



QUICK & EASY



Post your items
and send offers



View and
approve the
offer



Make the
exchange

CUSTOMER FEEDBACK

QUALITY OF SERVICE



TIME TO RESPOND



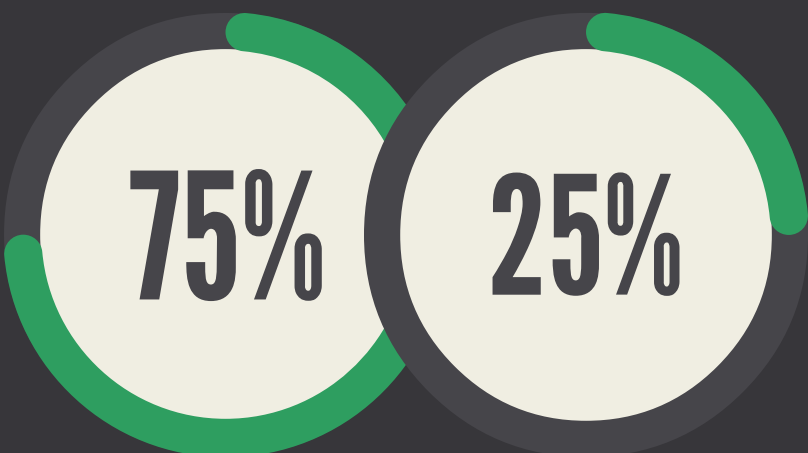
FRIENDLINESS OF STAFF



VALUE FOR MONEY



SALES REVENUE



75% of the growth can be attributed to the new products we launched.

25% of that 75% comes solely from the new LX II model we promoted.