

SHIPPING POLICY

How does the delivery process work?

- Once our system processes your order, your products are inspected thoroughly to ensure they are in a perfect condition.
- After they pass through the final round of quality check, they are packed and handed over to our trusted delivery partner.
- Our delivery partners then bring the package to you at the earliest possibility. In case, they are unable to reach your provided address or at a suitable time, they will contact you to resolve the issue.

How are items packaged?

We package our products in boxes/courier polybags.

What is the range of locations to which Boxoniq ships their products?

Boxoniq ships throughout India!

My order has been shipped. Now how can I track it?

- Once your order has been dispatched, you will receive an email with the details of the tracking number and the courier company that is processing your order.
- You can track the status of your package 24 hours after your order is dispatched from our warehouse.

What is the estimated delivery time?

We usually dispatch most orders within 3-7 business days depends upon the delivery location (excluding Sundays and public holidays)

Are there any shipping charges applicable on my order?

A flat Rs 49 charge is applied to all orders below Rs.499, while there is free shipping for all orders above Rs.499 and for subscription plan.

Does Boxoniq ship outside India?

At present Boxoniq ships only in India.