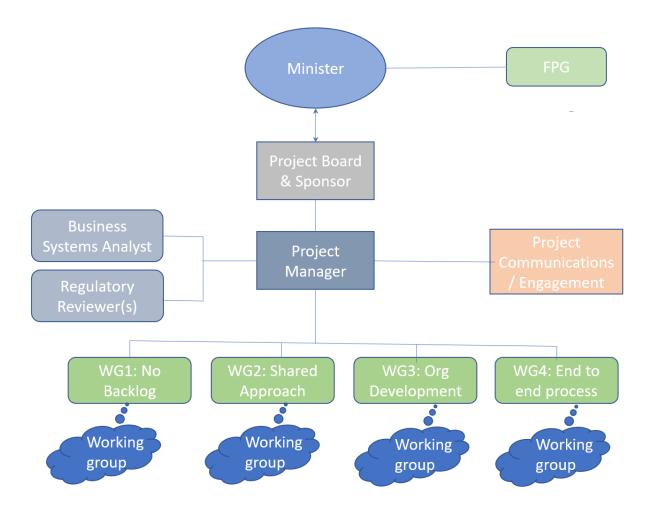
The organisation of Project Woodland is indicated in Fig 2 below (subject to possible change from time to time). DAFM retains executive powers and responsibilities on behalf of the Minister and cannot delegate those powers to non-DAFM participants, nor to the workgroups in Project Woodland.

It is a function of the Project Board to provide advice, challenge proposals and make recommendations to the Minister. The workgroups act in a consultative and advisory capacity to the Project Board by researching, analysing and making informed proposals.



Fig 2. Personnel on Project Board, Workgroups & additional DAFM support

5.4.1 GOVERNANCE STRUCTURE



The Project Board and Sponsor act on behalf of the Minister to drive Project Woodlands forward through the Project Manager. The next sections deal with the overall roles and responsibilities.

5.5 GOVERNANCE—PROJECT BOARD STANDARD OPERATING PROCEDURES

The Project Board, as shown above in Fig 2, oversees delivery of the project, is responsible for the overall direction of the four workgroups and has overall responsibility for accepting/amending/rejecting recommendations intended for the Minister whether as formal or informal submissions.

It is the first point of escalation of critical risks and issues and Change Control requests (see section below). It ensures that project teams meet their objectives and monitors completion of milestones, KPIs for Backlog reduction and final project outcomes. The Board ensures that the project remains focused on achieving its projected benefits.

The Project Board will have roughly monthly project meetings, supplemented by field visits and issue-specific discussions as necessary'

Workgroup overlaps and dependencies

There are strong dependencies between groups. The Board will consider the details of proposals from groups in order to address overlaps, dependencies and constraints to action. The Board may request groups to make joint proposals to avoid duplication of work.

Composition

The members of the board are:

- Chair: Brendan Gleeson holds executive responsibility as Secretary-General, DAFM
- Jo O'Hara non-executive
- Sarah O'Shea non-executive
- Jerry Grant non-executive

Meeting protocols

Meetings will be arranged by the Secretariat to the Project Board who will send out establish the timetable of meetings well in advance and send out invitations on behalf of the Chair.

Specific working Group Members and/or stakeholders may be invited to attend/observe all or part of any meeting. The Project Manager and Project Sponsor will be expected to attend Project Board meetings.

Secretariat

Secretariat support to the Project Board will be provided by DAFM and will arrange the meeting agenda and circulate minutes, documents and/or links to shared documents.

Quorum

Members of the Board are expected to be in attendance (in person or web conference) if formal decisions are to be taken at a meeting. Non-voting attendance of Sponsor, PM or any other person(s) is at the discretion of the Board.

The quorum for meetings shall be three members of the Board including the Chair where the fourth member cannot be reached by correspondence for a decision. Meetings can take place in person or via conference (web conference or phone).

The Board has discretion to decide what matters are of such importance that a formal decision must be communicated to an absent member.

Notwithstanding the quorum of three any formal decisions must be put to all members of the Board wither when the full Board is present or via email to those members absent from the meeting before being signed off by the Board.

Document Management

The Board understands that DAFM will proceed to set up a system for shared document editing and management. Details of the procedures around this facility will be circulated when available. The key principles are to (a) ensure that single, secure copies of draft documents are available to relevant collaborators, (b) retain final versions of all project outputs, and (c) manage access to documents applying appropriate security credentials.

The Secretariat to the Project Board will arrange secure management of Board documents and correspondence.

