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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Maria Smith QA Test Engineer  [Work Portfolio](https://mas-engineer.github.io/MSmith-Work-Profile/) | |  |  | | --- | --- | | Atlanta, GA |  | | 404.960.9714 |  | | Mpitts.Engineer@gmail.com |  | | www.linkedin.com/in/mariaasmith6 |  | |

Analytical and solutions-oriented Test Engineer adept at readily gathering and translating Product Requirement Documents into viable test cases. A history of success contributing to website, mobile and cellular device testing. Strong pre-production background writing Selenium automation test cases to implement timesaving measures. Excel at collaborating across various departments and companies; coordinating with staff and managers to complete projects on time and within budget.

# Skills

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| **Personal Skills**   * Analytical * Strong Communication * Time Management * Team Leadership * Attention to Detail * Meets Critical Deadlines * Interpersonal Skills * Critical Thinking * Organization * Integrity | **Technical Skills**   * Programming Skills: C#, JavaScript * Manual Software and Hardware Testing * TestRail/Azure DevOps/Qase * Firmware Testing * API Testing with Postman/Transmit * WordPress * JIRA/TFS * SQL * Mobile App Testing * Selenium WebDriver/Cypress * Github * Postman/Paw * Agile Scrum and Waterfall Methodologies |

# Experience

### December 2022 - Present

## Principal QA Engineer/ Telular Corp., Division of Ametek

## Implemented new QA testing practices.

## Evaluate system performance and suggest improvements.

## Lead daily scrum meetings.

## Maintain QA documentations and generate test reports for management.

## Develop new testing tools and processes to achieve QA goals.

## Organized and coordinated testing between QA and various Engineering groups.

* Notates and screen capture execution of manual test cases.

## Performs sanity testing before and after defect software fixes.

* Report bugs and defects to developers via TFS and JIRA

### July 2017 – December 2022

## Senior QA Test Engineer/ Telular Corp., Division of Ametek

## Team Lead

## Lead daily scrum meetings

## Organized and coordinated testing between QA and various Engineering groups

## Create and maintain automation suites

## Created manual test cases for monthly software releases

## Lead monthly production code release verification testing

## Lead conference calls with third party company for backend testing

## Organize and distribute test cases for testers to execute

## REST API testing with Postman for integration with third-party services

* Test on multiple platforms: Browser testing (IE, Chrome, Mozilla Firefox), Mobile and Tablet devices (Android, iOS, and Windows)
* Created new requirements and features for company’s new website
* Organized weekly QA team meetings
* supported product performance optimization, test time reduction, yield loss improvement
* Created test plan documents for new projects

### April 2015 – july 2017

## Product Support Engineer/ Telular Corporation, Atlanta, GA

* Team Lead
* Test and support company’s various products on release days
* Guided other technical staff in product support initiatives and unique cases
* Manage and monitor the expectations of customers
* Program devices in field using an air modem
* Assist Beta testers during test phase
* Guide, mentor, and lead trainings to customers via travel or webinars
* Trained customer support on new products
* Lead weekly conference calls with partner companies
* Documented third party companies requests for new products
* Initiate development of new products and projects
* Created and maintained product support SharePoint database for peers to reference
* Initiate and implement product enhancement procedures and standards
* Assisted marketing, customer support, and engineers’ departments

### june 2011 –APRIL 2015

## Technical Support Specialist/ Telular Corporation, Atlanta, GA

* Assist in-field technicians with troubleshooting remote cellular radio products
* Lead tester of technical support department
* Manages groups during product testing phase
* Implement solutions with engineers and end-users for advance feature development
* Train new and existing employees on all products
* Test websites against hardware to insure compatibility
* Resolve CRM cases
* Creates Technical Writings for in-house product troubleshooting

# Education

## M.S. in Engineering Management / Kennesaw State University

## Kennesaw, GA

### Essential Classes:

* Logistics & Supply Chain Management
* Quality Systems Design
* Engineering Economic Analysis
* Project Management Processes
* Total Quality

## B.S. in Computer Engineering Technology / Southern Polytechnic State University (KSU), Marietta, GA

# Licenses & Certifications

* Certified ScrumMaster (CSM) – Scrum Alliance