

Michael J. Cortez-Mejia

Developer in Training Committed to Growth Towards Full-Stack Development



EDUCATION

University of California Berkeley, Coding Bootcamp— Software Developer Certification

Dec 2021 - Current (EDC Jun 22)

In progress professional training for full-stack development

University of California Berkeley, Berkeley CA — Bachelor's Degree in Sociology

Aug 2014 - May 2017

Honors and dean's list graduate: Magna Cum Laude

Administrative signatory and undergraduate student instructor for student civil rights organization. Minor focus in Legal Studies.

Cañada College, Redwood City CA — Associate's Degree in Sociology

Sep 2008 - Jun 2014

Honors and dean's list graduate: Magna Cum Laude
Phi Theta Kappa honor association

PROFILE

Experienced in client satisfaction oriented services with 10+ years in retail customer service. Self-motivated and quick learner interested in a career switch to grow into a full-stack developer. Results driven in personal performance- held the record for most 'encores' as an Audi Technologist and most vehicles purchased in a month as a vehicle acquisition specialist for BMW. Committed to continuous learning and implementing new skills and dedicated to perfecting/streamlining challenging tasks. Fluid at working both independently and in team-based settings.

WORKS

SKILLS

HTML & CSS

JavaScript

ES5 & ES6

jQuery

APIs

Bootstrap

Node.js

OOP

TDD

SQL

Git

Windows OS

Apple OS

CERTIFICATIONS

Google certified: IT
Technical Support
Fundamentals

Google certified: Operating
Systems and Becoming a
Power User

Google certified: Computer
Networking

Google certified: Systems
Administration and IT
Infrastructure Services

LANGUAGES

English & Spanish

CONTACT

GitHub Repository– <https://github.com/MCORTEZM1>

Professional Portfolio– https://mcortezm1.github.io/Professional_Portfolio/

Direct– (650) 471-1517

Email– mcortezm@yahoo

WORK EXPERIENCE

Stevens Creek BMW, Santa Clara CA — *Vehicle Acquisition Specialist/ Buyer*

Dec 2019 - Jan 2022

Evaluate and purchase vehicles from various sellers including customers and brokers. Research market values and

make research driven competitive offers for vehicles. Held the record for most vehicles purchased in a month, averaging 30 units per month.

Dumas and Company— Real Estate Brokerage, San Carlos CA, San Carlos — *Executive Assistant*

May 2019 - Oct 2019

Assistant to both owners of the company, aiding in administrative and assistant property management functions. Digitized the brokerage's out-dated hard copy filing system and directory services. Detail oriented service for the owners to satisfy their particular needs for a given project.

Audi Palo Alto, Palo Alto CA — *Audi Technologist*

Nov 2017 - May 2019

Sales support services, including, but not limited to, tutoring clients regarding the technologies of Audi, dealer trades, aiding in the set-up of Audi Connect accounts, vehicle SIM data activation. App and website feature demonstration, proper vehicle delivery upon client purchase, and new sales associate feature training. Aided in service center needs, including, but not limited to, pre-service diagnostics, service appointment scheduling, and providing loaner vehicles on-site and off-site. Grew to a sales position by 2018-2019.

Peter Pan BMW, San Mateo CA — *BMW Genius*

Feb 2016 - Nov 2017

Sales support including, but not limited to, aiding walk-ins, providing a needs assessment of the client followed by test-drives and demonstrations, prior to introducing clientele to proper sales associates for pricing. Post-sales services including, but not limited to tutoring clients regarding the technologies in BMW. Liaison between BMW Financial and the dealership regarding lease returns including inspections and lease return processing. Edited online market advertising for all new incoming vehicles and aged price adjusted vehicles.

Social Sciences Library & Psychology Library, Berkeley CA — *Student Librarian*

Jan 2015 - Dec 2015

Student librarian in two separate locations during attendance at UC Berkeley. In charge of opening and closing duties while maintaining library organization and assisting students in discovering research sources.

Ooma Telecommunications, Palo Alto CA — *Data Entry*

May 2014 - Aug 2014

Mass data entry, organization, and analysis for Ooma clientele data.

Best Buy, San Carlos CA — *Geek Squad Customer Service*

Jan 2009 - Mar 2014

Over the years – moved from seasonal cashier, into sales in each department (computers, gaming, cameras, home theater, appliances, and media), then finally Geek Squad customer service representative. Discover customer needs in sales and troubleshooting issues for various hardware in customer service to prepare and send failed defective hardware to Geek Squad repair facilities.