Bank Marketing Data

Group 8

Load Data

```
#Read dataset
bank_df <- read_delim("bank-additional-full.csv", delim=";")</pre>
```

```
##
## -- Column specification ------
##
   .default = col_character(),
   age = col_double(),
##
   duration = col_double(),
##
##
   campaign = col_double(),
   pdays = col_double(),
##
##
    previous = col_double(),
##
   emp.var.rate = col_double(),
   cons.price.idx = col_double(),
##
##
   cons.conf.idx = col_double(),
    euribor3m = col_double(),
##
##
    nr.employed = col_double()
## )
## i Use `spec()` for the full column specifications.
```

```
#Assign category to all categorical variables
#2.job as category
bank_df$job <- as.factor(bank_df$job)</pre>
#3.marital status as category
bank_df$marital <- as.factor(bank_df$marital)</pre>
#4.education as category
bank_df$education <- as.factor(bank_df$education)</pre>
#5.credit default as category
bank_df$default <- as.factor(bank_df$default)</pre>
#6.housing loan as category
bank_df$housing <- as.factor(bank_df$housing)</pre>
#7.personal loan as category
bank_df$loan <- as.factor(bank_df$loan)</pre>
#8.contact communication type as category
bank_df$contact <- as.factor(bank_df$contact)</pre>
#9.last contact month of year as category
bank_df$month <- as.factor(bank_df$month)</pre>
#10.last contact day of the month as category
bank_df$day_of_week <- as.factor(bank_df$day_of_week)</pre>
#15.outcome of the previous marketing campaign as category
bank_df$poutcome <- as.factor(bank_df$poutcome)</pre>
#21.output y as binary factor
bank_df$y <- factor(bank_df$y, levels = c("no","yes"))</pre>
dim(bank_df)
```

[1] 41188 21

Data preprocessing

```
bank_df %>%
  summarise_all(list(~sum(. == "unknown"))) %>%
  gather(key = "variable", value = "nr_unknown") %>%
  arrange(-nr_unknown)
```

```
## # A tibble: 21 x 2
   variable nr_unknown
##
##
     <chr>
                     <int>
## 1 default
                      8597
  2 education
                     1731
  3 housing
                       990
                       990
## 4 loan
## 5 job
                       330
## 6 marital
                       80
## 7 age
                        0
## 8 contact
                         0
## 9 month
                         0
## 10 day_of_week
## # ... with 11 more rows
```

```
# Analyse default
table(bank_df$default)
```

```
## no unknown yes
## 32588 8597 3
```

```
## This is not usable, too few "yes" to evaluate
```

analyse the unknown values

```
# setting default parameters for crosstables
# fun_crosstable = function(df, var1, var2){
   # df: dataframe containing both columns to cross
   # var1, var2: columns to cross together.
#
   CrossTable(df$var1, df$var2,
#
               prop.r = T,
#
               prop.c = F,
#
               prop.t = F,
#
               prop.chisq = F,
#
               dnn = c(var1, var2)) # dimension names
# }
#default
CrossTable(bank_df$default, bank_df$y, prop.r = T, prop.c=F, prop.chisq=F, dnn = c("default",
"y"))
```

```
##
##
## Cell Contents
## |-----|
       N / Row Total |
##
## |
      N / Table Total |
## |-----|
##
##
## Total Observations in Table: 41188
##
##
     | у
##
   default | no | yes | Row Total |
## -----|
      no | 28391 |
                    4197 | 32588 |
        ##
            0.871 |
                   0.129 |
                           0.791
##
            0.689
                    0.102
   unknown | 8154 | 443 |
| 0.948 | 0.052 |
| 0.198 | 0.011 |
                    443 |
                           8597
##
##
                            0.209
##
## -----|-----|
              3 | 0 |
      yes |
            1.000 |
                   0.000 |
##
       0.000 | 0.000 |
##
## -----|
## Column Total | 36548 |
                    4640 | 41188 |
## -----|-----|
##
##
```

```
table(bank_df$default)
```

```
## no unknown yes
## 32588 8597 3
```

```
# job
CrossTable(bank_df$job, bank_df$y, prop.r = T, prop.c=F, prop.chisq=F, dnn = c("job", "y"))
```

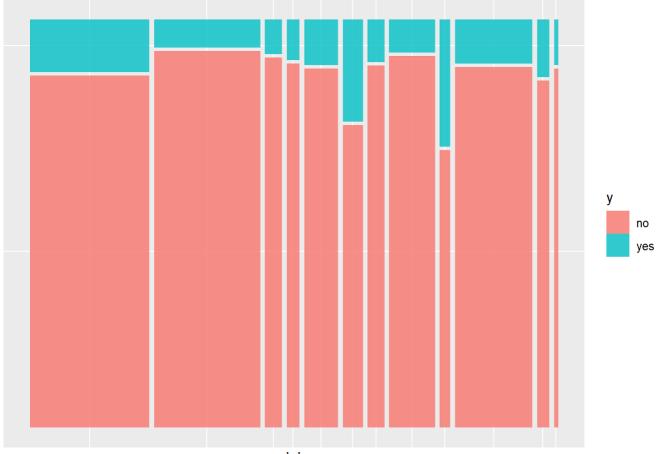
```
##
##
##
   Cell Contents
   -----|
## |
        N / Row Total |
##
       N / Table Total |
## |-----|
##
##
## Total Observations in Table: 41188
##
##
##
               no | yes | Row Total |
       job |
## -----|-----|
      admin.
               9070
                      1352
##
               0.870
                      0.130
                              0.253
##
               0.220
                      0.033
   blue-collar | 8616 | 638 |
| 0.931 | 0.069 |
##
                              9254
##
                              0.225
##
               0.209
                      0.015
## -----|-----|
  entrepreneur |
              1332 |
                       124
                              1456
##
               0.915
                      0.085
##
               0.032
                      0.003
##
    housemaid | 954 |
                      106
                              1060
             0.900 |
    0.100
                              0.026
##
               0.023
                      0.003
## -----|----|
             2596
                     328
                              2924
##
   management |
##
               0.888 |
                      0.112
                              0.071 |
               0.063 |
                      0.008
   -----|-----|
     retired | 1286 |
                      434
##
               0.748
                      0.252
                              0.042
##
               0.031 |
                      0.011
## self-employed | 1272 | 149 |
## | 0.895 | 0.105 |
                              1421
##
               0.031
                      0.004
## --
    -----|-----|
                       323
##
     services |
              3646
                              3969
##
               0.919 |
                              0.096
                      0.081
               0.089 |
     875
##
              0.015 |
##
                              0.021 |
                      0.007
    -----|-----|
             6013 |
                     730
                             6743
    technician |
##
##
               0.892
                      0.108
                              0.164 |
##
               0.146
                      0.018
## --
    -----|-----|
    unemployed | 870 | 144 | 1014 |
```

##	1	0.858	0.142	0.025
##	1	0.021	0.003	
##	-		-	
##	unknown	293	37	330
##		0.888	0.112	0.008
##		0.007	0.001	I
##	-		-	
##	Column Total	36548	4640	41188
##	-		-	
##				
##				

table(bank_df\$job)

```
##
##
          admin.
                   blue-collar entrepreneur
                                                  housemaid
                                                               management
           10422
                          9254
                                         1456
                                                       1060
                                                                     2924
##
         retired self-employed
                                                               technician
##
                                    services
                                                    student
##
            1720
                          1421
                                         3969
                                                        875
                                                                     6743
##
      unemployed
                       unknown
##
            1014
                           330
```

```
bank_df %>%
  ggplot() +
  geom_mosaic(aes(x = product(y, job), fill = y)) +
  #mosaic_theme +
  xlab("Job") +
  ylab(NULL)
```



