# WEB TECHNOLOGY

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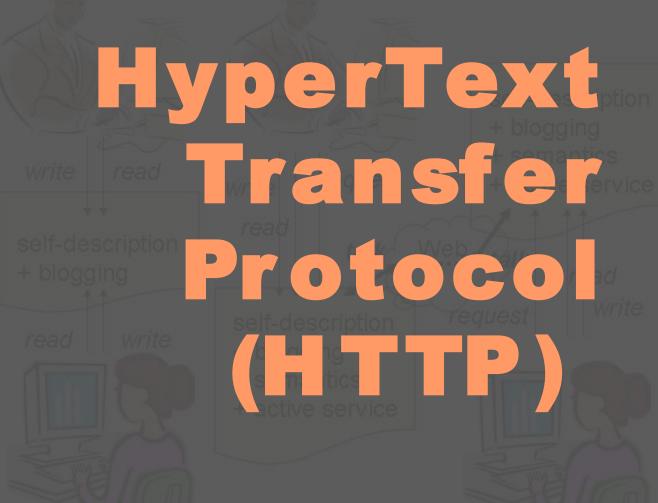


### **Agenda**

- ► Background
- > HTTP Protocol
- Domain Name System (DNS)
- Simple Mail Transfer Protocol (SMTP)
- HyperText Markup Language(HTML)
- JavaScript
- > XML
- > JSP







Transfer Protocol (HTTP)





- World Wide Web—a repository of Information
- Introduced in 1991
- Originated from the CERN High-Energy Physics laboratory in Geneva, Switzerland.
- Purpose—create a system to handle distributed resource
- A client-server service
- Service provider—called website



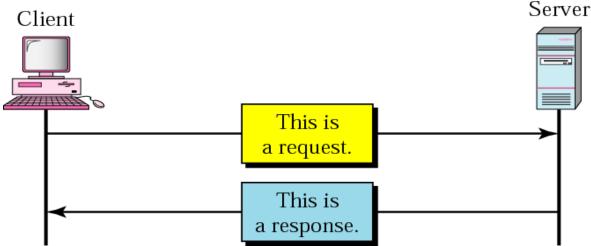
# **The Web: Some Jargon**

- Web page
  - consists of <u>objects</u> (HTML file, JPEG image, GIF image...)
  - addressed by URL
- Most Web pages consist of
  - base HTML page
  - several referenced objects—Hypertext and Hepermedia
- URL
  - A standard way of specifying the location of an object, typically a web page, on the Internet
- User agent for Web is called a browser
  - Windows
    - MS Internet Explorer
  - Linux
    - Netscape Navigator
    - Mozzila
    - Konquor
- Server for Web is called a <u>Web server</u>



### **HyperText Transfer Protocol**

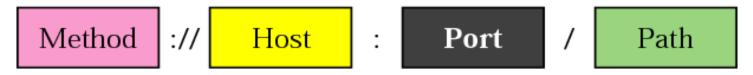
- Web's application layer protocol
  - Used to access data on the World Wide Web
  - Rapid jump from one document to another
- Client-server model
  - client: browser that requests, receives, "displays" web objects
  - server: Web server sends objects in response to request
- uses TCP connection on the well-known port 80





### URL

#### URL Uniform resource locator



- An address of the web page or other information on the Internet
- Example
  - http://www.yahoo.com/
  - http://www.jusl.ac.in/images/sitemap.gif
  - http://www.foldoc.org/?Uniform+Resource+Locator
  - http://mail.jusl.ac.in/
  - http://www.itd.jusl.ac.in:8080/jsp/test.jsp
  - ftp://wuarchive.wustl.edu/mirrors/msdos/graphics/gifkit.zip



### **URL** - continued

#### URL

Uniform resource locator



- Method
  - protocol used to retrieve the document (FTP, HTTP, ...)
- Host
  - a computer where the info is located
  - the name/IP address of the computer can be an alias (not necessary www)
- Port
  - optional port # of the server (default is 80)
- Path
  - the path name of the file where the info is located



### **HTTP** - example

Suppose user enters URL www.yahoo.com/index.html

**1a.** http client initiates TCP connection to http server (process) at www.yahoo.com. Port 80 is the default for http server

**1b.** http server at host www.yahoo.com waiting for TCP connection at port 80 "accepts" connection, notifying client

2. http client sends http request message (containing URL) into TCP connection socket

time

**3.** http server receives <u>request message</u>, forms <u>response message</u> containing requested object (index.html), sends message into socket



# HTTP - example (cnt'd)

4. http server closes TCP connection

**5.** http client receives <u>response message</u> containing html file, parses html file (using browser), finds embedded image, and finally displays in the browser

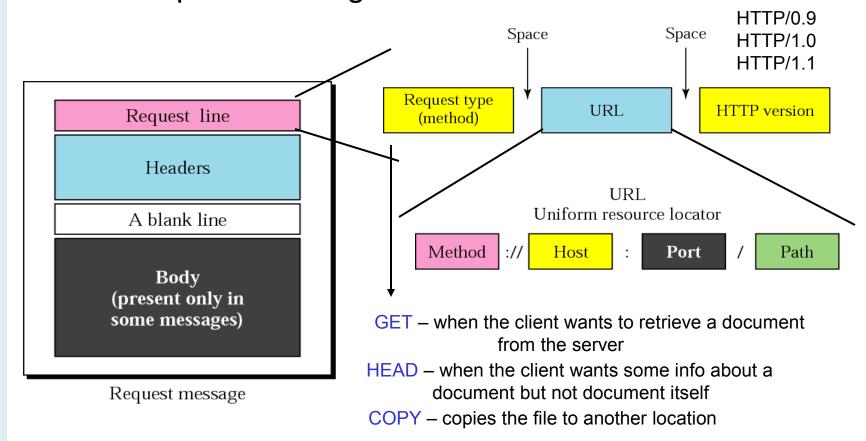
6. steps 1-5 repeated for another resource

'time



### **HTTP** protocol – message format

- two types of messages: <u>request</u> & <u>response</u>
- HTTP request message





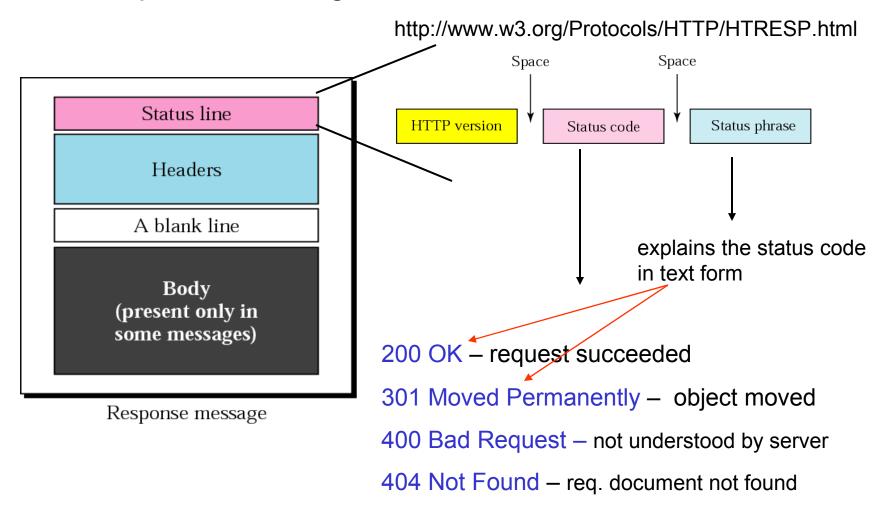
### Other Request type (method)

Method	Description
POST	Used to provide information (e.g. input) to the server
PUT	Used to provide a new or replacement document to be stored on the server
PATCH	Similar to PUT except that the request contains only list of differences that should be implemented in the existing file
MOVE	Used to copy a file to another location
DELETE	Used to remove a document from the server
LINK	Used to create a link or links of a document to another location
UNLINK	Used to delete link created by LINK
OPTION	Used by the client to ask the server about abailable options



