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by Gangavaram Reddy

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### MANIPAL ACADEMY OF HIGHER EDUCATION

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in

**Computer and Communication Engineering** 

By

Nallamilli Naga Venkata Reddy

Reg. No. 210953334

Varikuti Madhurima

Reg. No. 210953314

Vura Sai Nikhil

Reg. No. 210953204



Under the guidance of

Mrs. Anuradha Rao

Assistant Professor - Senior Scale

Department of I & CT

Manipal Institute of Technology

Mr. Kaliraj S

Assistant Professor -Senior Scale

Department of I & CT

Manipal Institute of Technology

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### 1. Introduction

The "Health Sync" mobile application revolutionizes the way individuals interact with healthcare services by providing a comprehensive platform that encompasses a wide array of health-related functionalities. Developed with the user's convenience and well-being in mind, this innovative app offers seamless access to essential healthcare resources, empowering users to take control of their health journey.

At its core, "Health Sync" serves as a centralized hub where users can effortlessly find and connect with healthcare providers, facilitating the process of scheduling appointments, accessing medical records, and receiving personalized care recommendations. Whether users need primary care physicians, specialized surgeons, or dental professionals, the app's intuitive interface simplifies the search process, ensuring that users can easily locate the services they require. Moreover, the app extends beyond traditional healthcare services by incorporating features such as ordering prescription medications, scheduling laboratory tests, and accessing informative health articles. By integrating these diverse functionalities into a single platform, "Health Sync" eliminates the need for users to navigate multiple apps or websites, streamlining their healthcare management experience.

With a focus on user privacy and security, "Health Sync" employs robust authentication mechanisms and data encryption protocols to safeguard sensitive user information. Through secure login credentials and encrypted data transmission, users can trust that their personal health data always remains protected, fostering a sense of trust and confidence in the app's reliability.

"Health Sync" redefines the healthcare landscape by offering a comprehensive, user-centric solution that empowers individuals to make informed decisions about their health and well-being. By leveraging technology to enhance accessibility, convenience, and security, the app represents a significant step forward in revolutionizing the way healthcare services are accessed and managed in today's digital age.

### 2. Literature Survey

### [1] Mobile Application for Doctor Appointment Scheduling

The research paper delves deeply into the creation of a mobile application designed for doctor appointment scheduling, emphasising the critical role of technology in improving healthcare access. The proposed application, built on the Android platform, aims to provide real-time patient selection and live video consultations with physicians, streamlining the scheduling process for both patients and medical professionals. The paper meticulously describes the system's design and analysis, defining various entities such as doctors, nurses, and patients, as well as their attributes and interrelationships. The study's methodology is Object-Oriented Analysis and Design, with a focus on data collection, modelling, and system development. The design approach emphasises data collection, modelling, and system development. Furthermore, it emphasises the potential impact of smartphones on healthcare in emerging economies, advocating for novel approaches to closing healthcare disparities. The mobile application, which uses technologies such as Java, PHP, and SQLite, allows for seamless communication between patients and healthcare providers, with the goal of optimising appointment scheduling and increasing overall healthcare delivery efficiency. The system undergoes rigorous testing and evaluation to ensure reliability, scalability, and effectiveness in meeting the diverse needs of patients and healthcare providers.

## [2] Development, integration, and operation of mobile, Android-based medical devices in hospitals: Experiences from the Glucose® system

The paper discusses the growing use of mobile applications, particularly in hospitals, and focuses on an app called Glucose®, which is designed to manage diabetes. Glucose® runs on Android devices, which presents integration challenges with hospital IT systems. The study presents findings from clinical trials conducted across multiple wards, emphasising the significance of Wi-Fi access for the app's functionality. It emphasises the importance of seamless integration with hospital information systems (HIS) for patient management. The paper also discusses the quality management aspects of developing medical software, emphasising adherence standards and rigorous testing. It describes various integration scenarios for Glucose®, ranging from basic to advanced integration with hospital systems. The paper highlights the potential benefits of mobile apps in healthcare, while also recommending technical and organisational considerations for implementation.

### [3] Mobile Application for Hospital Management System

The paper describes a mobile application that aims to connect hospitals and patients for seamless health monitoring. The application provides a comprehensive solution with features such as chatbot integration, IoT device connectivity, and Big Data analytics. The platform allows patients to consult with doctors, schedule appointments online, and manage their health records easily. Using hospital databases improve APIs improves the app's functionality, allowing for location-based services and secure data management. Quick consultations, digital prescription services, and ongoing health tracking are all significant benefits for both urban and rural communities. Finally, the application represents a significant step forward in healthcare accessibility and monitoring, with the potential to transform patient care.

