Absolutely. Based on the content of the emails you've provided, here are detailed technical user stories tailored for the NNIC case management system (IZZY). These stories reflect enhancements already implemented or requested by users, aligning with case tracking, filtering, data hygiene, referrals, and reporting needs.

Title: Add Search Filter for Client Migration Status in IZZY

Desired Business Outcome:

Front desk staff should be able to quickly verify client migration status to improve response times for client inquiries and mail handling.

User Story:

As a front desk staff member

I want to filter clients by their migration status (out-migrated or not)

So that I can efficiently determine their current status without needing to consult a case manager

Acceptance Criteria:

[Standard client filter functionality]

Scenario: Filter clients by out-migration status

Given I am on the client search or list page in IZZY

When I apply the "Out-migrated" filter with options "Yes" or "No"

Then I should see only the clients whose migration status matches my selected filter

[Client migration field data entry dependency]

Scenario: Field accuracy dependent on timely updates

Given a case manager updates a client's migration status in the system

When I apply the filter

Then the client should appear correctly based on the latest recorded status

Technical Details:

- Add a boolean field isOutMigrated to client schema (true = yes, false = no).
- Implement filter logic in the search query controller.
- UI: Add dropdown or toggle in the client list view for selecting Yes/No.
- Ensure access permissions allow front desk roles to use this filter.

Testing Scenarios:

- Verify that the migration status field is added to the filter options on the client list page.
    - Navigate to the client search interface.
    - Apply “Out-migrated: Yes” and confirm only relevant clients appear.
- Verify the effect of backend status updates on filter results.
    - Update a client’s migration status.
    - Use the filter to ensure real-time reflection of data change.
- Verify that roles with front desk access can use the filter.
    - Log in as a front desk user and validate filter visibility and functionality.

Title: Enable Tracking of Referrals by Case Note Category

Desired Business Outcome:

Case managers should be able to categorize and report all outbound referrals to external agencies for compliance and program-specific tracking.

User Story:

As a case manager

I want to log outbound referrals as a distinct case note type

So that I can track client assistance and generate referral-specific reports

Acceptance Criteria:

[Referral data capture in case notes]

Scenario: Add a new "Referral" case note type

Given I am creating a new case note for a client

When I select the note type

Then I should see "Referral" as an available option

[Referral categorization]

Scenario: Track types of referrals (e.g., DMV Test, ESL, Diaper Bank)

Given I have selected "Referral" as a case note type

When I complete the referral details

Then I should be able to select a referral category from a dropdown list (e.g., "Driving Test", "ESL Test", etc.)

Technical Details:

- Add new case note type: "Referral" to the noteType enum.
- Add new dropdown field referralCategory when noteType === "Referral".
- Prepopulate referral categories from controlled vocabulary (e.g., "DMV Written Test", "Welfare", "Diaper Bank").
- Ensure support for reporting on referral frequency per client/program.

Testing Scenarios:

- Verify the "Referral" option appears in the case note type dropdown.
    - Create a new case note and confirm the presence of "Referral".
- Verify referral category options populate only when Referral type is selected.

    - Select “Referral” and confirm the category dropdown appears with valid options.
- Verify referral notes save and appear correctly in reporting/export views.
    - Submit a referral and confirm its presence in the client’s referral history.

Title: Allow Case Notes for Specific Family Members

Desired Business Outcome:

Medical coordinators should be able to target individual family members in case notes to increase accuracy of service documentation.

User Story:

As a case manager

I want to assign a case note to a specific individual in a family

So that I can track services accurately per client

Acceptance Criteria:

[Targeted case noting]

Scenario: Assign case note to one family member

Given a family case includes multiple individuals

When I create a new case note

Then I should be able to select one or more family members the note applies to

Technical Details:

- Modify CaseNote schema to support linkedClientIds (array of client IDs).
- Update frontend UI to display a list of associated family members for selection.
- Display selected individuals in case note view and exports.

Testing Scenarios:

- Verify UI allows multi-client selection within a family case.
    - Start a new case note and choose family members from a modal or list.
- Verify saved notes appear under only selected individuals.
    - Submit the note, open client profiles, and validate correct associations.