# **HTTP** – message format

HTTP response message





### HTTP - message format (Status code)

100 range	Informational
200 range	Successful request
300 range	Redirectional
400 range	Client Error
500 range	Server Error



### HTTP - message format (Status code)

Code	Phrase	Description	
	Informational		
100	Continue	The initial part of the request has been received and the client may continue with its request	
101	Switching	The server is complying with a client request to switch protocols defined in the upgrade header	
Success			
200	OK	The request is successful	
201	Created	A new URL is created	
202	Accepted	The request is accepted, but it is not immediately acted upon	
204	No content	There is no content in the body	
Redirection			
301	Multiple choices	The requested URL refers to more than one request	
302	Moved permanently	The requested URL is no longer used by the server	
304	Moved temporarily	The requested URL has moved temporarily	



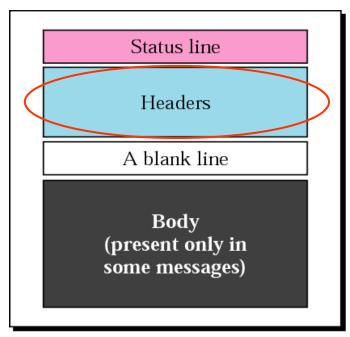
### HTTP - message format (Status code)

Code	Phrase	Description	
	Client Error		
400	Bad Request	There is a syntax error in the request	
401	Unauthorized	The request lacks proper authorization	
403	Forbidden	Service is denied	
404	Not found	The document is not found	
405	Method not allowed	The method is not supported in this URL	
406	Not acceptable	The format request is not acceptable	
	Server Error		
500	Internal Server Error	There is an error, such as crash, the server side	
501	Not Implemented	The action requested can not be performed	
503	Service unavailable	The service is temporarily unavailable, but may be requested in the future	



# **HTTP** – message format

HTTP response message

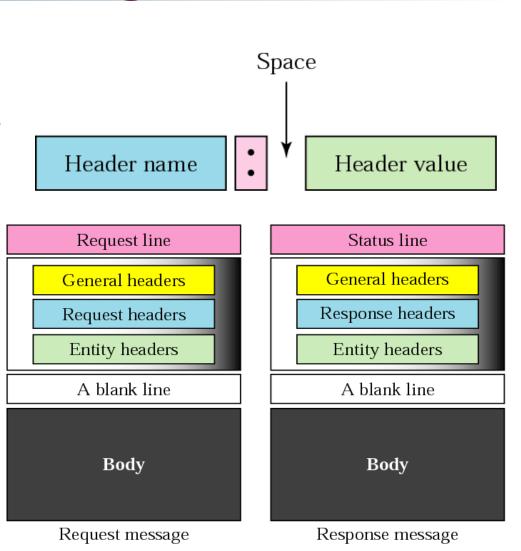


Response message



# **HTTP** – message format

- Headers
  - exchange additional information between the client & the server
  - example
    - Date
    - Client's email address
    - Document age
    - Content length





# HTTP - message format

#### **General Header**

Header	Description
Cache-control	Specifies information about caching
Connection	Shows whether the connection should be closed or not
Date	Shows the current date
MIME-version	Shows the MIME version used
Upgrade	Specifies the preferred communication protocol



### HTTP - message format (Request Header)

Header	Description
Accept	Shows media format the client can accept
Accept-charset	Shows the character set the client can handle
Accept-encoding	Shows the encoding scheme the client can handle
Accept-language	Shows the language the client can accept
Authorization	Shows the permission the client has
From	Shows the email address of the user
Host	Shows the host and port number of the client
If-modified-since	Send the document if newer than specified date
If-match	Send the document only if matches given tag
If-non-match	Send the document only if does not match given tag
If-range	Send only the portion of the document that is missing
If-unmodified- since	Send the document if not changed since specified date
Referrer	Specifies the URL of the linked document
User-agent	Identifies the client program



### HTTP - message format (Response Header)

 Specifies the server's configuration and special information about the request

Header	Description
Accept-range	Shows if server accepts the range requested by client
Age	Shows the age of the document
Public	Shows the supported list of methods
Retry-after	Specifies the date after which the server will be available
Server	Shows the server name and version number



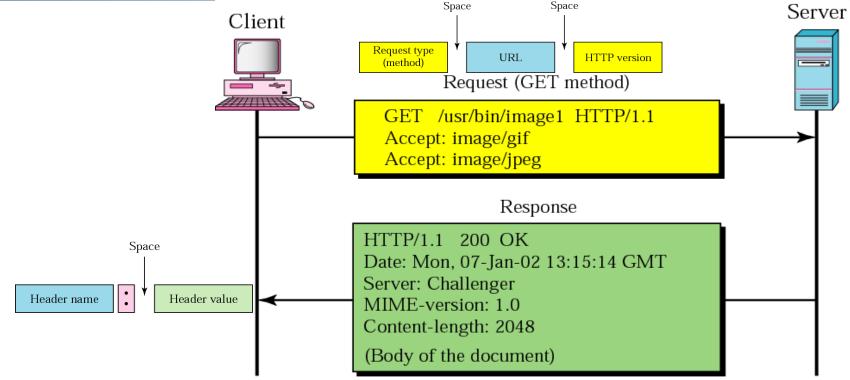
### **HTTP – message format** (Entity Header)

Specifies information about the body

Header	Description
Allow	List of valid methods that can be used with a URL
Content-encoding	Specifies the encoding scheme
Content-language	Specifies the language
Content-length	Shows the length of the document
Content-range	Specifies the range of the document
Content-type	Specifies the media type
Etag	Gives an entity tag
Expires	Gives the date and time when contents may change
Last-modified	Gives the date and time of the last change
Location	Specifies the location of the created of moved document



HTTP messages – an example



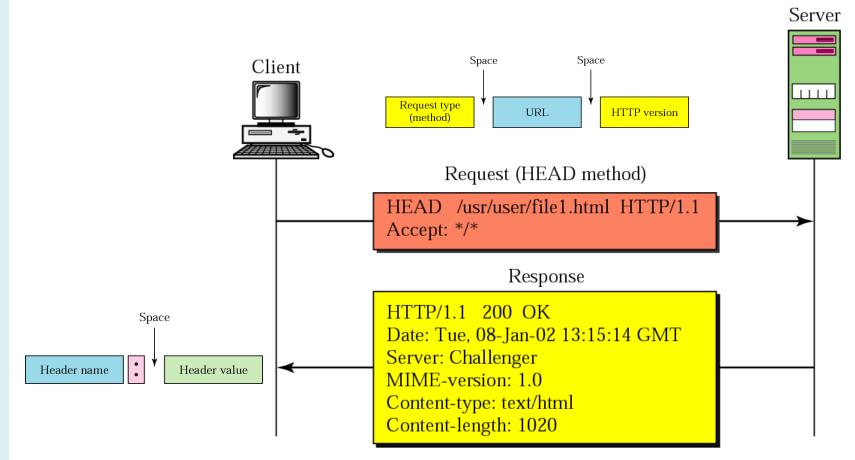
This example retrieves a document.

We use the GET method to retrieve an image with the path /usr/bin/image1. The request line shows the method (GET), the URL, and the HTTP version (1.1).

The header has two lines that show that the client can accept images in GIF and JPEG format.



