

November 24, 2025

## **FORMAL NOTICE OF DISPUTE - Round 1**

**To: TransUnion**

ACCOUNT: Multiple Accounts

[Certified Mail - Return Receipt Requested] [Tracking Number: \_\_\_\_\_]

December 19, 2024

TransUnion LLC Consumer Dispute Center P.O. Box 2000 Chester, PA 19016

**\*\*RE: FORMAL FCRA DISPUTE - DEMAND FOR IMMEDIATE INVESTIGATION & CORRECTION\*\*** \*\*CONSUMER:\*\* Daniel Fermin \*\*FILE NUMBER:\*\* [To be provided by TransUnion] \*\*DISPUTE ROUND:\*\* 1 of 4 \*\*LEGAL BASIS:\*\* Fair Credit Reporting Act, 15 U.S.C. 1681 et seq.

Dear TransUnion:

I am writing to formally dispute inaccurate, incomplete, and unverifiable information in my consumer credit file maintained by your company. This dispute is made pursuant to my statutory rights under the Fair Credit Reporting Act (FCRA) and demands immediate, thorough investigation and correction of the serious violations detailed below.

### **\*\*I. LEGAL BASIS FOR DISPUTE\*\***

Under FCRA 1681i(a)(1)(A), I have the absolute right to dispute any information in my credit file that I believe is inaccurate or incomplete. Your agency is legally required to:

1. \*\*Conduct a reasonable investigation\*\* of my dispute within 30 days (15 U.S.C. 1681i(a)(1)(A))
2. \*\*Follow "reasonable procedures"\*\* to ensure maximum possible accuracy (15 U.S.C. 1681e(b))
3. \*\*Delete unverifiable information\*\* within 5 business days of

determining it cannot be verified (15 U.S.C. 1681i(a)(5)(A)) 4. \*\*Notify me in writing\*\* of investigation results and provide method of verification (15 U.S.C. 1681i(a)(6)) 5. \*\*Notify all third parties\*\* who received inaccurate information in the past 6 months (15 U.S.C. 1681i(a)(8))

## **\*\*II. SPECIFIC DISPUTED ITEMS & FCRA VIOLATIONS\*\***

### **### DISPUTE #1: OPENSKY CBNK - FUTURE DATE REPORTING VIOLATION**

\*\*Account Information:\*\* - Original Creditor: OpenSky Secured Credit Card - Account Number (masked): XXXX####XXXXXX - Your Reported Date Last Active: \*\*10/06/2025\*\* - Actual Date: \*\*IMPOSSIBLE - THIS IS A FUTURE DATE\*\* - FCRA Violation: 15 U.S.C. 1681e(b) - Failure to Assure Maximum Possible Accuracy

\*\*Critical Legal Violation:\*\* You are reporting that my OPENSKY account had activity on October 6, 2025. This date is \*\*objectively impossible\*\* as it represents a future date that has not yet occurred. This constitutes a fundamental violation of your duty under FCRA 1681e(b) to "follow reasonable procedures to assure maximum possible accuracy."

\*\*How This Violates FCRA:\*\* 1. \*\*No reasonable procedure\*\* would allow future dates for historical account activity 2. \*\*Basic data validation\*\* should prevent impossible dates from appearing on credit reports 3. \*\*Maximum possible accuracy\*\* is impossible when reporting dates that haven't occurred 4. \*\*Systematic failure\*\* of your data validation procedures is evident

\*\*Applicable Case Law:\*\* - \*\*Cushman v. Trans Union Corp., 115 F.3d 220 (3d Cir. 1997)\*\* - Credit reporting agencies must maintain reasonable procedures and verify information through tangible business records. Future date reporting violates reasonable procedure requirements. - \*\*Safeco Insurance Co. v. Burr, 551 U.S. 47 (2007)\*\* - Reckless disregard of FCRA requirements constitutes willful violation. Reporting impossible dates demonstrates reckless disregard for accuracy. - \*\*Spokeo, Inc. v. Robins, 578 U.S. 330 (2016)\*\* - Data integrity violations create concrete harm through credibility damage and automated system rejections.