I Great — let's begin with the Compliance Epic, which includes detailed technical stories for the following topics:

1. ORR-5 Compliance and FSSP Tracking
2. Referral Reporting System
3. Medical Screening Workflow
4. Interpreter Needs and Language Access

Epic: Compliance

---

1. ORR-5 Compliance and FSSP Tracking

Desired Business Outcome:

Program administrators should track ORR-5 data points including service enrollment, employment outcomes, and FSSP goals to support federal compliance and grant reporting.

User Story:

As a program administrator

I want to track ORR-5-required data across clients

So that I can report accurate, timely information to ORR and comply with grant conditions

Acceptance Criteria (Gherkin Format):

Scenario: Validate and store ORR-5 demographic and service fields

Given I am entering a new refugee client

When I complete the form

Then I must provide valid entries for Alien Number, DOB, Immigration Status, Nationality, Service Enrollment dates, etc.

Scenario: Track FSSP goal and referral

Given a client has an RSS FSSP

When I record the initial assessment

Then I must select a primary goal and related referral from predefined options

Scenario: Capture 12-month follow-up

Given a client is 12 months post-FSSP

When I complete the follow-up form

Then I must enter employment status, wages, goal status, and months employed

Technical Details:

- ClientORRData schema includes all ORR fields
- Wizard-form broken into Sections 1, 2, and 3
- Cron job flags clients due for 12-month follow-up
- Exportable JSON/CSV formatted for RADS submission

Testing Scenarios:

- Add new client, verify validation of Alien #, Immigration Status
- Assign goal “Employment”, add referral “WIOA”
- Follow-up: Record 6 months PT, 2 months FT employment
- Export FY report and validate correct fields in CSV

---

2. Referral Reporting System

Desired Business Outcome:

Administrators need structured referral tracking to understand service utilization and meet program-level and grant reporting requirements.

User Story:

As an administrator

I want to track referrals by client, program, staff, and outcome

So that I can assess program impact and report usage patterns

Acceptance Criteria (Gherkin Format):

Scenario: Log referral in a structured form

Given I'm logging a case note

When I select "Referral" as the note type

Then I must enter service, referral category, and outcome

Scenario: Generate referral report

Given referrals exist in the system

When I filter by date range and program

Then I see counts by category and can export them

Technical Details:

- ReferralNote type with referralService, referralOutcome, referringStaff
- Filtering by referral category, staff, status
- Reporting module with export to CSV

Testing Scenarios:

- Create a referral note: "ESL → Community ESL Program"
- Export all referrals in last 90 days → validate record set

---

3. Medical Screening Workflow

Desired Business Outcome:

Ensure that all eligible clients complete medical screenings on time and that records are accessible for compliance reporting.

User Story:

As a medical coordinator

I want to log medical screening referrals and completions

So that I can monitor health service access and stay audit-ready

Acceptance Criteria (Gherkin Format):

Scenario: Log screening enrollment

Given I create a medical record

When I select “Enrolled”

Then I must enter referral date, provider, and status

Scenario: Alert on overdue screenings

Given a client is 45 days past eligibility

When no screening is recorded

Then an alert should show on the dashboard

Technical Details:

- Schema: MedicalScreening with status, provider, start and end dates
- Triggered alert logic for overdue cases
- Reports filtered by provider, status, and date

Testing Scenarios:

- Enter a screening record with valid date and provider
- Wait 45 days on new client → verify alert
- Export all completed screenings for current FY

---

4. Interpreter Needs and Language Access

Desired Business Outcome:

Ensure staff can document interpreter needs and track actual usage to ensure access and audit trails for clients with limited English proficiency.

User Story:

As a case worker

I want to record a client's language preferences and interpreter needs

So that I can provide equitable, accessible services

Acceptance Criteria (Gherkin Format):

Scenario: Capture interpreter need

Given I enter a new client

When I reach the "Language" section

Then I must select "Preferred Language" and mark if an interpreter is needed

Scenario: Record interpreter used for session

Given I am logging a case note

When I mark "Interpreter Used"

Then I must choose staff, volunteer, or external interpreter

Technical Details:

- Client fields: preferredLanguage, interpreterRequired, literacyLevel
- CaseNote field: interpreterUsed, interpreterType
- Role-restricted access to interpreter notes

Testing Scenarios:

- Create client: Preferred Language = Dari, Interpreter = Yes
- Log case note → mark "Interpreter Used: Volunteer"
- Verify data appears in interpreter usage report

Continuing with the Case Management Epic, which includes detailed technical user stories and full Gherkin-format acceptance criteria for:

1. Case Manager Assignment and Inline Editing
2. Data Hygiene and Validation
3. Employment and Work History Tracking
4. Insurance and PC/Pharmacy Tracking

Epic: Case Management

---

1. Case Manager Assignment and Inline Editing

Desired Business Outcome:

Enable structured assignment of Case Managers to clients to improve accountability, streamline filtering, and enhance service continuity.

