

MANSUR THAPA

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Professional Summary

Motivated Web Developer with hands-on experience in front-end and back-end development, IT support, and quality assurance. Proficient in building responsive, user-friendly websites and applications with modern frameworks including React, Django, and Node.js. Skilled in WordPress and Shopify CMS, with strong problem-solving ability, collaborative mindset, and passion for delivering scalable and UX-focused digital solutions. Currently completing a Master's in IT in Australia and eager to contribute to innovative projects.

Key Skills

- Languages & Frameworks: HTML, CSS, JavaScript, React, Node.js, Django, Kotlin, Python, Java
- DevOps & Cloud: AWS (EC2, S3, Lambda), Azure, Docker, Kubernetes, GitHub Actions
- Databases: MongoDB, SQLite, MySQL
- CMS: WordPress, Shopify
- Tools: Git/GitHub, CI/CD, API Integration
- Other: UX/UI Testing, SEO, Hosting & DNS, Salesforce

Employment History

IT Support | Opal Healthcare | Perth, Australia | Apr 2024 – Jun 2025

- Resolved IT support requests with 95% SLA compliance, reducing downtime for staff.
- Supported rollout of telehealth systems, enabling more efficient client consultations.
- Standardised Active Directory onboarding, cutting setup time by 30%.
- Delivered tailored IT training to non-technical staff, improving adoption and reducing repeat issues.

Administrative Officer | Opal Healthcare | Perth, Australia | Apr 2023 – May 2024

- Processed payroll and rosters with 100% accuracy, ensuring compliance with award rates.
- Improved admissions and records management by streamlining documentation workflows.
- Acted as first point of contact for families and staff, ensuring clear communication and service.
- Supported management with reporting and compliance documentation, improving audit readiness.

Full-Stack Developer | Seva Development | Kathmandu, Nepal | Jul 2021 – Feb 2023

- Developed and maintained web and mobile applications, improving usability and performance.
- Designed and integrated APIs for smooth data exchange and reporting.
- Implemented Git version control, CI/CD practices, and API integrations.
- Collaborated with designers and QA engineers to ensure seamless user experience.

Quality Assurance Engineer | Seva Development | Kathmandu, Nepal | Jun 2019 – Jul 2021

- Conducted manual and automated testing of web and mobile apps to ensure reliability and performance.
- Performed API testing using Swagger and Postman to validate accuracy and data processing.
- Wrote Selenium scripts to automate testing, reducing manual testing workload.
- Ran automated testing on Shopify integrated systems, improving release reliability.

Education

Kaplan Business School | Perth, WA | Feb 2023 – Feb 2025

Master of Information Technology

Coventry University (via Softwarica College) | Kathmandu, Nepal | Sep 2018 – Feb 2022

Bachelor of Information Technology

Certifications & Courses

- Artificial Intelligence Analyst – IBM (2020)
- AWS and React: Creating Full-Stack Apps – LinkedIn Learning (2025)
- Build a CI/CD Pipeline – LinkedIn Learning (2025)
- DevOps Foundation – LinkedIn Learning (2025)
- Learning Docker – LinkedIn Learning (2025)
- Power Apps: Building Data-Driven Apps – LinkedIn Learning (2025)

Key Projects

- Automated Attendance System – Python & Raspberry Pi for real-time tracking.
- Vehicle Assistance Website – React, Node.js, MongoDB with mobile app in Kotlin.
- Learning Management System – Django, SQLite with secure authentication.
- Portfolio Website – React + Vite app hosted on GitHub.

Achievements

- Recognised for proactive IT troubleshooting at Opal Healthcare, ensuring smooth operations.
- Delivered automation and usability improvements in multiple full-stack projects.
- Reduced testing workload by 30% through QA automation initiatives.

Referees

Available on request.