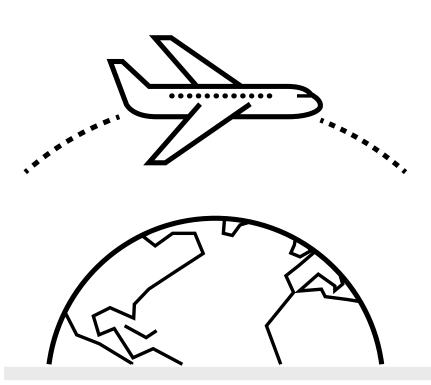


Build empathy

THE TRAGEDY OF FLIGHT: A COMPREHENSIVE CRASH ANALYSIS



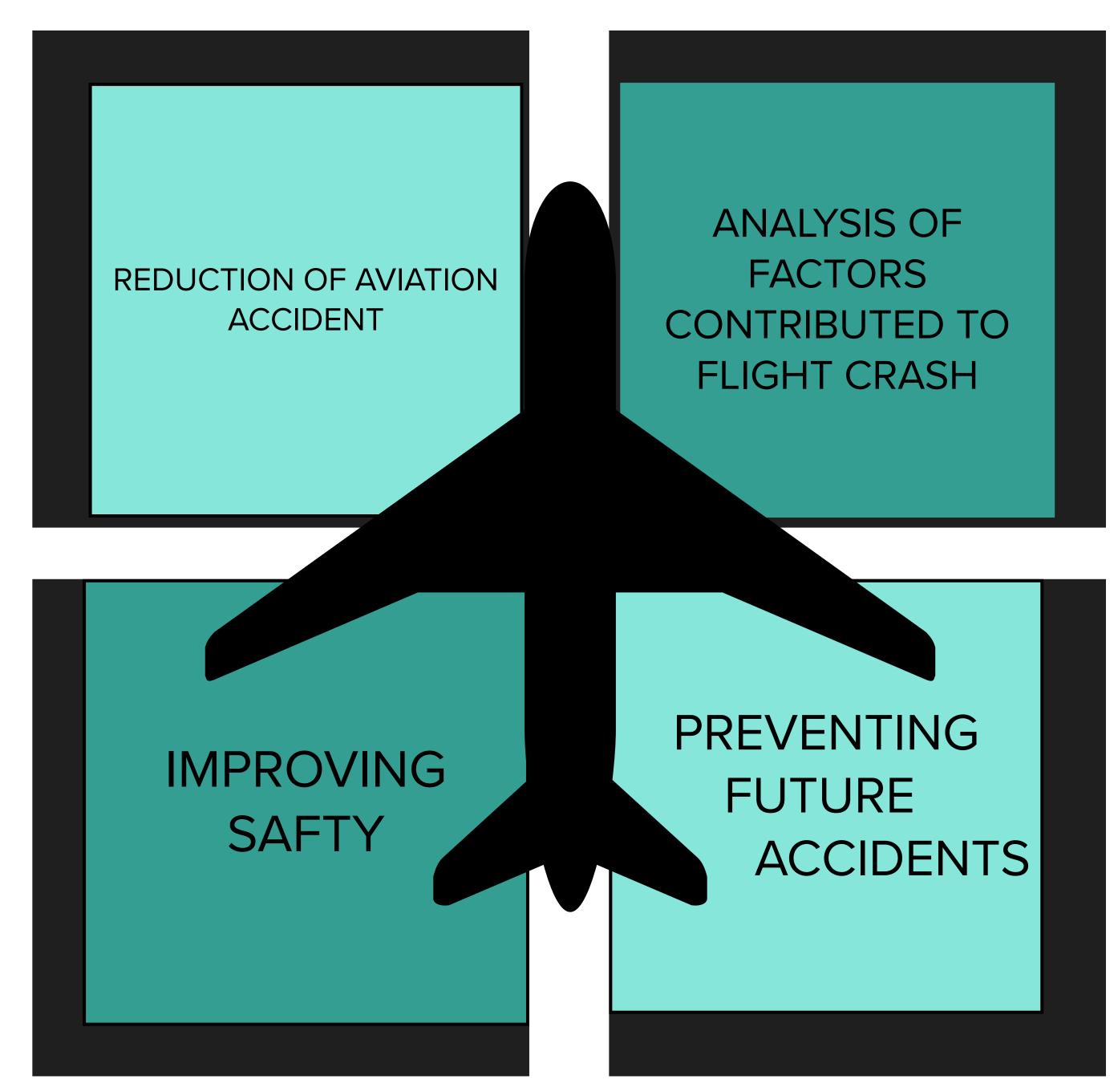


What are their wants, needs, hopes,

Thinks

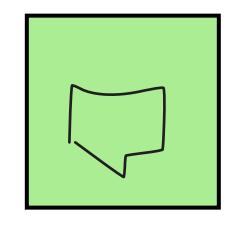


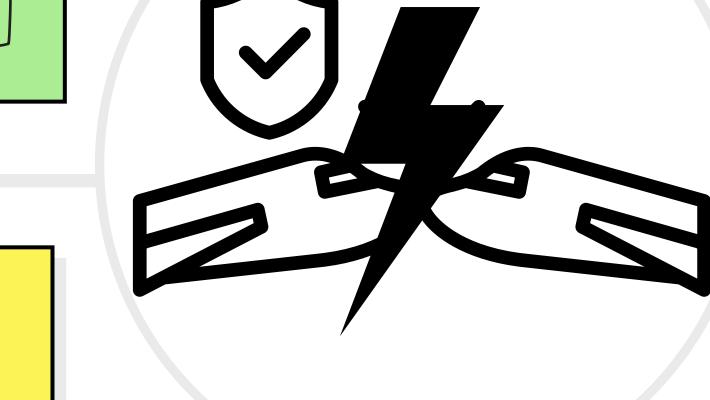
What have we heard them say?
What can we magine them saying?



Passengers safely reaching their destination
Well equipped and safety measures checked airplane with expert and experienced pilot

They hope for an safe journey of the passengers and crew .Avoid any kind of aviation accidents.
Their dream is to improve safety and prevent future accidents











Does

What behavior have we observed? What can we imagine them doing?

Feels

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?