User Story:

As a case manager or admin

I want to assign a Case Manager to each client

So that we can track responsibility and improve client oversight

Acceptance Criteria (Gherkin Format):

Scenario: Assign case manager

Given I'm on the client profile

When I select a user from the "Case Manager" dropdown

Then the client is linked to that user and saved

Scenario: Edit Case Manager inline

Given I'm on the client list

When I click a "Case Manager" cell

Then I can select and save a new Case Manager inline

Scenario: View filter by Case Manager

Given I open the filter menu

When I select a Case Manager

Then I only see their assigned clients

Technical Details:

- Client.caseManagerId (foreign key)
- Editable column in client table
- Permissions: Admins/Managers can edit; others view-only
- Filter query: GET /clients?caseManagerId=

Testing Scenarios:

- Assign Case Manager via dropdown
- Reassign via inline edit
- Filter for a Case Manager and verify result

---

2. Data Hygiene and Validation

Desired Business Outcome:

Ensure that client records are consistently filled, correctly formatted, and actively monitored for missing or stale data.

User Story:

As a data coordinator

I want to enforce data rules and alert on missing fields

So that we maintain high data quality and reporting reliability

Acceptance Criteria (Gherkin Format):

Scenario: Block record creation with missing required fields

Given I submit a client form

When required fields are missing

Then I see an error and cannot proceed

Scenario: Format phone numbers and dates

Given I enter unformatted input

When I submit

Then the system autoformats or throws an error

Scenario: Alert on incomplete profiles

Given a client is missing a required field

When their profile is loaded

Then I see a warning banner or badge

Technical Details:

- Required fields: name, DOB, phone, email, immigration status, case notes
- Phone format: (XXX) XXX-XXXX
- Age-based validations
- Weekly summary: incomplete client count per staff

Testing Scenarios:

- Submit with missing DOB → expect error
- Enter phone as “1234567890” → autoformatted
- View client with missing fields → red alert banner

---

3. Employment and Work History Tracking

Desired Business Outcome:

Track each client’s job history to enable employment retention follow-up, outcome reporting, and case-based service tracking.

User Story:

As an Employment Specialist

I want to track employment records by job

So that I can monitor placement outcomes and report on progress

Acceptance Criteria (Gherkin Format):

Scenario: Add job record

Given I'm on the Employment tab

When I click "Add Employment"

Then I can enter: employer, job title, type, dates, wage

Scenario: Track multiple jobs

Given a client has more than one job

When I enter them

Then the system displays them in order by date

Scenario: Edit or end a job

Given I edit a record

When I change the end date

Then it's updated and marked as "Ended"

Technical Details:

- EmploymentRecord: job title, employer, type, wage, start/end date
- View: timeline or sortable table
- Filter by status: Active, Ended
- Export option for employment outcome reports

Testing Scenarios:

- Add 2 overlapping jobs

- End one, mark another as current
- Export client employment history

---

4. Insurance and PC/Pharmacy Tracking

Desired Business Outcome:

Enable tracking of client insurance plans, Primary Care (PC) providers, and pharmacies for medical case management and referrals.

User Story:

As a medical coordinator

I want to capture provider, PC, and pharmacy per insurance

So that we can support accurate referrals and benefit documentation

Acceptance Criteria (Gherkin Format):

Scenario: Add Medicaid/Private insurance

Given I edit insurance info

When I choose a type

Then I must enter insurer, PC provider, and pharmacy

Scenario: Auto-suggest known providers

Given I begin typing in provider fields

When a match exists

Then it’s shown in a dropdown for selection

Scenario: Track multiple insurances

Given a client has more than one plan

When I enter them

Then each insurance shows independently

Technical Details:

- InsuranceRecord: type, provider, PC, pharmacy
- Dropdowns from controlled vocabularies
- UI warning if same insurance type entered twice

Testing Scenarios:

- Add Medicaid with PC: “Downtown Health” and pharmacy “CVS”
- Enter second record for private insurance
- Auto-suggest matches PC name as typed

Let’s now complete the final set with the Service Operations Epic, which includes:

1. SOP Document Management System
2. ESL Tracking Functionality
3. R&P and APA Service Flow Tracking
4. Standardized Case Notes System

Epic: Service Operations

---

1. SOP Document Management System

Desired Business Outcome:

Staff should be able to manage Standard Operating Procedures (SOPs) by department to ensure consistency, visibility, and version control across services.