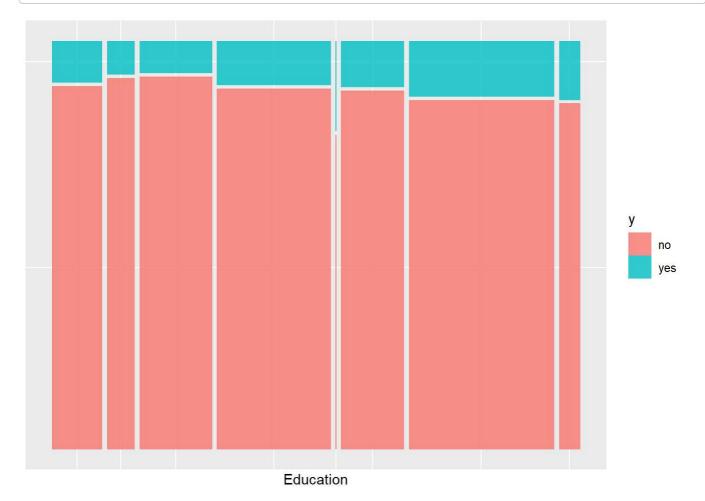
```
bank_df <- bank_df %>%
  mutate(job = recode(job, "unknown" = "unconventional"))

# marital
CrossTable(bank_df$marital, bank_df$y, prop.r = T, prop.c=F, prop.chisq=F, dnn = c("marital", "y"))
```

```
##
##
## Cell Contents
## |-----|
## |
       N / Row Total |
##
## |
      N / Table Total |
## |-----|
##
##
## Total Observations in Table: 41188
##
##
##
        | у
   marital | no | yes | Row Total |
## -----|----|
    divorced | 4136 | 476 |
##
                          4612
    0.897 |
##
                  0.103 |
                          0.112
            0.100
##
                  0.012 |
## -----|-----|
    married | 22396 | 2532 | 24928 |
##
##
        0.898 |
                  0.102 |
                          0.605
##
        0.544 |
                  0.061 |
## -----|-----|
    single | 9948 |
                   1620 |
##
                         11568
            0.860 | 0.140 |
    ##
                          0.281
##
           0.242
                  0.039
## -----|
  unknown | 68 | 12 |
| 0.850 | 0.150 |
| 0.002 | 0.000 |
##
                          80
##
                          0.002
##
## -----|
                         41188 |
## Column Total
           36548
                   4640
## -----|
##
##
```

```
## can merge single+unknown, married+divorced since values are similar
bank_df = bank_df %>%
  mutate(marital = recode(marital, "unknown" = "single", "divorced"="married"))

# education
bank_df %>%
  ggplot() +
  geom_mosaic(aes(x = product(y, education), fill = y)) +
  #mosaic_theme +
  xlab("Education") +
  ylab(NULL)
```

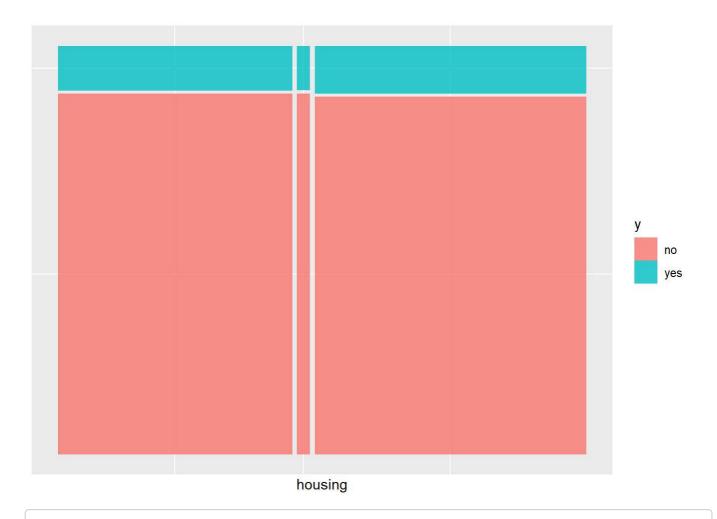


```
## recode unknown as univeristy degree because proportions are similar
bank_df = bank_df %>%
  mutate(education = recode(education, "unknown" = "university.degree"))

# housing
CrossTable(bank_df$housing, bank_df$y, prop.r = T, prop.c=F, prop.chisq=F, dnn = c("housing", "y"))
```

```
##
##
##
  Cell Contents
## |-----|
## |
        N / Row Total |
##
## |
      N / Table Total |
## |-----|
##
##
## Total Observations in Table: 41188
##
##
##
         | у
             no | yes | Row Total |
    housing |
## -----|-----|
        no | 16596 |
                    2026 | 18622 |
##
        1
            0.891 |
                    0.109 |
                            0.452
                    0.049 |
##
             0.403 |
## -----|-----|
    unknown | 883 | 107 | 990 |
| 0.892 | 0.108 | 0.024 |
| 0.021 | 0.003 |
##
##
##
## -----|-----|
            19069 |
                     2507 |
      yes
                           21576
            0.884 | 0.116 |
##
       0.463 | 0.061 |
##
## -----|-----|
## Column Total |
             36548
                     4640 |
## -----|
##
##
```

```
bank_df %>%
  ggplot() +
  geom_mosaic(aes(x = product(y, housing), fill = y)) +
  #mosaic_theme +
  xlab("housing") +
  ylab(NULL)
```



the plot looks very similar, do chisquared test to see if there are differences
chisq.test(bank_df\$housing, bank_df\$y) # drop this column

```
##
## Pearson's Chi-squared test
##
## data: bank_df$housing and bank_df$y
## X-squared = 5.6845, df = 2, p-value = 0.05829
```

