

# Process Overview:

The goal was to analyze Diwali sales data to identify trends, top-performing products, and key customer segments, helping improve marketing and sales strategies.

## 1. Libraries Imported:

- `numpy`, `pandas` for data manipulation.
- `matplotlib.pyplot`, `seaborn` for data visualization.

## 2. Understanding the Data:

I started by loading the dataset and inspecting its structure. It had some irrelevant columns like `Status` and `unnamed1`, which I removed. I also checked for missing values and cleaned the data by dropping incomplete rows.

## 3. Exploratory Analysis:

After cleaning, I explored the data to uncover patterns:

- Identified which product categories and regions contributed most to sales.
- Segmented customers by age, gender, and location to understand who drove the most revenue.
- Looked for trends in purchasing behaviour during the festive season.

## 4. Visualizations:

I used `matplotlib` and `seaborn` to create charts that made the insights clear:

- Bar charts to highlight top-selling products.
- Pie charts for customer demographics.
- Heatmaps to find relationships between features.

## Key Insights:

- Electronics and home decor products were the best sellers.
- Women aged 25-40 in metro cities made up the majority of customers.
- Promotions and discounts had a big impact on sales.

## Recommendations:

Focus on targeted campaigns for high-value customer segments, stock up on trending products, and create better promotions for slower categories.

## Challenges:

The data had missing values and some irrelevant columns, but I handled these with data cleaning techniques.

- **Data Quality Issues:** The dataset contained null values and irrelevant columns, which I addressed by dropping them.
- **Complex Relationships:** Understanding customer behavior required detailed segmentation, which was achieved through strategic grouping and visualization techniques.