Bank Marketing Data

Group 8

Load Data

```
#Read dataset
bank_df <- read_delim("bank-additional-full.csv", delim=";")</pre>
```

```
##
## -- Column specification ------
##
   .default = col_character(),
   age = col_double(),
##
   duration = col_double(),
##
##
   campaign = col_double(),
   pdays = col_double(),
##
##
    previous = col_double(),
##
   emp.var.rate = col_double(),
   cons.price.idx = col_double(),
##
##
   cons.conf.idx = col_double(),
    euribor3m = col_double(),
##
##
    nr.employed = col_double()
## )
## i Use `spec()` for the full column specifications.
```

```
#Assign category to all categorical variables
#2.job as category
bank_df$job <- as.factor(bank_df$job)</pre>
#3.marital status as category
bank_df$marital <- as.factor(bank_df$marital)</pre>
#4.education as category
bank_df$education <- as.factor(bank_df$education)</pre>
#5.credit default as category
bank_df$default <- as.factor(bank_df$default)</pre>
#6.housing loan as category
bank_df$housing <- as.factor(bank_df$housing)</pre>
#7.personal loan as category
bank_df$loan <- as.factor(bank_df$loan)</pre>
#8.contact communication type as category
bank_df$contact <- as.factor(bank_df$contact)</pre>
#9.last contact month of year as category
bank_df$month <- as.factor(bank_df$month)</pre>
#10.last contact day of the month as category
bank_df$day_of_week <- as.factor(bank_df$day_of_week)</pre>
#15.outcome of the previous marketing campaign as category
bank_df$poutcome <- as.factor(bank_df$poutcome)</pre>
#21.output y as binary factor
bank_df$y <- factor(bank_df$y, levels = c("no","yes"))</pre>
dim(bank_df)
```

[1] 41188 21

Data preprocessing

```
bank_df %>%
  summarise_all(list(~sum(. == "unknown"))) %>%
  gather(key = "variable", value = "nr_unknown") %>%
  arrange(-nr_unknown)
```

```
## # A tibble: 21 x 2
   variable nr_unknown
##
##
     <chr>
                     <int>
## 1 default
                      8597
  2 education
                     1731
  3 housing
                       990
                       990
## 4 loan
## 5 job
                       330
## 6 marital
                       80
## 7 age
                        0
## 8 contact
                         0
## 9 month
                         0
## 10 day_of_week
## # ... with 11 more rows
```

```
# Analyse default
table(bank_df$default)
```

```
## no unknown yes
## 32588 8597 3
```

```
## This is not usable, too few "yes" to evaluate
```

analyse the unknown values

```
# setting default parameters for crosstables
# fun_crosstable = function(df, var1, var2){
   # df: dataframe containing both columns to cross
   # var1, var2: columns to cross together.
#
   CrossTable(df$var1, df$var2,
#
               prop.r = T,
#
               prop.c = F,
#
               prop.t = F,
#
               prop.chisq = F,
#
               dnn = c(var1, var2)) # dimension names
# }
#default
CrossTable(bank_df$default, bank_df$y, prop.r = T, prop.c=F, prop.chisq=F, dnn = c("default",
"y"))
```

```
##
##
## Cell Contents
## |-----|
       N / Row Total |
##
## |
      N / Table Total |
## |-----|
##
##
## Total Observations in Table: 41188
##
##
     | у
##
   default | no | yes | Row Total |
## -----|
      no | 28391 |
                    4197 | 32588 |
        ##
            0.871 |
                   0.129 |
                           0.791
##
            0.689
                    0.102
   unknown | 8154 | 443 |
| 0.948 | 0.052 |
| 0.198 | 0.011 |
                    443 |
                           8597
##
##
                            0.209
##
## -----|-----|
              3 | 0 |
      yes |
            1.000 |
                   0.000 |
##
       0.000 | 0.000 |
##
## -----|
## Column Total | 36548 |
                    4640 | 41188 |
## -----|-----|
##
##
```

```
table(bank_df$default)
```

```
## no unknown yes
## 32588 8597 3
```

```
# job
CrossTable(bank_df$job, bank_df$y, prop.r = T, prop.c=F, prop.chisq=F, dnn = c("job", "y"))
```

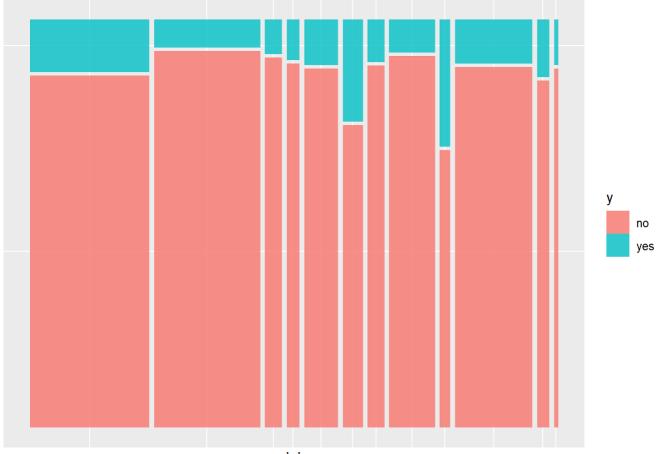
```
##
##
##
   Cell Contents
   -----|
## |
        N / Row Total |
##
       N / Table Total |
## |-----|
##
##
## Total Observations in Table: 41188
##
##
##
               no | yes | Row Total |
       job |
## -----|-----|
      admin.
               9070
                      1352
##
               0.870
                      0.130
                              0.253
##
               0.220
                      0.033
   blue-collar | 8616 | 638 |
| 0.931 | 0.069 |
##
                              9254
##
                              0.225
##
               0.209
                      0.015
## -----|-----|
  entrepreneur |
              1332 |
                       124
                              1456
##
               0.915
                      0.085
##
               0.032
                      0.003
##
    housemaid | 954 |
                      106
                              1060
             0.900 |
    0.100
                              0.026
##
               0.023
                      0.003
## -----|----|
             2596
                     328
                              2924
##
   management |
##
               0.888 |
                      0.112
                              0.071 |
               0.063 |
                      0.008
   -----|-----|
     retired | 1286 |
                      434
##
               0.748
                      0.252
                              0.042
##
               0.031 |
                      0.011
## self-employed | 1272 | 149 |
## | 0.895 | 0.105 |
                              1421
##
               0.031
                      0.004
## --
    -----|-----|
                       323
##
     services |
              3646
                              3969
##
               0.919 |
                              0.096
                      0.081
               0.089 |
     875
##
              0.015 |
##
                              0.021 |
                      0.007
    -----|-----|
             6013 |
                     730
                             6743
    technician |
##
##
               0.892
                      0.108
                              0.164 |
##
               0.146
                      0.018
## --
    -----|-----|
    unemployed | 870 | 144 | 1014 |
```

| ## | 1 | 0.858 | 0.142 | 0.025 |
|----|--------------|-------|-------|-------|
| ## | 1 | 0.021 | 0.003 | |
| ## | - | | - | |
| ## | unknown | 293 | 37 | 330 |
| ## | | 0.888 | 0.112 | 0.008 |
| ## | | 0.007 | 0.001 | I |
| ## | - | | - | |
| ## | Column Total | 36548 | 4640 | 41188 |
| ## | - | | - | |
| ## | | | | |
| ## | | | | |
| | | | | |

table(bank_df\$job)

```
##
##
          admin.
                   blue-collar entrepreneur
                                                  housemaid
                                                               management
           10422
                          9254
                                         1456
                                                       1060
                                                                     2924
##
         retired self-employed
                                                               technician
##
                                    services
                                                    student
##
            1720
                          1421
                                         3969
                                                        875
                                                                     6743
##
      unemployed
                       unknown
##
            1014
                           330
```

```
bank_df %>%
  ggplot() +
  geom_mosaic(aes(x = product(y, job), fill = y)) +
  #mosaic_theme +
  xlab("Job") +
  ylab(NULL)
```