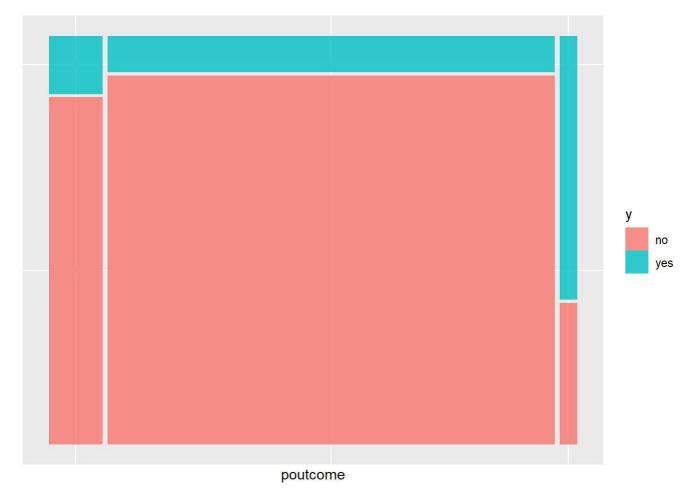
```
bank_df$housing <- NULL

# Loan
chisq.test(bank_df$loan, bank_df$y) # drop col, pvalue >0.1
```

```
##
## Pearson's Chi-squared test
##
## data: bank_df$loan and bank_df$y
## X-squared = 1.094, df = 2, p-value = 0.5787
```

```
bank_df$loan <- NULL

# pdays
# poutcome
bank_df %>%
    ggplot() +
    geom_mosaic(aes(x = product(y, poutcome), fill = y)) +
    #mosaic_theme +
    xlab("poutcome") +
    ylab(NULL)
```



```
bank_df = bank_df %>%
  mutate(past_dummyvar = recode(poutcome, "failure" = 0.5, "nonexistent"=0.2, "success"=1))
# combining previous and poutcome
bank_df$past_dummyvar1 = bank_df$past_dummyvar*(bank_df$previous+1)
chisq.test(bank_df$past_dummyvar1, bank_df$y)
```

```
## Warning in chisq.test(bank_df$past_dummyvar1, bank_df$y): Chi-squared
## approximation may be incorrect
```

```
##
## Pearson's Chi-squared test
##
## data: bank_df$past_dummyvar1 and bank_df$y
## X-squared = 4383.4, df = 11, p-value < 2.2e-16</pre>
```

```
bank_df$previous <-NULL</pre>
bank_df$poutcome <-NULL</pre>
bank_df$past_dummyvar <-NULL</pre>
bank_df = bank_df %>%
  mutate(pdays_dummy = if_else(pdays == 999, "0", "1")) %>%
  select(-pdays)
bank_df$pdays<-NULL
#resolve default, let yes become unknown
bank_df = bank_df %>%
  mutate(default = recode(default, "yes"="unknown"))
# dayofweek
bank_df = bank_df %>%
  mutate(day_of_week = recode(day_of_week, "mon"=1, "tue"=2,"wed"=3,"thu"=4,"fri"=5))
# age
bank_df = bank_df %>%
  mutate(age = if_else(
    age<20, 1, if_else(
      age<23, 2, if_else(
        age<26, 3, if_else(
          age<31, 4, if_else(
            age<41, 5, if_else(age<51, 6, 7))))))</pre>
#dataset after preprocessing
dim(bank_df)
```

```
## [1] 41188 18
```

```
summary(bank_df)
```

```
##
         age
                             job
                                          marital
##
   Min.
                    admin.
                               :10422
                                       married:29540
          :1.000
##
   1st Qu.:5.000
                    blue-collar: 9254
                                        single :11648
   Median :5.000
                    technician: 6743
##
                             : 3969
   Mean
          :5.367
                    services
##
##
    3rd Qu.:6.000
                    management: 2924
   Max. :7.000
                    retired
##
                             : 1720
##
                    (Other)
                               : 6156
##
                  education
                                  default
                                                     contact
                                                                     month
   basic.4y
                      : 4176
                                      :32588
                                               cellular :26144
                                                                         :13769
##
                               no
                                                                 may
##
   basic.6y
                       : 2292
                               unknown: 8600
                                               telephone:15044
                                                                 jul
                                                                         : 7174
                      : 6045
##
   basic.9y
                                                                  aug
                                                                         : 6178
##
   high.school
                       : 9515
                                                                  jun
                                                                         : 5318
##
   illiterate
                                                                  nov
                                                                         : 4101
   professional.course: 5243
##
                                                                  apr
                                                                         : 2632
##
   university.degree :13899
                                                                  (Other): 2016
   day_of_week
                     duration
##
                                       campaign
                                                      emp.var.rate
## Min.
          :1.00
                  Min.
                         :
                                         : 1.000
                             0.0
                                   Min.
                                                    Min.
                                                           :-3.40000
                                                     1st Qu.:-1.80000
##
   1st Qu.:2.00
                  1st Qu.: 102.0
                                   1st Qu.: 1.000
   Median :3.00
                                   Median : 2.000
##
                  Median : 180.0
                                                    Median : 1.10000
##
   Mean
         :2.98
                  Mean
                         : 258.3
                                   Mean
                                          : 2.568
                                                     Mean
                                                            : 0.08189
                                   3rd Qu.: 3.000
   3rd Qu.:4.00
##
                  3rd Qu.: 319.0
                                                     3rd Qu.: 1.40000
   Max.
          :5.00
                                                           : 1.40000
##
                  Max.
                         :4918.0
                                   Max.
                                          :56.000
                                                    Max.
##
                                     euribor3m
##
   cons.price.idx cons.conf.idx
                                                    nr.employed
                                                                    У
##
   Min.
          :92.20
                   Min. :-50.8
                                   Min.
                                          :0.634
                                                   Min.
                                                          :4964
                                                                   no:36548
##
   1st Qu.:93.08
                   1st Qu.:-42.7
                                   1st Qu.:1.344
                                                   1st Qu.:5099
                                                                  yes: 4640
   Median :93.75
                   Median :-41.8
                                   Median :4.857
                                                   Median:5191
##
##
   Mean
         :93.58
                   Mean
                         :-40.5
                                   Mean :3.621
                                                   Mean
                                                         :5167
   3rd Qu.:93.99
                    3rd Qu.:-36.4
                                   3rd Qu.:4.961
                                                   3rd Qu.:5228
##
##
   Max.
          :94.77
                   Max.
                          :-26.9
                                   Max.
                                          :5.045
                                                   Max.
                                                          :5228
##
   past_dummyvar1
                     pdays_dummy
##
##
   Min.
                    Length:41188
           :0.2000
                    Class :character
   1st Qu.:0.2000
##
##
   Median :0.2000
                    Mode :character
   Mean
          :0.3703
##
    3rd Qu.:0.2000
##
   Max.
          :8.0000
##
```

```
# splitting train and test
library(caTools)
set.seed(1)
smp_size <- floor(0.8*nrow(bank_df))
train_ind <- sample(seq_len(nrow(bank_df)), size = smp_size)
train <- bank_df[train_ind, ]
test <- bank_df[-train_ind, ]</pre>
```

KNN

```
set.seed(8)
#use K-fold CV to find best trCtrl:
trctrl <- trainControl(method = "repeatedcv", number = 5, repeats = 1) #5 fold CV repeated 1</pre>
# knn.fit <- train(y ~., data = train, method = "knn",
                   trControl=trctrl, tuneLength = 10) # tuneLength parameter tells the algori
thm to try different default values for the main parameter
knn.fit <- train(y ~., data = train, method = "knn",</pre>
                 trControl=trctrl) # tuneLength parameter tells the algorithm to try differen
t default values for the main parameter
# knn.fit <- train(y \sim., data = train, method = "knn")#by default bootstrap is used to find t
uning parameter -> trCtrl
knn.fit
## k-Nearest Neighbors
##
## 32950 samples
     17 predictor
##
##
```

```
2 classes: 'no', 'yes'
##
## No pre-processing
## Resampling: Cross-Validated (5 fold, repeated 1 times)
## Summary of sample sizes: 26361, 26359, 26360, 26359, 26361
## Resampling results across tuning parameters:
##
##
    k Accuracy
                  Kappa
##
    5 0.9003035 0.4532526
    7 0.9020941 0.4586713
##
    9 0.9035811 0.4636005
##
##
## Accuracy was used to select the optimal model using the largest value.
## The final value used for the model was k = 9.
```

```
#predict using test data
knn.pred <- predict(knn.fit, newdata = test)
#knn.pred

#confusion matrix
cm.knn <- table(knn.pred, test$y)
cm.knn</pre>
```

```
## knn.pred no yes
## no 7034 491
## yes 267 446
```

```
TP <- cm.knn[2,2]
TN <- cm.knn[1,1]
FP <- cm.knn[2,1]
FN <- cm.knn[1,2]

#FPR / Type I error
FPR.knn = FP/(FP+TN)
FPR.knn
```

```
## [1] 0.03657033
```

```
#FNR / Type II error

FNR.knn = FN/(FN+TP)

FNR.knn
```

```
## [1] 0.5240128
```

```
#Precision
precis.knn = TP/(TP+FP)
precis.knn
```

```
## [1] 0.6255259
```

```
#Recall / sensitivity
recall.knn = TP/(TP+FN)
recall.knn
```

```
## [1] 0.4759872
```

```
#misclassification error
test.err.knn = 1-(sum(diag(cm.knn))/sum(cm.knn))
test.err.knn
```

