Muhammad Abdullah Riaz

Seeking Growth Through an IT Internship at Home Depot

Email: abdullah.riaz82@gmail.com
Phone No: (908) 944 0123
LinkedIn: linkedin.com/in/mabdullahriaz

SUMMARY

Aspiring IT professional seeking an internship at Home Depot to gain valuable experience in a fast-paced, dynamic environment. Eager to contribute to Home Depot's innovative IT environment and gain practical experience. Proven ability to learn quickly, work independently and collaboratively, and solve problems effectively.

EXPERIENCE

Customer Service Representative | The Home Depot | 2023- currently

- Provided exceptional customer service by assisting customers with product selection, answering queries, and ensuring a positive shopping experience.
- Effectively managed inventory, processed transactions, and maintained a clean and organized store environment.
- Consistently exemplified and upheld the core values of Home Depot, contributing to a positive and productive work environment.
- Maintained a thorough knowledge of store policies and procedures, ensuring accurate information was provided to customers

Full Stack Data Scientist | OCloud Solutions | 2022–2023

- **Real-Time Data Analytics Platform Development:** Developed a dynamic Next.js site with real-time data analysis and API integration. Optimized performance and UX through Google Analytics, resulting in a 20% reduction in page load times.
- **E-commerce Customer Behavior Analysis:** Analyzed customer behavior (clicks, sessions, etc.) using Firebase & Python. Visualized insights that led to a 10% increase in user engagement through targeted campaigns and website optimization.
- **Secure Full-Stack Web Application Development:** Led full-stack development of a web application with React UI, MongoDB backend, JWT auth & private routing. Demonstrated expertise in collaborative coding, version control, full-stack development, and security best practices.

Data Analyst | Qbatch (part time) | 2020 – 2022

- **Automated Fabric Quality Control System:** Developed a mobile app using OpenCV & image analysis for automated fabric data extraction (warp/weft, color, dimensions) in quality control, improving accuracy by 15%.
- **Interactive Sales Performance Dashboard:** Built an interactive Power BI dashboard to visualize and analyze sales data, enabling real-time performance tracking and informed decision-making.
- **Global Vaccination Tracking & Visualization:** Developed a Power BI dashboard for analyzing global Covid-19 vaccination data (WHO), facilitating effective tracking of vaccination progress.

EDUCATION

Bachelor of Computer Science   *2018 - 2022*

National University of computer and emerging sciences (FAST)

TECHNICAL SKILLS

- **Data Analysis & Visualization:** Statistical Analysis & Modeling, Machine Learning (supervised, unsupervised and reinforcement), Data Exploration, Cleaning, & Transformation, Feature Engineering, Microsoft Excel & Power BI, mySQL, Data Wrangling & Pattern Recognition, Deep Learning.
- **Programming Languages**: Python (NumPy, pandas, scikit-learn, etc.) C/C++, JS, Typescript,React.
- **Database & ETL:** SQL, Python-based ETL frameworks.
- **Project Management:** GitHub/Bitbucket, JIRA/Trello.

SOFT SKILLS

- Problem-Solving
- Adaptability and Continuous Learning
- Excellent Communication
- Excels in time-sensitive situations

- Attention to Detail
- Creativity and Curiosity
- Collaboration
- POS Handling

CERTIFICATIONS

Harnessing the Power of Data with Power BI *by Microsoft* (May 2024)

Creative Designing in Power BI by *Microsoft (May 2024)*

Python for Data Science and Machine Learning (October 2023).

Additional Certifications: E-commerce Management (2021), Web Design (Adobe XD, 2020), Graphic Design (Illustrator, 2019).