Stakeholder

Technical Architect

Roles/Job/Dept

Department

Customer's End User Shopkeeper's Primary User

Rider's Company(Third party)

Department **Customer services** Marketing Department **Content Manager** Job title Department Legal Procurement Department Finance Department Department Accounting Accounts receivables Department Logistics Department Security Department IT security Department IT procurement Department **Systems Architect** Job title

Stakeholder

Roles/Job/Dept

Customer Care Department
Cloud Operations Department
Product Management Department
Digital Marketing Department

Developers Role

Social Media team Department Retail suppliers **Supplier Transport** suppliers **Call Centres** Department Data Warehouse Department Operations Department Back office Department Knowledge Manager Job title **Solutions Consultant** Job title