[1] 0.09201262

Logistic Regression

```
set.seed(8)
glm.fit <- glm(y ~., data = train, family = binomial)
summary(glm.fit)</pre>
```

```
##
## Call:
## glm(formula = y \sim ., family = binomial, data = train)
## Deviance Residuals:
##
      Min
                1Q
                     Median
                                  3Q
                                         Max
## -5.9280 -0.3025 -0.1891 -0.1390
                                       3.2894
##
## Coefficients:
##
                                 Estimate Std. Error z value Pr(>|z|)
## (Intercept)
                               -2.134e+02 4.262e+01 -5.007 5.53e-07 ***
                               -5.169e-02 2.515e-02 -2.055 0.039852 *
## age
## jobblue-collar
                               -2.468e-01 8.713e-02 -2.833 0.004609 **
## jobentrepreneur
                               -1.451e-01 1.389e-01 -1.045 0.296230
## jobhousemaid
                               3.990e-02 1.628e-01 0.245 0.806388
                               -2.838e-02 9.460e-02 -0.300 0.764129
## jobmanagement
                               3.526e-01 1.066e-01 3.309 0.000938 ***
## jobretired
## jobself-employed
                               -1.506e-01 1.328e-01 -1.133 0.257060
## jobservices
                               -1.278e-01 9.358e-02 -1.366 0.172040
## jobstudent
                                5.965e-02 1.250e-01
                                                      0.477 0.633192
## jobtechnician
                                6.576e-03 7.838e-02
                                                      0.084 0.933134
## jobunemployed
                               -8.935e-02 1.460e-01 -0.612 0.540417
## jobunconventional
                               -4.305e-02 2.753e-01 -0.156 0.875763
## maritalsingle
                               -3.191e-02 5.727e-02 -0.557 0.577456
## educationbasic.6y
                               3.766e-02 1.364e-01
                                                      0.276 0.782449
## educationbasic.9y
                                4.568e-02 1.057e-01
                                                      0.432 0.665517
## educationhigh.school
                                5.549e-02 1.018e-01
                                                      0.545 0.585865
## educationilliterate
                                1.559e+00 7.406e-01
                                                      2.105 0.035325 *
## educationprofessional.course 1.016e-01 1.125e-01
                                                      0.904 0.366216
## educationuniversity.degree
                                1.519e-01 9.881e-02 1.538 0.124123
## defaultunknown
                               -2.954e-01 7.457e-02 -3.962 7.45e-05 ***
## contacttelephone
                               -6.306e-01 8.568e-02 -7.360 1.84e-13 ***
## monthaug
                                7.204e-01 1.333e-01 5.406 6.43e-08 ***
## monthdec
                                3.302e-01 2.295e-01
                                                      1.438 0.150305
## monthjul
                                7.833e-02 1.062e-01
                                                      0.737 0.460947
## monthjun
                               -4.725e-01 1.401e-01 -3.374 0.000742 ***
## monthmar
                                1.946e+00 1.598e-01 12.179 < 2e-16 ***
## monthmay
                               -5.366e-01 9.107e-02 -5.892 3.83e-09 ***
## monthnov
                               -5.657e-01 1.347e-01 -4.200 2.67e-05 ***
## monthoct
                                5.546e-02 1.708e-01
                                                      0.325 0.745431
## monthsep
                                2.865e-01 1.991e-01
                                                     1.439 0.150154
## day of week
                                2.378e-02 1.601e-02 1.486 0.137376
                                4.604e-03 8.228e-05 55.950 < 2e-16 ***
## duration
                               -3.926e-02 1.274e-02 -3.082 0.002057 **
## campaign
## emp.var.rate
                               -1.668e+00 1.585e-01 -10.527 < 2e-16 ***
## cons.price.idx
                                2.030e+00 2.808e-01
                                                      7.231 4.80e-13 ***
                                1.945e-02 8.552e-03
                                                      2.274 0.022956 *
## cons.conf.idx
## euribor3m
                                3.852e-01 1.436e-01
                                                      2.683 0.007290 **
                                                      1.083 0.278780
## nr.employed
                                3.749e-03 3.461e-03
                               -2.045e-01 5.328e-02 -3.838 0.000124 ***
## past dummyvar1
## pdays dummy1
                                1.854e+00 1.320e-01 14.052 < 2e-16 ***
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
##
## (Dispersion parameter for binomial family taken to be 1)
##
##
      Null deviance: 23162 on 32949 degrees of freedom
```

```
## Residual deviance: 13829 on 32909 degrees of freedom
## AIC: 13911
##
## Number of Fisher Scoring iterations: 6
#predict using test data
glm.prob <- predict(glm.fit, type = "response", newdata = test)</pre>
#check which one is 'Yes'
contrasts(testy)#Yes = 1, Low = 0
##
       yes
## no
         0
## yes
         1
glm.pred <- rep('no', nrow(test))</pre>
glm.pred[glm.prob > 0.5] \leftarrow 'yes' #yes = 1, no = 0
#confusion matrix
cm.reg = table(glm.pred, test$y)
cm.reg
##
## glm.pred no yes
       no 7111 546
##
##
        yes 190 391
TP <- cm.reg[2,2]
TN \leftarrow cm.reg[1,1]
FP <- cm.reg[2,1]</pre>
FN <- cm.reg[1,2]</pre>
#FPR / Type I error
FPR.reg = FP/(FP+TN)
FPR.reg
## [1] 0.02602383
#FNR / Type II error
FNR.reg = FN/(FN+TP)
FNR.reg
## [1] 0.5827108
#Precision
```

```
## [1] 0.6729776
```

precis.reg = TP/(TP+FP)

precis.reg

```
#Recall / sensitivity
recall.reg = TP/(TP+FN)
recall.reg
```

```
## [1] 0.4172892
```

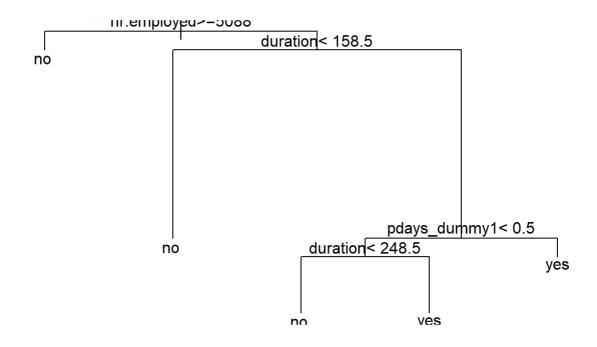
```
#misclassification error
test.err.reg = 1-(sum(diag(cm.reg))/sum(cm.reg))
test.err.reg
```

```
## [1] 0.08934207
```

