

## **2. Literature Review**

### **2.1 Smart home ecosystems**

Smart home ecosystems represent the network on the basis of which communication standards implement data transmission and control of devices (Dasgupta et al., 2019). In such an ecosystem, individual IoT devices are interconnected in a cohesive topology that enables communication between the devices via defined standards. A large number of devices with different functions can be located in a smart home IoT. These include, for example, power and light switches, door locks, roller shutters, sensors, control devices, as well as end devices of everyday life such as household appliances and telecommunications and entertainment devices.

In principle, different communication standards can be used in an ecosystem, but they must be compatible with each other to ensure the interoperability of devices. Due to the respective advantages and disadvantages of the individual communication standards, none of the currently used standards can be identified as a universal application solution of IoT in the smart home area. Several standards are therefore often implemented in parallel in an ecosystem to use the application-related strengths (Tightiz & Yang, 2020).

### **2.2 Communication standards in the smart home area**

To understand the problems of commonly used communication standards, some of the dominant communication standards in the IoT smart home area, Wi-Fi, Bluetooth Low Energy, Thread, Zigbee and MQTT are examined for their strengths and weaknesses.

A distinctive feature of communication standards is the differentiation between wired and wireless standards. While wired standards like Ethernet require a physical transport medium in the form of a cable, wireless standards use radio frequencies to transmit data. In this project, however, only wireless standards are discussed, as these constitute the fundamental innovation of Matter (CSA, 2021). To highlight the problems of the currently used communication standards, the most common wireless standards in the IoT smart home area are considered in the sections 2.2.1 – 2.2.5.

### 2.2.1 Wi-Fi

One of the most used wireless communication standards is IEEE-802.11, also known as Wi-Fi (IEEE Standards Association, 2021). Through the Wi-Fi Alliance certification process, manufacturers can prove that their devices meet the guidelines of the standard and can therefore communicate with other Wi-Fi enabled devices (Wi-Fi Alliance, 2010). Consumers can thus easily see whether a device is compatible with their network. The Wi-Fi standard describes uniform communication using a wireless local area network (WLAN). WLAN is the umbrella term for Wi-Fi certified devices, so from a technical point of view there are no significant differences (Badman & Parmenter, 2020). As a result, IoT Wi-Fi devices in the smart home area can be easily embedded into the existing WLAN network, making it user-friendly (Danbatta & Varol, 2019).

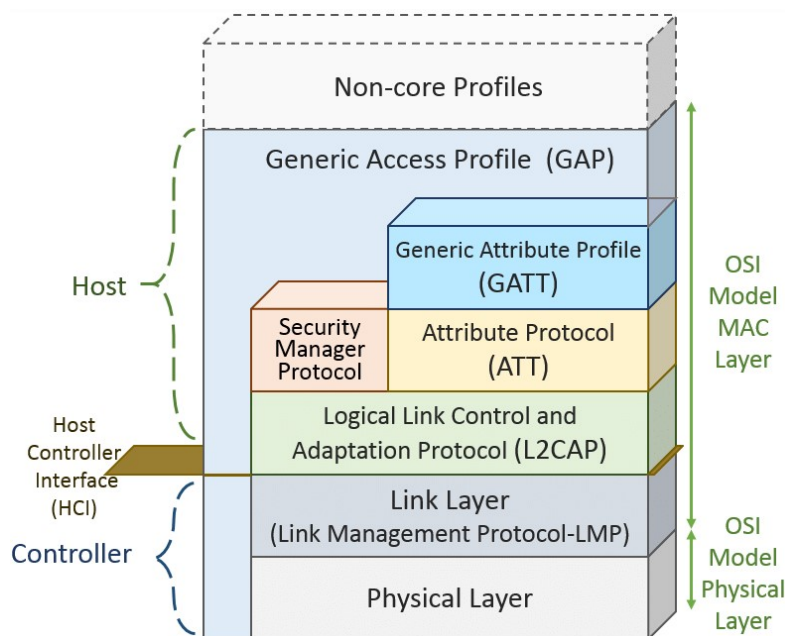
In the IEEE 802.11 standard, the first two layers of the OSI model, physical layer and data link layer, are defined more precisely (IEEE Standards Association, 2021). Protocols such as IP and TCP/UDP can be used based on the layers of the Wi-Fi standard to define the network and transport layers. Most Wi-Fi networks are built in a star topology in which each device is connected to a central connection node and all communication takes place via this point. Communication as well as authentication in the network takes place via a central access point (AP), which is mainly implemented by a router and connects the network to the Internet (Ding et al., 2018). However, because of the mesh technology, it is also possible to form a network with several APs. This can increase the range as well as the area coverage (Kirichek et al., 2020). Compared to other standards, the Wi-Fi communication standard is primarily characterised by its high data transmission rate of up to 11.2 Gbit/s (Nguyen et al., 2019). On the other hand, this is accompanied by high power consumption of the devices. In summary, the use of Wi-Fi devices is particularly recommended in areas of application that allow a direct connection to the power grid.