User Story:

As a staff member

I want to access and upload SOP documents relevant to my department

So that I can follow consistent practices and reduce confusion

Acceptance Criteria (Gherkin Format):

Scenario: Upload SOP with metadata

Given I am authorized

When I upload a document

Then I must enter department, version, and description

Scenario: View SOPs by department

Given I navigate to SOP tab

When I filter by department

Then I see only SOPs tagged to that department

Scenario: Restrict access

Given I am a non-admin

When I view SOPs

Then I only see read-only files and cannot upload or delete

Technical Details:

- SOPDocument: title, department, version, uploadedBy, URL
- Permissions: Admins full access, staff view-only
- Filter + search by title or department
- Version tracking and audit logs

Testing Scenarios:

- Upload SOP, confirm version and department metadata
- Test read-only role can view, not edit/delete
- Export SOP list per department

---

2. ESL Tracking Functionality

Desired Business Outcome:

Track ESL service activity, assignments, and tutor-client matches to ensure proper educational support and engagement reporting.

User Story:

As a Volunteer Coordinator

I want to track ESL sessions by tutor and client

So that I can report learning outcomes and manage assignments

Acceptance Criteria (Gherkin Format):

Scenario: Assign ESL tutor

Given I'm on a client profile

When I go to ESL tab

Then I can assign a tutor from the volunteer pool

Scenario: Log ESL session

Given a tutor-client match exists

When I log a session

Then I can enter date, duration, format, and notes

Scenario: View ESL history

Given sessions are logged

When I open the ESL tab

Then I see all past sessions in order

Technical Details:

- ESLSession: tutorId, clientId, date, duration, notes
- ESL tab per client with history table
- Export to show volunteer hours

Testing Scenarios:

- Assign tutor “Jane Smith” to a client
- Log 60-min virtual session
- View table: most recent first, all details visible

---

3. R&P and APA Service Flow Tracking

Desired Business Outcome:

Resettlement staff should track all milestone services by program (APA or R&P) to ensure clients receive mandated support in required timeframes.

User Story:

As a resettlement caseworker

I want to track R&P or APA service flows by milestone

So that I ensure clients meet federally required service points

Acceptance Criteria (Gherkin Format):

Scenario: Select service flow

Given I enroll a client

When I choose program “R&P” or “APA”

Then I see the correct milestones

Scenario: Log milestone service

Given a milestone is due

When I log the date

Then the milestone is marked completed

Scenario: Flag overdue services

Given a service is past its deadline

When I view the dashboard

Then an alert appears

Technical Details:

- ServiceFlow: programType, milestoneName, dueDate, completedDate, notes
- R&P and APA configs stored separately
- Overdue logic flags 7/30/90-day benchmarks

Testing Scenarios:

- Enroll APA client, complete “Social Security Application”
- Leave “Safe Housing” blank past 7 days → dashboard alert
- Export all milestone completions for audit

---

4. Standardized Case Notes System

Desired Business Outcome:

Case notes should follow a structured format with categories, support multi-client entries, and enable filtering by author, date, and topic.

User Story:

As a case manager

I want to create structured case notes

So that I can ensure documentation consistency and make reporting easier

Acceptance Criteria (Gherkin Format):

Scenario: Create case note with category

Given I open the case note form

When I select a category and subcategory

Then I must save the note with required structure

Scenario: Link note to multiple clients

Given I serve a family

When I create a shared note

Then I can tag all relevant clients

Scenario: Use templates

Given I choose “Intake Note” template

When I open the form

Then fields and text populate automatically

Technical Details:

- CaseNote: category, subcategory, linkedClients[], templateUsed
- Admin template manager
- Filtering: category, date, author

Testing Scenarios:

- Create “Medical → Immunization” note for a client
- Select 3 family members → save as shared note
- Filter: Case Notes by author and subcategory

Excellent — I’ll format the Volunteer Hour Tracking Epic below for integration into your technical documentation and Word file structure.