Decision Tree

```
## CART
##
## 32950 samples
##
    17 predictor
      2 classes: 'no', 'yes'
##
##
## No pre-processing
## Resampling: Cross-Validated (5 fold, repeated 1 times)
## Summary of sample sizes: 26361, 26359, 26360, 26359, 26361
## Resampling results across tuning parameters:
##
##
                Accuracy
                           Kappa
##
   0.01876857 0.9085282 0.4758751
##
   0.02106400 0.9058881 0.4220528
    0.07061842 0.8964786 0.2597907
##
##
## Accuracy was used to select the optimal model using the largest value.
## The final value used for the model was cp = 0.01876857.
```

```
plot(cls.tree1$finalModel)
text(cls.tree1$finalModel)
```



```
#predict using test data
tree.pred1 <- predict(cls.tree1, newdata = test)
#tree.pred1

#confusion matrix
cm.tree1 <- table(tree.pred1, test$y)
cm.tree1</pre>
```

```
##
## tree.pred1 no yes
## no 7145 612
## yes 156 325
```

```
TP <- cm.tree1[2,2]
TN <- cm.tree1[1,1]
FP <- cm.tree1[2,1]
FN <- cm.tree1[1,2]

#FPR / Type I error
FPR.tree1 = FP/(FP+TN)
FPR.tree1</pre>
```

```
## [1] 0.02136694
```

```
#FNR / Type II error
FNR.tree1 = FN/(FN+TP)
FNR.tree1
```

```
## [1] 0.6531483
```

```
#Precision
precis.tree1 = TP/(TP+FP)
precis.tree1
```

```
## [1] 0.6756757
```

```
#Recall / sensitivity
recall.tree1 = TP/(TP+FN)
recall.tree1
```

```
## [1] 0.3468517
```

```
#misclassification error
test.err.tree1 = 1-(sum(diag(cm.tree1))/sum(cm.tree1))
test.err.tree1
```

```
## [1] 0.09322651
```

Random Forest

```
#Random forest with 500 bootstrapped trees
#p = 16
sqrt(16) # ntree = 4
```

```
## [1] 4
```

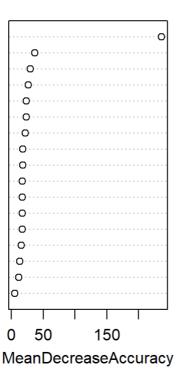
```
##
## Call:
## randomForest(formula = y \sim ., data = train, mtry = 4, ntree = 500, importance = TRU
E)
##
                 Type of random forest: classification
                       Number of trees: 500
##
## No. of variables tried at each split: 4
##
##
          OOB estimate of error rate: 8.53%
## Confusion matrix:
         no yes class.error
## no 28169 1078 0.03685848
## yes 1733 1970 0.46799892
```

```
#ls(rf.cls)
importance(rf.cls)
```

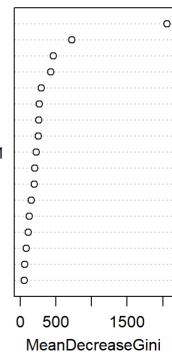
##		no	yes	MeanDecreaseAccuracy	MeanDecreaseGini
##	age	16.618209	2.7787032	15.783747	260.22417
##	job	32.300664	-8.6716373	23.574378	469.06925
##	marital	6.877160	-0.8560175	5.093426	88.98439
##	education	20.600919	1.3791306	17.335005	299.50452
##	default	7.651229	8.8613381	13.279836	57.17673
##	contact	6.327229	31.2466857	11.892202	64.56189
##	month	25.719212	4.8937613	26.677099	197.79415
##	day_of_week	20.444460	6.9352422	21.521504	255.79902
##	duration	145.535945	264.8679961	236.250246	2061.58784
##	campaign	8.720273	14.5443996	16.810597	271.53416
##	emp.var.rate	17.261693	7.4390000	18.286362	131.81957
##	cons.price.idx	16.910552	-3.5721354	16.876427	114.99034
##	cons.conf.idx	15.841751	4.6209383	16.844132	154.88268
##	euribor3m	26.833225	15.4508925	30.102870	727.14260
##	nr.employed	18.716957	22.0890773	23.222963	429.78559
##	past_dummyvar1	8.833548	23.9317166	18.129254	226.81197
##	pdays_dummy	1.442605	60.5843448	36.882401	208.74446

varImpPlot(rf.cls)

```
duration
pdays_dummy
euribor3m
month
job
nr.employed
day_of_week
emp.var.rate
past_dummyvar1
education
cons.price.idx
cons.conf.idx
campaign
age
default
contact
marital
```



duration euribor3m job nr.employed education campaign age day_of_week past_dummyvar1 pdays_dummy month cons.conf.idx emp.var.rate cons.price.idx marital contact default



```
#predict using test data
rf.pred <- predict(rf.cls, newdata = test, type = "class")
#rf.pred

#confusion matrix
cm.rf <- table(rf.pred, test$y)
cm.rf</pre>
```

```
##
## rf.pred no yes
## no 7040 420
## yes 261 517
```

```
TP <- cm.rf[2,2]
TN <- cm.rf[1,1]
FP <- cm.rf[2,1]
FN <- cm.rf[1,2]

#FPR / Type I error
FPR.rf = FP/(FP+TN)
FPR.rf</pre>
```

```
## [1] 0.03574853
```

```
#FNR / Type II error
FNR.rf = FN/(FN+TP)
FNR.rf
```

```
## [1] 0.4482391
```

```
#Precision
precis.rf = TP/(TP+FP)
precis.rf
```

```
## [1] 0.6645244
```

```
#Recall / sensitivity
recall.rf = TP/(TP+FN)
recall.rf
```

```
## [1] 0.5517609
```

```
#misclassification error
test.err.rf = 1-(sum(diag(cm.rf))/sum(cm.rf))
test.err.rf
```

```
## [1] 0.0826657
```

Gradient Boosting

```
#Gradient boosting
set.seed(8)
#Use K-fold CV to find best trControl
fitControl <- trainControl(method = "repeatedcv",</pre>
                            number = 5,
                            repeats = 1) #5 folds repeated 1 times
gbm.fit <- train(y ~ ., data = train,</pre>
                  method = "gbm",
                  trControl = fitControl,
                  verbose = FALSE)
# gbm.fit <- train(y ~ ., data = train,</pre>
                   method = "gbm",
#
#
                    verbose = FALSE) #by default bootstrap is used to find tuning parameter ->
trCtrl
gbm.fit
```

```
## Stochastic Gradient Boosting
##
## 32950 samples
##
      17 predictor
##
       2 classes: 'no', 'yes'
##
## No pre-processing
## Resampling: Cross-Validated (5 fold, repeated 1 times)
## Summary of sample sizes: 26361, 26359, 26360, 26359, 26361
## Resampling results across tuning parameters:
##
##
    interaction.depth n.trees Accuracy
                                             Kappa
                                 0.9054326 0.3425904
##
    1
                         50
##
    1
                        100
                                 0.9085587 0.4064470
                        150
##
    1
                                 0.9098333 0.4385889
##
    2
                         50
                                 0.9091959 0.4340753
##
    2
                        100
                                 0.9124735 0.4971532
##
    2
                        150
                                 0.9133840 0.5092936
##
    3
                         50
                                 0.9117148 0.4927134
    3
##
                        100
                                 0.9135356 0.5149861
##
     3
                        150
                                 0.9157512 0.5309642
##
## Tuning parameter 'shrinkage' was held constant at a value of 0.1
##
## Tuning parameter 'n.minobsinnode' was held constant at a value of 10
## Accuracy was used to select the optimal model using the largest value.
## The final values used for the model were n.trees = 150, interaction.depth =
## 3, shrinkage = 0.1 and n.minobsinnode = 10.
#predict using test data
gbm.pred <- predict(gbm.fit, newdata = test)</pre>
#gbm.pred
#confusion matrix
cm.gbm <- table(gbm.pred, test$y)</pre>
cm.gbm
##
## gbm.pred
              no yes
##
        no 7055 429
        yes 246 508
##
TP <- cm.gbm[2,2]
TN <- cm.gbm[1,1]
FP \leftarrow cm.gbm[2,1]
FN <- cm.gbm[1,2]
#FPR / Type I error
FPR.gbm = FP/(FP+TN)
FPR.gbm
```

```
## [1] 0.03369401
```

```
#FNR / Type II error
FNR.gbm = FN/(FN+TP)
FNR.gbm

## [1] 0.4578442

#Precision
precis.gbm = TP/(TP+FP)
```

```
## [1] 0.6737401
```

```
#Recall / sensitivity
recall.gbm = TP/(TP+FN)
recall.gbm
```

```
## [1] 0.5421558
```

```
#misclassification error
test.err.gbm = 1-(sum(diag(cm.gbm))/sum(cm.gbm))
test.err.gbm
```

```
## [1] 0.08193736
```