Wi-Fi security is achieved through Wi-Fi Protected Access Version 3 (WPA3), although older versions of WPA are no longer considered secure (Alhamry & Elmedany, 2022). WPA3 includes secure authentication in the network, as well as encryption of data traffic (IEEE Standards Association, 2021). However, it should be noted that WPA3 also has security vulnerabilities (Baray & Ojha, 2021). With the help of the Dragonfly handshake, communication is established which supports both elliptic curve cryptography and finite field cryptography (Appel & Guenther, 2020). Thus, WPA3 offers a better security measure than

the previous versions, but still has some vulnerabilities that can be exploited if implemented improperly (Vanhoeft & Piessens, 2018).

### 2.2.2 Bluetooth Low Energy

Another communication standard used in the smart home sector is Bluetooth Low Energy (BLE). The standard, designed for short distances, was developed by the Bluetooth Special Interest Group (SIG) (Bluetooth SIG, N.D.). Like Wi-Fi, BLE operates on the 2.4 GHz frequency band and is characterised by lower power consumption, but has lower data transmission rates of up to 2 Mbit/s (Bluetooth SIG, 2023). Figure 1 shows the BLE architecture based on the OSI reference model.



**Figure 1: BLE protocol stack (Oliveira et al., 2019)**

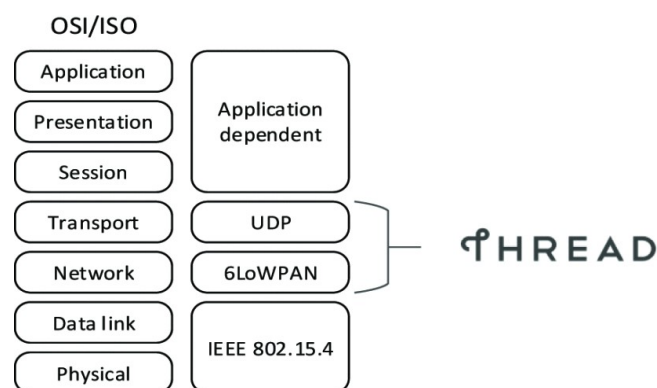
It can be stated that, in contrast to Wi-Fi, the complete BLE protocol stack differs depending on the application (Bluetooth SIG, 2023; Gomez et al., 2012). Another advantage of BLE can be found in the easy implementation of devices in the network. The advertiser opens the connection and regularly sends out broadcast packets, making it visible to connectable devices. The scanner in turn searches for possible connection partners and can initialise the connection setup. A password is not required for the coupling, but there is the possibility that the advertiser must first confirm the incoming connection manually in order to set up a connection so that no unwanted couplings are created.

Once a connection has been established, the sending party is called ‘Active’ and the receiving party is called ‘Standby’. Since Bluetooth 4.1, these roles are no longer static, so that mesh networks are also possible with BLE (Darroudi & Gomez, 2017). With the introduction of Bluetooth 4.2, support for the transmission of IPv6 packets was also developed.

From a security point of view, however, the Bluetooth standard has conceptual vulnerabilities. The authentication and encryption of existing connections is implemented with the Advanced Encryption Standard (AES) algorithm in combination with cipher block changing message authentication code (CCM) mode, which is considered to be a strong encryption method (Mewada et al., 2016). However, the connection establishment is not secure, so that without appropriate precautions in the application layer, all messages can be read until the coupling is completed (Darroudi & Gomez, 2017).

### 2.2.3 Thread

The Thread communication standard, developed by the Thread Group, was published in 2014 and is thus the newest of the standards examined (Randewich, 2014). Thread was developed to provide a wireless connection between low power devices, using the 2.4 GHz spectrum and is based on IEEE 802.15.4 radio technology (Thread Group, N.D.). Suitable for both small and large networks, the standard communicates via IPv6 (Rzepecki et al., 2018). The comparison of Thread with the OSI model in Figure 2 shows that the physical layer and the data link layer are adopted from the IEEE 802.15.4 standard.



