Max Chan



Cyber Security Management Graduate

Profile

I am a highly self-motivated individual looking to develop my career. I have been successful at applying my education and experience in work-based roles with strong results. As a valued member of the team, I have applied strong levels of aptitude and skill in providing solutions to problems. Adopting knowledge and studies into real-world scenarios. As a dynamic individual, I work well in different environments, providing positive contributions with a willingness to learn and adopt. I am focused and hard-working, as well as having a strong ambition to be highly successful.

A recent graduate who studied Cyber Security Management at Bournemouth University, a sandwich course for which year three was spent with Siemens AG. Currently working with Deloitte as a Cyber Risk Advisory Consultant where I aim to develop and apply my cyber knowledge.

Professional Experience

Deloitte - Cyber Risk Advisory Consultant Graduate

September 2020 - Present

Currently gaining exposure in cybersecurity consulting and continuing to develop knowledge in the ever-growing world of cyber. Contributed to crucial cyber projects for large clients with tight deadlines and maintained high levels of quality work. I aim to go above and beyond what is expected of me by ensuring that I learn and maintain the qualities of those already in the business.

Experience

- > Exposure to essential cloud security concepts.
- Developed a good understanding of Linux and Windows OS logging capabilities.
- Continued to learn from those more experienced.

Siemens AG - Business IT Intern

August 2018 - September 2019

Started with change request requirements where communication with customers and suppliers was crucial. Assessed infrastructure limitations that Siemens had been facing and implemented solutions to provide enhanced efficiency in the processes. Exhibited strong levels of proficiency which supported additional levels of responsibility such as training a small team to handover to for of 3 months, also applied theoretical knowledge from university to an auditing role based around SAP authorisations which put into perspective the topics I had been taught.

The year at Siemens has enhanced my communication skills and teamworking skills. I also learnt how to use ServiceNow and expanded my knowledge of the Microsoft suite of applications. To finish the year off I also took part to help organise the Big Summer Cycle, a charity cycle ride, in which I was involved with organising the technology for riders and organisers.

Experience

- Supported multiple teams and projects simultaneously.
- > Troubleshooted and resolved issues.
- > Audited authorisations in SAP system.
- Co-ordinated consumer technology for riders and staff.

Kazoku Bars - Waiter/IT support

October 2016 - August 2018

I ensured all customers were highly satisfied with the food and experience by delivering the best service possible. At Kazoku Bars I worked seamlessly and efficiently with teams and with different departments including front of house and kitchen.

At Kazoku Bars engagement with customers was key, this grew my personality and inter-personal skills. Moreover, this collaborative working resulted in fewer errors and delays for the food and kitchen staff.

Experience

- Worked under pressure.
- Supported the IT and communications of the business.
- Co-ordinated staff and customers.

Virgin Media - Work Experience

Summer 2015

I took it upon myself to gain some work experience at Virgin Media. During the week I was there I learnt a huge amount about their network, cloud, cabling and day to day life in a professional workplace. I worked with two graduate engineers who taught me about network systems and architecture.

At Virgin a key skill I learnt was to explain complex terminology in high-level terms which have helped me throughout my career, I've found this to be important at any workplace.

Experience

- Network architecture.
- > Presenting.

Marks and Spencer - Customer Assistant

2014 - 2016

Experience

- Customer support.
- Communication.
- > Enhancing customer experience.

Education

Bournemouth University – Cyber Security Management

2016 – September 2020

Recently graduated with a 1st Class Honours, after achieving consistent grades throughout. My final year dissertation was a comparison of two IDS (Snort and Suricata) systems running on two single-board computers (RPi 4 and ODROID N2) with implementation into a SIEM (ELK). Below are just a few of the modules that I worked on during my years at university.

- Computer Security A technical unit, looking at concepts such as cryptography and networks.
- Principles of Programming Introduced into the Python programming language and these skills were transferred to other units such as Digital Forensics.
- Digital Forensic Fundamentals Used programming knowledge to solve problems such as brute-forcing passwords.
- Cyber Security Assurance Wholistic view on industry problems and opportunities such as up and coming risks to businesses and formulating mitigation examples.
- Cybercrime A unit understanding types of malware and the gaps in local and international laws to apprehend or find criminals.

Queen Mary's College

2014 - July 2016

ICT-B	Business Studies-C	Computing-C	Maths (AS Level)-B
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The Costello School

2009 - July 2014

Science-A Additional Science-B	English Language/ Literature-B	Mathematics-A
Religious Studies-B	Business Studies-B	Computing-A
ICT-A	Electronics-B	Graphics-B

Personal Attributes

- Methodical in my approach to work.
- Understanding of culture and ethics.
- Provide meaningful inputs Team player.
- Willing and quick to learn new skills.
- Technically minded with structured approaches to problem solving.

Certifications

Microsoft Azure Fundamentals : Certification Number H630-1801

Other Interests

- > Travelling and experiencing new cultures.
- Technology enthusiast with a good understanding of PC, mobile, cloud platforms.
- > Performance car enthusiast.
- Keeping up to date with latest fashion trends.
- Shoe re-selling business.
- > Fitness through sports and regular exercise.