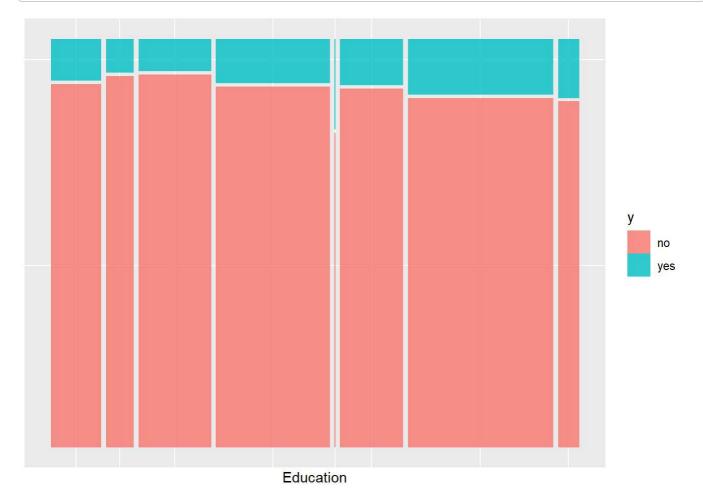
```
bank_df <- bank_df %>%
  mutate(job = recode(job, "unknown" = "unconventional"))

# marital
CrossTable(bank_df$marital, bank_df$y, prop.r = T, prop.c=F, prop.chisq=F, dnn = c("marital", "y"))
```

```
##
##
## Cell Contents
## |-----|
## |
       N / Row Total |
##
##
      N / Table Total |
## |-----|
##
##
## Total Observations in Table: 41188
##
##
##
        | у
   marital | no | yes | Row Total |
## -----|-----|
    divorced | 4136 | 476 |
##
                          4612
    0.897 |
##
                  0.103 |
                          0.112
            0.100
##
                  0.012 |
## -----|-----|
    married | 22396 | 2532 | 24928 |
##
##
        0.898 |
                  0.102 |
                          0.605
##
        0.544 |
                  0.061 |
## -----|-----|
    single | 9948 |
                   1620 |
##
                         11568
            0.860 | 0.140 |
    ##
                          0.281
##
           0.242
                  0.039
## -----|
  unknown | 68 | 12 |
| 0.850 | 0.150 |
| 0.002 | 0.000 |
##
                          80
##
                          0.002
##
## -----|
                         41188 |
## Column Total
           36548
                   4640
## -----|
##
##
```

```
## can merge single+unknown, married+divorced since values are similar
bank_df = bank_df %>%
  mutate(marital = recode(marital, "unknown" = "single", "divorced"="married"))

# education
bank_df %>%
  ggplot() +
  geom_mosaic(aes(x = product(y, education), fill = y)) +
  #mosaic_theme +
  xlab("Education") +
  ylab(NULL)
```

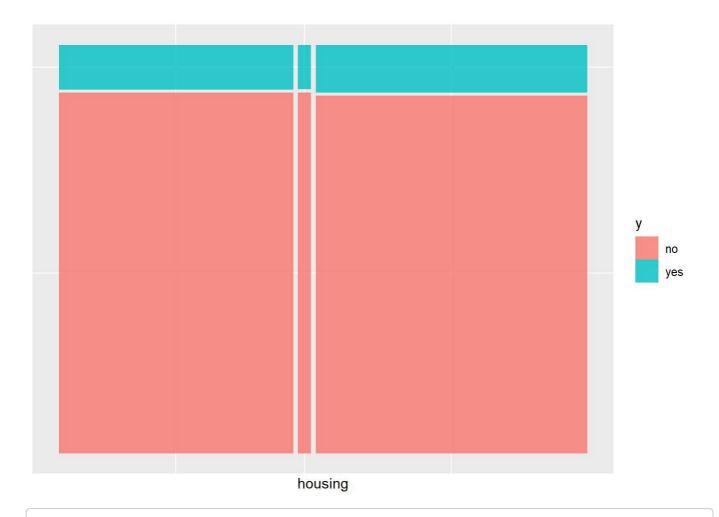


```
## recode unknown as univeristy degree because proportions are similar
bank_df = bank_df %>%
  mutate(education = recode(education, "unknown" = "university.degree"))

# housing
CrossTable(bank_df$housing, bank_df$y, prop.r = T, prop.c=F, prop.chisq=F, dnn = c("housing", "y"))
```

```
##
##
##
  Cell Contents
## |-----|
## |
        N / Row Total |
##
## |
       N / Table Total |
## |-----|
##
##
## Total Observations in Table: 41188
##
##
##
         | у
             no | yes | Row Total |
    housing |
## -----|-----|
        no | 16596 |
                     2026 | 18622 |
##
        - 1
            0.891 |
                    0.109 |
                             0.452
                    0.049 |
##
             0.403 |
## -----|-----|
    unknown | 883 | 107 | 990 |
| 0.892 | 0.108 | 0.024 |
| 0.021 | 0.003 |
##
##
##
## -----|-----|
            19069 |
                     2507 |
      yes
                            21576
            0.884 |
                    0.116 |
##
       0.463 | 0.061 |
##
## -----|-----|
## Column Total |
             36548
                     4640 |
## -----|
##
##
```

```
bank_df %>%
  ggplot() +
  geom_mosaic(aes(x = product(y, housing), fill = y)) +
  #mosaic_theme +
  xlab("housing") +
  ylab(NULL)
```



the plot looks very similar, do chisquared test to see if there are differences
chisq.test(bank_df\$housing, bank_df\$y) # drop this column

```
##
## Pearson's Chi-squared test
##
## data: bank_df$housing and bank_df$y
## X-squared = 5.6845, df = 2, p-value = 0.05829
```

