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CERTIFICATE OF COMPLETION

# Creating Measures and Metrics in ITSM

Instructors **Jason Dion • 2.5 Million+ Enrollments Worldwide, Dion Training Solutions • ATO for ITIL & PRINCE2, Dion Training Solutions • ATO for ITIL & PRINCE2**

## Suba Malini S

Date **June 18, 2025**

Length **1.5 total hours**