### HTTP messages – an example



This example retrieves information about a document. We use the HEAD method to retrieve information about an HTML document



### Persistent and nonpersistent connections

- Nonpersistent
  - HTTP 1.0
  - one TCP connection for each request/response
  - 3. the client opens a TCP connection and sends a request
  - 4. the server sends the response and closes the connection
  - 5. the client reads data and closes the connection
  - each object transfer is independent

- Persistent
  - default for HTTP 1.1
  - the server leaves the TCP connection open for more requests after sending a response
  - client sends requests for all referenced objects as soon as it receives base HTML
    - pipelining
  - fewer RTT

Origin



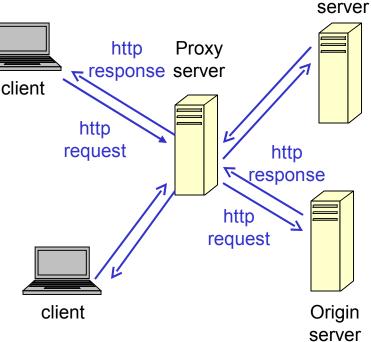
### Web caches - Proxy

- HTTP supports Proxy servers
- Proxy server
  - 1. a computer that keeps copies of responses to recent requests
- Goal: satisfy client request without involving original server

client sends all http requests to the proxy server

 if object at web cache sends the object client in http response

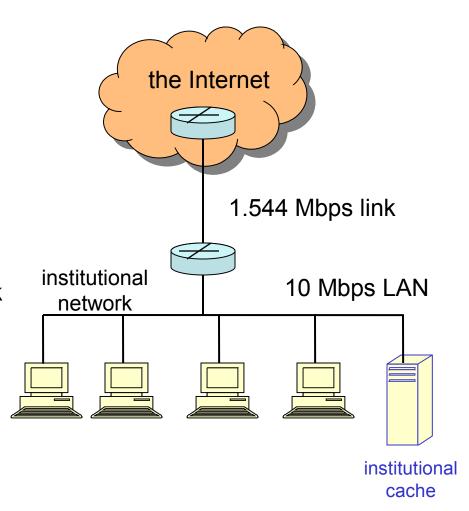
 else request object from the origin server, then returns http response to client





# Why Web caching?

- Assume: cache is close to a client (in the same network)
  - smaller response time (improved latency)
  - decrease traffic to distance servers
    - link out of ISP network is often a bottleneck





# **Consistency of Web caching**

- The major issue: How to maintain consistency?
- Two ways:
  - Pull
    - Web caches periodically pull the web server to see if a document is modified
  - Push
    - Whenever a server gives a copy of a web page to a web cache, they sign a lease with an expiration time; if the web page is modified before the lease, the server notifies the cache



TCP/IP uses IP address—difficult to remember

Solution: use names instead of IP addresses

- Used to map a name to an IP address & viceversa
  - example:
    - www.itd.jusl.ac.in -> 203.197.107.107
    - www.yahoo.com -> 209.73.186.238
    - www.google.com -> 64.233.189.104



- Possible solution:
  - a host file, two columns: name & address
  - Every host stores this file
  - Update periodically from master file
- Problems:
  - Host file would be too large to store
  - Updation problem
  - Solution
    - Store this host file centrally
    - Problem: Huge amount of traffic



- Solution for huge amount of information:
  - divide it into smaller parts and store each part on different computer—called DNS Server
  - Host needs name resolution contacts nearest
     DNS Server
  - if one DNS server doesn't know how to translate a particular domain name, it asks another one, and so on, until the correct IP address is returned.

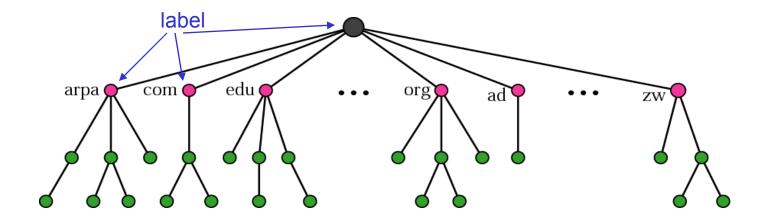


- Name space
  - flat name space
    - Centrally controlled to avoid ambiguity and duplication
      - cannot be used in larger networks like the Internet
  - hierarchical name space
    - each name is made of several parts
    - central authority only partially control names (www.jadavpur.edu)
      - www.itd.jusl.ac.in
      - www.cse.iitk.ac.in



### **Domain Name Space**

- designed to have a hierarchical name space
- tree structure (maximum 128 levels)

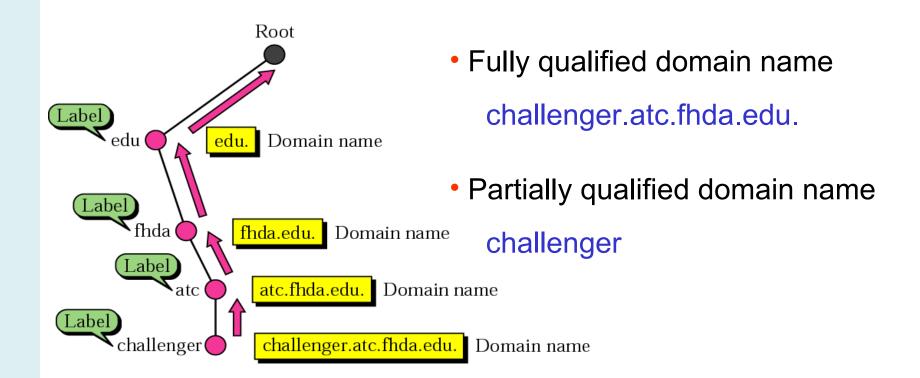


- all labels (maximum of 63 characters) have different names
  - uniqueness of the domain names
- root label null



### **Domain name**

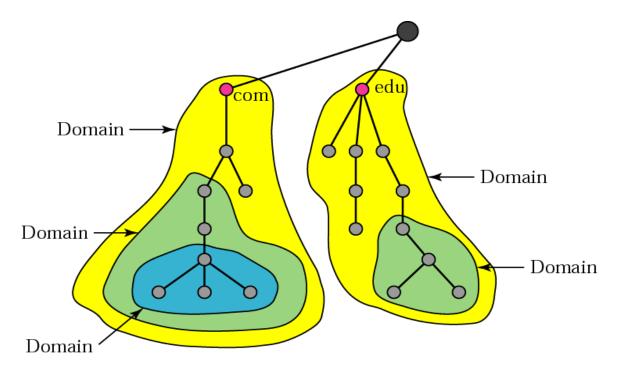
- Domain name a sequence of labels separated by dots
- read from the node up to the root
- full domain name ends with the null





### **Domain**

- A sub-tree of the Domain Name Space
- Name of a domain is the domain name of the node at the root of the subtree

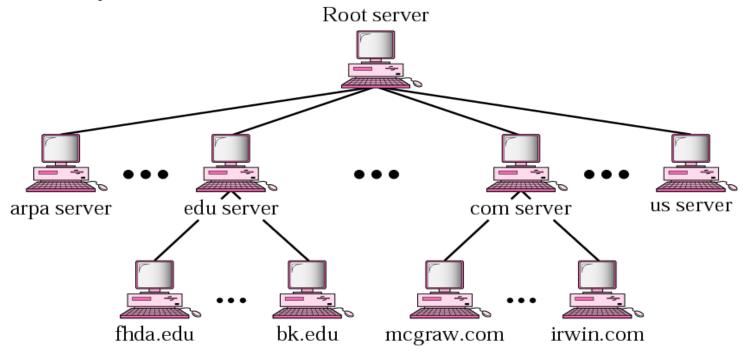


Web technology



## Distribution of name space

- Storing all naming information in one computer is
  - unreliable
  - inefficient
    - Responding to requests from all over the world places a heavy load on the system
- Hierarchy of Name Servers





## **DNS** zones, servers -

com

mhhe

Zone

Domain

domain

Zone and

original server keeps a sort of a reference to the

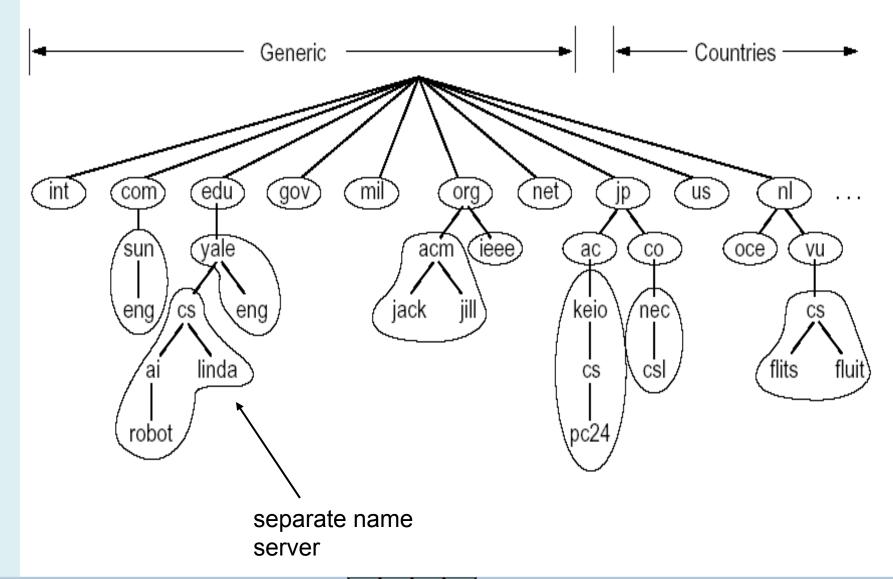
lower-level servers



- zone is a whole tree
- 13 in the world
- Primary server
  - loads the information about the the zone from the disk
- Secondary server
  - loads the info from the primary server
    - redundancy against failure