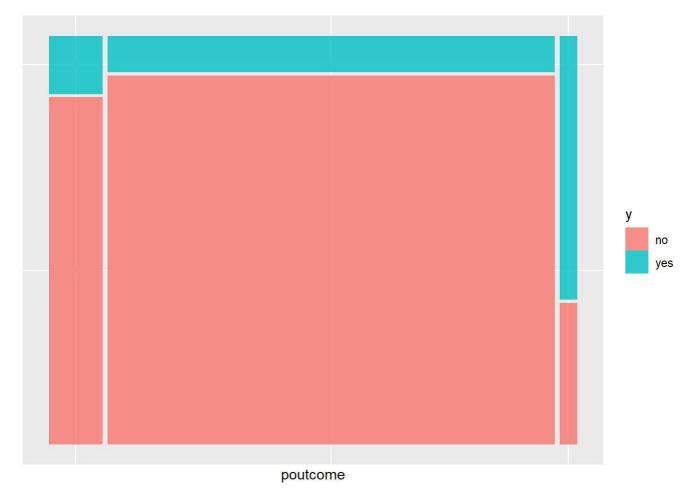
```
bank_df$housing <- NULL

# loan
chisq.test(bank_df$loan, bank_df$y) # drop col, pvalue >0.1
```

```
##
## Pearson's Chi-squared test
##
## data: bank_df$loan and bank_df$y
## X-squared = 1.094, df = 2, p-value = 0.5787
```

```
bank_df$loan <- NULL

# pdays
# poutcome
bank_df %>%
    ggplot() +
    geom_mosaic(aes(x = product(y, poutcome), fill = y)) +
    #mosaic_theme +
    xlab("poutcome") +
    ylab(NULL)
```



```
bank_df = bank_df %>%
  mutate(past_dummyvar = recode(poutcome, "failure" = 0.5, "nonexistent"=0.2, "success"=1))
# combining previous and poutcome
bank_df$past_dummyvar1 = bank_df$past_dummyvar*(bank_df$previous+1)
chisq.test(bank_df$past_dummyvar1, bank_df$y)
```

```
## Warning in chisq.test(bank_df$past_dummyvar1, bank_df$y): Chi-squared
## approximation may be incorrect
```

```
##
## Pearson's Chi-squared test
##
## data: bank_df$past_dummyvar1 and bank_df$y
## X-squared = 4383.4, df = 11, p-value < 2.2e-16</pre>
```

```
bank_df$previous <-NULL</pre>
bank_df$poutcome <-NULL</pre>
bank_df$past_dummyvar <-NULL</pre>
bank_df = bank_df %>%
  mutate(pdays_dummy = if_else(pdays == 999, "0", "1")) %>%
  select(-pdays)
bank_df$pdays<-NULL
#resolve default, let yes become unknown
bank_df = bank_df %>%
  mutate(default = recode(default, "yes"="unknown"))
# dayofweek
bank_df = bank_df %>%
  mutate(day_of_week = recode(day_of_week, "mon"=1, "tue"=2,"wed"=3,"thu"=4,"fri"=5))
# age
bank_df = bank_df %>%
  mutate(age = if_else(
    age<20, 1, if_else(
      age<23, 2, if_else(
        age<26, 3, if_else(
          age<31, 4, if_else(
            age<41, 5, if_else(age<51, 6, 7))))))</pre>
#dataset after preprocessing
dim(bank_df)
```

```
## [1] 41188 18
```

```
summary(bank_df)
```

```
##
        age
                            job
                                         marital
##
   Min.
         :1.000
                   admin.
                              :10422
                                      married:29540
##
   1st Qu.:5.000
                   blue-collar: 9254
                                      single :11648
   Median :5.000
                   technician: 6743
##
##
   Mean :5.367
                   services
                            : 3969
##
   3rd Qu.:6.000
                   management: 2924
   Max. :7.000
                   retired
##
                            : 1720
##
                   (Other)
                              : 6156
##
                 education
                                  default
                                                   contact
                                                                    month
   basic.4y
                      : 4176
                                     :32588
                                              cellular :26144
                                                                       :13769
##
                              no
                                                                may
##
   basic.6y
                      : 2292
                               unknown: 8600
                                              telephone:15044
                                                                jul
                                                                       : 7174
                      : 6045
##
   basic.9y
                                                                       : 6178
                                                                aug
##
   high.school
                      : 9515
                                                                jun
                                                                       : 5318
##
   illiterate
                                                                nov
                                                                       : 4101
   professional.course: 5243
##
                                                                apr
                                                                       : 2632
##
   university.degree :13899
                                                                (Other): 2016
   day_of_week
                     duration
##
                                     campaign
                                                    emp.var.rate
## Min.
          :1.00
                  Min.
                        : 0.0
                                        : 1.000
                                                          :-3.40000
                                  Min.
                                                   Min.
                                                   1st Qu.:-1.80000
##
   1st Qu.:2.00
                  1st Qu.: 102.0
                                   1st Qu.: 1.000
   Median :3.00
                  Median : 180.0
                                  Median : 2.000
                                                   Median : 1.10000
##
##
   Mean :2.98
                  Mean
                         : 258.3
                                  Mean
                                        : 2.568
                                                   Mean
                                                          : 0.08189
   3rd Qu.:4.00
##
                  3rd Qu.: 319.0
                                   3rd Qu.: 3.000
                                                   3rd Qu.: 1.40000
   Max.
          :5.00
                                                          : 1.40000
##
                  Max.
                         :4918.0
                                  Max.
                                         :56.000
                                                   Max.
##
   cons.price.idx cons.conf.idx
                                    euribor3m
##
                                                   nr.employed
                                                                   У
##
   Min.
          :92.20
                  Min. :-50.8
                                  Min.
                                         :0.634
                                                  Min.
                                                         :4964
                                                                 no:36548
##
   1st Qu.:93.08 1st Qu.:-42.7
                                  1st Qu.:1.344
                                                  1st Qu.:5099
                                                                 yes: 4640
##
   Median :93.75 Median :-41.8
                                  Median :4.857
                                                  Median :5191
                   Mean :-40.5
                                  Mean :3.621
##
   Mean :93.58
                                                  Mean
                                                        :5167
   3rd Qu.:93.99
                   3rd Qu.:-36.4
                                   3rd Qu.:4.961
                                                  3rd Qu.:5228
##
##
   Max.
          :94.77
                   Max.
                          :-26.9
                                  Max.
                                         :5.045
                                                  Max.
                                                         :5228
##
   past_dummyvar1
                    pdays_dummy
##
          :0.2000
## Min.
                    Length:41188
   1st Qu.:0.2000
                    Class :character
##
##
   Median :0.2000
                    Mode :character
##
   Mean
          :0.3703
##
   3rd Qu.:0.2000
##
   Max.
          :8.0000
##
```

```
#Standardize the numeric features
num.ind <- sapply(bank_df, is.numeric)
bank_df.mean <- apply(bank_df[,num.ind], 2, mean)
bank_df.sd <- apply(bank_df[,num.ind], 2, sd)

bank_df.scaled <- bank_df

bank_df.scaled[,num.ind] <- scale(bank_df[,num.ind], center=bank_df.mean, scale=bank_df.sd)</pre>
```

```
# splitting train and test
library(caTools)
set.seed(1)
smp_size <- floor(0.8*nrow(bank_df.scaled))
train_ind <- sample(seq_len(nrow(bank_df.scaled)), size = smp_size)
train <- bank_df.scaled[train_ind, ]
test <- bank_df.scaled[-train_ind, ]</pre>
```

KNN

```
## k-Nearest Neighbors
##
## 32950 samples
##
     17 predictor
      2 classes: 'no', 'yes'
##
##
## No pre-processing
## Resampling: Cross-Validated (5 fold, repeated 1 times)
## Summary of sample sizes: 26361, 26359, 26360, 26359, 26361
## Resampling results across tuning parameters:
##
##
    k Accuracy
                   Kappa
    5 0.8994540 0.4346305
##
##
    7 0.9020639 0.4392127
##
    9 0.9047954 0.4458783
## Accuracy was used to select the optimal model using the largest value.
## The final value used for the model was k = 9.
```

```
#predict using test data
knn.pred <- predict(knn.fit, newdata = test)
#knn.pred

#confusion matrix
cm.knn <- table(knn.pred, test$y)
cm.knn</pre>
```

```
##
## knn.pred no yes
##
       no 7076 521
##
       yes 225 416
TP <- cm.knn[2,2]
TN <- cm.knn[1,1]
FP <- cm.knn[2,1]
FN <- cm.knn[1,2]
#FPR / Type I error
FPR.knn = FP/(FP+TN)
FPR.knn
## [1] 0.0308177
#FNR / Type II error
FNR.knn = FN/(FN+TP)
FNR.knn
## [1] 0.5560299
#Precision
precis.knn = TP/(TP+FP)
precis.knn
## [1] 0.648986
#Recall / sensitivity
recall.knn = TP/(TP+FN)
recall.knn
## [1] 0.4439701
#misclassification error
test.err.knn = 1-(sum(diag(cm.knn))/sum(cm.knn))
test.err.knn
## [1] 0.09055596
```

