I have attached my project directory, which contains 10 different modules. I would like to enhance one of the modules "Change Management", which handles the Change Request workflow. Below are the features and improvements I would like to implement:

1. User Profile Information After logging in, clicking on the user's name and selecting "Profile" should display all user details (email, group membership, contact info, etc.). Currently, it does nothing.

2. Improve Section Color Coding The current color scheme is dull. Sections should be highlighted with attractive colors for better visual appeal.

Requestor Section

1) The change request dashboard stats are not aligned with the text. The text is out of the stats box
2) The status of the Cr on the dashboard needs to be in color like the Pending LM Approval or Waiting for Closure should be displayed in color
3) the email notification template needs to be modernized and colored

Line Manager Section

1) The change request dashboard stats are not aligned with the text. The text is out of the stats box
2) CRs assigned to LM is not shown on the default view of CR dashboard. Only visible upon View All
3) The status of the Cr on the dashboard needs to be in color like the Pending LM Approval or Waiting for Closure should be displayed in color
4) The page layout on LM for CR view is not properly margined. The sidebar and the CR page is almost without margin. The page setup on requestor is good compared to LM, needs to fix it
5) When the LM edits the form and would like to change the decision from approve to reject or vice versa it doesn't allow to make the changes. Error "Only head_of_it can approve at stage 3". Delete of CR is working but cannot Edit it
6) In the email notification "View Change Request" Link, the link currently points to http://localhost:3000/change-requests/20 It should be updated to the correct URL: https://epesitsm.eazy.local/ in place of http://localhost:3000 followed by the specific Change Request details.
7) Approval Section Enhancement: When the Line Manager approves, it does not appear in the Approvals section. The section should display approvals from Line Manager, Head of IT (HoIT) during UAT, and HoIT, Head of Info Security (HoIS), and NOC during closure, along with their signatures. Currently it shows "No Approvals Yet"

Head of IT Section

1) The change request dashboard stats are not aligned with the text. The text is out of the stats box
2) The status of the Cr on the dashboard needs to be in color like the Pending LM Approval or Waiting for Closure should be displayed in color
3) No email notification is sent to Head of IT upon approval by LM
4) When LineManager approves the request, notify the Head of IT to a fix email as hoit@eazy.bh. This needs to be notified when any LineManager approves the request or anytime HeadofIT needs to get notified even in later stages

5) When the HoIT edits the form and would like to change the decision from approve to reject or vice versa it doesn't allow to make the changes. Error "Only it_officer can approve at stage 4". Delete of CR is working but cannot Edit it

IT Officer Section

1) The change request dashboard stats are not aligned with the text. The text is out of the stats box
2) The status of the Cr on the dashboard needs to be in color like the Pending LM Approval or Waiting for Closure should be displayed in color
3) In Classification section under Does this change impact client service? there is an option to select Yes, this change impacts client service but there is no option to select No. please add it and make mandatory for any one to be selected. Once selected the other should be grayed out
4) The page layout on ITOfficer for CR view is not properly margined. The sidebar and the CR page is almost without margin and looks like one page. The page setup on requestor is good compared to LM and ITOfficer which needs to be fixed
5) ITO cannot edit the CR after submitting. He should be able to edit unless testing is done by requestor and submitted to QA
6) Deployment Team Notifications: all deployment team members added by the IT Officer should receive email notifications

Requestor Testing Section

1) During Requestor Test Confirmation under section **IT Officer Test Results Review** there is a check box to be selected for **I confirm this test result is accurate** and then add the remarks. I would like to move this checkbox selection below the POS & Switch Testing Checklist just above the confirmation summary field
2) Requestor Checklist Editing the Requestor should be able to edit the checklist until QA validates it. After QA validation, editing should be disabled for the Requestor.
3) Once the requestor confirms the testing and submits to QA for validation there is no notification generated for QA team member. Let it be notifying to a fix email address qavalidation@eazy.bh
4) There are no approvals shown in the Approvals tab of the CR. Only History is displayed, Testing is displayed, and Team & QA is displayed.
5) Checklist Hover Message Behavior for Requestor and QA Validation, the hover message ("Click to cycle: Not Tested → Pass → Fail") remains visible even after the cursor moves away. It should disappear once the cursor is moved
6) Workflow section of every stage needs to be fixed with minimum width, so the CR gets better space. let the workflow section width only be to fix the text of itself

PDF Export or Print

1) Please include and arrange all the possible stages and information that are used during the CR creation to completion. History is an exception
2) Please add section for EazyPay Logo and text as Header and add the text in Footer

QA Validation Section

1) The change request dashboard stats are not available
2) The status of the Cr on the dashboard needs to be in color like the Pending LM Approval or Waiting for Closure should be displayed in color
3) The page layout on QA Officer for CR view is not properly margined. The sidebar and the CR page is almost without margin and looks like one page. The page setup on requestor is good compared to LM, QA & ITOfficer which needs to be fixed
4) Checklist Hover Message Behavior for Requestor and QA Validation, the hover message ("Click to cycle: Not Tested → Pass → Fail") remains visible even after the cursor moves away. It should disappear once the cursor is moved
5) Workflow section of every stage needs to be fixed with minimum width, so the CR gets better space. let the workflow section width only be to fix the text of itself
6) upon opening the CR, Action required in the flow stages needs to be darken yellow color with bold text of Action Required and reduce the height of the section, so it do not take additional space on the CR
7) QA Checklist Editing QA should be able to edit the checklist until HoIT approves for production.
8) No Approvals Yet in Approvals section
9) In the History tab for every stage let the text be in 2 or 3 columns per row so it can fit in the view
10) Once the QA officer validates the CR moves to other view. It should stay on its default view of QA
11) Notification to HoIT is not generated

Head of Information Security (Final Approval)

1) HoIS is not notified via email
2) The change request dashboard stats are not available
3) The status of the Cr on the dashboard needs to be in color like the Pending LM Approval or Waiting for Closure should be displayed in color
4) The page layout on QA Officer for CR view is not properly margined. The sidebar and the CR page is almost without margin and looks like one page. The page setup on requestor is good compared to LM, QA & ITOfficer which needs to be fixed
5) No Approvals Yet in Approvals section. Only noc approval is seen if the CR is closed after completion
6) Once granted final approval the CR moves to other view section, it should stay on default "My View" section

ITOfficer (Ready to Deploy)

1) During Deployment details filling if the Actual Downtime is more than the Expected downtime then it should be highlighted in Red and if the time is less than the expected then it should be highlighted in blue or green as good sign
2) Notification should be sent to everyone from deployment team. Mark the NOC email as noc@eazy.bh to be fixed for NOC notification which should be included in Deployment Completed email list (currently not included in it)