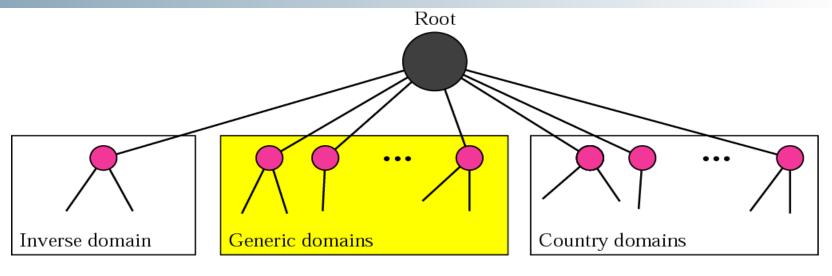


## Zones (cnt'd)





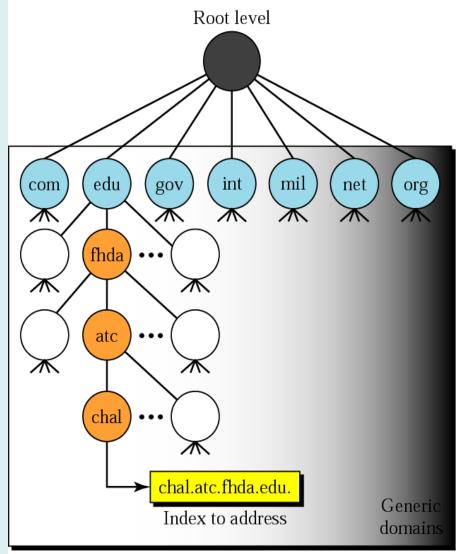
## **DNS** in the Internet



- Generic domains
  - registered host according to their generic behavior
- Inverse domain
  - used to map an address to a name
- Country domains
  - the same format as in generic domain just 2 character format
    - us; nl; jp; fr; in



## **Generic domain**

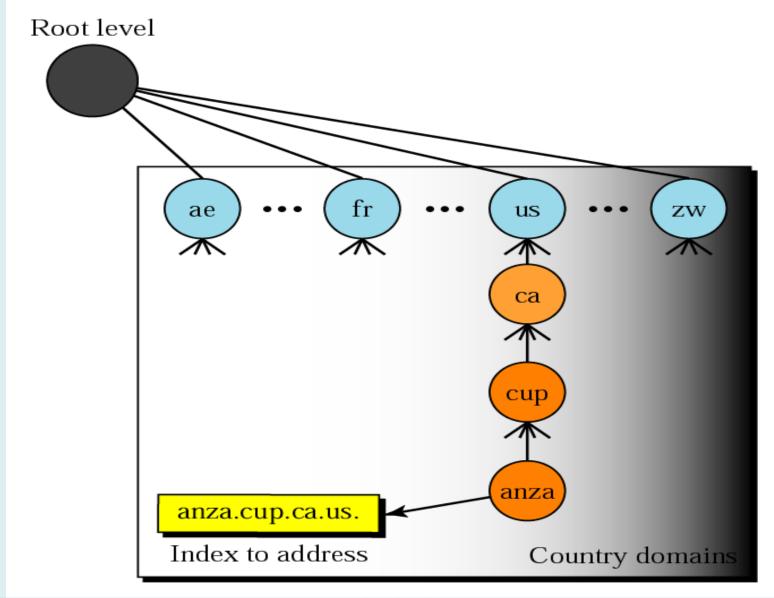


Label	Description
com	Commercial organizations
edu	Educational institutions
gov	Government institutions
int	International organizations
mil	Military groups
net	Network support centers
org	Nonprofit organizations

aero	Airlines and aerospace companies	
biz	Businesses or firms (similar to 'com')	
coop	Cooperative business organizations	
info	Information service providers	
museu m	Museums and other nonprofit organizations	
name	Personal names (individuals)	
pro	Professional individual organizations	



# **Country domains**

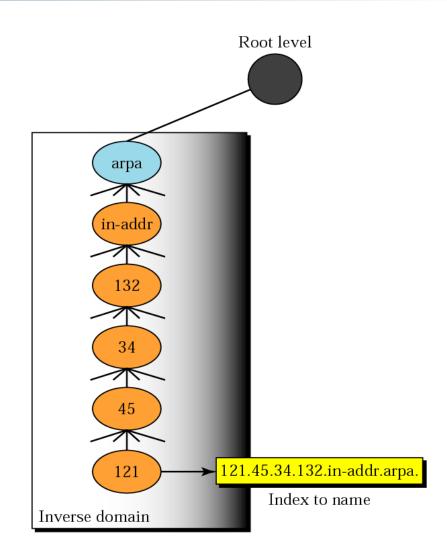




## **Inverse domain**

Example: a server wishes to determine whether the client is on the authorized list

- First-level node arpa for historical reasons
- The servers are also hierarchical
- Domain looks inverted compared to a generic or country domain





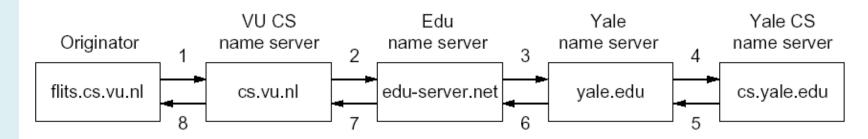
## Resolution

- Mapping a name to an address or vice-versa
- Resolver
  - DNS client
  - When a host needs to map an address to a name it calls resolver that in turn access the nearest DNS server with a mapping request
  - A server either
    - responds directly with an info, or
    - refers the resolver to other servers
    - asks other servers to provide info
- Recursive resolution
- Iterative resolution



#### **Recursive resolution**

flits.cs.vu.nl -> linda.cs.yale.edu

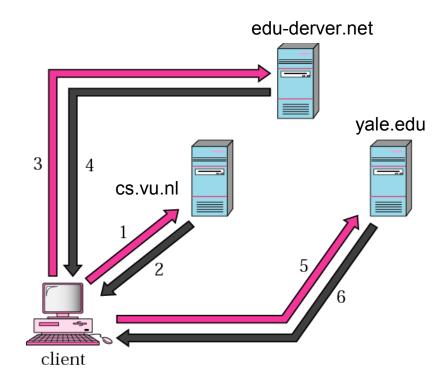


- if the server is the authority for the domain name it checks its data base and responds, otherwise
- it sends a request to another server...