Logistic Regression

```
set.seed(8)
glm.fit <- glm(y ~., data = train, family = binomial)
summary(glm.fit)</pre>
```

```
##
## Call:
## glm(formula = y \sim ., family = binomial, data = train)
## Deviance Residuals:
##
       Min
                 1Q
                      Median
                                   3Q
                                           Max
## -5.9280 -0.3025 -0.1891 -0.1390
                                        3.2894
##
## Coefficients:
##
                                 Estimate Std. Error z value Pr(>|z|)
## (Intercept)
                                -2.750785
                                            0.134765 -20.412 < 2e-16 ***
                                            0.027213 -2.055 0.039852 *
                                -0.055930
## age
## jobblue-collar
                               -0.246842
                                            0.087127 -2.833 0.004609 **
## jobentrepreneur
                                -0.145059
                                            0.138872 -1.045 0.296230
                                                      0.245 0.806388
## jobhousemaid
                                 0.039898
                                            0.162792
## jobmanagement
                                -0.028385
                                            0.094597 -0.300 0.764129
                                            0.106563 3.309 0.000938 ***
## jobretired
                                 0.352578
## jobself-employed
                                            0.132842 -1.133 0.257060
                                -0.150559
## jobservices
                                -0.127794
                                            0.093575 -1.366 0.172040
## jobstudent
                                 0.059646
                                            0.124981 0.477 0.633192
## jobtechnician
                                 0.006576
                                            0.078381
                                                      0.084 0.933134
## jobunemployed
                                -0.089351
                                            0.145955 -0.612 0.540417
## jobunconventional
                                            0.275330 -0.156 0.875763
                                -0.043046
## maritalsingle
                                            0.057275 -0.557 0.577456
                                -0.031908
## educationbasic.6y
                                 0.037662
                                            0.136393 0.276 0.782449
## educationbasic.9y
                                 0.045684
                                            0.105675
                                                      0.432 0.665517
## educationhigh.school
                                 0.055489
                                            0.101846
                                                      0.545 0.585865
## educationilliterate
                                            0.740636
                                                      2.105 0.035325 *
                                 1.558755
## educationprofessional.course 0.101641
                                            0.112486
                                                      0.904 0.366216
## educationuniversity.degree
                                 0.151933
                                            0.098805 1.538 0.124123
## defaultunknown
                                -0.295427
                                            0.074573 -3.962 7.45e-05 ***
## contacttelephone
                                -0.630566
                                            0.085678 -7.360 1.84e-13 ***
## monthaug
                                                     5.406 6.43e-08 ***
                                 0.720398
                                            0.133252
## monthdec
                                            0.229521
                                                       1.438 0.150305
                                 0.330156
## monthjul
                                                      0.737 0.460947
                                 0.078329
                                            0.106239
## monthjun
                                -0.472526
                                            0.140064 -3.374 0.000742 ***
## monthmar
                                 1.945546
                                            0.159750 12.179 < 2e-16 ***
                                            0.091073 -5.892 3.83e-09 ***
## monthmay
                                -0.536562
                                            0.134703 -4.200 2.67e-05 ***
## monthnov
                                -0.565715
## monthoct
                                 0.055455
                                            0.170805 0.325 0.745431
## monthsep
                                 0.286532
                                            0.199121
                                                      1.439 0.150154
## day of week
                                 0.033569
                                            0.022596
                                                     1.486 0.137376
## duration
                                 1.193618
                                            0.021334 55.950 < 2e-16 ***
## campaign
                                -0.108741
                                            0.035285 -3.082 0.002057 **
## emp.var.rate
                                            0.248940 -10.527 < 2e-16 ***
                                -2.620715
## cons.price.idx
                                 1.175153
                                            0.162518
                                                      7.231 4.80e-13 ***
                                                       2.274 0.022956 *
## cons.conf.idx
                                 0.090009
                                            0.039579
## euribor3m
                                 0.668129
                                            0.248996
                                                       2.683 0.007290 **
## nr.employed
                                 0.270856
                                            0.250083
                                                       1.083 0.278780
## past dummyvar1
                                                     -3.838 0.000124 ***
                                -0.106698
                                            0.027802
## pdays dummy1
                                 1.854235
                                            0.131958 14.052 < 2e-16 ***
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
##
## (Dispersion parameter for binomial family taken to be 1)
##
##
       Null deviance: 23162 on 32949 degrees of freedom
```

```
## Residual deviance: 13829 on 32909 degrees of freedom
## AIC: 13911
##
## Number of Fisher Scoring iterations: 6
#predict using test data
glm.prob <- predict(glm.fit, type = "response", newdata = test)</pre>
#check which one is 'Yes'
contrasts(testy)#Yes = 1, Low = 0
##
       yes
## no
         0
## yes
         1
glm.pred <- rep('no', nrow(test))</pre>
glm.pred[glm.prob > 0.5] \leftarrow 'yes' #yes = 1, no = 0
#confusion matrix
cm.reg = table(glm.pred, test$y)
cm.reg
##
## glm.pred no yes
       no 7111 546
##
##
        yes 190 391
TP <- cm.reg[2,2]
TN \leftarrow cm.reg[1,1]
FP <- cm.reg[2,1]</pre>
FN <- cm.reg[1,2]</pre>
#FPR / Type I error
FPR.reg = FP/(FP+TN)
FPR.reg
## [1] 0.02602383
#FNR / Type II error
FNR.reg = FN/(FN+TP)
FNR.reg
## [1] 0.5827108
#Precision
```

```
## [1] 0.6729776
```

precis.reg = TP/(TP+FP)

precis.reg

```
#Recall / sensitivity
recall.reg = TP/(TP+FN)
recall.reg
```

```
## [1] 0.4172892
```

```
#misclassification error
test.err.reg = 1-(sum(diag(cm.reg))/sum(cm.reg))
test.err.reg
```

```
## [1] 0.08934207
```

Decision Tree

```
## CART
##
## 32950 samples
##
    17 predictor
      2 classes: 'no', 'yes'
##
##
## No pre-processing
## Resampling: Cross-Validated (5 fold, repeated 1 times)
## Summary of sample sizes: 26361, 26359, 26360, 26359, 26361
## Resampling results across tuning parameters:
##
##
                Accuracy
                           Kappa
##
   0.01876857 0.9085282 0.4758751
##
   0.02106400 0.9058881 0.4220528
    0.07061842 0.8964786 0.2597907
##
##
## Accuracy was used to select the optimal model using the largest value.
## The final value used for the model was cp = 0.01876857.
```

```
#plot(cls.tree1$finalModel)
#text(cls.tree1$finalModel)
#predict using test data
tree.pred1 <- predict(cls.tree1, newdata = test)</pre>
#tree.pred1
#confusion matrix
cm.tree1 <- table(tree.pred1, test$y)</pre>
cm.tree1
## tree.pred1 no yes
        no 7145 612
##
        yes 156 325
##
TP <- cm.tree1[2,2]</pre>
TN <- cm.tree1[1,1]
FP <- cm.tree1[2,1]</pre>
FN <- cm.tree1[1,2]
#FPR / Type I error
FPR.tree1 = FP/(FP+TN)
FPR.tree1
## [1] 0.02136694
#FNR / Type II error
FNR.tree1 = FN/(FN+TP)
FNR.tree1
## [1] 0.6531483
#Precision
precis.tree1 = TP/(TP+FP)
precis.tree1
## [1] 0.6756757
#Recall / sensitivity
recall.tree1 = TP/(TP+FN)
recall.tree1
## [1] 0.3468517
#misclassification error
test.err.tree1 = 1-(sum(diag(cm.tree1))/sum(cm.tree1))
test.err.tree1
```

