### MAQ Software

## Data Science in Microsoft Fabric

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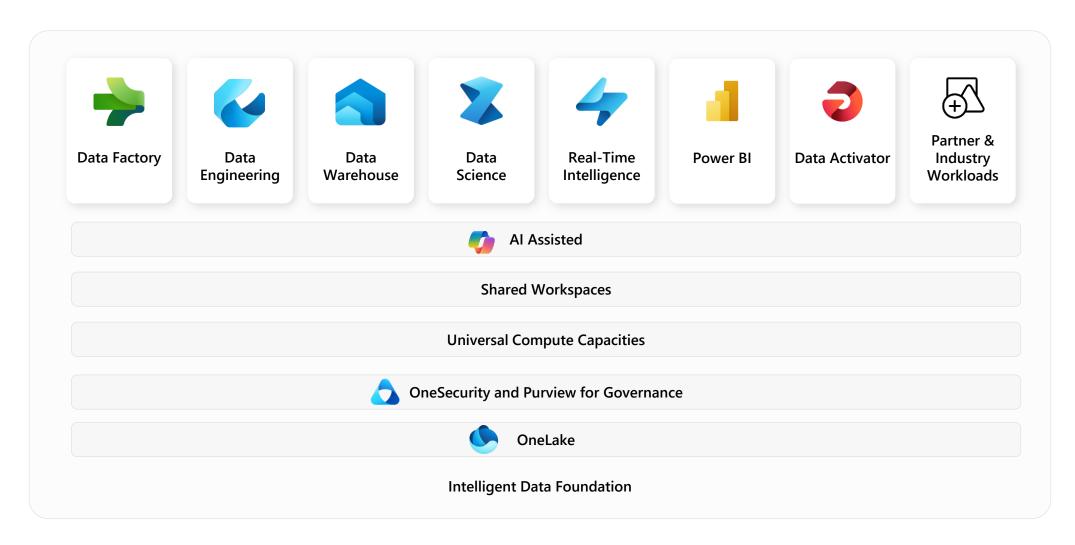




# Agenda

- 1. Fabric Overview (5 mins)
- 2. Data Science and Fabric (20 mins)
- 3. High-Level Architecture (5 mins)
- 4. Use Case (5 mins)
- 5. Solution Walkthrough (30 mins)
- 6. Contact Us

### **Fabric Overview**



# **Data Science and Fabric**

### Impact of Data Science and Al

For every \$1 a company invests in AI, it is realizing an average return of

\$3.5

### 14 months

Average time it takes for organizations to realize a return on their AI investment

## Data is the fuel that powers Al

## Challenges



# Disparate Data Formats

Data stored in multiple sources and formats. Structured, unstructured, batch and streaming data.



### Model Selection

Many models and trade-offs (accuracy, interpretability, speed) and ensuring data compatibility.



### Legacy Technology

Inefficient implementation with limited processing power and scalability on old tech stack with monolithic systems,



# Compliance and Collaboration

Siloed data with separate storage and access mechanisms with overhead for maintaining governance across all data in the solution.

### **Fabric Transformation**

From To Unified data platform with all data being stored in the **>>** OneLake in open Delta format queryable with the Disparate data formats language of choice (PySpark, SQL, KQL). Pre-built model availability for Azure OpenAl service, **>>** Model selection Text analytics, Text translation and integration with Azure Al services Standardized tech stack with SAASified experience **>>** Legacy technology with capability to support batch, micro-batch, and real-time data. OneLake with OneSecurity model and Purview **>>** integration and out of box reporting for tracking Siloed data with governance overhead compliance

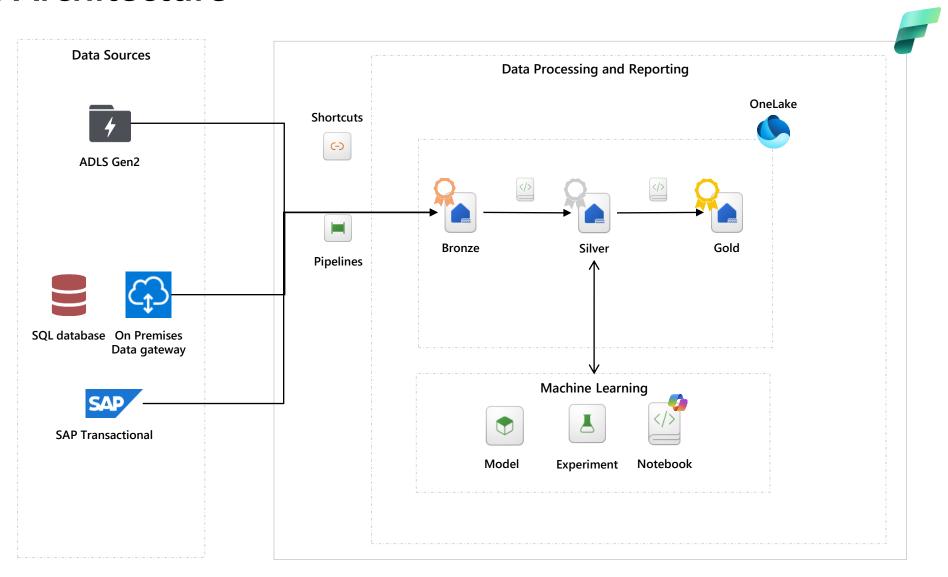
## Impact of Data Science



#### **Cross-Functional Scenarios Cognitive Search** Code **Content Generation** Support and Discovery modernization

# **High-Level Architecture**

### **Solution Architecture**



## **Use Case**

## Three Stages of Support

#### 1. Ticket Creation

- Automated Routing and Triage
- 2. Ticket Processing and Resolution
  - AI-Powered Support
  - Knowledge Base Enhancement
- 3. Ticket Closure and Follow Up
  - Sentiment Analysis
  - Proactive Follow-Ups

# Solution Walkthrough

## **Upcoming Webinars**

11/7: Real-time analytics in Fabric

Leverage **real-time data** through seamless integration and automated workflows, featuring solution architecture and practical use cases.

Register Here!



11/12: Gen Al in Fabric

Discover how AI can enhance productivity and transform your data strategy on the Fabric platform using **GenAl offerings**.

Register Here!



### **Contact Us**

For an envisioning session, an MVP, or an actual migration, reach out to us at <a href="mailto:sales@maqsoftware.com">sales@maqsoftware.com</a>.



#### 2-Hour Briefing

Obtain a clear and insightful understanding through a comprehensive overview of Microsoft Fabric's capabilities.

## 1 Day Envisioning Session

Clear understanding of product capabilities and identify scope of pilot implementation with a brief on potential solution setup.

#### 4-Week Assessment

Explore the possibilities of Microsoft Fabric with a 4-week assessment, optimizing your business processes.

# Accelerated 8-Week Pilot Implementation

Accelerate your Microsoft Fabric implementation with an 8-week pilot, improving efficiency.

# Discussion