#### **Iterative resolution**

 The server returns either IP requested address or the IP address of the server it thinks can resolve the querry



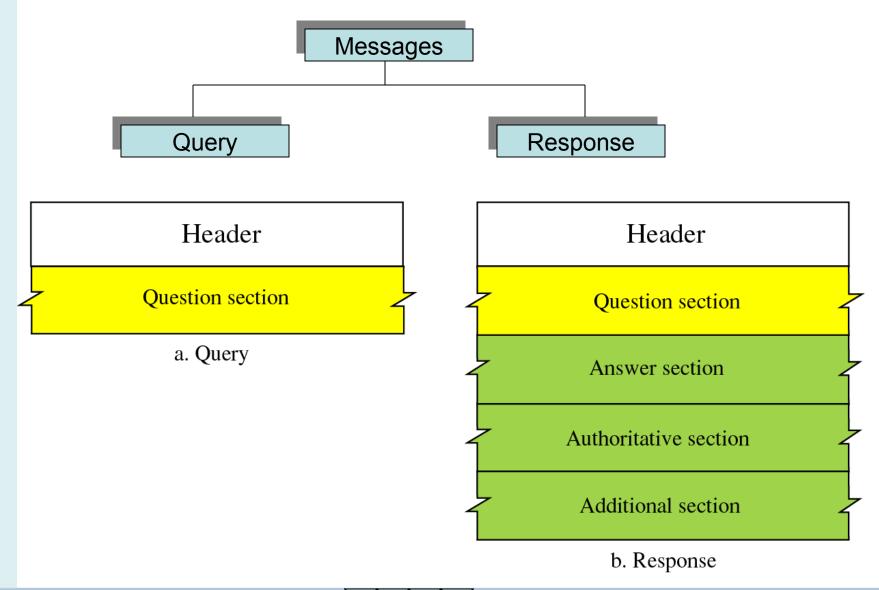


## **Dynamic DNS**

- What if a new host joins the network or a host is removed or an IP address is changed?
- DNS master file also has to be changed
- Changes so dynamic a problem!
- Dynamic Domain Name System
- When a binding between IP address & host name is determined (usually) DHCP informs DNS server
- Encapsulation
  - DNS can use either UDP or TCP, using the well-known port 53



## **DNS Mesaages**





## **Header Format**

Identification	Flags	
Number of question records	Number of answer records (All 0s in query message)	
Number of authoritative records (All 0s in query message)	Number of additional records (All 0s in query message)	

#### Identification

16-bit field used by the client to match response with the query



## Flag Fields

QR OpCode AA TC RD RA Three 0s rCode

- QR: Query/Response
- OpCode: 0 standard, 1 inverse, 2 server status
- AA: Authoritative
- TC: Truncated
- RD: Recursion Desired
- RA: Recursion Available
- rCode: Status of the error



#### **Resource Records**

- Five tupple in the form
  - Domain\_name Time\_to\_live Type Class Value

Type	Meaning	Value
SOA	Start of Authority	Parameters for this Zone
Α	IP address of a host	32-bit Integer
MX	Mail Exchange	Priority, domain willing to accept
NS	Name Server	mail Name of a Server for this domain
CNAME	Canonical Name	Domain Name
PTR	Pointer	Alias for an IP address
HINFO	Host Description	CPU and OS in ASCII
TXT	Text	Uninterrupted ASCII text



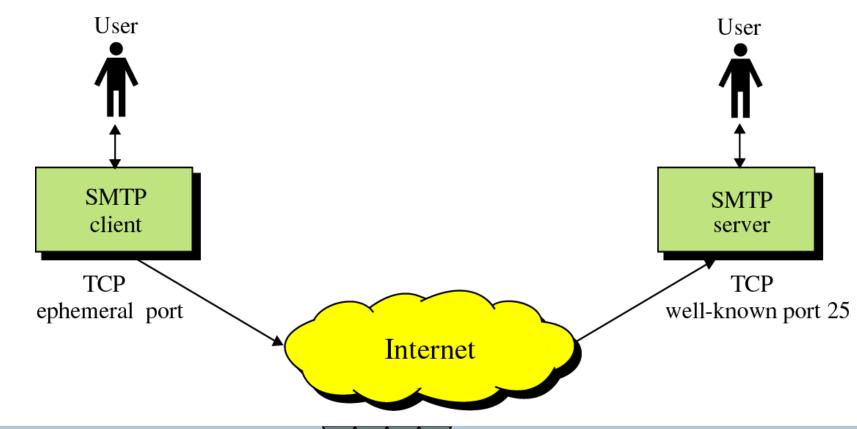
## **Resource Records**

```
$TTL
       86400
@
      IN
           SOA
                  rose.itd.jusl.ac.in. rose.itd.jusl.ac.in. (
             2006062101
             3H
             15M
             1W
             1D)
           IN
                 NS
                             rose.itd.jusl.ac.in.
                             galaxy.itd.jusl.ac.in.
                NS
           IN
           IN
                 MX
                             1 rose.itd.jusl.ac.in.
                             203.197.107.107
           IN
                 A
rose
                 CNAME
                             rose.itd.jusl.ac.in.
           IN
www
           IN
                CNAME
mail
                             rose
dns
           IN
                 CNAME
                             rose
           IN
                 CNAME
gateway
                             rose
           IN
                             172.16.6.97
hporacle
                 A
lotus
           IN
                             172.16.6.107
                 A
galaxy
           IN
                             172.16.6.108
                 CNAME
nfs
           IN
                             lotus
dhcp
           IN
                 CNAME
                             lotus
nis
           IN
                 CNAME
                             lotus
```

# Simple Mail Transfer Protocol(SMTP)

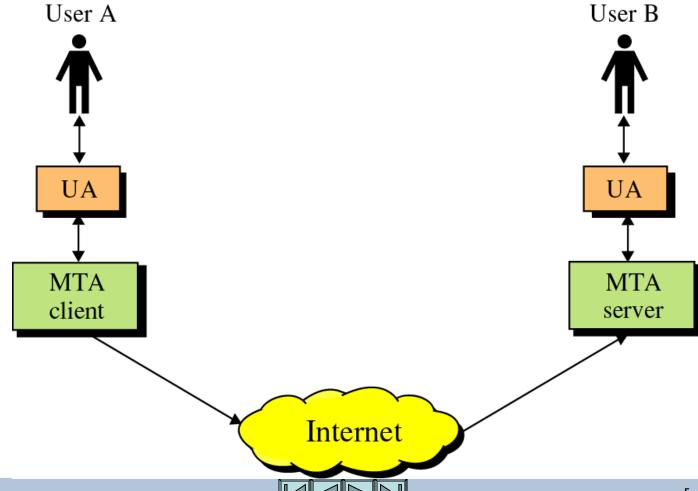


- Provides electronic mail(email) services using email addresses
  - Sending a single message to one or more recipients
  - Sending messages that include text, graphics, voice and video
- Asynchronous service



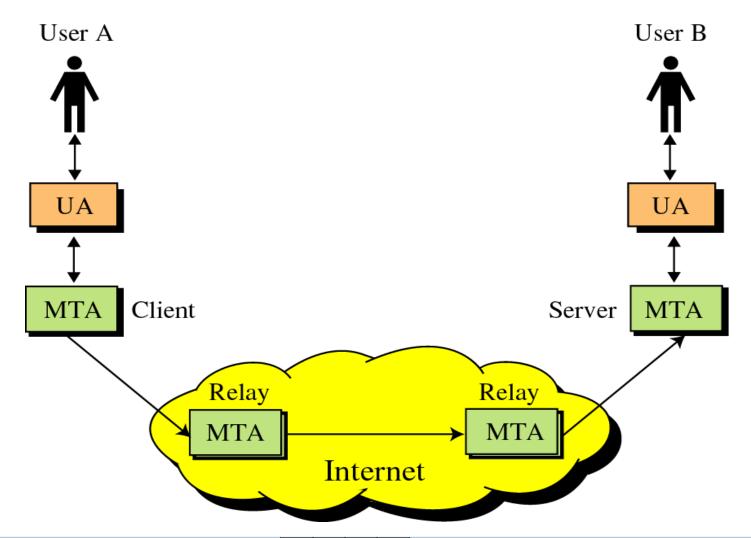


- SMTP Client/Server
  - User Agent(UA)
  - Mail Transfer Agent(MTA)