Random Forest

```
#Random forest with 500 bootstrapped trees
#p = 16
sqrt(16) # ntree = 4
```

```
## [1] 4
```

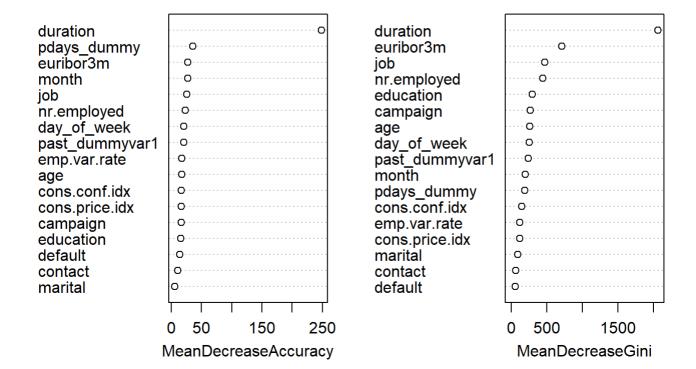
```
##
## Call:
## randomForest(formula = y ~ ., data = train, mtry = 4, ntree = 500,
                                                                          importance = TRU
E)
                 Type of random forest: classification
##
                       Number of trees: 500
##
## No. of variables tried at each split: 4
##
          OOB estimate of error rate: 8.58%
##
## Confusion matrix:
         no yes class.error
## no 28159 1088 0.0372004
## yes 1739 1964 0.4696192
```

```
#ls(rf.cls)
importance(rf.cls)
```

| ## | | no | yes | MeanDecreaseAccuracy | MeanDecreaseGini |
|----|---------------------------|-------------|-------------|----------------------|------------------|
| ## | age | 17.5994852 | 2.6431157 | 17.17497 | 261.27791 |
| ## | job | 33.4598069 | -8.3279418 | 25.53862 | 472.00539 |
| ## | marital | 8.4804094 | -2.0770280 | 5.63656 | 90.42659 |
| ## | education | 18.2285426 | 0.2902509 | 15.85282 | 296.38671 |
| ## | default | 7.9851672 | 9.9466921 | 14.06632 | 57.38234 |
| ## | contact | 5.8083405 | 31.6780656 | 10.75700 | 65.39431 |
| ## | month | 26.1934824 | 5.7403113 | 27.21203 | 201.40406 |
| ## | day_of_week | 19.7355665 | 7.1906377 | 20.93292 | 256.55362 |
| ## | duration | 152.0502038 | 246.1841391 | 248.91491 | 2063.97786 |
| ## | campaign | 9.1802979 | 14.2948341 | 16.52478 | 270.40819 |
| ## | emp.var.rate | 16.4877524 | 7.0310918 | 17.40129 | 124.77060 |
| ## | <pre>cons.price.idx</pre> | 16.6662412 | -3.0556567 | 16.77137 | 121.28844 |
| ## | cons.conf.idx | 15.9713846 | 3.4665630 | 16.86955 | 147.71796 |
| ## | euribor3m | 24.9134347 | 13.3710567 | 27.65883 | 709.60922 |
| ## | nr.employed | 19.1091313 | 23.1302593 | 23.16106 | 444.41888 |
| ## | ${\tt past_dummyvar1}$ | 10.4070327 | 24.5936232 | 20.68765 | 239.75494 |
| ## | pdays_dummy | 0.5297726 | 55.5552773 | 36.07905 | 194.92174 |

varImpPlot(rf.cls)

rf.cls



```
#predict using test data
rf.pred <- predict(rf.cls, newdata = test, type = "class")
#rf.pred

#confusion matrix
cm.rf <- table(rf.pred, test$y)
cm.rf</pre>
```

```
##
## rf.pred no yes
     no 7035 425
##
##
       yes 266 512
TP <- cm.rf[2,2]
TN <- cm.rf[1,1]
FP <- cm.rf[2,1]</pre>
FN <- cm.rf[1,2]
#FPR / Type I error
FPR.rf = FP/(FP+TN)
FPR.rf
## [1] 0.03643337
#FNR / Type II error
FNR.rf = FN/(FN+TP)
FNR.rf
## [1] 0.4535752
#Precision
precis.rf = TP/(TP+FP)
precis.rf
## [1] 0.6580977
#Recall / sensitivity
recall.rf = TP/(TP+FN)
recall.rf
## [1] 0.5464248
#misclassification error
test.err.rf = 1-(sum(diag(cm.rf))/sum(cm.rf))
test.err.rf
## [1] 0.08387958
```

Gradient Boosting

```
#Gradient boosting
set.seed(8)
#Use K-fold CV to find best trControl
fitControl <- trainControl(method = "repeatedcv",</pre>
                            number = 5,
                            repeats = 1) #5 folds repeated 1 times
gbm.fit <- train(y ~ ., data = train,</pre>
                 method = "gbm",
                 trControl = fitControl,
                  verbose = FALSE)
# gbm.fit <- train(y ~ ., data = train,</pre>
                   method = "gbm",
                    verbose = FALSE) #by default bootstrap is used to find tuning parameter ->
trCtrl
gbm.fit
## Stochastic Gradient Boosting
##
## 32950 samples
      17 predictor
       2 classes: 'no', 'yes'
##
##
```

```
## No pre-processing
## Resampling: Cross-Validated (5 fold, repeated 1 times)
## Summary of sample sizes: 26361, 26359, 26360, 26359, 26361
## Resampling results across tuning parameters:
##
##
    interaction.depth n.trees Accuracy
                                           Kappa
                        50
##
    1
                                0.9054326 0.3425904
##
    1
                       100
                                0.9085587 0.4064470
##
                        150
                                0.9098333 0.4385889
    1
##
    2
                        50
                                0.9091959 0.4340753
                                0.9124735 0.4971532
##
    2
                        100
##
   2
                        150
                                0.9133840 0.5092936
##
    3
                        50
                                0.9117148 0.4927134
##
    3
                        100
                                0.9135356 0.5149861
##
     3
                        150
                                0.9157512 0.5309642
##
## Tuning parameter 'shrinkage' was held constant at a value of 0.1
##
## Tuning parameter 'n.minobsinnode' was held constant at a value of 10
## Accuracy was used to select the optimal model using the largest value.
## The final values used for the model were n.trees = 150, interaction.depth =
## 3, shrinkage = 0.1 and n.minobsinnode = 10.
```

```
#predict using test data
gbm.pred <- predict(gbm.fit, newdata = test)
#gbm.pred

#confusion matrix
cm.gbm <- table(gbm.pred, test$y)
cm.gbm</pre>
```

```
##
## gbm.pred no yes
##
       no 7055 429
##
       yes 246 508
TP <- cm.gbm[2,2]
TN <- cm.gbm[1,1]
FP <- cm.gbm[2,1]</pre>
FN <- cm.gbm[1,2]
#FPR / Type I error
FPR.gbm = FP/(FP+TN)
FPR.gbm
## [1] 0.03369401
#FNR / Type II error
FNR.gbm = FN/(FN+TP)
FNR.gbm
## [1] 0.4578442
#Precision
precis.gbm = TP/(TP+FP)
precis.gbm
## [1] 0.6737401
#Recall / sensitivity
recall.gbm = TP/(TP+FN)
recall.gbm
## [1] 0.5421558
#misclassification error
test.err.gbm = 1-(sum(diag(cm.gbm))/sum(cm.gbm))
test.err.gbm
## [1] 0.08193736
```