precis.gbm

AdaBoost

```
#AdaBoost
set.seed(8)
x.trainA = model.matrix(data=train, y~.-1)
y.trainA = rep(1, nrow(train))
y.trainA [train$y=="no"]=-1 #for Adaboost

x.testA = model.matrix(data=test, y~.-1)
y.testA = rep(1, nrow(test))
y.testA [test$y=="no"]=-1 #for Adaboost

ada.cls <- adaboost(x.trainA, y.trainA, tree_depth=5, n_rounds=500)
ada.cls</pre>
```

```
## AdaBoost: tree_depth = 5 rounds = 500
##
##
## In-sample confusion matrix:
## yhat
## y -1 1
## -1 28415 832
## 1 1430 2273
```

```
#predict using test data
ada.pred <- predict(ada.cls, x.testA)</pre>
#ada.pred
#confusion matrix
cm.ada <- table(ada.pred, y.testA) #-1 is "no", 1 is "yes"</pre>
cm.ada
##
           y.testA
## ada.pred -1 1
      -1 6998 434
##
##
         1 303 503
TP <- cm.ada[2,2]</pre>
TN <- cm.ada[1,1]
FP <- cm.ada[2,1]</pre>
FN <- cm.ada[1,2]
#FPR / Type I error
FPR.ada = FP/(FP+TN)
FPR.ada
## [1] 0.04150116
#FNR / Type II error
FNR.ada = FN/(FN+TP)
FNR.ada
## [1] 0.4631804
#Precision
precis.ada = TP/(TP+FP)
precis.ada
## [1] 0.6240695
#Recall / sensitivity
recall.ada = TP/(TP+FN)
recall.ada
## [1] 0.5368196
#misclassification error
test.err.ada = 1-(sum(diag(cm.ada))/sum(cm.ada))
test.err.ada
## [1] 0.08946346
```

XGBoost

```
#XGBoost
set.seed(8)
x.trainXG = model.matrix(data=train,y~.-1)
y.trainXG = rep(1, nrow(train))
y.trainXG[train$y=="no"]=0 #for XGBoost

x.testXG = model.matrix(data=test, y~.-1)
y.testXG = rep(1, nrow(test))
y.testXG[test$y=="no"]=0 #for XGBoost

xgb.cls <- xgboost(data=x.trainXG,label=y.trainXG,max_depth=5,eta=0.01,nrounds=500,verbose=FA
LSE)
#xgb.cls <- xgboost(data=x.trainXG,label=y.trainXG,max_depth=10,nrounds=500,verbose=FALSE)
xgb.cls</pre>
```

```
## ##### xgb.Booster
## raw: 1 Mb
## call:
##
     xgb.train(params = params, data = dtrain, nrounds = nrounds,
##
       watchlist = watchlist, verbose = verbose, print_every_n = print_every_n,
##
       early_stopping_rounds = early_stopping_rounds, maximize = maximize,
##
       save_period = save_period, save_name = save_name, xgb_model = xgb_model,
       callbacks = callbacks, max_depth = 5, eta = 0.01)
##
## params (as set within xgb.train):
     max_depth = "5", eta = "0.01", validate_parameters = "1"
## xgb.attributes:
    niter
## callbacks:
    cb.evaluation.log()
##
## # of features: 41
## niter: 500
## nfeatures : 41
## evaluation_log:
       iter train_rmse
##
             0.496162
##
          1
##
          2
             0.492358
## ---
##
        499
              0.225786
##
        500
              0.225769
```

```
#predict using test data
xgb.pred.prob<-predict(xgb.cls,x.testXG)

xgb.pred<-as.numeric(xgb.pred.prob>0.5) #convert to 0 ("no") or 1 ("yes")

#confusion matrix
cm.xgb<-table(xgb.pred,y.testXG) #0 is "no", 1 is "yes"
cm.xgb</pre>
```

```
y.testXG
##
## xgb.pred 0
         0 7057 428
##
          1 244 509
##
TP <- cm.xgb[2,2]
TN <- cm.xgb[1,1]
FP <- cm.xgb[2,1]</pre>
FN <- cm.xgb[1,2]
#FPR / Type I error
FPR.xgb = FP/(FP+TN)
FPR.xgb
## [1] 0.03342008
#FNR / Type II error
FNR.xgb = FN/(FN+TP)
FNR.xgb
## [1] 0.4567769
#Precision
precis.xgb = TP/(TP+FP)
precis.xgb
## [1] 0.6759628
#Recall / sensitivity
recall.xgb = TP/(TP+FN)
recall.xgb
## [1] 0.5432231
#misclassification error
test.err.xgb = 1-sum(diag(cm.xgb))/sum(cm.xgb)
test.err.xgb
## [1] 0.0815732
```

SVM with linear kernel

```
set.seed(8)
svm.fit <- svm(y~., data=train, kernel='linear', cost=1)</pre>
#summary(svm.fit)
#CV for tuning the cost parameter
set.seed(8)
tune.out1 <- tune(svm, y~.,</pre>
               data=train,
               kernel="linear",
               )
#tune.out1 <- tune(svm, y~.,</pre>
#
                data=train,
#
                kernel="linear",
                ranges=list(cost=c(0.01, 0.1, 1, 10, 100)), tunecontrol=tune.control(cross=10))
summary(tune.out1)
```

```
##
## Error estimation of 'svm' using 10-fold cross validation: 0.09732929
```

```
svm.lin.best <- tune.out1$best.model
summary(svm.lin.best)</pre>
```

```
##
## Call:
## best.tune(method = svm, train.x = y \sim ., data = train, kernel = "linear")
##
##
## Parameters:
     SVM-Type: C-classification
##
## SVM-Kernel: linear
##
         cost: 1
##
## Number of Support Vectors: 6641
##
## ( 3329 3312 )
##
##
## Number of Classes: 2
## Levels:
## no yes
```

```
#predict using test data
lin.pred <- predict(svm.lin.best, test)

#confusion matrix
cm.lin <- table(lin.pred, test$y)
cm.lin</pre>
```

```
##
## lin.pred no yes
      no 7146 646
##
##
       yes 155 291
TP <- cm.lin[2,2]</pre>
TN <- cm.lin[1,1]
FP <- cm.lin[2,1]</pre>
FN <- cm.lin[1,2]
#FPR / Type I error
FPR.lin = FP/(FP+TN)
FPR.lin
## [1] 0.02122997
#FNR / Type II error
FNR.lin = FN/(FN+TP)
FNR.lin
## [1] 0.6894344
#Precision
precis.lin = TP/(TP+FP)
precis.lin
## [1] 0.6524664
#Recall / sensitivity
recall.lin = TP/(TP+FN)
recall.lin
## [1] 0.3105656
#misclassification error
test.err.lin = 1-(sum(diag(cm.lin))/sum(cm.lin))
test.err.lin
## [1] 0.09723234
```