### [4] Mobile healthcare application with EMR interoperability for diabetes patients

The paper describes a mobile healthcare application for self-management of diabetes that includes features such as blood sugar monitoring, weight management, and risk evaluation. It reduces user input while increasing accuracy by utilising hospital Electronic Medical Record (EMR) data. The application provides personalised services, such as stress and depression evaluations, which are synced with hospital databases. It addresses the growing demand for diabetes management tools as smartphone usage increases. Future enhancements aim to provide visualised content tailored to individual health requirements. Clinical trials are recommended to assess the application's efficacy in managing HbA1c levels and avoiding complications.

### 4

### [5] Determinant factors in adopting 14 bile health application in healthcare by nurses.

The study aimed to better understand nurses' use of mobile health apps and the factors that influence their adoption. Researchers discovered that nurses use these apps because they are useful and simple to use, indicating perceived value and comfort with technology. Additionally, app functionality, compatibility with nurses' needs, and trialability all have an impact on usage. The study shed light on nurses' adoption behaviours by combining the Technology Acceptance Model and the Diffusion of Innovation. This study emphasises the importance of creating user-friendly apps that align with nurses' preferences to increase adoption and improve patient care.

### [6] Mobile Application for Healthcare System

This paper proposes a location-based mobile healthcare system architecture and mobile user application that use wireless communication and GPS technology to provide personalised healthcare services. The architecture combines web and composite applications to manage patient databases and provide location-based healthcare services. Personalised mobile applications enable users to access services such as medication management, appointment scheduling, and healthcare centre location. The system aims to connect healthcare providers and patients worldwide, providing personalised services based on user profiles and preferences. A case study demonstrates the application's paediatric services functionality, which includes appointment scheduling, prescription management, and physician messaging. The study emphasises mobile healthcare systems' potential to improve patient access and service efficiency, as well as future improvements such as Enterprise JavaBeans for scalability and data encryption.

### Using FHIR to develop a healthcare mobile application.

The development of the Aidi mobile healthcare application—which makes use of the FHIR standard—is described in the paper as a means of facilitating the effective administration of electronic health records (EHRs). It emphasizes the value of sharing information in the healthcare industry and the difficulties brought about by a variety of clinical data sets. With the REST architectural style integrated into FHIR, a crucial standard is created to address these issues. The main goal of the application is to promote better communication between patients and healthcare providers by enabling safe and ongoing health monitoring. The patient's information is arranged into five tabs: personal data, medical history, orders for diagnostic testing, prescription drugs, and treatment plans. Protect patient privacy and security, strong access control measures are put in place, such as role-based access control and short-and long-term access scenarios. The use of REST ful interfaces is highlighted in implementation details for smooth interaction between the server and mobile client components. The last section of the study outlines potential future approaches, like integrating self-monitoring devices and improving security standards.

# [8] DEPENDABLE ONLINE APPOINTMENT BOOKING SYSTEM FOR NHIS OUTPATIENT IN NIGERIAN TEACHING HOSPITALS

The goal of the study was to facilitate online appointment scheduling for NHIS patients in teaching hospitals in Nigeria. They made hospital visits, spoke with staff members and patients, and gathered information to aid in the system's creation. They built it with tools like MySQL, Dreamweaver, and PHP to ensure cross-platform compatibility. Illustrate how the system will operate, they created a diagram. Use the system, patients must register. They can then arrange appointments, view doctors' calendars, and find out the status of their appointments. Patients can take more charge of their treatment and fewer appointments are missed because to the system. Improve it even further, they may add new features in the future.

### [9] Appointment scheduling in health care: Challenges and opportunities

In healthcare management, emphasizing the need for specialized modelling and education. It suggests incentive-based models for fair cost distribution, especially in allocating gerating room times based on surgeons' demand reporting. However, implementing these models is mathematically challenging

due to multiple objectives and differing approaches. Scheduling constraints require understanding the economic impact of flexibility-enhancing strategies like redundancy and flexible equipment. Healthcare delivery systems must adapt to correlated demands by experimenting with innovative models such as specialized clinics and outpatient surgical centres. Improve integration between healthcare and operations research, efforts are needed to disseminate OR methodologies, particularly among physicians unfamiliar with mathematical modelling. Educational initiatives and case studies ca.