AdaBoost

```
#AdaBoost
set.seed(8)
x.trainA = model.matrix(data=train, y~.-1)
y.trainA = rep(1, nrow(train))
y.trainA [train$y=="no"]=-1 #for Adaboost
x.testA = model.matrix(data=test, y~.-1)
y.testA = rep(1, nrow(test))
y.testA [test$y=="no"]=-1 #for Adaboost
ada.cls <- adaboost(x.trainA, y.trainA, tree_depth=5, n_rounds=500)</pre>
ada.cls
## AdaBoost: tree_depth = 5 rounds = 500
##
##
##
   In-sample confusion matrix:
##
       yhat
## y
          -1
                  1
##
    -1 28415
                832
##
       1430 2273
     1
#predict using test data
ada.pred <- predict(ada.cls, x.testA)</pre>
#ada.pred
#confusion matrix
cm.ada <- table(ada.pred, y.testA) #-1 is "no", 1 is "yes"</pre>
cm.ada
##
           y.testA
## ada.pred -1
##
         -1 6998 435
##
             303 502
TP <- cm.ada[2,2]
TN <- cm.ada[1,1]
FP <- cm.ada[2,1]</pre>
FN <- cm.ada[1,2]
#FPR / Type I error
FPR.ada = FP/(FP+TN)
FPR.ada
## [1] 0.04150116
#FNR / Type II error
FNR.ada = FN/(FN+TP)
FNR.ada
```

[1] 0.4642476

```
#Precision
precis.ada = TP/(TP+FP)
precis.ada
```

```
## [1] 0.6236025
```

```
#Recall / sensitivity
recall.ada = TP/(TP+FN)
recall.ada
```

```
## [1] 0.5357524
```

```
#misclassification error
test.err.ada = 1-(sum(diag(cm.ada))/sum(cm.ada))
test.err.ada
```

[1] 0.08958485

XGBoost

```
#XGBoost
set.seed(8)
x.trainXG =model.matrix(data=train,y~.-1)
y.trainXG = rep(1, nrow(train))
y.trainXG[train$y=="no"]=0 #for XGBoost

x.testXG = model.matrix(data=test, y~.-1)
y.testXG = rep(1, nrow(test))
y.testXG[test$y=="no"]=0 #for XGBoost

xgb.cls <- xgboost(data=x.trainXG,label=y.trainXG,max_depth=5,eta=0.01,nrounds=500,verbose=FA
LSE)
#xgb.cls <- xgboost(data=x.trainXG,label=y.trainXG,max_depth=10,nrounds=500,verbose=FALSE)
xgb.cls</pre>
```

```
## ##### xgb.Booster
## raw: 1 Mb
## call:
    xgb.train(params = params, data = dtrain, nrounds = nrounds,
##
##
       watchlist = watchlist, verbose = verbose, print_every_n = print_every_n,
##
       early_stopping_rounds = early_stopping_rounds, maximize = maximize,
##
       save_period = save_period, save_name = save_name, xgb_model = xgb_model,
##
       callbacks = callbacks, max_depth = 5, eta = 0.01)
## params (as set within xgb.train):
     max_depth = "5", eta = "0.01", validate_parameters = "1"
## xgb.attributes:
   niter
##
## callbacks:
##
    cb.evaluation.log()
## # of features: 41
## niter: 500
## nfeatures : 41
## evaluation_log:
       iter train_rmse
##
         1 0.496162
##
##
          2 0.492358
## ---
       499 0.225786
##
##
        500
              0.225769
#predict using test data
xgb.pred.prob<-predict(xgb.cls,x.testXG)</pre>
xgb.pred<-as.numeric(xgb.pred.prob>0.5) #convert to 0 ("no") or 1 ("yes")
#confusion matrix
cm.xgb<-table(xgb.pred,y.testXG) #0 is "no", 1 is "yes"</pre>
cm.xgb
           y.testXG
##
## xgb.pred
               0
##
          0 7057 428
##
          1 244 509
TP \leftarrow cm.xgb[2,2]
TN \leftarrow cm.xgb[1,1]
FP \leftarrow cm.xgb[2,1]
FN <- cm.xgb[1,2]
#FPR / Type I error
FPR.xgb = FP/(FP+TN)
FPR.xgb
## [1] 0.03342008
```

#FNR / Type II error
FNR.xgb = FN/(FN+TP)

FNR.xgb

```
## [1] 0.4567769
```

```
#Precision
precis.xgb = TP/(TP+FP)
precis.xgb
```

```
## [1] 0.6759628
```

```
#Recall / sensitivity
recall.xgb = TP/(TP+FN)
recall.xgb
```

```
## [1] 0.5432231
```

```
#misclassification error
test.err.xgb = 1-sum(diag(cm.xgb))/sum(cm.xgb)
test.err.xgb
```

```
## [1] 0.0815732
```

SVM with linear kernel

```
set.seed(8)
svm.fit <- svm(y~., data=train, kernel='linear', cost=1)</pre>
#summary(svm.fit)
#CV for tuning the cost parameter
set.seed(8)
tune.out1 <- tune(svm, y~.,</pre>
               data=train,
               kernel="linear",
               )
#tune.out1 <- tune(svm, y~.,</pre>
#
                data=train,
#
                kernel="linear",
                ranges=list(cost=c(0.01, 0.1, 1, 10, 100)), tunecontrol=tune.control(cross=10))
summary(tune.out1)
```

```
##
## Error estimation of 'svm' using 10-fold cross validation: 0.09729894
```

```
svm.lin.best <- tune.out1$best.model
summary(svm.lin.best)</pre>
```

```
##
## Call:
## best.tune(method = svm, train.x = y \sim ., data = train, kernel = "linear")
##
## Parameters:
     SVM-Type: C-classification
##
## SVM-Kernel: linear
##
          cost: 1
##
## Number of Support Vectors: 6635
##
## ( 3324 3311 )
##
##
## Number of Classes: 2
##
## Levels:
## no yes
#predict using test data
lin.pred <- predict(svm.lin.best, test)</pre>
#confusion matrix
cm.lin <- table(lin.pred, test$y)</pre>
cm.lin
##
## lin.pred no yes
        no 7146 646
##
##
        yes 155 291
TP <- cm.lin[2,2]
TN <- cm.lin[1,1]
FP <- cm.lin[2,1]</pre>
FN <- cm.lin[1,2]
#FPR / Type I error
FPR.lin = FP/(FP+TN)
FPR.lin
## [1] 0.02122997
#FNR / Type II error
FNR.lin = FN/(FN+TP)
FNR.lin
```

```
## [1] 0.6894344
```

```
#Precision
precis.lin = TP/(TP+FP)
precis.lin
```

```
## [1] 0.6524664
```

```
#Recall / sensitivity
recall.lin = TP/(TP+FN)
recall.lin
```

```
## [1] 0.3105656
```

```
#misclassification error
test.err.lin = 1-(sum(diag(cm.lin))/sum(cm.lin))
test.err.lin
```

```
## [1] 0.09723234
```

