AYITESS PAGES

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	CEDVACEC

SERVICES

1. Domistic cleaning Normal

- Domestic/home Deep Clean
- Appliances Cleaning
- End & Pre Tenancy/ Student accommodation
- window cleaning
- Oven/BBQ Deep Clean
- Upholstery and Furniture Cleaning
- CARPET AND RUG CLEANING
- Car Washing & valeting
- Commercial Cleaning
- Office Cleaning
- Industral Cleaning
- Building-Construction / After build Cleaning
- TRAIN AND BUS CLEANING
- MEDICAL CLEANING SERVICES
- School Cleaning
- AIRCRAFT AND AIRPORT CLEANING
- Boats and Marine cleaning
- Apartment/ Block Maintenance

- Biohazard /Specialised Cleaning
- Birds and Pest Control
- 2. Waste Clearance & Rubbish Removal
- 3. IT Recycling
- 4. Facilities / Property Management
- 5. Gardening & Landscaping
- 6. Handyman Service
- 7. Scaffolding & Netting
- 8. Security Services
- 9. Home & office transfer/Removel
- 10. Domestic Helpers Service

User Roles:

- 1. Buyer = individuals or companies
- 2. Staff or worker
- 3. subcontractors
- 4. Us- services provider

Buyer

- The buyers can be anybody, they will have their profile/ account. So they can book a service for one time or can rebook the past service provided to them, they can add more service after booking or reduce the service book,
- They can have club card membership that can give them discounts which will be applied automatically generated during their purchases
- They will have referral scheme so if the referral anyone to use they will have a discounts using the discounts code which can only be used once
- The buyer can also, post a job for our internal employees only to pick up. There only our own Employee will see the job first.
- They buyer can have another user to help mange their access. So the will create the password and user name.
- A buyer can request for a quote or buy directly if the price is there
- Buyer can adjust the service deliveey time on their Dashboard but if the time is shorter then the normal time, additional 3% fees will bee added on their services. So they must ask to confirm it.
- All payments of service will be made during booking except otherwise.
- They will have options to have long term contract with us. Only they will the option of weekly, 2 weekly and monthly payments can be turned on or off.
- Buyer can also have pirioty service membership. So those with these types of membership will always have their services done at the time they wanted. Thereafter there will be 2 types of membership. One for discounts club and the other for pirioty service delivery.
- Buyer can choose to have both pirioty club card and discount club card or the can have just one of them or none.

- So when a buyer is booking, they systems must automatically identify if they have these memberships so the benefits can apply to them.
- Promotion code can also be use during purchase but must be very valid

Staff or worker

- All staff are employed by us. They can see jobs posted by clients access to their locations, availabilities and skills,
- They will get job management alerts
- They will have their own profile and dashboard to manage their shift.
- They can ask for advance payment once their shift have been completed and approved.
- Before a staff member is allowed to see any jobs or allocated any job, the system must identify that they have everything completed, from there application, certificates, ID, references etc
- Staff won't be able to see the amount the service was booked for only us
- All staff will be on an agreement of pay per hours, please week or monthly
- All staff will be paid through the system. So we must have a payroll system, CRM, ERP HRMS
- Their onbording process will should also be through the website

subcontractors

- The subcontractors are those that are self employed. So they work for themselves, they can be individuals or companies.
- They will have there own profiles and dashboard
- We are going to give them work directly but they can also pick up work when it's posted. They won't be able to see the amount to job was booked for
- All subcontractors will be on an agreement of pay per hours, please week, monthly or per task.
- Subcontractors will be able to pick up work anywhere they want
- Subcontractors account will be closed if they do not attend job 3 times in a row.
- Subcontractors will be pay charges if the do not attend work, complete a job right etc



- All job management alerts and warnings will be send to them
- Their onbording process will should also be through the website

Us- services provider

- We are the owner off all services provided and therefore will be in control of everything and everyone on our system hence can activate and dis active an account
- All workers but it subcontractors and employees should be able to managed and monitored on the field.