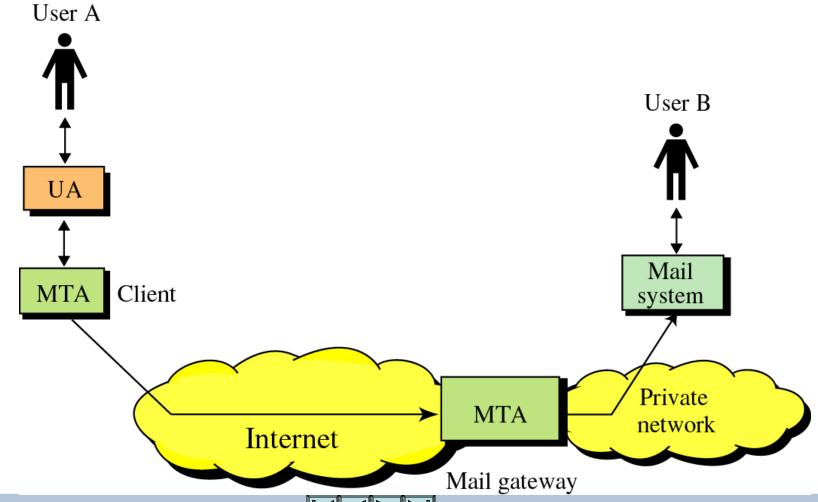


Relay MTA—used to store mail in an intermediate stage





 Mail Gateway—used when either side does not use TCP/IP protocol





## **SMTP(User Agent)**

- Defined in SMTP without any implementation details
- Normally a program that provides an interface to send and receive mails
- Example
  - Elm, Pine, MH, Berkley Mail, Zmail, Mush
  - Eudora, Webmail etc.
- Sending Mail
  - Envelop
  - Message
    - Header
    - Body
- Receiving Mail
  - UA checks mailbox periodically



## email format

Behrouz Forouzan De Anza College Cupertino, CA 96014

> Sophia Fegan Com-Net Cupertino, CA 95014

Sophia Fegan Com-Net Cupertino, CA 95014 Jan. 5, 1998

**Subject: Network** 

Dear Mrs. Fegan:

We want to inform you that our network is working properly after the last repair.

Yours truly,

Behrouz Forouzan

Mail From: forouzan@deanza.edu RCPT To: fegan@comnet.com

From: Behrouz Forouzan

To: Sophia Fegan

Date: 1/5/98

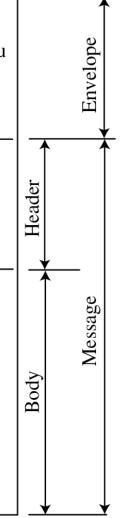
Subject: Network

Dear Mrs. Fegan:

We want to inform you that our network is working properly after the last repair.

Yours truly,

Behrouz Forouzan





## **Addresses**

Local part



Domain name

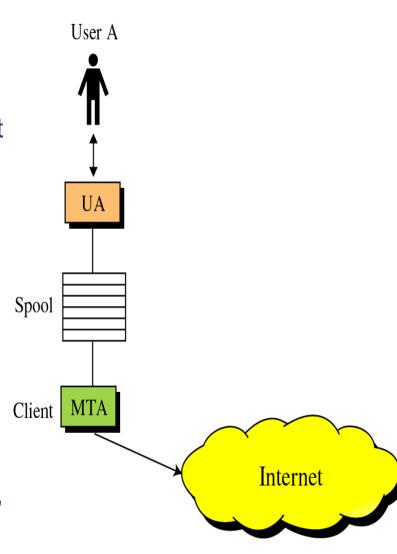
Address of the mailbox on the local site

The domain name of the destination



## **Delayed Delivery**

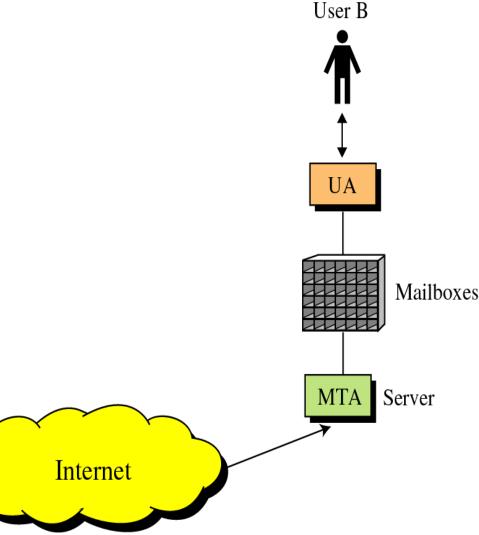
- Sender-site Delay
  - Sender site stipulates a spooling system
  - UA creates message and forwards it to Spooling system to store
  - MTA checks spool periodically for new mail
  - Delay depends upon following conditions
    - IP address of the server is obtained through DNS
    - Receiver is ready or not
  - If the message can not be delivered,
     it is returned to the sender





## **Delayed Delivery**

- Receiver-site Delay
  - After receiving mail, it is stored in respective mailbox for reading
  - Example
    - Sendmail uses individual files to store mails
- Intermediate Delay
  - Mails can be stored by intermediate MTAs to send them when appropriate



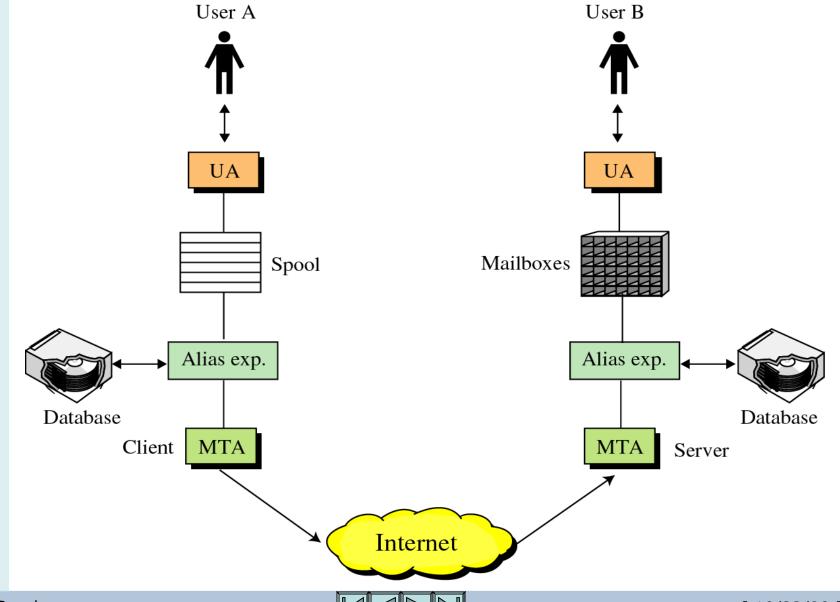


#### **Aliases**

- One-to-many Expansion
  - Allows one name, called alias to represent several different email addresses
  - A list of email addresses is associated with the alias using a database map
  - If an alias is defined, mail destined to that name is sent to every recipient's of the list
  - If not defined, mail is sent to the user only

