**Matthew Barry Sampson**

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**Career Objective**

New graduate with strong interpersonal skills looking for position in web development.

CORE COMPETENCIES

* Experienced in CSS, JavaScript, and HTML
* MS Office, Excel, PowerPoint
* Dreamweaver, Notepad ++
* Network setup and maintenance, specifically Linksys products
* Stellar customer service skills honed on the-job; self-directed and team oriented; creative problem solver and troubleshooter; innate mechanical ability; socially adept; effective communicator; relationship builder. Ability to lead and motivate others. Organized, punctual, and structure oriented. Emphasis on positivity, team building, and cooperation.

Senior project

Case Project – Squaw Creek Golf Course E-Commerce Website

* Team Leader – managed correspondence, task delegation, and team issues
* Handled all front-end website aspects (HTML and CSS using DreamWeaver)
* Assisted with C# and ASP.NET code

Professional Experience

**Starbucks coffee, San jose, ca**

## *Barista, August 2012 – present*

* Communicate and collaborate with partners to provide excellent service in fast-paced environment
* Address and resolve conflicts with customers and coworkers using tact and empathy
* Developed and maintain a customer-centric focus

The Jungle fun and adventure, san jose, ca

**Game Technician and Supervisor, 2011 – 2012**

* Analyzed arcade reports – ticket dispensing information, coin tracking – to determine statistical data used to market games
* Gained an in-depth understanding of arcade equipment to generate “on the spot” solutions
* Tallied daily earnings and submitted Daily Activity Report to headquarters
* Resolved customer complaints and remedied numerous situations

Education

DeVry University, san jose, CA

Web Game Development and Design

* Bachelor of Science, Web Development and Design May, 2017
* GPA: 3.57/4.0
* Dean’s List