



Certificate no: UC-af62c93b-c17c-432c-932a-6c4a3b5e739c

Certificate url: ude.my/UC-af62c93b-c17c-432c-932a-6c4a3b5e739c

Reference Number: 0004

CERTIFICATE OF COMPLETION

ServiceNow ITSM Processes

Instructors **Catalin Popa**

Suba Malini S

Date **June 18, 2025**

Length **2 total hours**