

**Commonwealth of Massachusetts  
Executive Office of Health and Human Services**

***Department of Mental Health  
Resource Directory***



**November, 2014**

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If you have any changes to this guide please let Kristen Lee in the Commissioner’s Office know by email at [kristen.lee@dmh.state.ma.us](mailto:kristen.lee@dmh.state.ma.us) or by phone at (617) 626-8128.

# **Commonwealth of Massachusetts**

## **Department of Mental Health**

### **VISION AND MISSION STATEMENT**

#### **VISION**

Mental Health is an essential part of health care. The Massachusetts Department of Mental Health, as the State Mental Health Authority, promotes mental health through early intervention, treatment, education, policy and regulation so that all residents of the Commonwealth may live full and productive lives.

#### **MISSION STATEMENT**

The Department of Mental Health, as the State Mental Health Authority, assures and provides access to services and supports to meet the mental health needs of individuals of all ages, enabling them to live, work and participate in their communities. The Department establishes standards to ensure effective and culturally competent care to promote recovery. The Department sets policy, promotes self-determination, protects human rights and supports mental health training and research. This critical mission is accomplished by working in partnership with other state agencies, individuals, families, providers and communities.

#### **AUTHORITY**

Massachusetts General Law: Chapters 19, 123

Regulations: 104 CMR

Departmental policies issued from time to time by Commissioner

## **Mental Illness and Recovery**

Serious, long-term mental illness describes disorders that cause severe disturbances in thinking, feeling and relating that result in a substantially diminished capacity for coping with the ordinary demands of life. Mental illness may affect anyone, regardless of age, sex, race, income, religion or education. One in every five Americans experiences an episode of mental illness at least once in a lifetime or experiences numerous or persistent episodes. In fact, people with mental illness occupy more hospital beds than people with any other illness.

We know that recovery from mental illness is possible. The Department of Mental Health supports recovery in many ways, most importantly through its Community First Initiative. "Recovery Through Partnership" is the guiding principle that supports Community First for adults, children, adolescents and families with serious mental illness and serious emotional disturbance. We champion people's right to live as independently as possible in the community, and it is DMH's responsibility to support recovery and success of individuals with the lived experience of serious mental illness.

### **Community First Goals:**

- Sustain a person and family centered agency that is culturally competent and eliminates disparities.
- Use evidence based and emerging practices and data-driven decision making while achieving operational efficiencies.
- Engage meaningful consumer and family involvement and peer support in all aspects of the Department of Mental Health.
- Rely on services that are flexible, trauma-informed, value respect & dignity.

Community First focuses on the individual and for every individual there are as many paths to recovery. DMH consumers include those with serious mental illnesses. These include schizophrenia, depression and manic depression. Current research indicates that many severe mental illnesses are biological diseases that interfere with normal brain function. Genetic factors, family history, psychological or social factors, chronic medical illness, substance use and severe traumatic life crises can create a predisposition to mental illness. Mental illness is not the result of a lack of "willpower" or weak character. Mental illness can strike at any age, even when a child is very young or in elderly people.

Researchers continue to pursue the study of how biochemical, psychological, genetic and environmental factors interact and contribute to the onset of mental illness and severe emotional disturbance.

The majority of psychiatric disorders can be effectively treated. Treatment, which often combines medications with therapeutic and social rehabilitation interventions, can effectively alleviate the severe symptoms of schizophrenia, such as hallucinations and delusions, halt the downward spiral of those experiencing a depressive disorder and stabilize children and adolescents suffering from severe emotional disturbance.

Community support services are a critical component of recovery. Living independently, building social relationships, getting an education and holding a job are goals for most people with mental illness while others may need supports for longer periods to achieve and maintain independence.

## **HOW TO USE THIS DIRECTORY**

The Department of Mental Health has a Central (administrative) Office, located in Boston, with five Area Offices located throughout the state. In addition, there are local service delivery sites within each Area. The Area offices are: Metro Boston, Southeast, Northeast-Suburban, Central Massachusetts, and Western Massachusetts.

To get information about mental health services or the names of key DMH managers serving your city or town:

- 1) Locate the city or town of your residence in the alphabetical listing at the very back of the Directory; the Area is identified in parentheses after the city or town.
- 2) Locate the appropriate Area office from the Table of Contents at the front of the Directory.
- 3) Under the Area office, find your city or town under "Local Service Sites" and contact the "Person in Charge". The "Person in Charge" will be able to provide you with information or direct you to the appropriate resource.
- 4) The names of key managers in the Department's Central Office are also listed in this Directory.

## INDIVIDUALS WHO ARE DEAF, HARD OF HEARING, OR SPEECH DISABLED

Individuals who are deaf, hard of hearing, or speech disabled may access any of the Department of Mental Health's offices via the Massachusetts Relay Service (MassRelay). MassRelay is open 24 hours a day, 7 days a week, 365 days a year, enabling hearing people or people who do not use a text telephone (TTY) to communicate over regular telephone lines with people who are deaf, hard of hearing, or speech disabled.

A Relay Operator (OPR) will complete your call, dialing the party you wish to contact and then stay on the line to relay messages electronically via a TTY or verbally to people who can hear.

Relay Operators provide exact transcriptions of what they hear and speak what is typed to them, unless the caller directs them to do otherwise. All relay calls are confidential.

### MassRelay Numbers

Universal Access	711
TTY	1-800-439-2370
Voice/Speech to Speech Relay (STS)	1-800-439-0183

### To Place a Call Using MassRelay

1. Dial **711** in Massachusetts or **1-800-439-0183** from anywhere. TTY users should dial **1-800-439-2370**.
2. A Relay Operator will answer the call. Inform the Relay Operator either verbally or via the TTY of the number of the person you are calling and the connection will be made.
3. The Relay Operator will type the spoken words to the hearing impaired person's TTY and read/voice the typed words from the TTY back to the non hearing impaired person.
4. The non hearing impaired person should speak slowly and directly to the hearing impaired person, not to the Relay Operator.
5. The non hearing impaired person should say "Go Ahead" each time they finish their part of the conversation so the hearing impaired person can respond.

