

MEGABYTES

06 May 2024

Internal to stores



OUR GOALS THIS WEEK

The monthly battle between muffin and croissant continues this week! Last week, muffin reigned supreme selling a mighty 104 units compared to croissants only hitting 45 units. We hope you all made good use of the extras! Well done Olu for selling a huge 36 muffins!

WEEKLY TARGETS

Average Basket Spend: 2.15

Food sales: 27% of total sales

Item of the week aim: Strawberry Ice

Each staff member should handle at least £334 of sales.

HAPPY MAY WEEK 2!

Summer is just around the corner, so our summer menus have rolled out! Cherry, mango, passionfruit, and strawberry iced fruit coolers and blended mixes are back. This year we're hoping for even bigger and better sales, and we're offering a £100 Sundaland voucher to the staff member with the summeriest sales this week only!

TILL LOGS & CHANGES

Accounts have reported many records being incorrect due to voids and float checks registering as three items. This has been rectified, but it did highlight how many voids and floats go through.

These two till actions should be used for genuine checks only – please do not use these methods as ways to open a till to fix change or swap notes to coins for customers. Change errors must be put through as such. We are now monitoring till activities and will conduct additional training if necessary.

MEGABYTES MOBILE!

We've officially launched our app! Customers can now order online and collect in store! Managers should have implemented the new "pick-up" lane in store.

Customers must scan their QR code to pick up their order, and till logs will show "App" as the payment method. We're excited to see how our app performs in its first week, we're sure it will be popular!