### [10] E-Generics: A Mobile Application

According to this survey, many people would rather use less expensive generic medications than pricy branded ones but have trouble finding information about them. As a result, the researchers created the Android software e-Generics. Even without internet access, you can use this app to search for common medications and discover less expensive generic equivalents. They made searching quick and simple by utilizing clever technology. As they were creating the app, they solicited opinions from users and professionals. It offers a small selection of medications and is only functional in the Philippines, but it is user-friendly and contains useful information. They recommend that more individuals use it, particularly pharmacists and patients. Overall, this study uses a straightforward phone app to assist people in making better decisions regarding their medications.

### 3. Problem Definition

The "Health Sync" app aims to address various challenges encountered in accessing healthcare services effectively. One significant aspect is the difficulty patients often face in booking appointments with healthcare providers. This process can be cumbersome and time-consuming, involving multiple steps such as finding suitable providers, checking availability, and scheduling appointments. By incorporating a feature for booking appointments with doctors and healthcare providers, the app streamlines this process, making it more convenient and efficient for users. Patients can easily search for healthcare providers based on their specialty, location, and availability, allowing them to book appointments directly through the app. This functionality not only saves time but also ensures timely access to healthcare services, promoting better health management and outcomes. Furthermore, the app may also include features such as reminders and notifications to help users keep track of their upcoming appointments, reducing the risk of missed or forgotten appointments. By facilitating appointment booking and management, the app empowers users to take initiative-taking steps towards managing their health effectively and accessing timely medical care when needed.

In addition to appointment booking, the "Health Sync" app provides options for purchasing medicines and booking lab tests. This comprehensive approach allows users to fulfil their healthcare needs conveniently within a single platform. By integrating these features, the app enhances accessibility to essential healthcare services, promoting a comprehensive approach to health management. Users can conveniently browse and purchase medicines, as well as book lab tests based on their requirements and preferences. This centralized platform not only simplifies the process of obtaining medications and diagnostic tests but also ensures continuity of care by enabling users to access a wide range of healthcare services seamlessly. Overall, the inclusion of medicine purchasing and lab test booking features further enhances the utility and effectiveness of the "Health Sync" app, contributing to improved healthcare access and management for users.

### 4. Objective

### 1. Facilitate Access to Healthcare Services:

Streamline the process of finding healthcare providers, scheduling appointments, and accessing medical services promptly.

### 2. Improve Health Information Management:

Provide comprehensive tools for organizing and managing health records, including tracking test bookings and medication details.

### 3. Promote Health Education and Awareness:

Disseminate accurate health information, encourage the adoption of preventive healthcare measures, and promote healthy lifestyle choices.

### 4. Enhance Medicine Procurement and Management:

Simplify the process of obtaining prescribed medicines, managing medication schedules, and facilitating refills.

### 5. Streamline Lab Test Booking:

Simplify the booking of lab tests, ensuring seamless scheduling and confirmation of appointments.

### 5. Methodology

### 1. Requirement Analysis:

 Analyse stakeholder requirements, including user registration, login, cart management, order placement, appointment booking, buying medicines, and booking lab tests.

### 2.Database Design:

 Design and implement the SQLite database schema to store user information, cart items, orders, appointments, medicine details, and lab test bookings.

### 3.Backend Development:

- Develop backend functionality using SQLiteOpenHelper for CRUD operations on the database.
- Implement user registration, login, cart management, order placement, appointment booking, medicine purchasing, and lab test booking features.

### 4.Frontend Development:

- Design UI layouts using XML in Android Studio to support seamless user interaction.
- Implement UI components and navigation using Java code, incorporating activities and fragments for different screens and functionalities.

### 5.Integration and Testing:

- Integrated backend services with frontend components to ensure proper functionality and data
   pw.
- Conduct thorough testing, including unit testing and integration testing, to validate the
  correctness and reliability of the application.

### 6. Documentation:

- Document the development process, including requirements, design decisions, implementation details, and testing procedures.
- Provide user documentation to guide users on how to navigate and use the application effectively.

### 7. Deployment:

- Deploy the application on Android devices for real-world usage, ensuring compatibility and performance across different devices and screen sizes.
- Monitor user feedback and application performance for further improvements.