## INDIVIDUALS WHO ARE DEAF, HARD OF HEARING, OR SPEECH DISABLED

### How to use Video Relay Service

Video Relay Services- VRS allows deaf and hard of hearing individuals to have telephone conversations with hearing people. Video relay calls are placed with real-time video connection through videophone connected to a TV monitor. Using a videophone, an interpreter relays the conversation between the two parties. The deaf user sees an ASL interpreter on the monitor and signs to the interpreter, who then calls the hearing user via a standard phone line and relays the conversation between them.

### Video Relay Service Numbers

Video Relay Service	<b>North County Site Office</b> Video Phone: (978) 627-4468 <b>Springfield Site Office</b> Video Phone: (413) 301-0914 <b>Metro North Site Office</b> Video Phone: (339) 219-6119 <b>West Suburban Site Office</b> Video Phone: (508) 948-0605 <b>Lindemann/Cambridge/Somerville Site Office</b> Video Phone: (857) 366 4215
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**Department of Mental Health  
Central Office  
25 Staniford Street  
Boston, MA 02114**

**Direct Dial:** (617) 626-8000

**Operator:** (617) 626-8000

**TTY:** (617) 727-9842

**[www.state.ma.us/dmh](http://www.state.ma.us/dmh)**

<b>Marcia Fowler, Commissioner</b>	(617) 626-8123
Marianne Callinan, Assistant to the Commissioner/Office Manager	(617) 626-8123
<b>Joy Connell, Director of Diversity</b>	(617) 626-8133
<b>Liam Seward, Chief of Staff</b>	(617) 626-8170
Anna Chinappi, Director of Communications and Community Engagement	(617) 626-8124
Stephen Cidlevich, Director of Constituent Affairs	(617) 626-8140
Cherylanne Mealhow, Director of Investigations	(617) 626-8108
Russell Pierce, Director, Office of Recovery and Empowerment	(617) 626-8150
Startese Sims, Director of Human Rights	(617) 626-8218
Jay Tallman, Director of Policy	(617) 626-8179
Ed Wang, Director of Multicultural Affairs	(617) 626-8137
<b>Lester Blumberg, General Counsel, Legal Office</b>	(617) 626-8233
William Bailey, Director of Privacy and Compliance	(617) 626-8163
Jane Trott, Information Security Officer	(617) 626-8186
<b>Joan Mikula, Deputy Commissioner Child/Adolescent Services</b>	(617) 626-8086
John Kelty, Director of Interagency Caring Together Initiative	(617) 626-8076



Department of Mental Health – Central Office continued

<b>Kathy Sanders, M.D., Deputy Commissioner Clinical and Professional Services</b>	(617) 626-8059
Teresa Anderson, Assistant Commissioner Quality, Utilization and Analysis	(617) 626-8308
Lizbeth Kinkead, Director of Licensing	(617) 626-8121
Beth Lucas, Director of Quality Improvement	(617) 626-8084
Eleanor Shea-Delaney, Assistant Commissioner Program Development and Interagency Planning	(617) 626-8253
<b>Patricia Mackin, Deputy Commissioner Management and Budget</b>	(617) 626-8305
Karen Brady, Director of Budget and Reimbursement	(617) 626-8023
Abigail Monska, Human Resources Liaison	(617) 626-8019
John Sullivan, Assistant Commissioner for Administration and Finance	(617) 626-8042
<b>Clifford Robinson, Deputy Commissioner Mental Health Services</b>	(617) 626-8068
Brooke Doyle, Assistant Commissioner Mental Health Services	(617) 626-8097
Debra Pinals, M.D., Assistant Commissioner Forensic Services	(617) 626-8071
<b><i>Information &amp; Referral Specialist</i></b>	
<b>*Active during business hours only, Monday through Friday, 8:45 a.m. to 5:00 p.m.</b>	<b>1-800-221-0053*</b>

**Metro Boston Area**  
**Patricia Kenny, Area Director**  
*Emilio Zirpolo, Director of Field Operations*  
*David Hoffman, M.D, Area Medical Director*  
*Cynthia St. Pierre, Director of Community Services*  
*Charlene Zuffante, Director of Child/Adolescent Services*  
*Ronald Michaels, Area Forensic Director*

85 East Newton Street  
 Boston, MA 02118  
 Phone (617) 626-9200  
 Fax (617) 626-9216  
 TTY (617) 626-9257

**Massachusetts Mental Health Center**  
 75 Fenwood Road  
 Boston, MA 02115

**Telephone #**  
 (617) 626-9300  
 Fax (617) 626-9591  
 TTY (617) 626-9576

**Person in Charge**  
 Regina Marshall  
 Center Director

**Metro Boston Mental Health Units at  
 Lemuel Shattuck Hospital**  
 170 Morton Street  
 Jamaica Plain, MA 02130

**Telephone #**  
 (617) 971-3488  
 Fax (617) 522-7888  
 TTY (617) 971-3840

**Person in Charge**  
 Joel Skolnick, LICSW  
 Chief Operating Officer

**Metro Boston Mental Health Units at  
 Dr. Solomon Carter Fuller Mental Health Center**  
 85 East Newton Street  
 Boston, MA 02118

**Telephone #**  
 (617) 626-8700  
 Fax (617) 626-8929

**Person in Charge**  
 Mary Louise White  
 Chief Operating Office

**Local Service Sites**

**Fuller/Bay Cove Site Office**  
**Dr. Solomon Carter Fuller Mental Health Center**  
 85 East Newton Street  
 Boston, MA 02118

