

GoPAWZ Privacy Policy

Last Updated: January 24, 2026

1. Introduction

Welcome to GoPAWZ. We respect your privacy and are committed to protecting your personal data. This Privacy Policy explains how we collect, use, and safeguard your information when you use our mobile application and services.

2. Information We Collect

To provide the best care for your pets, we collect the following types of information:

- Personal Identifiers: Name, email address, phone number, and physical address.
- Pet Information: Name, breed, age, medical history, vaccination records, and behavioral notes.
- Location Data: Real-time GPS tracking (if applicable) for walks or pet-sitting services.
- Payment Information: Processed securely via third-party providers (e.g., Stripe); we do not store full credit card numbers on our servers.
- Usage Data: IP addresses, device type, and app interaction logs.

3. How We Use Your Information

We use your data to:

- Facilitate pet care bookings and service delivery.
- Send service updates, booking confirmations, and "pupdates."
- Ensure the safety of pets and providers via location tracking.
- Improve app functionality and user experience.
- Comply with legal obligations.

4. Data Sharing and Disclosure

We do not sell your personal data. We only share information with:

- Service Providers: Verified pet sitters/walkers assigned to your booking.
- Third-Party Vendors: Cloud hosting (e.g., Google Cloud), payment processors, and analytics tools.
- Legal Necessity: If required by law or to protect the safety of our community.

5. Data Security

We implement industry-standard security measures, including encryption and secure socket layer (SSL) technology, to protect your data. However, no method of transmission over the internet is 100% secure.

6. Your Rights

Depending on your location (e.g., GDPR or CCPA jurisdictions), you may have the right to:

- Access the personal data we hold about you.
- Request the deletion of your account and data.
- Opt-out of marketing communications.
- Correct any inaccuracies in your information.

7. Changes to This Policy

We may update this policy from time to time. We will notify you of any significant changes via email or an in-app notification.

8. Contact Us

If you have questions regarding this Privacy Policy, please contact us at:

Email: admin@go-pawz.com

Address: [N/A]