

MADELINE CORMAN

SOFTWARE ENGINEER

WORK EXPERIENCE

Support Engineer II/Junior Software Engineer 02/2023 - Current

LendKey, Cincinnati, OH (remote)

- Identified and resolved critical bugs and implemented enhancements to improve application performance and user experience.
- Created a drop-down feature in Rails to assist in the categorization of support tickets. Reduced categorization efforts by 1-2 hours per month.
- Developed a solution for a long-standing credit decisioning issue which reduced support ticket volume by 20%.
- Successfully integrated two existing TypeScript applications with Auth0 in an effort to streamline user authentication.

Support Engineer I

09/2020 - 02/2023

LendKey, Cincinnati, OH (remote)

- Researched and quickly resolved Level 2 internal technical support tickets.
- Developed, tested, and deployed Ruby scripts to remediate critical production data issues, ensuring data accuracy and minimizing customer impact.
- Led cross-functional initiatives with engineering and operations teams to troubleshoot and resolve high-severity incidents.

Sales Development Representative

04/2018 - 11/2019

BrightTALK, New York, NY

- Drove pipeline growth by identifying key decision-makers and leveraging tools like Salesforce and LinkedIn Sales Navigator.
- Designed and executed personalized outreach campaigns via email and phone to drive interest in BrightTALK products.
- Generated over \$500,000 in closed-won revenue by sourcing and qualifying high-value opportunities from mid-market technology companies.

TECHNICAL PROJECTS

Trippin - [Frontend](#) | [Backend](#) | [Demo](#)

A mobile-friendly trip planning app enabling users to discover and organize attractions, restaurants, and museums into custom itineraries.

- RESTful Ruby on Rails API backend and React Native frontend, styled with custom CSS for a responsive UI.
- Integrated Google Geocoding and Places API to deliver location-based search results across global destinations.
- Embedded an interactive Google Maps view to help users visualize distance between destinations for efficient route planning.

NutriPal - [Frontend](#) | [Backend](#)

Full-stack web application that helps users record daily food intake, view nutritional data, and track weight progress over time.

- RESTful Ruby on Rails API backend and responsive React frontend, styled with Semantic UI and custom CSS.
- Integrated the Edamam Food Database API to deliver accurate nutritional information for thousands of food items in real time.
- Visualized weight trends with dynamic React-Vis charts, providing insight into long-term progress.

CONTACT

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[LinkedIn](#)

[Portfolio](#)

[GitHub](#)

[Blog](#)

EDUCATION

Full Stack Web Development

Flatiron School

11/2019 - 03/2020

New York, NY

Integrated Master's Degree

Chemistry (MSci)

University of Oxford

10/2013 - 09/2017

Oxford, United Kingdom

SKILLS

Ruby on Rails

JavaScript

React

React Native

SQL

HTML

CSS

Git