**Telephone #**  
 (617) 626-8944  
 Fax (617) 626-8884  
 TTY (617) 305-9913

**Person in Charge**  
 Theresa M. Harrison  
 Site Director

*Metro Boston Area*

**Lindemann/Cambridge/Somerville Site Office**  
 25 Staniford Street  
 Boston, MA 02114

**Telephone #**  
 (617) 626-8500  
 Fax (617) 626-8515

**Person in Charge**  
 Michele Anzaldi  
 Site Director

*Charlestown, Chelsea, Downtown Boston  
 including Beacon Hill, East Boston, Revere,  
 North End, Winthrop*

**Massachusetts Mental Health Center Site Office**  
 75 Fenwood Road  
 Boston, MA 02115

**Telephone #**  
 (617) 626-9300  
 Fax (617) 626-9591  
 TTY (617) 626-9576

**Person in Charge**  
 Regina Marshall  
 Site Director

*Allston, BackBay, Brighton, Brookline, Fenway,  
 Hyde Park, Jamaica Plain, Roslindale, Roxbury,  
 West Roxbury*

**The following municipalities are covered by the Metro Boston Area:**

Allston	Cambridge	East Boston	Revere	Winthrop
Boston	Charlestown	Hyde Park	Roslindale	
Brighton	Chelsea	Jamaica Plain	Roxbury	
Brookline	Dorchester	Mattapan	Somerville	

**Southeast Area**  
**Howard Baker-Smith, Area Director**  
*Kathy Maloof, Director of Field Operations*  
*Janet Feingold, Director of Community Services*  
*Julia Meehan, Director of Child/Adolescent Services*  
*Mary O'Regan, Ph.D., Area Forensic Director*

165 Quincy Street  
Brockton, MA 02302  
Phone (508) 897-2000  
Fax (508) 897-2024  
TTY (508) 897-2102

**DMH Operated Facilities in Area**  
**Brockton Multi-Service Center**  
165 Quincy Street  
Brockton, MA. 02302

**Telephone #**  
(508) 897-2000  
Fax (508) 897-2075  
TTY (617) 626-9576

**Person in Charge**  
Richard Jobin  
Center Director

**Corrigan Mental Health Center**  
49 Hillside Street  
Fall River, MA 02720

**Telephone #**  
(508) 235-7200  
Fax (508) 235-7346  
TTY (508) 678-2460

**Person in Charge**  
Roberta Guez  
Center Director

**Pocasset Mental Health Center**  
830 County Road  
Pocasset, MA 02559

**Telephone #**  
(508) 564-9600  
Fax (508) 564-9700  
TTY (508) 564-9677

**Person in Charge**  
Steven Jochim  
Center Director

**Taunton State Hospital**  
60 Hodges Avenue or  
PO Box 4007  
Taunton, MA 02780

**Telephone #**  
(508) 977-3000  
Fax (508) 977-3751  
TTY (508) 977-3794

**Person in Charge**  
Joyce O'Connor  
Chief Operating Officer

**Local Service Sites**

**Brockton Site Office**  
**Brockton Multi-Service Center**  
**165 Quincy Street**  
**Brockton, MA 02302**

**Telephone #**  
(508) 897-2000  
Fax (508) 897-2075  
TTY (508) 897-2102 (Crisis Unit)

**Person in Charge**  
Richard Jobin  
Site Director

*Abington, Avon, Bridgewater, Brockton,  
F, Easton, Holbrook, Rockland,  
Stoughton, West Bridgewater, Whitman*

**Cape Cod & The Islands Site Office**  
**181 North Street**  
**Hyannis, MA 02601**

**Telephone #**  
(508) 957-0900  
Fax (508) 957-0965  
TTY (508) 771-3907

**Person in Charge**  
Steven Jochim  
Site Director

*Aquinnah, Barnstable, Bourne, Brewster,  
Chatham, Chilmark, Cotuit, Dennis, Eastham,  
Edgartown, Falmouth, Gay Head, Harwich, Hyannis,  
Mashpee, Nantucket, Oak Bluffs, Orleans,  
Osterville, Provincetown, Sandwich, Tisbury,  
Truro, Vineyard Haven, Wellfleet, West  
Tisbury, Woods Hole, Yarmouth*

**Local Service Sites – Continued**

**Fall River Site Office**  
**Corrigan Mental Health Center**  
**49 Hillside Street**  
**Fall River, MA 0272**

*Fall River, Freetown, Somerset, Swansea,  
Westport*

**Telephone #**  
(508) 235-7200  
Fax (508) 235-7346  
TTY (508) 678-2460

**Person in Charge**  
Roberta Guez  
Site Director

**New Bedford Site Office**  
**888 Purchase Street**  
**New Bedford, MA 02740**

*Acushnet, Dartmouth, Fairhaven, Gosnold,  
Marion, Mattapoisett, New Bedford, Onset,  
Rochester, Wareham*

**Telephone #**  
(508) 996-7900  
Fax (508) 999-1331  
TTY (508) 994-2338

**Person in Charge**  
Joyce O'Connor  
Site Director

**Plymouth Site Office**  
**40 Industrial Park Rd**  
**Plymouth, MA 02360**

*Carver, Duxbury, Halifax, Hanover, Hanson,  
Kingston, Marshfield, Pembroke, Plymouth,  
Plympton*

**Telephone #**  
(508) 732-3000  
Fax (508) 746-3224  
TTY (508) 746-0847

**Person in Charge**  
Loretta Lyonnais  
Site Director

**Taunton/Attleboro Site Office**  
**60 Hodges Avenue or P.O. Box 4007**  
**Taunton, MA 02780**

*Attleboro, Berkley, Dighton, Lakeville,  
Mansfield, Middleboro, North Attleboro,  
Norton, Raynham, Rehoboth, Seekonk, Taunton*