SVM with polynomial kernel

```
##
## Error estimation of 'svm' using 10-fold cross validation: 0.09456753
```

```
svm.poly.best <- tune.out2$best.model
summary(svm.poly.best)</pre>
```

```
##
## Call:
## best.tune(method = svm, train.x = y \sim ., data = train, kernel = "polynomial")
##
## Parameters:
      SVM-Type: C-classification
##
## SVM-Kernel: polynomial
##
          cost: 1
##
        degree: 3
##
        coef.0: 0
##
## Number of Support Vectors: 6712
##
##
   ( 3399 3313 )
##
##
## Number of Classes: 2
##
## Levels:
## no yes
#predict using test data
poly.pred <- predict(svm.poly.best, test)</pre>
#confusion matrix
cm.poly <- table(poly.pred, test$y)</pre>
cm.poly
##
## poly.pred no yes
##
      no 7214 691
         yes 87 246
##
TP \leftarrow cm.poly[2,2]
TN <- cm.poly[1,1]
FP \leftarrow cm.poly[2,1]
FN <- cm.poly[1,2]</pre>
#FPR / Type I error
FPR.poly = FP/(FP+TN)
FPR.poly
## [1] 0.01191618
#FNR / Type II error
FNR.poly = FN/(FN+TP)
FNR.poly
```

```
## [1] 0.73746
```

```
#Precision
precis.poly = TP/(TP+FP)
precis.poly
```

```
## [1] 0.7387387
```

```
#Recall / sensitivity
recall.poly = TP/(TP+FN)
recall.poly
```

```
## [1] 0.26254
```

```
#misclassification error
test.err.poly = 1-(sum(diag(cm.poly))/sum(cm.poly))
test.err.poly
```

```
## [1] 0.0944404
```

SVM with rbf kernel

```
##
## Error estimation of 'svm' using 10-fold cross validation: 0.09125948
```

```
svm.rbf.best <- tune.out3$best.model
summary(svm.rbf.best)</pre>
```

```
##
## Call:
## best.tune(method = svm, train.x = y \sim ., data = train, kernel = "radial")
##
## Parameters:
     SVM-Type: C-classification
##
## SVM-Kernel: radial
##
          cost: 1
##
## Number of Support Vectors: 6573
##
## ( 3334 3239 )
##
##
## Number of Classes: 2
##
## Levels:
## no yes
#predict using test data
rbf.pred <- predict(svm.rbf.best, test)</pre>
#confusion matrix
cm.rbf <- table(rbf.pred, test$y)</pre>
cm.rbf
##
## rbf.pred no yes
##
       no 7161 614
##
       yes 140 323
TP <- cm.rbf[2,2]
TN <- cm.rbf[1,1]
FP <- cm.rbf[2,1]</pre>
FN <- cm.rbf[1,2]
#FPR / Type I error
FPR.rbf = FP/(FP+TN)
FPR.rbf
## [1] 0.01917546
#FNR / Type II error
FNR.rbf = FN/(FN+TP)
```

```
## [1] 0.6552828
```

FNR.rbf

```
#Precision
precis.rbf = TP/(TP+FP)
precis.rbf
```

```
## [1] 0.6976242
```

```
#Recall / sensitivity
recall.rbf = TP/(TP+FN)
recall.rbf
```

```
## [1] 0.3447172
```

```
#misclassification error
test.err.rbf = 1-(sum(diag(cm.rbf))/sum(cm.rbf))
test.err.rbf
```

```
## [1] 0.09152707
```

Result Summary

```
options(digits = 3)
cl.err <- matrix(c(test.err.knn,FNR.knn,precis.knn,recall.knn,</pre>
                    test.err.reg, FNR.reg, precis.reg, recall.reg,
                    test.err.tree1, FNR.tree1, precis.tree1, recall.tree1,
                    test.err.rf,FNR.rf,precis.rf,recall.rf,
                    test.err.gbm, FNR.gbm, precis.gbm, recall.gbm,
                    test.err.ada, FNR.ada, precis.ada, recall.ada,
                    test.err.xgb,FNR.xgb,precis.xgb,recall.xgb,
                    test.err.lin,FNR.lin,precis.lin,recall.lin,
                    test.err.poly, FNR.poly, precis.poly, recall.poly,
                    test.err.rbf,FNR.rbf,precis.rbf,recall.rbf),
                    ncol=4, byrow=TRUE)
colnames(cl.err) <- c('misclass error','type-II error','precision','recall')</pre>
rownames(cl.err) <- c('KNN',</pre>
                       'Logistic regression',
                       'Decision tree with rpart',
                       'Random forest',
                       'Gradient boosting',
                       'Adaboost',
                       'XGBoost',
                       'SVM with linear kernel',
                       'SVM with polynomial kernel',
                       'SVM with radial kernel')
as.table(cl.err)
```

| ## | misclass error | type-II error | precision | recall |
|-------------------------------|----------------|---------------|-----------|--------|
| ## KNN | 0.0906 | 0.5560 | 0.6490 | 0.4440 |
| ## Logistic regression | 0.0893 | 0.5827 | 0.6730 | 0.4173 |
| ## Decision tree with rpart | 0.0932 | 0.6531 | 0.6757 | 0.3469 |
| ## Random forest | 0.0839 | 0.4536 | 0.6581 | 0.5464 |
| ## Gradient boosting | 0.0819 | 0.4578 | 0.6737 | 0.5422 |
| ## Adaboost | 0.0896 | 0.4642 | 0.6236 | 0.5358 |
| ## XGBoost | 0.0816 | 0.4568 | 0.6760 | 0.5432 |
| ## SVM with linear kernel | 0.0972 | 0.6894 | 0.6525 | 0.3106 |
| ## SVM with polynomial kernel | 0.0944 | 0.7375 | 0.7387 | 0.2625 |
| ## SVM with radial kernel | 0.0915 | 0.6553 | 0.6976 | 0.3447 |

Based on Type-II error comparison, best models are shortlisted: Random Forest, XGBoost, Adaboost, Gradient boosting.

