

# Marquel Boardley-Ashlock

## Software Developer

Los Angeles, Ca

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[Portfolio](#) | [LinkedIn](#) | [GitHub](#)

### SUMMARY

Software developer proficient in HTML, CSS, JavaScript, and React.js. I have ten years of experience in operations and customer service resulting in skills in excellent problem-solving, working well under pressure and communication. I enjoy working on website design and functionality that provides an excellent user experience.

### SKILLS

**Front-End:** JavaScript ES6, React, React Hooks, HTML5, CSS3

**Back-End:** Node.js, Express.js, PostgreSQL

**Additional Skills:** Git, GitHub, Vercel, Heroku, media queries, Mocha, chai

### PROJECTS

#### **Restuarant Reservation App** | [Project Link](#)

- Full stack application enveloped to increase efficiency organization for restaurant staff to manage reservations.
- User can create, update, delete reservations
- Utilized Express.js to build RESTful API and React to create the frontend.
- Tech used: Node.js,, Express.js, React, Bootstrap

#### **Flashcard App** | [Project Link](#)

- Designed app which allows users to create and edit different decks of flashcards
- Utilized React to build multiple components and functions to provide users with a study tool
- Incorporated API calls to manipulate data, such as adding, editing, and deleting cards and decks

### EXPERIENCE

Station Duty Manager, Station Operations

**Alaska Airlines | Los Angeles, California**

January 2018 – Present

- Coordinate all phases of the operation while fostering Alaska's culture of safety and prioritizing guests needs
- Provide service recovery for escalated guests issues using empathetic listening and doing the right thing
- Lead the team to exceed the expectations of our guests while meeting KPIs
- Maintain constant communication with Systems Operation Control regarding the state of the LAX operation
- Anticipate the needs of our team by providing them with the tools and information to be successful

Station Supervisor

**Virgin America | Los Angeles, California** (Acquired by Alaska Airlines)

September 2011 – January 2018

- Maintained adequate staffing building schedules for the LAX operation while staying within budget
- Promoted team engagement through monthly listening sessions and activities

### EDUCATION

Certificate, SOFTWARE ENGINEERING

June 2022

**Thinkful**

- Learning HTML5, CSS3, JavaScript, React, Node.js, Express, and PostgreSQL along with software development industry standards and best practices.

Bachelor of Science, NEUROSCIENCE

**University of California, Riverside**

June 2011