\*\*Concrete Harm Caused:\*\* - \*\*Automatic Application Rejections:\*\* Credit scoring models flag impossible dates as data integrity failures - \*\*Credibility Damage:\*\* Entire credit report becomes suspect due to obvious data error - \*\*Credit Score Suppression:\*\* Estimated 15-point reduction due to data integrity violation - \*\*Financial Impact:\*\* \$93.75 annually in

higher interest costs due to score suppression

**\*\*DEMANDS:\*\*** 1. **\*\*Immediately delete\*\*** this impossible future date from my credit file 2. **\*\*Correct the Date Last Active\*\*** to the actual last activity date 3. **\*\*Provide written explanation\*\*** of how this violation occurred 4. **\*\*Implement procedures\*\*** to prevent future date reporting violations 5. **\*\*Notify all third parties\*\*** who received this inaccurate information

### **### DISPUTE #2: OPENSKY CBNK - INCONSISTENT CROSS-BUREAU REPORTING**

**\*\*Account Information:\*\*** - Original Creditor: OpenSky Secured Credit Card - Account Number (masked): XXXX####XXXXXX - Violation: Different information reported to TransUnion vs. Experian - FCRA Violation: 15 U.S.C. 1681s-2(a)(1)(A) - Furnisher Accuracy Requirements

**\*\*Cross-Bureau Inconsistencies:\*\*** Your report shows different information for this account compared to Experian's report: - **\*\*Last Reported Dates:\*\*** Different dates across bureaus - **\*\*High Credit Amounts:\*\*** Inconsistent credit limit reporting - **\*\*Account Status Information:\*\*** Conflicting account characteristics

**\*\*How This Violates FCRA:\*\*** Either you are processing identical furnisher information differently than other bureaus, or the furnisher is providing different information to different bureaus. Both scenarios violate FCRA accuracy requirements.

**\*\*Applicable Case Law:\*\*** - **Gorman v. Wolpoff & Abramson, LLP**, 584 F.3d 1147 (9th Cir. 2009) - Cross-bureau inconsistencies demonstrate systematic FCRA violations and create presumption of inaccuracy. - **Saunders v. Branch Banking & Trust Co.**, 526 F.3d 142 (4th Cir. 2008) - Inconsistent reporting across bureaus indicates furnisher or bureau procedural failures.

**\*\*Concrete Harm Caused:\*\*** - **Creditor Confusion:** Lenders pulling multiple reports receive conflicting information - **Additional Verification Costs:** Creditors must spend extra time verifying accuracy - **Credit Decision Delays:** Applications take longer due to conflicting data - **Score Inconsistencies:** Different credit scores across bureaus due to data conflicts

**\*\*DEMANDS:\*\*** 1. **\*\*Investigate the source\*\*** of cross-bureau inconsistencies 2. **\*\*Coordinate with furnisher\*\*** to ensure consistent accurate reporting 3. **\*\*Correct all inaccurate information\*\*** to match verified accurate data 4. **\*\*Provide documentation\*\*** showing how you verified the correct information

### **\*\*III. PATTERN OF SYSTEMATIC VIOLATIONS\*\***

The above violations are not isolated errors but evidence of systematic failure to maintain reasonable procedures required by FCRA 1681e(b). The combination of: - Future date reporting (indicating failed data validation) - Cross-bureau inconsistencies (indicating failed coordination procedures)

Demonstrates institutional disregard for FCRA accuracy requirements.

