



# Check Inn

Enjoy unforgettable experiences in dream hotels,

## TERMS & CONDITION

The privacy and security of your information is very important to us. Whether you are booking a room or just a prospective client browsing our software and looking at our services, we want you to trust that the information that you have provided to us is being properly managed and protected.

This Terms & Condition is issued by “Check Inn” which includes its parents, subsidiaries, and affiliates, and covers information collected and used by the Hotel in the course of its business. Your information may be collected and used by the Hotel through your use of this Software. We have prepared this Terms & Condition to explain more about how we collect and manage your information.

### **INFORMATION WE COLLECT:**

Information you give us. In your use of the Software, you may provide us with various information that personally identifies you. For example, we collect information from you when you make a booking through our reservation system or stay at the Hotel. Information collected during the course of the reservation and during your stay may include:

- Your name, email address, home and address, phone number, nationality and payment card information; and
- Information such as stay and room preferences made during the course of your reservation such as your preferred room type and specific requests to the Hotel.

This information may be provided to us directly when you make a reservation through our reservation system, through our Software. In some cases, we may receive this information from a third party.

**INFORMATION WE GET FROM YOUR USE OF THE SOFTWARE.** We also collect information from you when you browse the Software. This information may be collected for functional purposes as well as to improve your experience when using these services. This information may also be used for aggregated trend and statistical analysis, and for showing you more relevant advertisements and messages.

**HOW WE USE THIS INFORMATION:** We use the information collected from you primarily to fulfill your hotel reservation. Prior to your stay, this may include sending your information to the Hotel or sending you pre-stay communications. Following your stay, we may also send you post-stay communications and satisfaction surveys to get feedback on your experience.

In some instances where we have your consent or where permitted under applicable law, we may send you marketing communications (which may include text messages) for products and services that we believe would be relevant for you. We also may use information related to your stay to display targeted advertisements on our Software or on third party Software or to send you more relevant messaging. Additionally, we use this information for purposes of aggregated trend and statistical analysis to evaluate and improve our products and services, plan new hotel locations and services and other market research.

**WHO WE SHARE YOUR INFORMATION WITH:** We will share your information with the Hotel you are staying at to fulfill your reservation.

Aside from the purposes described above, we do not share your stay information with any other third parties unless we have your consent or under special circumstances, such as:

- when we believe in good faith that the disclosure is required by law or to protect the safety of hotel guests, employees, the public or Hotel property;
- when disclosure is required to comply with a judicial proceeding, court order, subpoena, warrant or legal process; or
- In the event of a merger, asset sale, or other related transaction.

There may be other times when we collect and use personal information, for example if you choose to participate in one of our competitions or sweepstakes, sign up to receive our newsletters or other special offers and promotions. In these instances, we will collect information from you for running and administering the respective competition, sweepstakes or service that you have elected to participate in. The information collected may include personal details such as your name, address, and contact information, as well as certain demographic information. In each case, we will collect, use and secure your information in a manner consistent with the general principles set out in this Terms & Condition unless we tell you otherwise.

## **LOCATION INFORMATION AND SERVICES**

We may receive information about your location during the course of and for the purpose of providing you the services described above through your use of our Software.

## **HOW WE SECURE YOUR INFORMATION**

We are committed to protecting the confidentiality and security of the information that you provide to us. To do this, technical, physical and organizational security measures are put in place to protect against any unauthorized access, disclosure, damage or loss of your information. The collection, transmission and storage of information can never be guaranteed to be completely secure, however, we take steps to ensure that appropriate security safeguards are in place to protect your information.

## **CHILDREN**

Our Software are not intended for children. If we are notified or otherwise discover that a minor's personal information has been improperly collected, we will take all commercially reasonable steps to delete that information. In limited instances, we may have a campaign or program targeted towards children. In these instances details on the information practices will be presented within the terms and conditions of the program or campaign.

## **CHANGES TO THIS TERMS & CONDITION**

In some instances, we may have to change, modify or amend this Terms & Condition in order to comply with the evolving regulatory environment or the needs of our business. We reserve the right, at any time and without notice, to add to, change, update or modify this Terms & Condition, subject to any applicable legal requirements.

Contact us

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