Epic: Volunteer Hour Tracking and Task Management

---

1. Volunteer Task Sign-Up and Check-In System

Desired Business Outcome:

Volunteers should be able to sign up for specific tasks and log their hours via check-in/check-out to provide accurate data for reporting and funding matches.

User Story:

As a volunteer

I want to view available tasks, sign up, and log my hours

So that my service is counted toward program goals and grant compliance

Acceptance Criteria (Gherkin Format):

Scenario: Sign up for a task

Given I am logged in as a volunteer

When I open the task board

Then I should see available tasks and be able to click “Sign Up”

Scenario: Check in to a task

Given I signed up for a task

When I click “Check In” on the task page

Then the system records the timestamp as my start time

Scenario: Check out of a task

Given I am checked in to a task

When I click “Check Out”

Then the system calculates my total hours and saves the entry to my history

Technical Details:

- Schema: VolunteerTask, VolunteerSignup, VolunteerCheckIn
- Fields: startTime, endTime, hoursWorked, taskCategory
- Prevent overlapping time logs
- Reminder notifications via email/SMS

Testing Scenarios:

- Sign up for “Food Distribution” on May 20th
- Check in at 10:00 AM, out at 12:00 PM
- Confirm 2 hours appear in volunteer profile

---

2. Admin Staff Volunteer Task Creation

Desired Business Outcome:

Admin staff should create and manage tasks requiring volunteer support, improving coordination and ensuring adequate coverage for service events.

User Story:

As an admin staff member

I want to post requests for volunteer help

So that volunteers can sign up for specific times and duties

Acceptance Criteria (Gherkin Format):

Scenario: Create a task

Given I have staff access

When I enter a task title, time, and needed roles

Then the task becomes visible on the volunteer board

Scenario: Update or cancel a task

Given a task has been posted

When I edit or cancel it

Then all signed-up volunteers are notified automatically

Technical Details:

- Admin panel with “Create Task” and “Edit Task”
- Auto-notify all affected volunteers on change
- Tags for location, department, skill match

Testing Scenarios:

- Create “Homework Club Support” task
- Add slots for 3 volunteers

- Update date → verify email notification is sent

---

3. Volunteer Hour Reporting for Grant Compliance

Desired Business Outcome:

Volunteer Coordinators must produce detailed reports of logged hours for specific date ranges and funding streams, supporting match-based grants and federal submissions.

User Story:

As a Volunteer Coordinator

I want to view and export reports on volunteer hours

So that I can submit accurate records to funders

Acceptance Criteria (Gherkin Format):

Scenario: View hour summary by volunteer

Given volunteers have checked in/out

When I select a date range

Then I see total hours by task and by person

Scenario: Export summary

Given I filtered a report

When I click “Download CSV”

Then I receive a spreadsheet of names, dates, and hours

Technical Details:

- Reporting filters: volunteer, date range, program tag
- Export formats: CSV and PDF
- Auto-summary: total hours, number of volunteers, avg hours per person

Testing Scenarios:

- Generate Q2 report (April–June)
- Confirm totals, drill down to individual line items
- Export file and validate formatting

Here is a comprehensive technical user story and sub-feature set for a Vaccination Tracker, designed to support school enrollment documentation and vaccination exemption management.

Epic: Client Vaccination Tracking and Exemption Request Management

---

1. Track Vaccination Records for School Enrollment

Desired Business Outcome:

Case workers should be able to document client vaccinations required for school enrollment to ensure timely compliance with education entry requirements and reduce delays in client services.

User Story:

As a case worker

I want to log a client's vaccination records and required dates

So that I can provide accurate documentation for school enrollments

Acceptance Criteria (Gherkin Format):

Scenario: Record vaccination type and date

Given I am editing a client health profile

When I enter a vaccination

Then I must select the vaccine name, dose number, and date administered

Scenario: Validate complete vaccination set for school

Given I open a school enrollment checklist

When I review a client's vaccinations

Then I should see status: "Complete", "Pending", or "Not Started" based on required vaccines (e.g., MMR, Polio, DTaP)

Scenario: Attach vaccination document

Given I have a vaccination card or form

When I upload it

Then it is stored and linked to the client's record

Technical Details:

- VaccinationRecord: clientId, vaccineType, doseNumber, dateAdministered, administeredBy, documentUrl
- Preconfigured checklist per CDC or local school requirement templates
- Status auto-evaluated based on required vaccine list
- Document upload support (PDF/JPEG)

Testing Scenarios:

- Add MMR dose 1 and 2 → mark as complete
- Leave Polio empty → status = "Pending"
- Upload PDF for proof → visible under health tab

---

2. Vaccination Exemption Request Workflow

Desired Business Outcome:

Program staff should be able to initiate, track, and store vaccination exemption requests when clients decline or are medically ineligible for immunizations, supporting compliance and legal documentation needs.

