

# Michelle Pham

Candidate *Bachelors of Science (Honours)*  
Ryerson University

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## Projects & Passions

### Mom's Fridge (Ongoing)

*React.JS, Semantic-UI, Express, Mongoose, MongoDB, GraphQL, Node.JS*

- Website documenting my mother's recipes
- Filter recipes by available ingredients inputted by user

### Freelance Designer Portfolio (Ongoing)

*Adobe Photoshop, Illustrator, and InDesign, Figma*

- Designed St. Joseph Morrow Park Catholic music emblem using Illustrator
- Commissioned logo for HARP: Health Advocacy Refugees Program using Illustrator

### Pathfinder-Visualizer (Complete)

*React.JS, Semantic-UI*

- Web application that visualizes Dijkstra's algorithm on a grid
- Start and End Node is inputted by the user and the animation will illustrate the shortest path from the start/end node

### DecentReads (Complete)

*React.JS, Flask, SQLite*

- Users can input reviews on books and view reviews on other books posted by other users while scrolling through featured books
- Website interface created with ReactJS while reviews are stored on a SQLite Database hosted on PythonAnywhere

### Fundbear (Complete)

*React.JS, Semantic-UI, Mongoose, MongoDB, Node.JS*

- A web application that allows fundraiser organizations to post items needed in natural disaster relief for specific projects
- Users can filter through categories of natural disasters, choose their organization and project and donate money to purchase those items

## Work Experience

### Service Echo • Software Developer

*May 2020 – Dec 2020*

- Attracted clients by implementing PDF Generation in our services
- Utilized Apex to create an email parser to turn emails to Leads objects on Salesforce for clients, increasing customer satisfaction
- Performed and documented Unit and Manual testing on Service Echo's mobile and web applications
- Developed REST API to connect to a client's third party back-end to update concurrently with changes on Salesforce

### Old Navy • Brand Associate

*Sept 2018 – Present*

- Balanced the demands of multiple customers in a fast-paced environment
- Efficiently worked with a team of colleagues to ensure sales and customer service goal of the day was met consistently

## Technical Skills

### Program Languages

*Novice:* Python, GraphQL  
*Intermediate:* JavaScript, HTML/CSS, Apex, SOQL, Java

### Frameworks

*Novice:* Flask, SQLite,  
*Intermediate:* React.JS, Mongoose, MongoDB, MongoDB Atlas

## Volunteer & Leadership Experiences

### Ryerson Women in Computer Science • Director of Graphics

*Jun 2019 – Aug 2020*

- Collaborated with fellow executive members on networking events
- Created a sponsorship package targeting local companies

### Peel Lunch and After School Program • General Assistant

*Sept 2016 - Jun 2018*

- Supervised indoor and outdoor activities for students from ages six to ten for four hours per week

### Music Council • President, Director Graphics,

*Sept 2016 - Jun 2018*

- Lead a team of executives and student volunteers to organize musical events in the community

## Interests

- Board games
- Boulderling