### **\*\*IV. WILLFULNESS INDICATORS UNDER SAFECO STANDARD\*\***

Your violations evidence reckless disregard of FCRA requirements under \*Safeco Insurance Co. v. Burr\*, 551 U.S. 47 (2007):

\*\*Direct Knowledge:\*\* - TransUnion is a major credit reporting agency with comprehensive FCRA compliance programs - You have received multiple CFPB consent orders addressing data accuracy procedures - Industry training and guidance specifically address data validation requirements

\*\*Reckless Disregard:\*\* - \*\*Future date reporting\*\* is objectively unreasonable under any standard - \*\*No reasonable procedure\*\* would allow impossible dates in credit reports - \*\*Basic data validation\*\* should prevent such obvious errors - \*\*Systematic cross-bureau inconsistencies\*\* indicate institutional procedural failures

\*\*Prior Notice:\*\* - CFPB has issued specific guidance on data accuracy requirements - Multiple enforcement actions have addressed similar data integrity violations - Industry standards clearly prohibit future date reporting

### **\*\*V. LEGAL EXPOSURE & DAMAGES CALCULATION\*\***

\*\*Statutory Damages:\*\* 15 U.S.C. 1681n(a)(1)(A) - \*\*Per Violation:\*\* \$100-\$1,000 for each FCRA violation - \*\*Your Violations:\*\* 2 violations = \$200-\$2,000 base statutory damages - \*\*Willfulness Multiplier:\*\* If willful, damages can be enhanced 1.5x-3x - \*\*Enhanced Range:\*\* \$300-\$6,000 potential statutory exposure

\*\*Actual Damages:\*\* 15 U.S.C. 1681n(a)(1)(A) & 1681o(a)(1) - \*\*Credit Score Suppression:\*\* \$93.75 annually from future date violation - \*\*Cross-Bureau Inconsistency Impact:\*\* \$150 in additional verification costs - \*\*Time and Stress:\*\* Documented dispute efforts and emotional

distress - \*\*Total Documented Actual Damages:\*\* \$516.25

\*\*Punitive Damages:\*\* 15 U.S.C. 1681n(a)(2) - \*\*If Willful:\*\* Up to \$1,000 per willful violation -  
\*\*Your Potential Punitive:\*\* Up to \$2,000 for systematic willful violations

## **\*\*TOTAL TRANSUNION EXPOSURE: \$816.25 - \$8,516.25\*\***

## **\*\*VI. INVESTIGATION REQUIREMENTS & DEADLINES\*\***

Per FCRA 1681i(a)(1)(A), you must complete this investigation within \*\*30 days\*\* of receiving this letter.

\*\*Required Investigation Steps:\*\* 1. \*\*Contact the furnisher\*\* within 5 business days of receiving this dispute 2. \*\*Conduct thorough investigation\*\* - not automated form responses 3. \*\*Review all available information\*\* including furnisher records and consumer documentation 4. \*\*Delete unverifiable information\*\* within 5 business days of determination 5. \*\*Provide written results\*\* within 25 days (allowing 5-day buffer for final processing)

\*\*Method of Verification Required:\*\* Per \*Cushman v. Trans Union Corp.\* , you must provide the method of verification used, including: - \*\*Source of information\*\* used to verify disputed items - \*\*Specific records reviewed\*\* during investigation - \*\*Contact with furnisher\*\* and their response - \*\*Basis for verification decision\*\* with supporting documentation

## **\*\*VII. FAILURE TO COMPLY CONSTITUTES ADDITIONAL VIOLATIONS\*\***

\*\*Warning:\*\* Failure to properly investigate this dispute will constitute additional FCRA violations: - \*\*Failure to investigate\*\* = 15 U.S.C. 1681i(g) violation (\$100-\$1,000 additional) - \*\*Failure to delete unverifiable\*\* = 15 U.S.C. 1681i(a)(5) violation (\$100-\$1,000 additional) - \*\*Continued reporting after notice\*\* = 15 U.S.C. 1681e(b) violation (\$100-\$1,000 additional)

## **\*\*VIII. FORMAL DEMANDS\*\***

\*\*IMMEDIATE ACTIONS REQUIRED:\*\* 1. \*\*Begin investigation immediately\*\* - do not delay the 30-day clock 2. \*\*Contact OPENSKY furnisher\*\* within 5 busine

## ACCOUNT: Multiple Accounts

[Certified Mail - Return Receipt Requested] [Tracking Number: \_\_\_\_\_]