**Telephone #**  
(508) 977-3150  
Fax (508) 977-3752  
TTY (508) 977-3696

**Person in Charge**  
Daniel Fisher  
Site Director

**The following municipalities are covered by the Southeast Area:**

Abington	Dennis	Harwich	Onset	Swansea
Acushnet	Dighton	Holbrook	Orleans	Taunton
Aquinnah	Duxbury	Hyannis	Osterville	Tisbury
Attleboro	East Bridgewater	Kingston	Pembroke	Truro
Avon	Easton	Lakeville	Plymouth	Vineyard Haven
Barnstable	Eastham	Mansfield	Plympton	Wareham
Berkley	Edgartown	Marion	Pocasset	Wellfleet
Bourne	Fairhaven	Marshfield	Provincetown	West Bridgewater
Brewster	Fall River	Mashpee	Raynham	Westport
Bridgewater	Falmouth	Mattapoisett	Rehoboth	West Tisbury
Brockton	Freetown	Middleborough	Rochester	Whitman
Carver	Gay Head	Nantucket	Rockland	Woods Hole
Chatham	Gosnold	New Bedford	Sandwich	Yarmouth
Chilmark	Halifax	North Attleboro	Seekonk	
Cotuit	Hanover	Norton	Somerset	
Dartmouth	Hanson	Oak Bluffs	Stoughton	

## **Northeast-Suburban Area**

***Susan C. Wing, Area Director***

*Lynn Hoffman, Director of Field Operations*

*Kenneth Mitchell, M.D., Area Medical Director-Suburban Division*

*Daniel Breslin, M.D., Area Medical Director-North Division*

*Karin Orr, Area Forensic Director*

P.O. Box 387  
Tewksbury, MA 01876-0387  
Phone (978) 863-5000  
Fax (978) 863-5091  
TTY (978) 640-1193  
*Noreen Melanson, Director of Community Services*  
*Laurie Gobeil, Director of Child/Adolescent Services*

Hadley Building  
167 Lyman Street  
Westborough, MA 01581  
Phone (508) 616-3500  
Fax (508) 616-3599  
TTY (508) 616-3533  
*Rachel Steiner, Director of Community Services*  
*Carly Sebastian, Director of Child/Adolescent Services*

### **DMH Operated Facilities in Area**

**Hathorne Units**  
**Tewksbury Hospital**  
365 East Street  
Tewksbury, MA 01876

**Telephone #**  
(978) 851-7321 ext.  
2859  
Fax (978) 851-1029

**Person in Charge**  
Marilyn Feitelberg  
Chief Operating Officer

### **Local Service Sites**

**East Suburban Site Office**  
**20 Academy Street Suite 304**  
**Arlington, MA 02476**

*Acton, Arlington, Bedford, Belmont,  
Boxborough, Burlington, Carlisle, Concord,  
Lexington, Lincoln, Littleton, Maynard, Stow,  
Waltham, Watertown, Wilmington, Winchester,  
Woburn*

**Telephone #**  
(781) 641-8100  
Fax (781) 641-8106  
TTY (781) 641-8113

**Person in Charge**  
Lynne Musto  
Site Director

**Essex North Site Office**  
**280 Merrimack Street, 3rd Floor**  
**Lawrence, MA 01843**

*Amesbury, Andover, Boxford, Bradford, Byfield,  
Georgetown, Groveland, Haverhill, Lawrence,  
Merrimac, Methuen, Newbury, Newburyport, North  
Andover, Rowley, Salisbury, West Newbury*

**Telephone #**  
(978) 738-4500  
Fax (978) 738-4559  
TTY (978) 738-4558

**Person in Charge**  
Dorothy Smith  
Site Director

**Lowell Site Office**  
**Solomon Mental Health Center**  
**391 Varnum Avenue**  
**Lowell, MA 01851**

*Billerica, Chelmsford, Dracut, Dunstable, Lowell,  
Tewksbury, Tyngsboro, Westford*

**Telephone #**  
(978) 322-5000  
Fax (978) 322-5077  
TTY (978) 458-6142

**Person in Charge**  
John Gilmore  
Site Director

**Lynn Site Office**  
**330 Lynnway, Suite 201**  
**Lynn, MA 01902**

*Lynn, Lynnfield, Nahant, Saugus, Swampscott*

**Telephone #**  
(781) 477-2070  
Fax (781) 477-2071  
TTY (781) 477-2075

**Person in Charge**  
Dolores Ouimette  
Site Director

### **Local Service Sites – Continued**

**Metro North Site Office**  
**27 Water Street, Suite 301**  
**Wakefield, MA 01880**

*Everett, Malden, Medford, Melrose,  
North Reading, Reading, Stoneham, Wakefield*

**Telephone #**  
(781) 224-7900  
Fax (781) 224-7937  
TTY (781) 224-7935

**Person in Charge**  
Linda Simons  
Site Director

**North Shore Site Office**  
**35 Congress Street, Suite 102**  
**Salem, MA 01970**

*Beverly, Danvers, Essex, Gloucester, Hamilton,  
Hathorne, Ipswich, Manchester, Marblehead,  
Middleton, Peabody, Rockport, Salem, Topsfield,  
Wenham*

**Telephone #**  
(978) 741-7300  
Fax (978) 741-7340  
TTY (978) 741-7360

**Person in charge**  
Fred Hammdorff  
Site Director

**South Suburban Site Office**  
**Quincy Mental Health Center**  
**460 Quincy Avenue**  
**Quincy, MA 02169**

*Braintree, Cohasset, Hingham, Hull, Milton ,  
Norwell, Quincy, Randolph, Scituate, Weymouth*

**Telephone #**  
(617) 984-1000  
Fax (617) 984-1040  
TTY (617) 984-1041

**Person in Charge**  
Susanna Chan  
Site Director

**Southwest Suburban Site Office**  
**Massachusetts Hospital School**  
**Donovan Building – 2<sup>nd</sup> Floor**  
**5 Randolph Street**  
**Canton, MA 02021**