**Figure 2: Thread comparison with OSI (Rzepecki & Ryba, 2019)**

On the network layer, Thread uses the 6LoWPAN network protocol, which allows the transmission of IPv6 packets over the IEEE 802.15.4 standard and enables the mesh topology (Unwala et al., 2018). An advantage resulting from the application for resource-poor devices

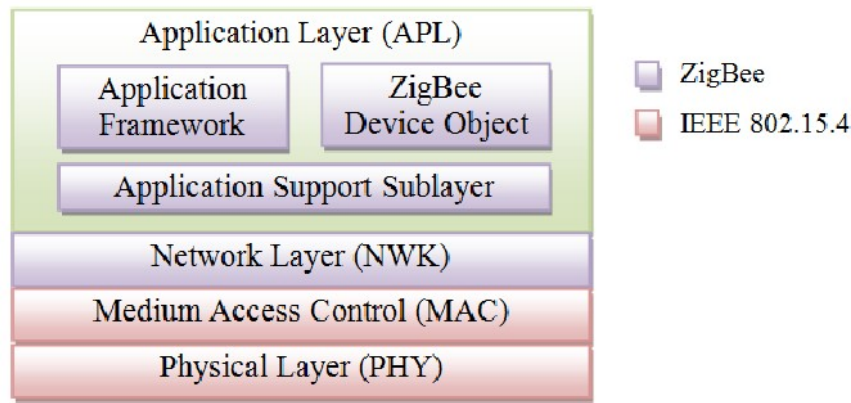
is the flexible size of the packet header, which, in contrast to the fixed header sizes in the IPv4 protocol, enables a lower network load. However, this is also necessary because of the low data transfer rate of 250 kbp/s (Samuel, 2016). Thread uses UDP for the transport layer, whereas the layers above it are defined by the application and are therefore not part of the standard.

Border routers are required as gateways to the Thread network to enable Internet capability and the control of Thread devices via end devices that cannot communicate directly via Thread (Unwala et al., 2018). A second border router can be used for improved reliability. Thread routers are solely responsible for communication within a Thread network and can dynamically change routes to maintain reliability in the event of failure, with the centre of the network always being a leader who registers the other routers in the network and manages their responsibilities (Herrero, 2022).

With Thread, the security of the communication is realised with a network-wide key. As with BLE, the AES-CCM method is used for encryption, while the key exchange is based on the Diffie-Hellmann method (Marksteiner et al., 2017; Akestoridis et al., 2022). However, since there is only one key in a network, the compromise of one device is sufficient to be able to decrypt all devices and their communication, which means that insecurely designed IoT devices pose a serious threat to the entire network.

#### **2.2.4 Zigbee**

Another common communication standard in the smart home environment is Zigbee, which was specially developed for the requirements of the IoT. Zigbee was developed and standardised by the Zigbee Alliance, now Connectivity Standards Alliance, a global consortium of companies (CSA, N.D.b). The protocol stack of Zigbee is shown in Figure 3.



**Figure 3: Zigbee protocol stack (Sung et al., 2010)**

Like Thread, the standard is based on the IEEE 802.15.4 standard, which specifies the physical and data link layers and is defined by the Zigbee standard from the network layer onwards (Zigbee Alliance, 2016). This enables ZigBee-enabled devices from different manufacturers to be compatible with one another.

Another advantage of Zigbee is its low energy consumption. Zigbee devices can be battery powered and have long battery life making them ideal for IoT applications using batteries (Alobaidy et al., 2020). This is made possible by minimising data transmission. Devices based on the Zigbee standard can spend most of their time in a standby state to extend battery life. For transmission, the standard can communicate on a frequency of 2.4 GHz as well as on sub 1 GHz frequency bands (Zigbee Alliance, 2016).

The ability to self-organise is also an advantage of Zigbee. Zigbee devices can automatically connect to a network and form a mesh network (Adi et al., 2021). This improves the resilience and reliability of the network as there are alternate communication paths in case a device fails or the signal is weak. Furthermore, the simple design based on the IEEE 802.15.4 standard, low hardware requirements and the Zigbee open source model enable comparatively low manufacturing costs (Long & Miao, 2019).

A disadvantage of Zigbee is the limited bandwidth. The standard was mainly developed for low data rate applications, such as sensor data or control information, so the maximum data transmission rate is 250 Kbit/s (CSA, N.D.c). Another disadvantage is the limited range of Zigbee. Although Zigbee devices can achieve greater range over mesh networks, the single range of a Zigbee device is limited compared to other wireless standards such as Wi-Fi or Bluetooth (Adi et al., 2021). Furthermore, Zigbee devices do not support communication with computing devices, since in most cases they do not have a Zigbee module. Therefore, a bridge

is required for the smart home with Zigbee, which takes over the distribution of the commands.

With Zigbee, communication is encrypted using the AES-CCM method (Zohourian et al., 2023). However, this is not used on the data link layer as defined in the IEEE 802.15.4 standard, but on the network layer. In this way, routing information can be read by forwarding entities (Khanji et al., 2019). As a result, attackers could use side channel attacks to eavesdrop on the distribution of the keys and thus decrypt the encryption.