Submissions from Workgroups

All submissions to the Project Board will be routed through the Secretariat. The nature, mechanism, form and timeliness of responses to any such recommendations will be decided by the Board. Papers should clearly indicate to the Board whether they are for decision, discussion or for information. Only decision and discussion papers will receive a formal response. Where the board is being asked for a decision, clear recommendations with some analysis of alternatives should be provided.

The Project Board shall review and consider all submissions and seek additional information or advices as it deems appropriate. The Project Board will advise the Chair of each WG as to the outcome of its considerations which may include, but which is not limited to, feedback on recommendations, suggested approaches, next steps or further proposals for the WG to consider. The Project Board shall also seek advice and/or guidance from third parties where necessary, including but not limited to, DAFM, individuals, independent advisors or other third parties when making its considerations Criteria for consideration will be (a) compliance (based on advice), (b) ability to implement, and (c) overall contribution to efficiency and robustness of the process.

The Project Board will consider submissions/recommendations in the round and seek to agree a delivery timeframe with DAFM.

At minimum, to facilitate decision-taking, submissions and/or recommendations should include (a) a statement of the background to each item, (b) a formal proposal to the Board, (c) recommended timescales for implementation, (d) recommended timescale for decision(s), and (d) any additional supporting commentary including any necessary resources needed. Where a decision is required, the paper should include clear recommendations with some analysis of alternatives.

The Board will seek to understand the breadth of views within each working group, therefore WG Chairs are tasked to note any substantial alternative views expressed within the group.

Agenda and Minutes

The agenda for Board meetings will include the following items as standard (agreed actions to be minuted):

- 1. Consideration of prior minutes
- 2. WG Status updates & KPIs

- 3. Items for Consideration/Decision (and communication via WG Chairs to groups)
- 4. Items for Discussion
- 5. Items for Information only (supplementary documents not necessarily for discussion)
- 6. Review of agreed Board member actions & responsibilities
- 7. AOB

The minutes shall be a record of the overall discussion which took place at the Board meeting and not a verbatim record. The minutes shall record the topic discussed, note the broad discussion which took place, the decisions made, any follow up actions to be taken, the responsibility for such actions and where appropriate a timeline for such actions. Comments and contributions made by individual Board members do not have to be recorded unless requested by the Board member to do so. The Board shall be entitled to query the minutes prepared, make suggested amendments and where any question arises as the accuracy of the minutes the Board may determine such matter by majority vote with the Chair having any final vote on the matter.

Decisions

Decisions shall be made by consensus where possible and every effort shall be made to achieve a consensus. Where a consensus is not possible a majority vote shall be taken and it shall be noted in the minutes that such decision was not unanimous. In the event of an equal number of votes the Chair of the Board shall have a second casting vote.

External experts

DAFM will have contractual responsibility for any and all External Experts recruited to Project Woodland. The Board through the Sponsor, PM and Workgroup Chairs will provide advice and guidance. The Project Manager will review plans, schedules and tasks and monitor the activities of any such external experts. This may include experts in the area of ecology, planning, legal/statutory/regulatory reviews which impact the workgroups.

The Board will approve overall Terms of Reference, scope and deliverables for such experts and DAFM shall manage the details of the contracting process and agreed reporting lines.

Communications and Promotions strategy

The Project Board will oversee a multi-stage communications strategy, spearheaded by WG3. This aims to build consensus that the strategy targets each of the objectives Economic, Social/Amenity, Climate, Biodiversity. There is a need to build a shared national understanding on the environmental impacts of woodland, and how good management minimises issues like runoff, fertiliser and pesticide and herbicide use.

This strategy will operate with suitability factors and constraints - forging agreement on the general criteria for where woodland can/cannot be situated. There are opportunities to reach out to agencies, research organisations and construction businesses regarding the case for softwoods which are the core material for the building industry while at the same time delivering the most significant carbon sequestration benefits.

The Project Board will issue Interim Reports approximately calendar quarterly, the first report due in July 2021.

5.6 GOVERNANCE—WORKING GROUP STANDARD OPERATING PROCEDURES

Meeting protocols

Meetings will be arranged by the Secretariat of each workgroup who will send out invitations on behalf of the Chair. Each WG Secretary should discuss admin/organisational aspects for the group with the Chair and relevant DAFM lead and the support AP or as appropriate. Any requests for information from group members and/or the Chair should also be shared with the DAFM lead and the support AP /GR1. The DAFM lead, Group Secretary, and support AP/GR1 form the Secretariat of the Working Group.