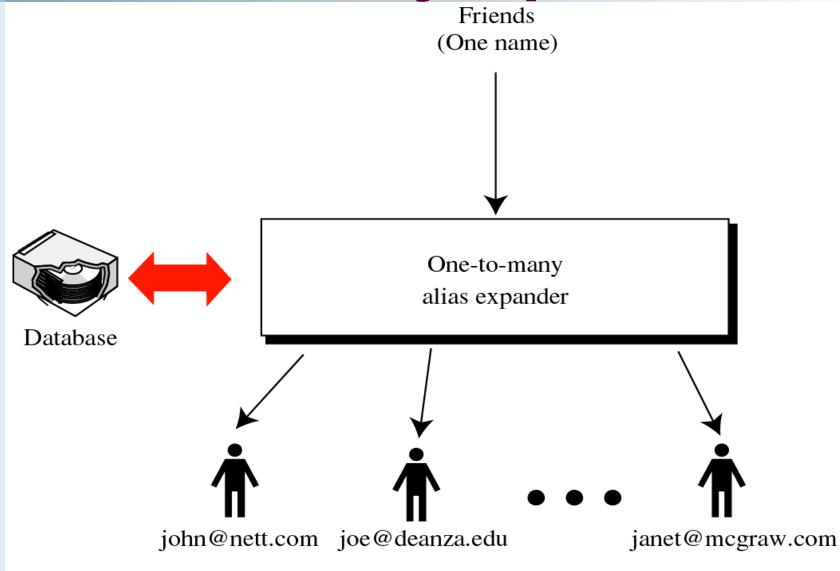


## **Aliases**





# **One-to-many expansion**



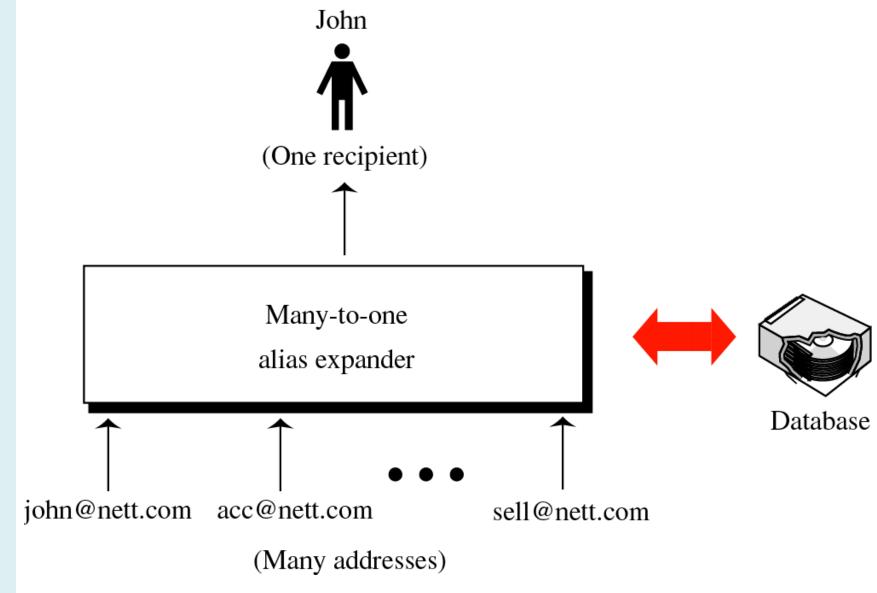
(Many recipients)

#### **Aliases**

- Many-to-one Expansion
  - A user can have many different email addresses
  - An alias database is used for this map
  - Single mailbox is used
  - Mails destined to all theses email addresses are sent to single user



## **Many-to-one expansion**

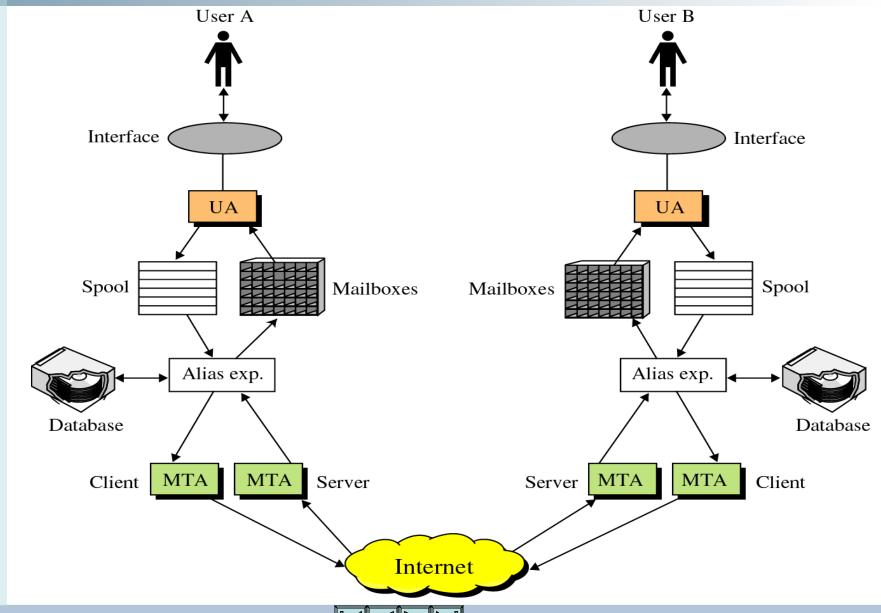




## **Mail Transfer Agent(MTA)**

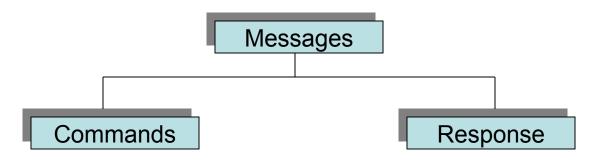
- Actual mail transfer is done through MTAs
  - Client MTA is required to send mail
  - Server MTA is required to receive mail
  - Example
    - Sendmail, squirlmail etc.

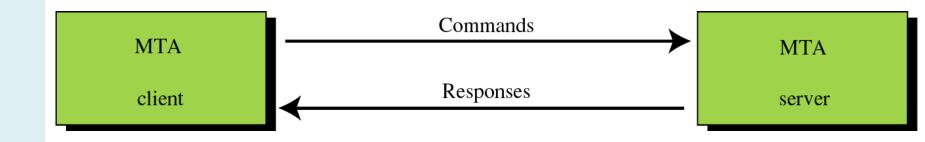






## **SMTP Messages**







## **SMTP Messages(Commands)**

#### Commands

- Commands are sent from client to server
- First five are mandatory

Command format

Keyword: argument(s)

Table 22.1 Commands

Keyword	Argument(s)
HELO	Sender's host-name
MAIL FROM	Sender of the message
RCPT TO	Intended recipient of the message
DATA	Body of the mail
QUIT	
RSET	
VRFY	Name of recipient to be verified
NOOP	
TURN	The second of the second
EXPN	Mailing list to be expanded
HELP	Command name
SEND FROM	Intended recipient of the message
SMOL FROM	Intended recipient of the message
SMAL FROM	Intended recipient of the message
A STATE OF THE PARTY OF THE PAR	Annual Control of the



## **SMTP Messages(Responses)**

#### Responses

- Commands are sent from server to client
- 3 digit code of the following form
  - 2yz(positive completion)
    - Requested command has been successfully completed and new commands can be started
  - 3yz(positive intermediate response)
    - Requested command has been accepted, but recipient needs more information for completion
  - 4yz(transient negative completion reply)
    - Command has been rejected, but error is temporary. The command can be sent again
  - 5yz(permanent negative completion reply)
    - Command has been rejected permanently. The command can not be sent again during this session



# **SMTP** Messages(Responses)

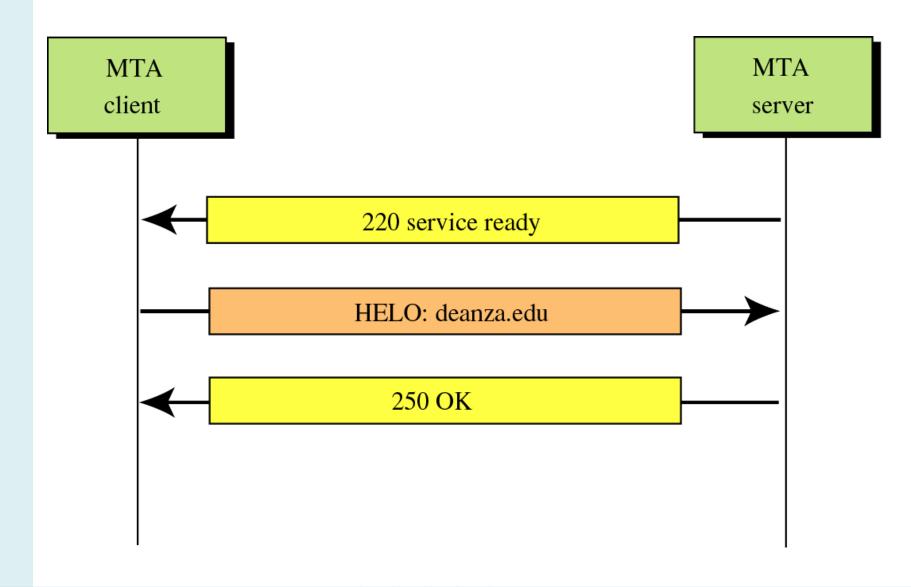
Table 22.2 Responses

Code	Description	
	Positive Completion Reply	
211	System status or help reply	
214	Help message	
220	Service ready	
221	Service closing transmission channel	
250-	Request command completed	
251	User not local; the message will be forwarded	
	Positive Intermediate Reply	
354	Start mail input	
Le	Transient Negative Completion Reply	
421	Service not available	
450	Mailbox not available	
451	Command aborted: local error	
452	Command aborted; insufficient storage	

