

## Functional & Non-Functional Requirements

| S No | Functional Requirements  |
|------|--|
| 1    | Customer can browse restaurants and menus.                                 |
| 2    | Customer can place online food orders.                                     |
| 3    | Customer can track order in real-time.                                     |
| 4    | Customer can make online payments.   |
| 5    | Restaurants can manage menus (add/update/delete items).                    |
| 6    | Restaurants can process orders (accept/reject).                            |
| 7    | Delivery personnel can receive delivery requests.                          |
| 8    | Delivery personnel can update delivery status.                             |
| 9    | System stores order history.   |
| 10   | System sends notifications (order confirmed, out for delivery, delivered). |

| S No | Non-Functional Requirements   |
|------|---|
| 1    | <b>Performance:</b> System should support many users at the same time.      |
| 2    | <b>Security:</b> Secure payments, data encryption.                          |
| 3    | <b>Availability:</b> System must work 24/7.                                 |
| 4    | <b>Usability:</b> Interface must be simple and user-friendly.               |
| 5    | <b>Reliability:</b> Order process must be accurate with no data loss.       |
| 6    | <b>Scalability:</b> Should handle more restaurants and customers in future. |

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