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| Muhammad Abdullah Riaz  *Seeking Growth Through an IT Internship at Home Depot* | **Email:** abdullah.riaz82@gmail.com  **Phone No:** (908) 944 0123  **LinkedIn:** [linkedin.com/in/mabdullahriaz](https://www.linkedin.com/in/mabdullahriaz) |

**SUMMARY**

Aspiring IT professional seeking an internship at Home Depot to gain valuable experience in a fast-paced, dynamic environment. Eager to contribute to Home Depot's innovative IT environment and gain practical experience. Proven ability to learn quickly, work independently and collaboratively, and solve problems effectively.

**EXPERIENCE**

**Customer Service Representative | The Home Depot | 2023- currently**

* Provided exceptional customer service by assisting customers with product selection, answering queries, and ensuring a positive shopping experience.
* Effectively managed inventory, processed transactions, and maintained a clean and organized store environment.
* Consistently exemplified and upheld the core values of Home Depot, contributing to a positive and productive work environment.
* Maintained a thorough knowledge of store policies and procedures, ensuring accurate information was provided to customers

**Full Stack Data Scientist | OCloud Solutions | 2022–2023**

* **Real-Time Data Analytics Platform Development:** Developed a dynamic Next.js site with real-time data analysis and API integration. Optimized performance and UX through Google Analytics, resulting in a 20%reduction in page load times.
* **E-commerce Customer Behavior Analysis:** Analyzed customer behavior (clicks, sessions, etc.) using Firebase & Python. Visualized insights that led to a 10% increase in user engagement through targeted campaigns and website optimization.
* **Secure Full-Stack Web Application Development:** Led full-stack development of a web application with React UI, MongoDB backend, JWT auth & private routing. Demonstrated expertise in collaborative coding, version control, full-stack development, and security best practices.

**Data Analyst | Qbatch** (part time) **| 2020 – 2022**

* **Automated Fabric Quality Control System:** Developed a mobile app using OpenCV & image analysis for automated fabric data extraction (warp/weft, color, dimensions) in quality control, improving accuracy by 15%.
* **Interactive Sales Performance Dashboard:** Built an interactive Power BI dashboard to visualize and analyze sales data, enabling real-time performance tracking and informed decision-making.
* **Global Vaccination Tracking & Visualization:** Developed a Power BI dashboard for analyzing global Covid-19 vaccination data (WHO), facilitating effective tracking of vaccination progress.

**EDUCATION**

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| **Bachelor of Computer Science**  *National University of computer and emerging sciences (FAST)* | *2018 - 2022* |

**TECHNICAL SKILLS**

* **Data Analysis & Visualization:** Statistical Analysis & Modeling, Machine Learning (supervised, unsupervised and reinforcement), Data Exploration, Cleaning, & Transformation, Feature Engineering, Microsoft Excel & Power BI, mySQL, Data Wrangling & Pattern Recognition, Deep Learning.
* **Programming Languages**: Python (NumPy, pandas, scikit-learn, etc.) C/C++, JS, Typescript,React.
* **Database & ETL:** SQL, Python-based ETL frameworks.
* **Project Management:** GitHub/Bitbucket, JIRA/Trello.

**SOFT SKILLS**

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| * **Problem-Solving** | * **Attention to Detail** |
| * **Adaptability and Continuous Learning** | * **Creativity and Curiosity** |
| * Excellent Communication * Excels in time-sensitive situations | * Collaboration * **POS Handling** |

**CERTIFICATIONS**

**Harnessing the Power of Data with Power BI** *by Microsoft* (May 2024)

**Creative Designing in Power BI** by *Microsoft (May 2024)*

**Python for Data Science and Machine Learning** (October 2023).

**Additional Certifications:** E-commerce Management (2021), Web Design (Adobe XD, 2020), Graphic Design (Illustrator, 2019).