

# Gray Boulware

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## SUMMARY

Experienced Technical Product Owner with a focus in the healthcare industry. Experienced in Agile software development, API integrations, and healthcare privacy compliance (HIPAA). Strong time management, organizational, leadership, communication & creative problem solving skills. Extensive knowledge of & experience with HL7, XML, JSON, API & interfacing technologies.

## SKILLS

- Certified Scrum Product Owner
- Certified Scrum Master
- HIPAA Compliance
- SQL & Python Data Analytics
- Data-backed Communication
- Agile/Scrum SDLC
- Solutioning/Solution Delivery
- Leadership & Coaching
- Jira & Confluence
- Requirements Writing
- Stakeholder Management
- Backlog Prioritization
- Product Documentation
- Azure DevOps
- Customer Discovery
- API & Hardware Interfacing

## EDUCATION

### **CodingDojo** – *Full Stack Software Engineering Bootcamp*

02/2022 – present

#### **Technologies Learned**

- HTML, CSS, JavaScript
- Python Full Stack
  - Python, Pandas, MongoDB
- MERN Full Stack
  - Bootstrap, React, Angular
- C# Full Stack
  - C#, PostgreSQL, etc.

#### **Key Projects and Accomplishments**

- Triple Black Belt – I achieved mastery over advanced concepts within each full stack
- Portfolio Website
- Achieved World Peace
- Ended famine
- Attended Pycon 2023!

## WORK EXPERIENCE

### **Real Geeks | Dallas, TX** – *Sr. Product Manager, API*

03/2022 – 08/2022

#### **Daily Tasks**

- Lead all Scrum Ceremonies and supported cross-functional Scrum Team as Scrum Master & Product Owner
- Collaborated with stakeholders to ensure product roadmap aligned with business goals
- Created Product Documentation for Engineering and Design
- Managed Product Backlog priorities, wrote epics and user stories
- Utilized customer discovery techniques for problem scoping and discovery
- Scoped out API needs from available data sources
- Researched market conditions, trends, competitors
- Analyzed opportunities through data and SWOT analysis

#### **Key Projects and Accomplishments**

- Created a testable MVP from 0 within 2 months without engineering
- Successfully implemented a Customer Development strategy for testing our MVP and establishing reference customers among some of the nation's highest performing real estate agents
- Learned Python to automate my concierge MVP while lacking an engineering resource

### **TrueMed IT | Dallas, TX** – *Sr. Technical Product Owner*

12/2017 – 02/2022

#### **Daily Tasks**

- Lead all Scrum Ceremonies and supported cross-functional Scrum Team as Scrum Master & Product Owner
- Consulted with clients and stakeholders to develop solutions to meet their business objectives via product increments
- Collaborated with Engineering to gain consensus on solutions and architecture
- Created product documentation & Standard Operating Procedures company-wide
- Consulted with customers to achieve consensus on product roadmaps
- Managed Product Backlog priorities, wrote epics and user stories
- Created or Approved all UI/UX Design
- Attended annual HIPAA compliance training
- Lead all interfacing and integration projects, including problem analysis, technical scoping, HIPAA compliance, & all documentation & solutioning
- Trained & Coached other Product Owners & Business Analysts

#### **Key Projects and Accomplishments**

- Turned a version 0.1 startup with 2 customers into a scaling SaaS platform nearing 100 organic customers by 2022 through high-value product increments and creative interfacing solutions
- Lead operations restructuring to Scrum/Agile frameworks, leading to 200% increase in work efficiency
- Lead the 1st team to implement working HL7 interface with Beckman Coulter's Remisol Middleware in North America
- Developed custom solution to hardware-software interfacing that enabled expanded growth opportunities, increasing our TAM by at least 50%
- Designed UI/UX, documented all technical requirements, and roadmapped development efforts for Infectious Disease, Blood Wellness, and COVID-19 LIS functionality, exponentially increasing our value prop and dramatically lowering our customers' costs