



REPUTATION CONCIERGE

FULLY MANAGED SERVICES

	
REPUTATION CONCIERGE TIER 1 PACKAGE	REPUTATION CONCIERGE TIER 2 PACKAGE
\$250/mo	\$500/mo
<p>The Reputation Concierge Tier 1 Package focuses on responding to negative reviews and guests requiring feedback. <i>Package exclusively for mid-traffic companies.</i></p>	<p>The Reputation Concierge Tier 2 Package features industry best practice of responding to all reviews, negative and positive. <i>Package exclusively for high-traffic companies.</i></p>
Dedicated Account Manager	Dedicated Account Manager
Unlimited Review Responses	Unlimited Review Responses
24 Hour Responses	24 Hour Responses

What's the difference between Reputation Concierge Tier 1 and Tier 2 Package?

Many companies will fall into the Tier 1 category of Reputation Concierge, which is for *mid-traffic* companies. *Mid-Traffic* is defined as companies and properties who receive on average, 30 reviews monthly. Urban, luxury, and high-end resorts who receive on average 60 or more reviews monthly are considered *high-traffic* as fit into the Reputation Concierge Tier 2 package.