SVM with polynomial kernel

```
##
Error estimation of 'svm' using 10-fold cross validation: 0.09456753
```

```
svm.poly.best <- tune.out2$best.model
summary(svm.poly.best)</pre>
```

```
##
## Call:
## best.tune(method = svm, train.x = y \sim ., data = train, kernel = "polynomial")
##
## Parameters:
     SVM-Type: C-classification
##
   SVM-Kernel: polynomial
##
##
         cost: 1
##
       degree: 3
##
        coef.0: 0
##
## Number of Support Vectors: 6712
##
##
   ( 3399 3313 )
##
##
## Number of Classes: 2
## Levels:
## no yes
```

```
#predict using test data
poly.pred <- predict(svm.poly.best, test)

#confusion matrix
cm.poly <- table(poly.pred, test$y)
cm.poly</pre>
```

```
##
## poly.pred no yes
## no 7214 691
## yes 87 246
```

```
TP \leftarrow cm.poly[2,2]
TN \leftarrow cm.poly[1,1]
FP <- cm.poly[2,1]</pre>
FN <- cm.poly[1,2]</pre>
#FPR / Type I error
FPR.poly = FP/(FP+TN)
FPR.poly
## [1] 0.01191618
#FNR / Type II error
FNR.poly = FN/(FN+TP)
FNR.poly
## [1] 0.73746
#Precision
precis.poly = TP/(TP+FP)
precis.poly
## [1] 0.7387387
#Recall / sensitivity
recall.poly = TP/(TP+FN)
recall.poly
## [1] 0.26254
#misclassification error
test.err.poly = 1-(sum(diag(cm.poly))/sum(cm.poly))
test.err.poly
## [1] 0.0944404
```

SVM with rbf kernel

```
##
## Error estimation of 'svm' using 10-fold cross validation: 0.09125948
```

```
svm.rbf.best <- tune.out3$best.model
summary(svm.rbf.best)</pre>
```

```
##
## Call:
## best.tune(method = svm, train.x = y \sim ., data = train, kernel = "radial")
##
##
## Parameters:
##
     SVM-Type: C-classification
## SVM-Kernel: radial
##
         cost: 1
##
## Number of Support Vectors: 6573
##
## ( 3334 3239 )
##
##
## Number of Classes: 2
##
## Levels:
## no yes
```

```
#predict using test data
rbf.pred <- predict(svm.rbf.best, test)

#confusion matrix
cm.rbf <- table(rbf.pred, test$y)
cm.rbf</pre>
```

```
##
## rbf.pred no yes
## no 7161 614
## yes 140 323
```

```
TP <- cm.rbf[2,2]
TN <- cm.rbf[1,1]
FP <- cm.rbf[2,1]
FN <- cm.rbf[1,2]

#FPR / Type I error
FPR.rbf = FP/(FP+TN)
FPR.rbf</pre>
```

```
## [1] 0.01917546
```

```
#FNR / Type II error

FNR.rbf = FN/(FN+TP)

FNR.rbf
```

```
## [1] 0.6552828
```

```
#Precision
precis.rbf = TP/(TP+FP)
precis.rbf
```

```
## [1] 0.6976242
```

```
#Recall / sensitivity
recall.rbf = TP/(TP+FN)
recall.rbf
```

```
## [1] 0.3447172
```

```
#misclassification error
test.err.rbf = 1-(sum(diag(cm.rbf))/sum(cm.rbf))
test.err.rbf
```

```
## [1] 0.09152707
```

Result Summary

```
options(digits = 3)
cl.err <- matrix(c(test.err.knn,FNR.knn,precis.knn,recall.knn,</pre>
                    test.err.reg, FNR.reg, precis.reg, recall.reg,
                    test.err.tree1,FNR.tree1,precis.tree1,recall.tree1,
                    test.err.rf,FNR.rf,precis.rf,recall.rf,
                    test.err.gbm, FNR.gbm, precis.gbm, recall.gbm,
                    test.err.ada, FNR.ada, precis.ada, recall.ada,
                    test.err.xgb,FNR.xgb,precis.xgb,recall.xgb,
                    test.err.lin, FNR.lin, precis.lin, recall.lin,
                    test.err.poly,FNR.poly,precis.poly,recall.poly,
                    test.err.rbf,FNR.rbf,precis.rbf,recall.rbf),
                    ncol=4, byrow=TRUE)
colnames(cl.err) <- c('misclass error','type-II error','precision','recall')</pre>
rownames(cl.err) <- c('KNN',</pre>
                       'Logistic regression',
                       'Decision tree with rpart',
                       'Random forest',
                       'Gradient boosting',
                       'Adaboost',
                       'XGBoost',
                       'SVM with linear kernel',
                       'SVM with polynomial kernel',
                       'SVM with radial kernel')
as.table(cl.err)
```

##	misclass error	type-II error	precision	recall
## KNN	0.0920	0.5240	0.6255	0.4760
## Logistic regression	0.0893	0.5827	0.6730	0.4173
## Decision tree with rpart	0.0932	0.6531	0.6757	0.3469
## Random forest	0.0827	0.4482	0.6645	0.5518
## Gradient boosting	0.0819	0.4578	0.6737	0.5422
## Adaboost	0.0895	0.4632	0.6241	0.5368
## XGBoost	0.0816	0.4568	0.6760	0.5432
## SVM with linear kernel	0.0972	0.6894	0.6525	0.3106
## SVM with polynomial kernel	0.0944	0.7375	0.7387	0.2625
## SVM with radial kernel	0.0915	0.6553	0.6976	0.3447

Based on Type-II error comparison, best models are shortlisted: Random Forest, XGBoost, Adaboost, Gradient boosting.