*Canton, Dedham, Foxboro, Medfield, Millis,  
Needham, Newton, Norfolk, Norwood, Plainville,  
Sharon, Walpole, Wellesley, Weston, Westwood,  
Wrentham*

**Telephone #**  
(781) 401-9700  
Fax (781) 401-9721  
TTY (781) 401-9701

**Person in Charge**  
Peter Angelos  
Site Director

**West Suburban Site Office**  
**Hadley Building**  
**167 Lyman Street**  
**Westborough, MA 01581**

*Ashland, Dover, Framingham, Holliston,  
Hopkinton, Hudson, Marlborough, Natick,  
Northborough, Sherborn, Southborough, Sudbury,  
Wayland, Westborough*

**Telephone #**  
(508) 616-2801  
Fax (508) 616-2864  
TTY (508) 616-2820

**Person in Charge**  
Ellen Alfaro  
Site Director

**The following municipalities are covered by the Northeast-Suburban Area (Tewksbury office):**

Amesbury	Gloucester	Merrimac	Salisbury
Andover	Groveland	Methuen	Saugus
Beverly	Hamilton	Middleton	Stoneham
Billerica	Haverhill	Nahant	Swampscott
Boxford	Ipswich	North Andover	Tewksbury
Bradford	Lawrence	North Reading	Topsfield
Byfield	Lowell	Newbury	Tyngsborough
Chelmsford	Lynn	Newburyport	Wakefield
Danvers	Lynnfield	North Andover	Westford
Dracut	Malden	Peabody	West Newbury
Dunstable	Manchester	Reading	Wenham
Essex	Marblehead	Rockport	
Everett	Medford	Rowley	
Georgetown	Melrose	Salem	

**The following municipalities are covered by the Northeast-Suburban Area (Westborough office):**

Acton	Framingham	Needham	Walpole
Arlington	Hingham	Newton	Waltham
Ashland	Holliston	Norfolk	Watertown
Bedford	Hopkinton	Northborough	Wayland
Belmont	Hudson	Norwell	Wellesley
Boxborough	Hull	Norwood	Westborough
Braintree	Lexington	Plainville	Weston
Burlington	Lincoln	Quincy	Westwood
Canton	Littleton	Randolph	Weymouth
Carlisle	Marlborough	Scituate	Wilmington
Cohasset	Maynard	Sharon	Winchester
Concord	Medfield	Sherborn	Woburn
Dedham	Millis	Southborough	Wrentham
Dover	Milton	Stow	
Foxborough	Natick	Sudbury	

## Central Massachusetts Area

***Sue Sciaraffa, Area Director***

*Michael McNamara, Director of Field Operations*

*Dale Rauch, M.D., Area Medical Director*

*Richard Breault, Director of Child/Adolescent Services*

*John Barber, Interim Area Forensic Director*

Farmhouse  
361 Plantation Street  
1st Floor  
Worcester, MA 01605  
Phone (774) 420-3140  
Fax (774) 420-3165  
IPTTY (774) 420-3155

### **DMH Operated Facilities in Area**

#### **Worcester Recovery Center and Hospital**

309 Belmont Street  
Worcester, MA 01604

#### **Telephone #**

(508) 368-4000  
Fax (508) 363-1515  
TTY (508) 752-0127

#### **Person in Charge**

Anthony Riccitelli  
Chief Operating Officer

### **Local Service Sites**

#### **North County Site Office**

**515 Main Street  
Fitchburg, MA 01420**

*Ashburnham, Ashby, Ayer, Barre, Berlin, Bolton,  
Clinton, Fitchburg, Gardner, Gilbertville, Groton,  
Hardwick, Harvard, Hubbardston, Lancaster,  
Leominster, Lunenburg, New Braintree, Oakham,  
Pepperell, Princeton, Rutland, Shirley, Sterling,  
Templeton, Townsend, Westminster, Winchendon*

#### **Telephone #**

(978) 353-4400  
Fax (978) 348-1275  
TTY (978) 343-2637

#### **Person in Charge**

Matthew Broderick  
Site Director

#### **South County Site Office**

**40 Institute Road, Oaks "B" Bldg.**

**North Grafton, MA 01536**

*Bellingham, Blackstone, Brimfield, Brookfield,  
Charlton, Douglas, Dudley, East Brookfield, Franklin,  
Grafton, Holland, Hopedale, Medway, Mendon,  
Milford, Millbury, Millville, Northbridge, North  
Brookfield, North Grafton, Oxford, Southbridge,  
Spencer, Sturbridge, Sutton, Upton, Uxbridge, Wales,  
Warren, Webster, West Brookfield, Whitinsville*

#### **Telephone #**

(508) 887-1100  
Fax (508) 887-1166  
TTY (508) 887-8932

#### **Person in charge**

Pamela Druzbecki  
Site Director

#### **Worcester County Site Office**

**361 Plantation Street**

**2<sup>nd</sup> Floor**

**Worcester, MA 01605**

*Auburn, Boylston, Holden, Leicester, Paxton,  
Shrewsbury, West Boylston, Worcester*

#### **Telephone #**

(774) 420-3100  
Fax (774) 420-3111  
TTY (774) 420-3110

#### **Person in Charge**

Brian Minchoff  
Site Director



**The following municipalities are covered by the Central Mass Area:**

Ashburnham	Fitchburg	Mendon	Spencer
Ashby	Franklin	Milford	Sterling
Auburn	Gardner	Millbury	Sturbridge
Ayer	Gilbertsville	Millville	Sutton
Barre	Grafton	New Braintree	Templeton
Bellingham	Groton	Northbridge	Townsend
Berlin	Hardwick	North Brookfield	Upton
Blackstone	Harvard	North Grafton	Uxbridge
Bolton	Holden	Oakham	Wales
Boylston	Holland	Oxford	Warren
Brimfield	Hopedale	Paxton	Webster
Brookfield	Hubbardston	Pepperell	West Boylston
Charlton	Lancaster	Princeton	West Brookfield
Clinton	Leicester	Rutland	Westminster
Douglas	Leominster	Shirley	Whitinsville
Dudley	Lunenburg	Shrewsbury	Winchendon
East Brookfield	Medway	Southbridge	Worcester

