

Sms-customer-service | Check functionality of elements on SMS-customer-service

TestSuite: Functional

TestCase ID: 0400

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Environment: Website "telnyx.com", Google Chrome(105.0.5195.127)

Purpose: Check functionality of elements on SMS-customer-service

Pre-condition: Open homepage

Test-case steps: Pass/Fail

1. Hover mouse to Solution drop-down menu and click
on SMS customer support button

Expected result: System redirects you to sms-customer-service Pass

2. Scroll down to "Customer Service SMS functionality with Telnyx" title,
check it on visibility

Expected result: Title shows correctly Pass

3. Find "SMS capable Global Numbers for Customer Support" block
and click on "learn more" button

Expected result: System redirects you phone-numbers page Pass

4. Go back to sms-customer-service page

Expected result: System redirects you to sms-customer-service Pass

5. Scroll down to "Resources" title, find "Telnyx for contact Center SMS" block
and click on "Learn more" button

Expected result: System redirects you to ebook page Pass

6. Go back to sms-customer-service page

Expected result: System redirects you to sms-customer-service Pass

7. Scroll down to " Frequently Asked Questions about SMS for
Customer Service" title, click on one of questions

Expected result: System shows you answer on chosen question

Pass

8. Find "Try it free" button, then click on it

Expected result: System redirects you to sign-up page

Pass

Last time executed: 21.09.2022