

Monserad Zamora

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Skills

Bilingual Spanish and English	Customer Service	Inventory Tracking	Schedule Creating
Cash Management	Experience with Point Of Sale (POS) System	Quick Learner	
Computational Research	Java, C/C++, Assembly, MATLAB, Python, Arduino, Cadence, PSPICE,		
Experience working with Cadence at an industrial level	Problem-Solving	Strong Communication Skills	

Projects

Autonomous Water Filtering Cart

Senior Design Project - EEE 193A (September 2022 - April 2023)

- Collaborated with a team of four to improve the constant issue of poor water quality and access to clean filtered water by building an autonomous water filter cart using: Arduino Software, a 7-filter system, a GPS Tracking Device, line sensing/tracking, ultrasonic sensors, and a Solar Powered battery

Experience

Sacramento Chinese Community Service Center - Sacramento, CA

SEPTEMBER 2023 - PRESENT - After-school Program Team Leader

- Collaborated with a diverse team of staff members to create a safe, fun, and nurturing learning environment for students
- Supervised and led various recreational activities, including visual and performing arts activities, while also guiding students in STEAM (Science, Technology, Engineering, Arts, and Mathematics), literacy, and health & wellness activities to support their academic and personal development
- Started a coding club during the after-school program, providing Elementary students with opportunities to learn valuable coding skills and engage in STEM-related activities

Total Wine and More - Sacramento, CA

JULY 2022 - SEPTEMBER 2023 - Merchandising Associate

- Completed freight process while ensuring sorting area was safe and organized including unloading of truck trailers, loading of merchandise onto carts
- Distributed inventory to correct locations; pulled and stocked merchandise from back room and overheads and resolved inventory discrepancies
- Provided customer service by greeting and establishing a relationship with customers while informing them of our products and services
- Worked on special projects dedicated to boosting sales and helped in other departments such as Cashiers and Sales team

Relish Kitchen + Drink - Gilroy, CA

JUNE 2021 - AUGUST 2022 - Barback/Bartender

- Coordinated with managers, and kitchen staff to ensure efficient service to customers
- Set up and updated the restaurant POS system and website to perform efficiently
- Managed guest's orders, prepared and poured drinks, and provided guests satisfaction with their meals
- Kept bar stocked with all necessary items before and during service hours
- Prepared garnishes, refilled ice wells, changed beer kegs, and restocked liquor shelves
- Maintained a clean and organized bar station, as well as washed and polished glasses

GILROY GARDENS FAMILY THEME PARK - Gilroy, CA

Resale - Food & Beverage Operations

SEPTEMBER 2018 - FEBRUARY 2021-Supervisor

- Fostered and maintained a positive work environment
- Praised workers and encouraged employee morale while enforcing policies
- Implemented and promoted business plans to increase profits and reduce labor
- Handled minor guest complaints to ensure customer satisfaction

JULY 2017- SEPTEMBER 2018 -Team Lead

- Supported line-level workers by guaranteeing proper resources, training, and preparation
- Guaranteed food safety procedures and preserved quality standards
- Ensured time management while achieving company goals
- Created weekly schedules according to operation and budget
- Completed food and non-food supplies orders and tracked monthly product inventory

MARCH 2017 - JUNE 2017 -Associate

- Operated Cash Register while promoting sales of products
- Followed company policies and procedures
- Demonstrated guest courtesy and professionalism

Education

Bachelor of Science - BS, Computer Engineering - May 2023

California State University of Sacramento