## Western Massachusetts Area

***Susan Sprung, Area Director***

*Michael McNamara, Director of Field Operations*

*Andrea Stone, M.D., Area Medical Director*

*Thomas Moriarty, Director of Community Services*

*Sean Barry, Director of Child/Adolescent Services*

*John Barber, Area Forensic Director*

1 Prince Street  
Northampton, MA 01060  
Phone (413) 587-6200  
Fax (413) 587-6205  
TTY (413) 586-6592

### **Local Service Sites**

#### **Berkshire Site Office 333 East St Pittsfield, MA 01201**

*Adams, Alford, Becket, Cheshire, Clarksburg, Dalton,  
Egremont, Florida, Great Barrington, Hancock,  
Hinsdale, Housatonic, Lanesboro, Lee, Lenox,  
Monroe, Monterey, Mount Washington, New Ashford,  
New Marlboro, North Adams, Otis, Peru, Pittsfield,  
Richmond, Sandisfield, Savoy, Sheffield, Stockbridge,  
Tyringham, Washington, West Stockbridge,  
Williamstown, Windsor*

**Telephone #**  
(413) 395-2000  
**Fax** (413) 395-2018  
**TTY** (413) 443-8294

**Person in Charge**  
Thomas Moriarty  
Interim Site Director

#### **Franklin/North Quabbin Site Office 13 Prospect St. Greenfield, MA 01301**

*Ashfield, Athol, Bernardston, Buckland, Charlemont,  
Colrain, Conway, Deerfield, Erving, Gill, Greenfield,  
Hawley, Heath, Leverett, Leyden, Montague, New  
Salem, Northfield, Orange, Petersham, Phillipston,  
Rowe, Royalston, Shelburne, Shutesbury, Sunderland,  
Turners Falls, Warwick, Wendell, Whately*

**Telephone #**  
(413) 772-5600  
**Fax** (413) 772-5638  
**TTY** (413) 772-3076

**Person in Charge**  
Karen Krawczyk  
Site Director

#### **Hampshire Site Office 1 Prince Street Northampton, MA 01060**

*Amherst, Chesterfield, Cummington, Easthampton,  
Goshen, Hadley, Hatfield, Middlefield, Northampton,  
Pelham, Plainfield, Westhampton, Williamsburg,  
Worthington*

**Telephone #**  
(413) 587-5300  
**Fax** (413) 587-5333  
**TTY** (413) 587-5314

**Person in Charge**  
Karen Krawczyk  
Interim Site Director

#### **Holyoke/Chicopee Site Office 140 High Street, Suite 525 Springfield, MA 01105**

*Belchertown, Bondsville, Chicopee, Granby, Holyoke,  
Ludlow, Monson, Palmer, South Hadley,  
Southampton, Thorndike, Three Rivers, Ware*

**Telephone #**  
(413) 452-2300  
**Fax** (413) 452-2372  
**TTY** (413) 747-7240

**Person in Charge**  
Martha Sabin  
Site Director

**Local Service Sites – Continued**

**Springfield Site Office  
140 High Street, Suite 525  
Springfield, MA 01105**

*East Longmeadow, Hampden, Longmeadow,  
Springfield, Wilbraham*

**Telephone #**  
(413) 452-2300  
Fax (413) 452-2306  
TTY (413) 747-7240

**Person in Charge**  
Jose Tosado  
Site Director

**Westfield Site Office  
1 Prince Street  
Northampton, MA 01060**

*Agawam, Blandford, Chester, Granville, Huntington,  
Montgomery, Russell, Southwick, Tolland, Westfield,  
West Springfield*

**Telephone #**  
(413) 587-6200  
Fax (413) 587-6444  
TTY (413) 586-6592

**Person in Charge**  
Diane Versace  
Site Director

**The following municipalities are covered by the Western Mass Area:**

Adams	Deerfield	Lanesborough	Palmer	Thorndike
Agawam	Easthampton	Lee	Pelham	Three Rivers
Alford	East Longmeadow	Lenox	Peru	Tolland
Amherst	Egremont	Leverett	Petersham	Turner Falls
Ashfield	Erving	Leyden	Phillipston	Tyringham
Athol	Florida	Longmeadow	Pittsfield	Ware
Becket	Gill	Ludlow	Plainfield	Warwick
Belchertown	Goshen	Middlefield	Richmond	Washington
Bernardston	Granby	Monroe	Rowe	Wendell
Blandford	Granville	Monson	Royalston	Westfield
Bondsville	Great Barrington	Montague	Russell	Westhampton
Buckland	Greenfield	Monterey	Sandisfield	West Springfield
Charlemont	Hadley	Montgomery	Savoy	West Stockbridge
Cheshire	Hampden	Mt. Washington	Sheffield	Whately
Chester	Hancock	New Ashford	Shelburne	Wilbraham
Chesterfield	Hatfield	New Marlborough	Shutesbury	Williamsburg
Chicopee	Hawley	New Salem	South Hadley	Williamstown
Clarksburg	Heath	North Adams	Southampton	Windsor
Colrain	Hinsdale	Northfield	Southwick	Worthington
Conway	Holyoke	Northampton	Springfield	
Cummington	Housatonic	Orange	Stockbridge	
Dalton	Huntington	Otis	Sunderland	