### 8.Low Level Design:

### Class Diagram:

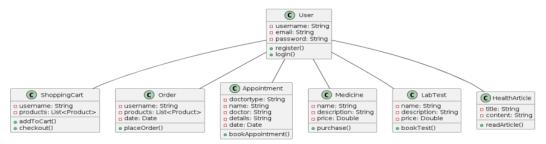


Fig 1: Class Diagram

### Sequence Diagram:

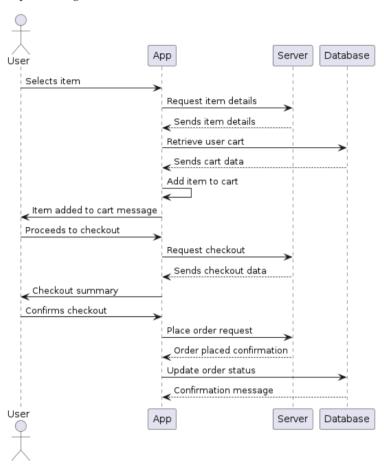


Fig 2: Sequence Diagram

### **Activity Diagram:**

### Flowchart:

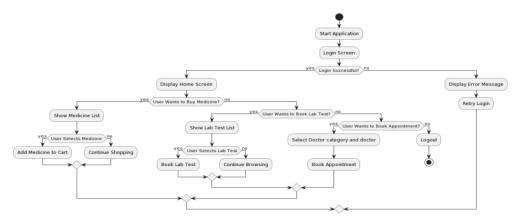


Fig 3: Activity Diagram

### **Booking Appointments Flowchart:**

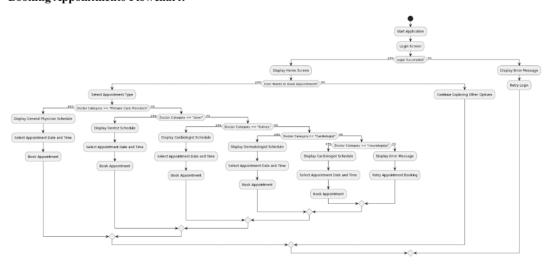


Fig 4: Activity Diagram for appointment booking.

Flowchart illustrating sequential user actions and system responses for various functionalities, such as user registration, login, cart management, order placement, appointment booking, medicine purchasing, and lab test booking.

### 9.High Level Design:

### Architecture Design:

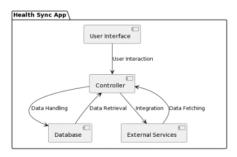


Fig 5: Architecture Diagram

### Deployment Diagram:

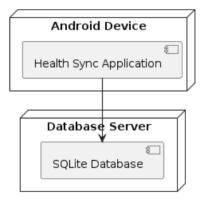


Fig6: Deployment Diagram

### 6. Results and Conclusions:

The following modules have been completed along with their respective results:

### 1. User Registration and Login:

- Implemented user registration functionality to allow inexperienced users to create accounts.
- Developed login functionality for existing users to access the application.
- Evaluated registration and login processes to ensure proper functionality and data validation.

### 2. Cart Management:

- Designed a cart management system to allow users to add and remove items from their shopping carts.
- Implemented functionality to display the contents of the cart and calculate the total price.
- Conducted testing to verify the accuracy of cart operations and data management.

### 3. Order Placement:

- Developed features for users to place orders for selected items in their carts.
- Integrated order placement functionality with the backend database to store order details.
- Evaluated order placement process to ensure successful submission and storage of orders.

### 4. Appointment Booking:

- Implemented appointment booking functionality for users to schedule appointments with healthcare providers.
- Designed a user-friendly interface for selecting appointment dates, times, and preferred doctors.
- Conducted testing to validate the booking process and ensure proper storage of appointment details.

### 5. Lab Test Booking:

- Created a feature for users to book lab tests for diagnostic purposes.
- Designed an interface for selecting desired tests, dates, and times for appointments.
- Conducted testing to verify the accuracy of test booking operations and data storage.

### 6. Medicine Purchasing:

- Developed a module for users to browse and purchase medicines from a list of available options.
- Integrated payment processing functionality to facilitate secure online transactions.
- Evaluated the medicine purchasing process to ensure seamless user experience and transaction security.

### 7. Health Article Section:

- Curate a diverse selection of health articles covering topics like wellness, fitness, nutrition, mental health, and disease prevention.
- Design an intuitive user interface with features for browsing, searching, and bookmarking articles within the app.

Overall, considerable progress has been made in implementing core functionalities of the "Health Sync" application, including user management, shopping cart handling, order processing, appointment scheduling, medicine purchasing, and lab test booking. Each module has been thoroughly evaluated to ensure reliability, usability, and adherence to requirements.

