





ALEX R. PINHEIRO PINTO

FRONT-END WEB DEVELOPER

PROFESSIONAL SUMMARY

I am a detail-oriented Customer Service Agent with experience in managing supply chain operations and optimizing workflows. Seeking a transition to web development to pursue a passion for coding and create innovative digital solutions. Proficient in HTML, CSS, JavaScript, Bootstrap, React, with a talent for problem-solving and a strong work ethic. Excited to leverage my analytical skills and creativity to build user-friendly and visually appealing websites.

CONTACT

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-  Belo Horizonte, Minas Gerais, Brasil

EDUCATION

Cape Cod Community College
/ English as a Second
Language
Oct 2010 - Mar 2011

ANHANGUERA PITÁGORAS
AMPLI / Analysis and Systems
Development
Jan 2023 - Dez 2024

WORK EXPERIENCE

FedEx Express
Service Agent II
2016 - Present

Customer service support and assistance with deliveries and pick ups. Coordinating a team of 10 people, including couriers, internal and external operation.

FedEx Express
Courier II
2014 - 2016

Deliver and Pick up packages interacting with customers.

HARD SKILLS

- HTML5
- CSS3
- JAVA SCRIPT
- BOOTSTRAP
- ENGLISH
- MONGODB
- REACT
- NODE
- GIT & GITHUB

SOFT SKILLS

- Adaptability
- Problem solving
- Organization
- Creativity
- Teamwork
- Effective communication