## Alphabetical Listing of Massachusetts Cities, Towns and Area Offices Covered by DMH

Abington (Southeast)	Charlemont (Western)	Gill (Western)	Longmeadow (Western)
Acton (Northeast-Suburban)	Charlestown (Metro Boston)	Gloucester (Northeast-Suburban)	Lowell (Northeast-Suburban)
Acushnet (Southeast)	Charlton (Central)	Goshen (Western)	Ludlow (Western)
Adams (Western)	Chatham (Southeast)	Gosnold (Southeast)	Lunenburg (Central)
Agawam (Western)	Chelmsford (Northeast-Suburban)	Grafton (Central)	Lynn (Northeast-Suburban)
Alford (Western)	Chelsea (Metro Boston)	Granby (Western)	Lynnfield (Northeast-Suburban)
Allston (Metro Boston)	Cheshire (Western)	Granville (Western)	Malden (Northeast-Suburban)
Amesbury (Northeast-Suburban)	Chester (Western)	Great Barrington (Western)	Manchester (Northeast-Suburban)
Amherst (Western)	Chesterfield (Western)	Greenfield (Western)	Mansfield (Southeast)
Andover (Northeast-Suburban)	Chicopee (Western)	Groton (Central)	Marblehead (Northeast-Suburban)
Aquinnah (Southeast)	Chilmark (Southeast)	Groveland (Northeast-Suburban)	Marion (Southeast)
Arlington (Northeast-Suburban)	Clarksburg (Western)	Hadley (Western)	Marlborough (Northeast-Suburban)
Ashburnham (Central)	Clinton (Central)	Halifax (Southeast)	Marshfield (Southeast)
Ashby (Central)	Cohasset (Northeast-Suburban)	Hamilton (Northeast-Suburban)	Mashpee (Southeast)
Ashfield (Western)	Colrain (Western)	Hampden (Western)	Mattapan (Metro Boston)
Ashland (Northeast-Suburban)	Concord (Northeast-Suburban)	Hancock (Western)	Mattapoissett (Southeast)
Athol (Western)	Conway (Western)	Hanover (Southeast)	Maynard (Northeast-Suburban)
Attleboro (Southeast)	Cotuit (Southeast)	Hanson (Southeast)	Medfield (Northeast-Suburban)
Auburn (Central)	Cummington (Western)	Harvard (Central)	Medford (Northeast-Suburban)
Avon (Southeast)	Dalton (Western)	Harwich (Southeast)	Medway (Central)
Ayer (Central)	Danvers (Northeast-Suburban)	Hardwick (Central)	Melrose (Northeast-Suburban)
Barnstable (Southeast)	Dartmouth (Southeast)	Hatfield (Western)	Mendon (Central)
Barre (Central)	Dedham (Northeast-Suburban)	Hathorne (Northeast-Suburban)	Merrimac (Northeast-Suburban)
Becket (Western)	Deerfield (Western)	Haverhill (Northeast-Suburban)	Methuen (Northeast-Suburban)
Bedford (Northeast-Suburban)	Dennis (Southeast)	Hawley (Western)	Middleboro (Southeast)
Belchertown (Western)	Dighton (Southeast)	Heath (Western)	Middlefield (Western)
Bellingham (Central)	Dorchester (Metro Boston)	Hingham (Northeast-Suburban)	Middleton (Northeast-Suburban)
Belmont (Northeast-Suburban)	Douglas (Central)	Hinsdale (Western)	Milford (Central)
Berkley (Southeast)	Dover (Northeast-Suburban)	Holbrook (Southeast)	Millbury (Central)
Berlin (Central)	Dracut (Northeast-Suburban)	Holden (Central)	Millis (Northeast-Suburban)
Bernardston (Western)	Dudley (Central)	Holland (Central)	Milton (Northeast-Suburban)
Beverly (Northeast-Suburban)	Dunstable (Northeast-Suburban)	Holliston (Northeast-Suburban)	Millville (Central)
Billerica (Northeast-Suburban)	Duxbury (Southeast)	Holyoke (Western)	Monroe (Western)
Blackstone (Central)	East Boston (Metro Boston)	Hopedale (Central)	Monson (Western)
Blandford (Western)	East Bridgewater (Southeast)	Hopkinton (Northeast-Suburban)	Montague (Western)
Bolton (Central)	East Brookfield (Central)	Housatonic (Western)	Monterey (Western)
Bondsville (Western)	East Longmeadow (Western)	Hubbardston (Central)	Montgomery (Western)
Boston (Metro Boston)	Eastham (Southeast)	Hudson (Northeast-Suburban)	Mount Washington (Western)
Bourne (Southeast)	Easthampton (Western)	Hull (Northeast-Suburban)	Nahant (Northeast-Suburban)
Boxboro (Northeast-Suburban)	Easton (Southeast)	Huntington (Western)	Nantucket (Southeast)
Boxford (Northeast-Suburban)	Edgartown (Southeast)	Hyannis (Southeast)	Natick (Northeast-Suburban)
Boylston (Central)	Egremont (Western)	Hyde Park (Metro Boston)	Needham (Northeast-Suburban)
Bradford (Northeast-Suburban)	Erving (Western)	Ipswich (Northeast-Suburban)	New Ashford (Western)
Braintree (Northeast-Suburban)	Essex (Northeast-Suburban)	Jamaica Plain (Metro Boston)	New Bedford (Southeast)
Brewster (Southeast)	Everett (Northeast-Suburban)	Kingston (Southeast)	New Braintree (Central)
Bridgewater (Southeast)	Fairhaven (Southeast)	Lakeville (Southeast)	Newbury (Northeast-Suburban)
Brighton (Metro Boston)	Fall River (Southeast)	Lancaster (Central)	Newburyport (Northeast-Suburban)
Brimfield (Central)	Falmouth (Southeast)	Lanesboro (Western)	New Marlboro (Western)
Brockton (Southeast)	Fitchburg (Central)	Lawrence (Northeast-Suburban)	New Salem (Western)
Brookfield (Central)	Florida (Western)	Lee (Western)	Newton (Northeast-Suburban)
Brookline (Metro Boston)	Foxboro (Northeast-Suburban)	Leicester (Central)	Norfolk (Northeast-Suburban)
Buckland (Western)	Framingham (Northeast-Suburban)	Lenox (Western)	North Adams (Western)
Burlington (Northeast-Suburban)	Franklin (Central)	Leominster (Central)	North Andover (Northeast-Suburban)
Byfield (Northeast-Suburban)	Freetown (Southeast)	Leverett (Western)	North Attleboro (Southeast)
Cambridge (Metro Boston)	Gardner (Central)	Lexington (Northeast-Suburban)	North Brookfield (Central)
Canton (Northeast-Suburban)	Gay Head (Southeast)	Leyden (Western)	North Grafton (Central)
Carlisle (Northeast-Suburban)	Georgetown (Northeast-Suburban)	Lincoln (Northeast-Suburban)	
Carver (Southeast)	Gilbertsville (Central)	Littleton (Northeast-Suburban)	