User Story:

As a health case worker

I want to request and document a vaccination exemption for a client

So that I can ensure the client can still pursue school enrollment or services legally

Acceptance Criteria (Gherkin Format):

Scenario: Submit exemption request

Given I am on the client's vaccination tab

When I click "Request Exemption"

Then I must select exemption reason (Medical, Religious, Personal) and upload supporting documentation

Scenario: Track exemption status

Given I submitted a request

When I view the vaccination tab

Then I should see status: "Pending", "Approved", "Denied", with the request date and reviewer name

Scenario: Alert if exemption is required but not submitted

Given a client has incomplete vaccinations and school enrollment is due

When no exemption request exists

Then I should see a warning banner on their enrollment checklist

Technical Details:

- VaccinationExemptionRequest: clientId, reason, dateRequested, status, documentUrl, reviewedBy
- Status options: Pending, Approved, Denied
- Exemption-linked override to allow school checklist to mark as "Eligible with Exemption"
- Admins can approve/deny exemptions

Testing Scenarios:

- Request exemption for "MMR" with reason: "Medical"

- Upload doctor's letter → status = "Pending"
- Admin approves → system marks "Exempt" and clears requirement

---

Excellent — here is the final formatted addition to your technical documentation:

Epic: Client Vaccination Tracking and Exemption Management

---

1. Vaccination Record Tracking for School Enrollment

Desired Business Outcome:

Case workers must be able to document, validate, and retrieve client vaccination records to support school enrollment and ensure compliance with public health requirements.

User Story:

As a case worker

I want to enter and manage vaccination records for clients

So that I can ensure their eligibility for school and childcare enrollment

Acceptance Criteria (Gherkin Format):

Scenario: Add vaccination record

Given I am viewing a client's profile

When I add a new vaccination

Then I must enter vaccine type, dose, and date

Scenario: Validate required school vaccination set

Given I open the "School Enrollment" section

When vaccinations are listed

Then the system should show status as "Complete", "Incomplete", or "Exempted" for each required vaccine

Scenario: Attach vaccination proof

Given I have a scanned vaccine card

When I upload it to the record

Then the document is stored and retrievable from the client health tab

Technical Details:

- Schema: VaccinationRecord
  - Fields: vaccineType, doseNumber, dateAdministered, documentUrl, administeredBy
- Front-end vaccine checklist table (e.g., MMR, Polio, DTaP, Hep B)
- Completion logic triggered by full dose sets
- Upload field supports PDF/JPG

Testing Scenarios:

- Add 2 doses of MMR → status: Complete
- Leave out Hep B → status: Incomplete
- Upload PDF proof and verify preview is available

---

2. Vaccination Exemption Request Workflow

Desired Business Outcome:

Program staff should be able to request and track vaccination exemptions to provide clients with documented alternatives to meet school requirements.

User Story:

As a health services case worker

I want to submit and monitor vaccination exemption requests

So that I can support client enrollment without violating legal or medical policies

Acceptance Criteria (Gherkin Format):

Scenario: Submit exemption request

Given a vaccine is not completed

When I click “Request Exemption”

Then I must select a reason and attach documentation

Scenario: Review exemption status

Given a request has been made

When I view the vaccination list

Then I see exemption status and approval info

Scenario: Alert on missing exemptions

Given required vaccines are not complete

When no exemption exists

Then a red warning appears in the enrollment checklist

Technical Details:

- VaccinationExemptionRequest schema:
    - reason, requestDate, status, documentUrl, reviewedBy
- Admin panel for approval
- Exemption status overrides default validation for “School-Ready” flags

Testing Scenarios:

- Request Medical exemption for Polio
- Upload doctor note → status: Pending
- Admin approves → status = Approved
- Enrollment checklist reflects “Eligible with Exemption”
