



Certificate no: UC-59e04a1c-cd62-40f8-ac5f-698459977643

Certificate url: ude.my/UC-59e04a1c-cd62-40f8-ac5f-698459977643

Reference Number: 0004

CERTIFICATE OF COMPLETION

All You Need to Know About ITSM Processes In ServiceNow

Instructors **Revanth Sodavaram Muni**

Suba Malini S

Date **June 18, 2025**

Length **3.5 total hours**