## Alphabetical Listing of Massachusetts Cities, Towns and Area Offices Covered by DMH

North Reading (Northeast-Suburban)	Salem (Northeast-Suburban)	Vineyard Haven ((Southeast)
Northampton (Western)	Salisbury (Northeast-Suburban)	Wakefield (Northeast-Suburban)
Northbridge (Central)	Sandisfield (Western)	Wales (Central)
Northboro (Northeast-Suburban)	Sandwich (Southeast)	Walpole (Northeast-Suburban)
Northfield (Western)	Saugus (Northeast-Suburban)	Waltham (Northeast-Suburban)
Norton (Southeast)	Savoy (Western)	Ware (Western)
Norwell (Northeast-Suburban)	Scituate (Northeast-Suburban)	Wareham (Southeast)
Norwood (Northeast-Suburban)	Seekonk (Southeast)	Warren (Central)
Oakham (Central)	Sharon (Northeast-Suburban)	Warwick (Western)
Oak Bluffs (Southeast)	Sheffield (Western)	Washington (Western)
Onset (Southeast)	Shelburne (Western)	Watertown (Northeast-Suburban)
Orange (Western)	Sherborn (Northeast-Suburban)	Wayland (Northeast-Suburban)
Orleans (Southeast)	Shirley (Central)	Webster (Central)
Osterville (Southeast)	Shrewsbury (Central)	Wellesley (Northeast-Suburban)
Otis (Western)	Shutesbury (Western)	Wellfleet (Southeast)
Oxford (Central)	Somerset (Southeast)	Wendell (Western)
Palmer (Western)	Somerville (Metro Boston)	Wenham (Northeast-Suburban)
Paxton (Central)	South Hadley (Western)	Westboro (Northeast-Suburban)
Peabody (Northeast-Suburban)	Southampton (Western)	West Boylston (Central)
Pelham (Western)	Southboro (Northeast-Suburban)	West Brookfield (Central)
Pembroke (Southeast)	Southbridge (Central)	West Bridgewater (Southeast)
Pepperell (Central)	Southwick (Western)	Westfield (Western)
Peru (Western)	Spencer (Central)	Westford (Northeast-Suburban)
Petersham (Western)	Springfield (Western)	Westhampton (Western)
Phillipston (Western)	Sterling (Central)	Westminster (Central)
Pittsfield (Western)	Stockbridge (Western)	West Newbury (Northeast-Suburban)
Plainfield (Western)	Stoneham (Northeast-Suburban)	Weston (Northeast-Suburban)
Plainville (Northeast-Suburban)	Stoughton (Southeast)	West Springfield (Western)
Plymouth (Southeast)	Stow (Northeast-Suburban)	Westport (Southeast)
Plympton (Southeast)	Sturbridge (Central)	West Stockbridge (Western)
Pocasset (Southeast)	Sudbury (Northeast-Suburban)	West Tisbury (Southeast)
Princeton (Central)	Sunderland (Western)	Westwood (Northeast-Suburban)
Provincetown (Southeast)	Sutton (Central)	Weymouth (Northeast-Suburban)
Quincy (Northeast-Suburban)	Swampscott (Northeast-Suburban)	Whately (Western)
Randolph (Northeast-Suburban)	Swansea (Southeast)	Whitinsville (Central)
Raynham (Southeast)	Taunton (Southeast)	Whitman (Southeast)
Reading (Northeast-Suburban)	Templeton (Central)	Wilbraham (Western)
Rehoboth (Southeast)	Tewksbury (Northeast-Suburban)	Williamsburg (Western)
Revere (Metro Boston)	Three Rivers (Western)	Williamstown (Western)
Richmond (Western)	Thorndike (Western)	Wilmington (Northeast-Suburban)
Rochester (Southeast)	Tisbury (Southeast)	Winchendon (Central)
Rockland (Southeast))	Tolland (Western)	Winchester (Northeast-Suburban)
Rockport (Northeast-Suburban)	Topsfield (Northeast-Suburban)	Windsor (Western)
Roslindale (Metro Boston)	Townsend (Central)	Winthrop (Metro Boston)
Rowe (Western)	Truro (Southeast)	Woburn (Northeast-Suburban)
Rowley (Northeast-Suburban)	Turners Falls (Western)	Woods Hole (Southeast)
Roxbury (Metro Boston)	Tyngsboro (Northeast-Suburban)	Worcester (Central)
Royalston (Western)	Tyringham (Western)	Worthington (Western)
Russell (Western)	Upton (Central)	Wrentham (Northeast-Suburban)
Rutland (Central)	Uxbridge (Central)	Yarmouth (Southeast)