Working Group Members and the Project Manager should be invited. The DAFM lead is the only DAFM member of the Working Group. Other DAFM personnel and the Project Manager are treated as observing. The group Secretariat should attend meetings and take minutes.

DAFM support personnel (and also the Business Systems Analyst), who have been identified to provide input into these groups, will not necessarily attend each meeting. The Chair will decide in consultation with the DAFM Lead who should go to any meeting as the Work Programme develops, and whether external experts should be invited.

Document repository

The Board understands that DAFM will proceed to set up a system for shared document editing and management. Details of the procedures around this facility will be circulated when available. The key principles are to (a) ensure that single, secure copies of draft documents are available to relevant collaborators, (b) retain final versions of all project outputs, and (c) manage access to documents applying appropriate security credentials.

The Secretariat to the Project Board will arrange secure management of Board documents and correspondence.

Conduct of meetings

All questions and comments will be put through the WG Chair who will ensure a proper record is kept for the meeting minutes. Confidentiality of WG discussions is to be assured under Chatham House principles. Conversations can be reported with agreement of the group but not attributed to individuals.

Agenda and Minutes

A Meeting Agenda will be distributed by the Secretariat in advance of each meeting together with prior meeting minutes. The first item in the agenda should be a review of minutes/notes and action items from the prior meeting. A formal agenda for WG meetings will include the following items (agreed actions to be minuted):

- 1. Consideration of prior minutes (optionally by common assent)
- 2. WG Status update & KPIs evaluation of progress against milestones and outputs
- 3. Items for Consideration/Decision
- 4. Items for Discussion

- 5. Items for Information only
- 6. Review of agreed Actions & Responsibilities
- 7. AOB

The minutes shall be a record of the overall discussion which took place at the meeting and not a verbatim record. The minutes shall record the topic discussed, note the broad discussion which took place, the decisions made, any follow up actions to be taken, the responsibility for such actions and where appropriate a timeline for such actions. Comments and contributions made by individual members do not have to be recorded unless requested by the member to do so. The members of the WG shall be entitled to query the minutes prepared, make suggested amendments and where any question arises as the accuracy of the minutes the WG may determine such matter by majority vote with the Chair having any final vote on the matter.

Decisions

Decisions shall be made by consensus where possible and every effort shall be made to achieve a consensus. Where a consensus is not possible a majority vote shall be taken and it shall be noted in the minutes that such decision was not unanimous.

Meeting Chair

The WG Chair is responsible for facilitating and chairing the meeting to ensure that the Working Group's objectives are met. They ensure that the meeting starts and ends on time and that any presenters adhere to allocated time frames. They also ensure that members are each given fair time in discussion and that dissenting voices are noted.

Secretariat

The Secretariat is responsible for documenting the status of all meeting items and taking notes of anything else of importance during the meeting. The Secretariat, DAFM Lead and the Chair will agree the minutes following the end of the meeting.

Recommendations and submissions to the Board

Submissions to the Project Board will be routed through the Secretariat. The nature, mechanism, form and timeliness of responses to any such recommendations will be decided by the Board. Papers should clearly indicate to the Board whether they are for decision, discussion or for information. Only decision and discussion papers will receive a formal response. Where the board is being asked for a decision, clear recommendations with some analysis of alternatives should be provided.

The Project Board intends to review and consider all submissions and seek additional information or advices as it deems appropriate. The Project Board will advise the Chair of each WG as to the outcome of its considerations which may include, but which is not limited to, feedback on recommendations, suggested approaches, next steps or further proposals for the WG to consider. The Project Board shall also seek advice and/or guidance from third parties where necessary, including but not limited to, DAFM, individuals, independent advisors or other third parties when making its considerations Criteria for consideration will be (a) compliance (based on advice), (b) ability to implement, and (c) overall contribution to efficiency and robustness of the process.

The Project Board will consider submissions/recommendations in the round and seek to agree a delivery timeframe with DAFM.

At minimum, to facilitate decision-taking, submissions and/or recommendations should include (a) a statement of the background to each item, (b) a formal proposal to the Board, (c) recommended timescales for implementation, (d) recommended timescale for decision(s), and (d) any additional supporting commentary including any necessary resources needed. Where a decision is required, the paper should include clear recommendations with some analysis of alternatives.

The Board will seek to understand the breadth of views within each working group, therefore WG Chairs are tasked to note any substantial alternative views expressed within the group.

The Chair will coordinate the drafting of submissions to the Board and seek consensus from the WG. In the event of disagreements arising as to content or form of submission, the Chair will note matters agreed by consensus, matters agreed by majority after debate, and matters where no agreement was found.

