

ASSIGNMENT #10

Date: _____

NORMAN'S MODEL (BEING USER)

Norman's Model developed by Don Norman describe seven stages of HCI in a cycle of execution (user action) and evaluation (system feedback), ensuring users can easily understand what to do and if they succeed.

1. Goal ("I want to book a flight").
2. Intention ("I will use this website booking tool")
3. Action specification ("Click; "Search")
4. Execution ("Clicking, Typing")
5. Perception ("Seeing, Search Result")
6. Interpretation ("This result match my criteria")
7. Evaluation ("Yes. I found a good flight")

SCHNEIDER MODEL (BEING DESIGNER)

A set of design principles and best practices for creating effective user interfaces. They serve as a checklist for designers to ensure their software is consistent, provides clear feedback, prevents errors, and gives the user a sense of control.

KLM MODEL

A quantitative modeling tool used to predict the execution time of a specific task. By breaking a user's actions down into physical movements (typing, clicking, pointing) and mental pauses, designers can calculate exactly how many seconds a task will take an expert user to complete.