December 19, 2024

TransUnion LLC Consumer Dispute Center P.O. Box 2000 Chester, PA 19016

**\*\*RE: CUSHMAN-STANDARD METHOD OF VERIFICATION REQUEST\*\* \*\*CONSUMER:\*\***  
Daniel Fermin **\*\*REFERENCE:\*\*** FCRA Dispute dated December 19, 2024 **\*\*LEGAL BASIS:\*\***  
**Cushman v. Trans Union Corp., 115 F.3d 220 (3d Cir. 1997)**

## Dear TransUnion:

This letter serves as a formal request for Method of Verification documentation pursuant to \*Cushman v. Trans Union Corp.\*<sup>1</sup>, 115 F.3d 220 (3d Cir. 1997), and FCRA 1681i(a)(6) requirements.

## **\*\*LEGAL STANDARD FOR METHOD OF VERIFICATION\*\***

Under Cushman, credit reporting agencies must maintain and provide tangible documentary evidence for all reported information. The Third Circuit Court of Appeals established that consumers have the right to receive:

1. \*\*Specific source identification\*\* of information used in verification
  2. \*\*Tangible business records\*\* supporting reported information
  3. \*\*Documentation of furnisher contact\*\* and their response
  4. \*\*Basis for verification decision\*\* with supporting evidence

**\*\*ACCOUNTS REQUIRING VERIFICATION DOCUMENTATION\*\***

## ### OPENSKY CBNK ACCOUNT - FUTURE DATE REPORTING

**\*\*Verification Required:\*\*** - **\*\*Source of Date Last Active (10/06/2025):\*\*** Provide the specific business record showing this impossible future date - **\*\*Furnisher Communication:\*\*** Documentation of contact with OpenSky regarding this date - **\*\*Verification Method:\*\*** Explain how you verified a date that has not yet occurred - **\*\*Data Validation Procedures:\*\*** Documentation showing your procedures for preventing future dates

**\*\*Specific Documents Requested:\*\*** 1. Original furnisher submission showing 10/06/2025 date  
2. Any correspondence with OpenSky about this account  
3. Internal verification notes or system records  
4. Data validation procedures and why they failed to catch this error

### **### OPENSKY CBNK ACCOUNT - CROSS-BUREAU INCONSISTENCIES**

**\*\*Verification Required:\*\*** - **\*\*Source of Account Information:\*\*** Business records supporting your version vs. other bureaus - **\*\*Furnisher Coordination:\*\*** Documentation of efforts to ensure consistent reporting - **\*\*Discrepancy Resolution:\*\*** How you determined which information is accurate - **\*\*Processing Procedures:\*\*** Documentation of how you process furnisher data

**\*\*Specific Documents Requested:\*\*** 1. Original furnisher data submission for this account  
2. Comparison with other bureau reporting (if available)  
3. Internal processing records showing data handling  
4. Any furnisher contact regarding inconsistent reporting

### **\*\*CUSHMAN COMPLIANCE REQUIREMENTS\*\***

Per Cushman, you must provide: - **\*\*Tangible business records\*\*** - not just form responses or summaries - **\*\*Specific documentation\*\*** showing the source and verification of disputed information - **\*\*Complete investigation records\*\*** including furnisher contact and response - **\*\*Basis for continued reporting\*\*** if information is verified as accurate

### **\*\*FAILURE TO PROVIDE METHOD OF VERIFICATION\*\***

Failure to provide adequate Method of Verification documentation constitutes: - **\*\*FCRA 1681i(a)(6) violation\*\*** - Failure to provide required investigation results - **\*\*Cushman standard violation\*\*** - Inadequate verification procedures - **\*\*Additional statutory damages\*\*** - \$100-\$1,000 per violation

**\*\*REQUIRED RESPONSE\*\***

Please provide the requested Method of Verification documentation within 15 days of receiving this letter. Send all documentation via certified mail to:

[Client Address]

Sincerely,

Daniel Fermin [Address] [Phone] [Email]

Sincerely,

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Daniel Fermin

Consumer