Subsequent responses from the Project Board to the Chair shall be brought to the attention of the WG at the earliest opportunity.

6.0 CHANGE CONTROL PROCESS

In the course of implementing Project Woodland, new information may emerge or there may be changes in requirements or in the substantive environment. Such changes may indicate amendments to project scope and consequent levels of effort, timelines or workable solutions.

Any proposed changes to project scope require a <u>Change Request Notification</u>, which will take the form of a submission by one or more workgroup Chairs to the Board including justifications for the proposed change and supporting information. The Board will consider any such Change Control Notification in the context of the project as a whole as a matter of urgency.

Any such submission should be routed through the Project Board Secretariat.

1. OVERALL STATUS REPORT

This report will be prepared by the Project Manager and filed in the appropriate Shared Folder. It summarises the status of the four WGs each month and intended to be communicated monthly to both the Sponsor and Project Board. All of the WGs also have an interest in this information. Here is an example (not necessarily complete):

PROJECT WOODLAND DAFM



OVERALL PROJECT STATUS

AT MONTH	PREPARED BY
July 2021	EOD

SUMMARY

- WG1 Backlog definition updated; recommendations submitted to Project Board and awaiting feedback. Looking at processes that need to be reviewed to address backlog in short to medium term.
- WG2 Phase 2 of work-plan close to completion. Planning for phase 3 commenced but heavily dependent on adequate DAFM resourcing.
- WG3 6 meetings completed to date. Updated draft charter presented at meeting 6. Additional comments made at
 meeting 6 to be added to charter. Two sub-groups have been established to deal with Training Needs Analysis and
 Communications & Promotion Activities. Specialists from other areas will be brought in to Chair these groups
- WG4 Developed for consideration by the PB and awaiting a response(s) and is continuing to liaise with the business process analyst

STATUS OF RECOMMENDATIONS On track Some threats to delivery threat

ID	RECOMMENDATION	SUN	MMARY STATUS
No 2 - WG1	Eliminate backlog		1st recommendations submitted to PB w/e May 28, 2021
No 16 – WG2	Need for greater commitment by all to partnership working		On-going - the process is being used to help build a partnership and collaborative culture
No 21 - WG2	Pilot studies on land availability, including the potential for woodland creation on areas of unenclosed land		Not part of current work-plan for the working group - probably more suited to Forest Service with some steering from the WG
No 1 - WG2	Raise the political profile and commitment to woodland creation		Will be helped through the public and stakeholder engagement phase
No 8 - WG2	Revise MoUs with NPWS and NMS		Not yet commenced - role of WG will need to be clarified

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No 12 - WG2	Prepare a Forestry Strategy for Ireland	Main task of WG - refer to the work-plan
No 13 - WG2	Ensure all State Bodies play their part in implementing the Strategy	Will commence once strategy is available strategy creation process designed to assist with coalition building
No 14 - WG2	Establish an Irish Forestry Standard	Not yet commenced - role of WG will need to <u>clarified</u>
No 17 - WG2	Raise awareness of value of woodland creation and a vibrant forest industry	WG 3 leading on this?
No 18 - WG2	Take stock of the multiplicity of campaigns and initiatives to promote woodland creation	WG 3 leading on this?
No 9 - WG3	Recruit additional inspectors and environmental specialists	•
No 10 - WG3	Introduce genuine KPIs	•
No 11 - WG3	Develop a Customer Service Charter	 Draft incorporating group comments due discussion at next meeting
No 15 - WG3	Raise the status and profile of the inspectorate	•
No 19 - WG3	Review Education and training of forestry professionals	Depends on Forest Strategy from WG2
No 3 - WG4	Introduce pre-application discussions with Issues / Action log	Proposals with PB for consideration
No 4 - WG4	New requirement for Environment report supported by Planning Grant	Proposals with PB for consideration
No 5 - WG4	Address problems with poor quality applications	Dependent on Rec 3 and Rec 4
No 6 - WG4	Develop guidance on Habitats Directive as it affects licensing applications	Dependent on Rec 22
No 7 - WG4	Discuss with the EC the impact of the Directives and woodland creation to support the Climate Action Plan	Dependent on Rec 22
No 22 - WG4	End to End Process review	BA underway and proposal with PB for regulatory component
No 23 - WG4	Explore potential for single consent associated with a management plan	Await results of Rec 22

