### Task 1

# Framing the Business Scenario

Questions formulated for the business leaders.

### CEO:

- 1. What is our current revenue and profit margin, and how have they been trending over time?
- 2. What is our customer acquisition cost, and how does it compare to our competitors?
- 3. How much debt do we have, and what is our plan for paying it off?
- 4. What is our market share, and what is our plan for expanding it?

# CMO:

- 1. What is our customer segmentation, and how can we improve our targeting efforts to better reach them?
- 2. What is our brand recognition and reputation, and how can we improve our brand perception in the market?
- 3. How effective are our marketing campaigns, and what metrics are we using to measure their success?
- 4. What emerging marketing trends should we be aware of, and how can we leverage them to increase our ROI?

## Regards,

Data Analyst Consultant: Mathonsi MM

Email: <a href="mailto:mphikelelimm@gmail.com">mphikelelimm@gmail.com</a>