ROC and AUC

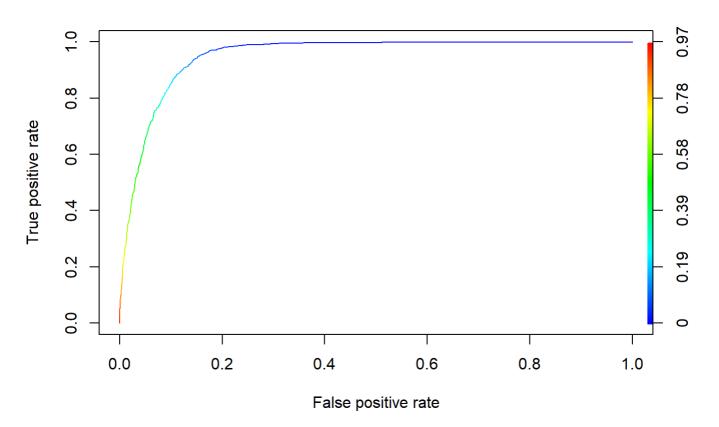
Random Forest

```
#Prepare model for ROC curve
rf.pred <- predict(rf.cls, newdata = test, type = "prob")

forestpred = prediction(rf.pred[,2], test$y)

roc.perf.rf = performance(forestpred, measure = "tpr", x.measure = "fpr")
plot(roc.perf.rf, main='ROC RF', colorize=T)</pre>
```

ROC RF



```
## V1
## sensitivity 0.908
## specificity 0.875
## cutoff 0.154
```

```
rf.sens = roc.result[1,]
rf.spec = roc.result[2,]
rf.cutoff = roc.result[3,]
auc.perf.rf = performance(forestpred, measure = 'auc')
auc.rf = auc.perf.rf@y.values
auc.rf
```

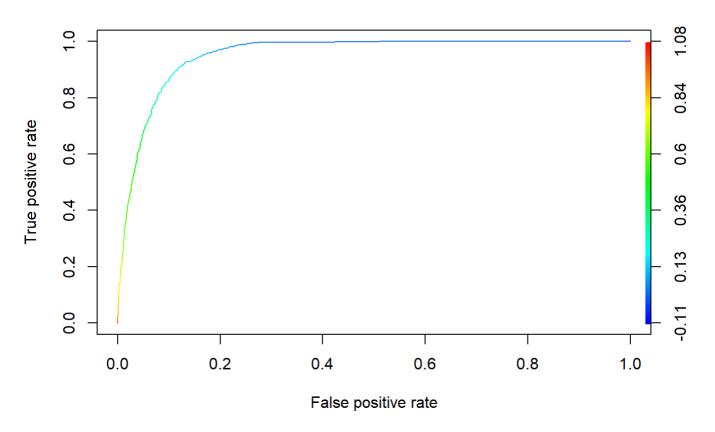
```
## [[1]]
## [1] 0.951
```

XGBoost

```
#Prepare model for ROC curve
xgbpred = prediction(xgb.pred.prob, test$y)

roc.perf.xgb = performance(xgbpred, measure = "tpr", x.measure = "fpr")
plot(roc.perf.xgb, main='ROC XGBoost', colorize=T)
```

ROC XGBoost



```
## V1
## sensitivity 0.906
## specificity 0.883
## cutoff 0.166
```

```
xgb.sens = roc.result[1,]
xgb.spec = roc.result[2,]
xgb.cutoff = roc.result[3,]
auc.perf.xgb = performance(xgbpred, measure = 'auc')
auc.xgb = auc.perf.xgb@y.values
auc.xgb
```

```
## [[1]]
## [1] 0.953
```

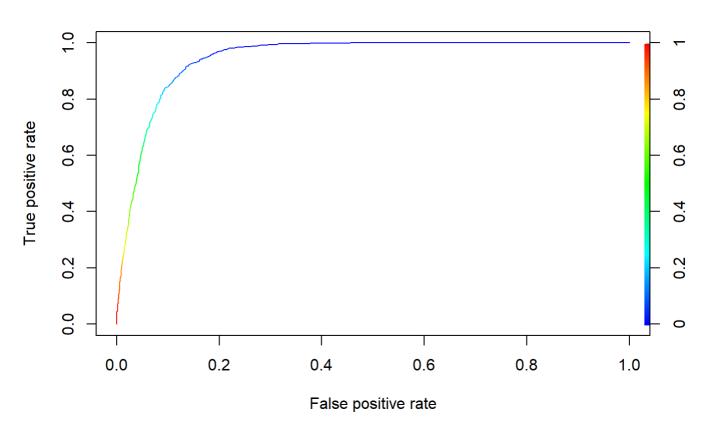
Adaboost

```
#Prepare model for ROC curve
ada.pred <- predict(ada.cls, x.testA, type = "prob")

adapred = prediction(ada.pred, test$y)

roc.perf.ada = performance(adapred, measure = "tpr", x.measure = "fpr")
plot(roc.perf.ada, main='ROC Adaboost', colorize=T)</pre>
```

ROC Adaboost



```
## V1
## sensitivity 0.9168
## specificity 0.8645
## cutoff 0.0876
```

```
ada.sens = roc.result[1,]
ada.spec = roc.result[2,]
ada.cutoff = roc.result[3,]

auc.perf.ada = performance(adapred, measure = 'auc')
auc.ada = auc.perf.ada@y.values
auc.ada
```

```
## [[1]]
## [1] 0.946
```

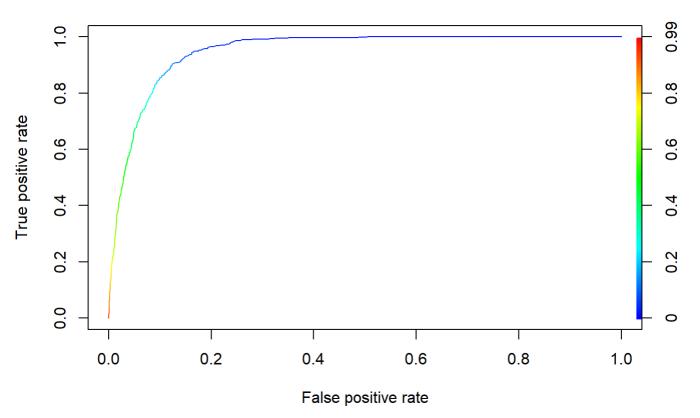
Gradient boosting

```
#Prepare model for ROC curve
gbm.pred <- predict (gbm.fit, test, type = "prob")

gbmpred = prediction(gbm.pred[,2], test$y)

roc.perf.gbm = performance(gbmpred, measure = "tpr", x.measure = "fpr")
plot(roc.perf.gbm, main='ROC Gradient boosting', colorize=T)</pre>
```

ROC Gradient boosting



```
#Optimal cutoff
opt.cut = function(perf, pred){
    cut.ind = mapply(FUN=function(x, y, p){
        d = (x - 0)^2 + (y-1)^2
        ind = which(d == min(d))
        c(sensitivity = y[[ind]], specificity = 1-x[[ind]],
            cutoff = p[[ind]])
    }, perf@x.values, perf@y.values, pred@cutoffs)
}
#print(opt.cut(roc.perf.gbm, gbmpred))
roc.result = as.data.frame((opt.cut(roc.perf.gbm, gbmpred)))
roc.result
```

```
## V1
## sensitivity 0.904
## specificity 0.876
## cutoff 0.136
```

```
gbm.sens = roc.result[1,]
gbm.spec = roc.result[2,]
gbm.cutoff = roc.result[3,]

auc.perf.gbm = performance(gbmpred, measure = 'auc')
auc.gbm = auc.perf.gbm@y.values
auc.gbm
```

```
## [[1]]
## [1] 0.949
```

AUC Summary

```
##
                misclass err Type-II err@0.5 cutoff Type-II err@cutoff AUC
## RandomForest 0.0839
                             0.454
                                              0.154 0.0918
                                                                        0.951
## XGBoost
                0.0816
                             0.457
                                              0.166 0.0939
                                                                        0.953
## Adaboost
                0.0896
                             0.464
                                              0.0876 0.0832
                                                                        0.946
## Gradboost
                0.0819
                             0.458
                                              0.136 0.0961
                                                                        0.949
```