IMMEDIATE NEXT STEPS

ID	NOTES
WG1	Await PB decision on recommendations

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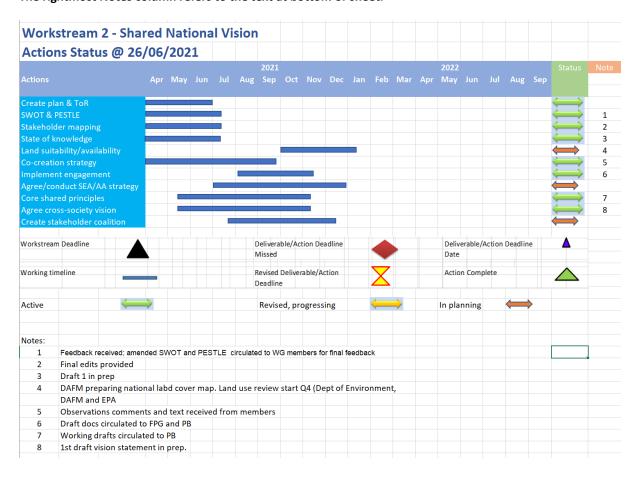
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WG2	Get DAFM resourcing in place and operational to progress Phase 3.
WG3	 Internal review of DAFM to be broken down into 2 components and 1st draft of scoping of external part and draft TOR for internal review of DAFM to be carried out in advance of meeting 7. Suggested KPI's to be submitted by group members in advance of meeting 7.
WG4	 Consider the expected response of the PB to the proposals while continuing to liaise on the end-to-end process review with the business process analyst and with the legal process analyst, when the latter is procured.

KEY ISSUES/ RISKS

WG	ITEM	PRIORITY 1 HIGH	PROPOSED MITIGATION
WG1 No Backlog	Implementation of process review outcomes	1	Systems analyst to focus on this element & in WG4
	Implementation of IT systems review outcome	2	Provide internal/external IT input to facilitate improvements
	Await Customer Charter draft from WG3	3	Accommodate any timelines etc in new Customer Charter
WG2 Shared Vision	Dedicated DAFM resources needed to progress Phases 3 and 4 of WG2 work-plan		DAFM plan to put dedicated resource in place ASAP
	New forestry programme must be in place on 1st January 2023. SEA/ AA - publication processes for Forestry Strategy and Forestry Programme to run in parallel.		Publication processes for Forestry Strategy and Forestry Programme to run in parallel.
WG3 Organisation	Additional resources required to progress Organisational Review of DAFM		Recruitment of consultant to provide report
	Need for parallel development of Customer Charter and KPIs while WG1 and WG4 are revising the procedures and targets on which they are based.		Develop CC based on current process as a working document to be revised following outputs of WG1 and WG4.
	Training Needs Analysis		Training needs for all stakeholders needs <u>info_on</u> Forestry Strategy
	Communications Strategy		<u>Link to</u> new Forestry Strategy to ensure it reflects agreed policies and messages in relation to trees and forestry.
WG4 Process	Availability, recruitment of additional staff.		
	Availability of funding to meet requirements of proposed recommendations		

The actual report will have one Actions Status sheet (see below) per Workgroup. Only one is included below. The rightmost Notes column refers to the text at bottom of sheet.



2. WORKGROUP STATUS REPORT

SUMMARY

This report will be prepared monthly by the secretariat of each WG and submitted following each WG meeting to the Project Manager. It summarises the status of a WG and is intended to be a record of WG status communicate principally for the Project Manager. All of the WGs also have an interest in this information. Here is the sample template used for local project and risk management purposes.

PROJECT WOODLAND
DAFM

WG STATUS REPORT

REPORT DATE WORKGROUP PREPARED BY

CURRENT ACTIVE/PLANNED TASKS (REFERENCE WG PLAN/SCHEDULE)

TASK	STATUS	PLAN OR REVISED START	PLAN OR REVISED END	BRIEFING NOTE

KEY ISSUES/ RISKS (SEE RISK REGISTER FOR DETAIL)

ITEM	PRIORITY (1 = HIGHEST)	PROPOSED MITIGATION

SIGIFICANT OUTPUTS DELIVERED / MILESTONES ACHIEVED DURING PERIOD

OUTPUT DELIVERED OR MILESTONE ACHIEVED	DATE DELIVERED/ACHIEVED					
DEPENDENCIES - INTER/INTRA-WORKGROUP(S) & EXTERNAL						
DEPENDENCY & LOCATION ISSUES						
SUPPLEMENTARY INFORMATION						
ITEM						
RELEVANT QUANTITATIVE INFORMATION OR DASHBOARD						
ITEM						