Permanent Negative Completion Reply	
500	Syntax error; unrecognized command
501	Syntax error in parameters or arguments
502	Command not implemented
503	Bad sequence of commands
504	Command temporarily not implemented
550	Command is not executed; mailbox unavailable
551	User not local
552	Requested action aborted; exceeded storage location
553	Requested action not taken; mailbox name not allowed
554	Transaction failed

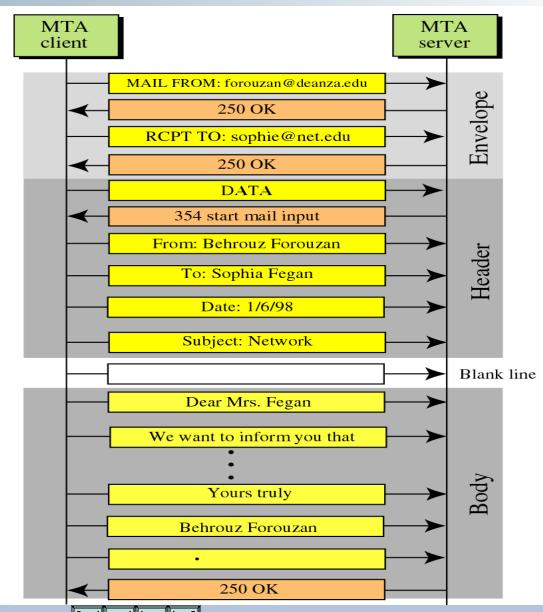


#### **Connection establishment**



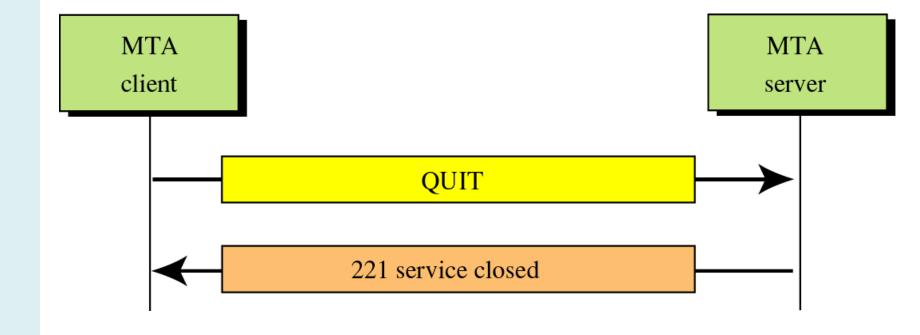


An Example





## **Connection Termination**



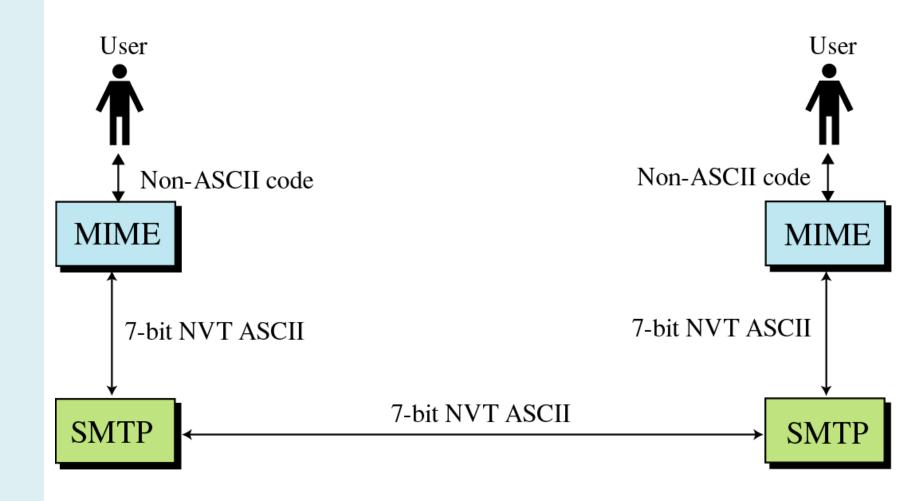


#### MIME

- SMTP uses NVT 7-bit ASCII character set
  - Can not be used for languages that are not supported by 7-bit ASCII characters. E.g French, German, Hebrew, Russian, Chinese,
     Japanese etc.
  - Can not be used to send binary data or audio or video
- MIME(Multipurpose Internet Mail Extension)
  - A supplementary protocol that allows non-ASCII data to be sent SMTP
  - Can be thought of as software functions that transform non-ASCII to ASCII and vice versa



#### MIME





#### MIME

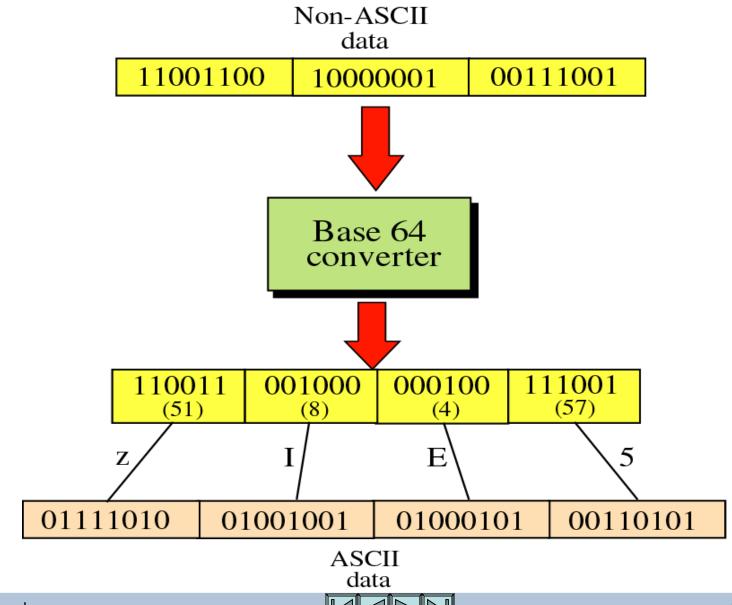
- Defines five additional headers
  - MIME-version
    - MIME-Version: 1.1
  - Content-Type
    - Type of the data used in the body
    - Content-Type: <type/subtype; parameters>
    - Subtype
      - Text, Message, Image, Video, Audio etc
  - Content-Transfer-Encoding
    - Encoding to be used
    - Content-Transfer-Encoding: <type>
    - Type
      - 7bit, 8bit, binary, Base64 etc.
  - Content-Id

| U. K. Roy |

Content-Description

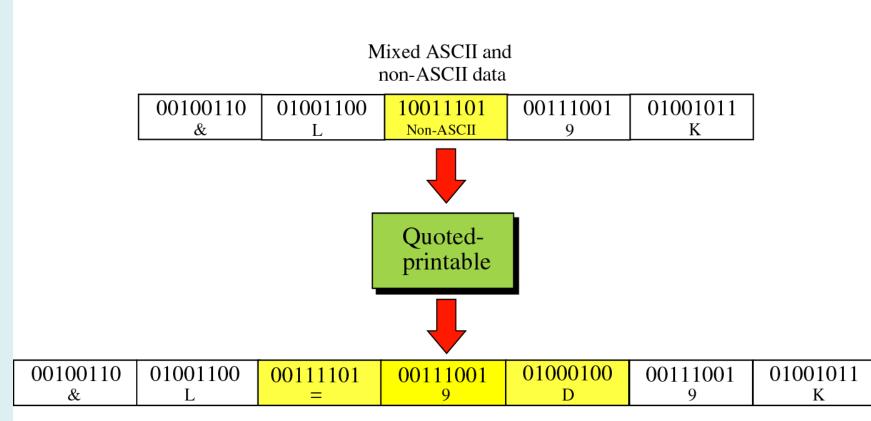


#### Base64





## **Quoted-printable**



**ASCII** data



## **Mail Delivery**