ROC and AUC

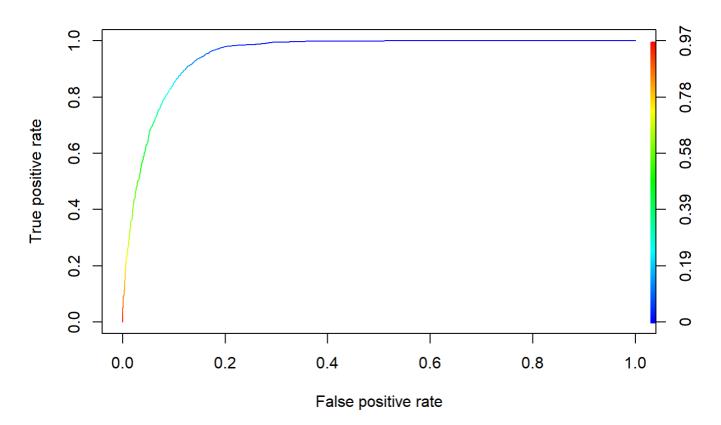
Random Forest

```
#Prepare model for ROC curve
rf.pred <- predict(rf.cls, newdata = test, type = "prob")

forestpred = prediction(rf.pred[,2], test$y)

roc.perf.rf = performance(forestpred, measure = "tpr", x.measure = "fpr")
plot(roc.perf.rf, main='ROC RF', colorize=T)</pre>
```

ROC RF



```
## V1
## sensitivity 0.909
## specificity 0.873
## cutoff 0.146
```

```
rf.sens = roc.result[1,]
rf.spec = roc.result[2,]
rf.cutoff = roc.result[3,]
auc.perf.rf = performance(forestpred, measure = 'auc')
auc.rf = auc.perf.rf@y.values
auc.rf
```

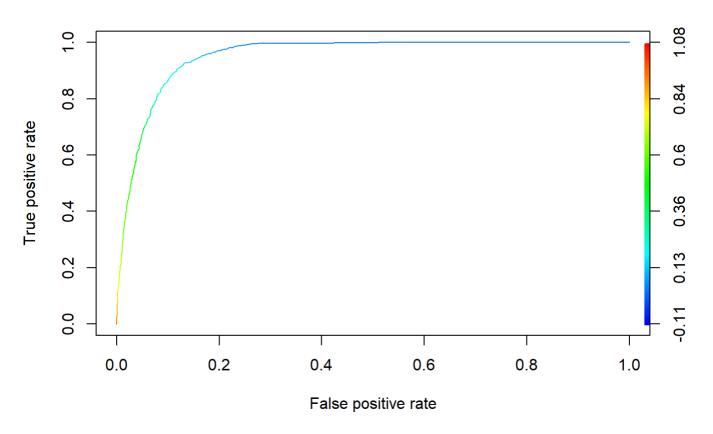
```
## [[1]]
## [1] 0.951
```

XGBoost

```
#Prepare model for ROC curve
xgbpred = prediction(xgb.pred.prob, test$y)

roc.perf.xgb = performance(xgbpred, measure = "tpr", x.measure = "fpr")
plot(roc.perf.xgb, main='ROC XGBoost', colorize=T)
```

ROC XGBoost



```
## V1
## sensitivity 0.906
## specificity 0.883
## cutoff 0.166
```

```
xgb.sens = roc.result[1,]
xgb.spec = roc.result[2,]
xgb.cutoff = roc.result[3,]
auc.perf.xgb = performance(xgbpred, measure = 'auc')
auc.xgb = auc.perf.xgb@y.values
auc.xgb
```

```
## [[1]]
## [1] 0.953
```

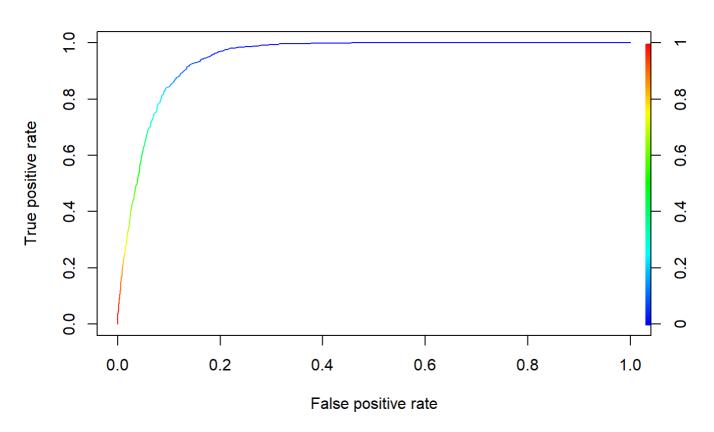
Adaboost

```
#Prepare model for ROC curve
ada.pred <- predict(ada.cls, x.testA, type = "prob")

adapred = prediction(ada.pred, test$y)

roc.perf.ada = performance(adapred, measure = "tpr", x.measure = "fpr")
plot(roc.perf.ada, main='ROC Adaboost', colorize=T)</pre>
```

ROC Adaboost



```
## V1
## sensitivity 0.9168
## specificity 0.8645
## cutoff 0.0876
```

```
ada.sens = roc.result[1,]
ada.spec = roc.result[2,]
ada.cutoff = roc.result[3,]

auc.perf.ada = performance(adapred, measure = 'auc')
auc.ada = auc.perf.ada@y.values
auc.ada
```

```
## [[1]]
## [1] 0.946
```

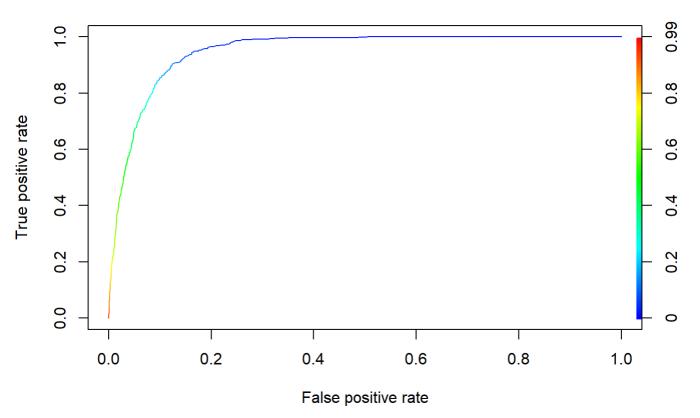
Gradient boosting

```
#Prepare model for ROC curve
gbm.pred <- predict (gbm.fit, test, type = "prob")

gbmpred = prediction(gbm.pred[,2], test$y)

roc.perf.gbm = performance(gbmpred, measure = "tpr", x.measure = "fpr")
plot(roc.perf.gbm, main='ROC Gradient boosting', colorize=T)</pre>
```

ROC Gradient boosting



```
#Optimal cutoff
opt.cut = function(perf, pred){
    cut.ind = mapply(FUN=function(x, y, p){
        d = (x - 0)^2 + (y-1)^2
        ind = which(d == min(d))
        c(sensitivity = y[[ind]], specificity = 1-x[[ind]],
            cutoff = p[[ind]])
    }, perf@x.values, perf@y.values, pred@cutoffs)
}
#print(opt.cut(roc.perf.gbm, gbmpred))
roc.result = as.data.frame((opt.cut(roc.perf.gbm, gbmpred)))
roc.result
```

```
## V1
## sensitivity 0.904
## specificity 0.876
## cutoff 0.136
```

```
gbm.sens = roc.result[1,]
gbm.spec = roc.result[2,]
gbm.cutoff = roc.result[3,]

auc.perf.gbm = performance(gbmpred, measure = 'auc')
auc.gbm = auc.perf.gbm@y.values
auc.gbm
```

```
## [[1]]
## [1] 0.949
```

AUC Summary

```
##
                misclass err Type-II err@0.5 cutoff Type-II err@cutoff AUC
## RandomForest 0.0827
                             0.448
                                             0.146 0.0907
                                                                        0.951
## XGBoost
                0.0816
                             0.457
                                             0.166 0.0939
                                                                        0.953
## Adaboost
                0.0895
                             0.463
                                             0.0876 0.0832
                                                                        0.946
## Gradboost
                0.0819
                             0.458
                                             0.136 0.0961
                                                                        0.949
```