MATTHEW DREVON

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COMPUTER PROGRAMMER

Computer Programmer and Air Force Veteran leveraging 20 years of experience in design, coding, computer programming, computer hardware, software, equipment management, customer service, and maintenance. Adept at leading teams of 20 in a dynamic, fast-paced environment. Assist organizations with achieving goals through software-based solutions. Possess a comprehensive background in leadership, risk management, critical thinking, and coordinating skills to improve workflow and troubleshooting support. Managed an ITEC account valued at \$266K consisting of 206 items, issued 60 laptops, reduced \$20K excess inventory and enabled COVID-19 remote work. Ability to operate, train personnel, and manage projects under stressful conditions. Career supported by an Associate degree in Computer Science.

- Training | Development
- Computer Science
- Information Technology
- Software Development
- Cross-Functional Leadership
- System Analysis

- Risk Assessment
- System Design
- User Interface

PROFESSIONAL EXPERIENCE

United States Air Force | Various Locations Software Product Manager (2020 – Present)

2003 - Present

Lead mentored and trained 36 Airmen in 3 sections, 4 Advanced Force Commanders (AFC)s, and managed Air Mobility Command (AMC)'s sole Software Factory to create C2 weapons system in support of DoD and Air Force missions.

- Advised fleet and company commander, guided 46 personnel mission critical appointment and development in support of USTRANCOM, Headquarters, AMC, and 12 mission partners
- Oversaw the repairing of 2 global flightline management applications, fixed encryption errors, and trained 3 Airmen while restoring \$384M logistic assets for 70K personnel
- Controlled \$5M in resources directly supported AMC/A6, gathered and directed project requirements, and implemented solutions in support of 134K personnel
- Piloted a 9-member team, curated 1.4K requests for AMC aircraft- synchronized global mission and slashed excess airlifts by 20% resulting in a saving of \$1M

Software Development Team (2019 – 2020)

Led and trained 11 airmen and oversaw the direct updates of 10 legacy weapons systems directly for headquarters AMC while supporting 212K global users across DoD.

- Advised a 51-member fleet team, organized mission requirements, coordinated functional testing, and delivered software solutions to enhance DoD missions
- Augmented AMC Inspector General (IG) inspection, coordinated over 600 Air Base Group (ABG) Unit Effectiveness Inspection (UEI) for 16 programs within 5 days, certified mission effective to support 350 squadrons for 3.3K sorties
- Overhaul fleet software test process, decreased false security findings by 75%, saving 600 man0 hours and \$53K administration cost
- Coordinated the fleet 1st remote capabilities for 51 personnel, piloted a 5- member platform upgrade, fueled 3 application releases and virtual inspection system in a pandemic

Business Application Support Craftsman (2015 – 2017)

Designed and maintained NATO C3 Staff classified and unclassified network web portal and managed 3K local and remote users.

- Resolved trouble tickets and analyzed systems malfunctions, logged lessons learned, and ensured readiness of updated configurations
- Managed the direct system installations and supported daily operations of a \$2M multi-nations network, liaises with 3 agencies to resolve IT issues
- Developed new security certification process, averted INFOSEC lapse 2 weeks ahead of schedule, assured access for 700 international users
- Liaised software vulnerability assessment, identified 2 critical security flaws, fixed a \$75K system sporting a worldwide NATO data link
- Led a joint team of 7, delivered 960K lbs. of mail, and reduce time by 50%
- Spearheaded the e-mail migration, trained 30 on procedures and eliminated 40GB of old data, readiness 80 international personnel for headquarters move

MATTHEW DREVON | PG. 2

Military Postal Supervisor (2013 – 2015)

Provided official mail (OM) mobile distribution services at 18 locations servicing bases 42 squadrons and tenant units. Handled in/outbound mail shipment, received, sorted, delivered, and forwarded mail for 15K RAF Laken heath patrons.

- Managed package barcode scan program, scanned 500 parcels, and ensured real-time tracking with a 94% capture rate- the highest in the command
- Monitored AMC mail dispatches, litigated customs issues, processed red tape dispatched 248 pieced /3K lbs. via a military flight
- Generated 1.4K payment documents, processed 950K lbs. of outbound mail, allocated \$569K in DoD funds to 3 airlines
- Developed customer address database for new AOP, tracked 10 units with 198 PO boxes in AOR resulting in expedited 1.2K lbs. of mail
- Processed 250 final parcel notices, and delivered 300 unclaimed packages resulting in clearing a 3-month backlog and creating 20% more shelf space
- Revamped OC receptacle program, reviewed 7K mailboxes weekly and closed 1K inactive boxes, and surged the availability by 28%

EDUCATION

Bachelor of Science (B.S.) Computer Science | Expected December 2023 Associate of Science (A.S.) Computer Science | Community College of the Air Force | 2019

Specialized Military Training:

Advanced Leadership Course

TECHNICAL COMPETENCIES

Software: Microsoft Office Suite 365 **Operating Systems:** Mac / Microsoft Windows