### UI INTERFACES (SCREEN SHOTS OF APP):

### 1.Login Page and Registration



Fig 7: Login Page

### 2.Home Page



Fig 9: Home Page

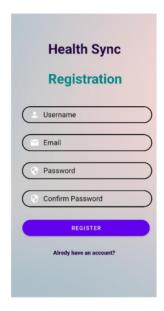


Fig 8: Registration Page

### 3.Lab Test and Packages

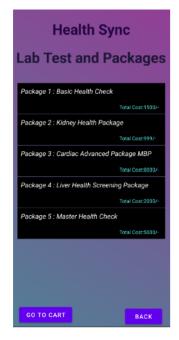


Fig 10: Lab Test and Packages

# Package 5: Master Health Check Blood-trea CONSULTATION INTERNAL MEDICINE Calcium - Total Complete Blood Counts (Automated) Creating Gerserum Doer dult ESR Automated Gludges Fasting Glydges Fasting Total Cost: 5000/ ADD TO CART

Fig 11: Details of Lab Test

### **4.Buy Medicines**

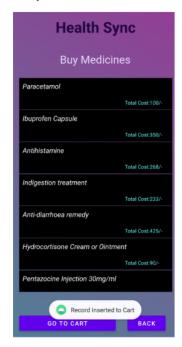


Fig 12: Buy Medicines

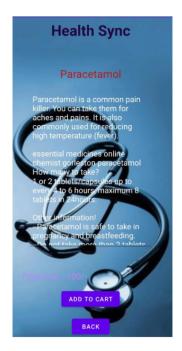


Fig 13: Medicine Details

### 5.Booking appointment



Hepatologist

Hepatologist

Hepatologist

Doctor Name: Surya Prakash Reddy
Hospital Address: Reddy Neurological Center,
Idupulapaya
Ep: 13 Mobile No: 8756432109 Cons Fees 70
years

Doctor Name: Anitha Kumari Naidu
Hospital Address: Nadu Neurological Center,
Idupulapaya
Ep: 15 Mobile No: 8756432109 Cons Fees 70
years

Doctor Name: Anitha Kumari Naidu
Hospital Address: Nadu Neurology Hospital,
Visakhapalinam
Ep: 8 Mobile No: 7654321098 Cons Fees 80
years

Doctor Name: Vivek Babu
Hospital Address: Babu Neuroscience Center,
Guntur
Ep: 12 Mobile No: 6543210987 Cons Fees 90
years

Doctor Name: Lakshmi Narayana Sharma
Hospital Address: Sharma Neurocare Institute,
Ravulapalem
Ep: 20 Mobile No: 5432109876 Cons Fees 10
years

BACK

BACK

Health Sync
neurologists

Doctor Name: Surya Prakash Ret

Hospital Address: Reddy Neurolo

Mobile No: 8765432109

Cons Fees:700/
Select Date Select Time
27/10/2022 10:00 ▼

BOOK APPOINTMENT

Your appointmnet is done successfully

Fig 14: Types of Doctors

Fig 15: Specialists

**Health Sync** 

neurologists

Fig 16: Booking Appointment

### 6. Health articles



Fig 17: Health Articles



Fig 18: Article

### 7.Order details



Fig 19: Order Details

### 7. Scope

The research work aims to benefit various stakeholders within the healthcare ecosystem, including:

### 1. Patients:

- Patients will benefit from improved access to healthcare services, including easier appointment booking, medication purchasing, and lab test management.
- The application will empower patients to take control of their health by providing convenient
  access to medical records, test results, and appointment reminders.

### 2. Healthcare Providers:

- Healthcare providers will have a platform to connect with patients, manage appointments efficiently, and streamline their operations.
- The system will enable healthcare providers to maintain accurate records, manage medication inventory, and track patient history for better care delivery.

### 3. Pharmacies and Laboratories:

- Pharmacies and laboratories will gain increased visibility and reach through the application, attracting more customers for medication purchases and lab test bookings.
- The platform will facilitate seamless integration with pharmacy and laboratory systems for inventory management and result reporting.

### 4. Administrators and Managers:

- Administrators and managers within healthcare facilities will benefit from improved data management, reporting capabilities, and decision-making support.
- The system will provide insights into patient demographics, service utilization, and operational
  efficiency for strategic planning and resource allocation.

### 5. Healthcare Industry Stakeholders:

- Industry stakeholders, including policymakers, researchers, and technology providers, will
  gain insights into healthcare trends, patient preferences, and emerging needs.
- The research work may inform policy decisions, drive innovation in healthcare delivery, and foster collaboration among stakeholders to address industry challenges.

Overall, the research work aims to create a more connected and efficient healthcare ecosystem, benefiting both providers and patients alike.

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