### **2.2.5 MQTT**

Message Queuing Telemetry Transport (MQTT) is an open source communications standard specifically designed for transferring messages between devices with limited bandwidth and high latency. It was developed by IBM in 1999 and handed over to the Eclipse Foundation as an open standard in 2010 as part of the MQTT project (Yuan, 2021). MQTT is widely used in the Internet of Things (IoT) to enable efficient and reliable communication between devices and applications. The standard is based on a publish-subscribe model, in which messages are sent from a publisher to one or more subscribers (International Business Machines Corporation & Eurotech, 2015). This model allows for loose coupling between the devices and applications involved. MQTT uses a lightweight protocol over TCP/IP that incurs little overhead and minimises the resource load on the devices involved.

A major advantage of MQTT is its efficiency and scalability. As MQTT is a lightweight standard, it requires less bandwidth and storage compared to other communication protocols (Soni & Makwana, 2017). In addition, MQTT supports a variety of topologies, with multiple publishers and subscribers. This enables scalable and flexible communication between many devices and applications. Another advantage of MQTT is its reliability. It supports message receipt with acknowledgment to ensure messages were successfully transmitted (Atmoko et al., 2017). This reliability is particularly important in applications where critical information is transmitted.

MQTT also offers high flexibility and interoperability. It is platform independent and can be implemented on different operating systems and devices (Bender et al., 2021). There are also a large number of MQTT brokers who act as intermediaries between publishers and subscribers. These brokers can run on different systems and enable communication between

devices from different manufacturers. This enables seamless integration and collaboration between devices.

Despite these advantages, MQTT also has some disadvantages. A disadvantage is the limited support for complex data structures. MQTT mainly supports the exchange of simple messages transmitted as strings or binary data (Soni & Makwana, 2017). MQTT is less suitable for applications that require complex data structures or extensive metadata. Furthermore, MQTT does not have any standardised security functions (Chen et al., 2020). Security must be implemented through additional mechanisms such as Transport Layer Security (TLS) or Virtual Private Networks (VPNs) to ensure secure communication. This can mean additional implementation effort and increase complexity.

### **2.3 Challenges of interoperability between communication standards**

Inadequate compatibility can mean that certain functions of the devices cannot be used. This problem is referred to as a lack of interoperability between smart home devices and manufacturers (Noura et al., 2019). ISO (2015) defines interoperability as, "*capability to communicate, execute programs, or transfer data among various functional units in a manner that requires the user to have little or no knowledge of the unique characteristics of those units*".

A central cause of interoperability problems results from the large number of device types, which have different functions and thus address different data structures (El Jaouhari et al., 2019). In many communication standards, profiles are predefined at the application level, which classify the most important functions of a device type (Valtchev et al., 2002). This has the advantage that not every manufacturer has to implement every function of a device individually and can focus on innovations. However, in terms of interoperability, this property of the standards poses a challenge. In order for all messages in a network to be translated from one protocol to another, gateways must know all the application profiles used (Phan & Kim, 2020). With an increasing number of manufacturers and IoT devices, it is no longer practical for gateway manufacturers to implement this large number of application profiles. If a gateway is not able to translate the data of a device on the application level, it follows that not all functions of the device can be used properly.



To solve the interoperability problems, one approach could be a universal communication standard (Hazra, et al., 2021). This relieves the gateways of a manageable number of application profiles. However, a comparison of existing communication standards in IoT shows that each standard has its own advantages and disadvantages, so that the corresponding standards are currently used depending on the area of application and operating system used (Samuel, 2016). Another possible solution is the development of a gateway that is able to dynamically add application profiles from the manufacturer's servers to its own database (Aloi et al., 2016; Phan & Kim, 2020). It must be assumed here that the application profiles are made freely available by the manufacturers. Taking into account the large number of manufacturers and IoT devices, this approach represents a major organisational and political effort.

The initiative to develop a uniform IoT framework was initiated by the Open Interconnectivity Foundation (OCF) in 2016 (OFC, N.D.) OFC aims to develop a publicly accessible framework to counteract fragmentation in the IoT landscape. The framework sets guidelines for interoperability between different standards in a network. In order to ensure interoperability, it is recommended to use IPv6 at the network layer level, which applies to each of the considered communication standards (OCF, 2022). However, the largest and leading manufacturers have also taken on the challenge of interoperability problems and have been developing the new communication standard Matter in cooperation under the leadership of the Connectivity Standard Alliance (CSA) since 2020.

## **2.4 Threats of IoT in smart home**

IoT devices have limiting factors in terms of size and power consumption due to their areas of application. This limitation of performance capacity is accompanied by technical limitations of possible implementations of security mechanisms (Gupta, 2019). However, the economical manufacture of IoT devices also contributes to the vulnerability of IoT systems (Chantzis et al., 2021). Many companies place an emphasis on device cost effectiveness, which in turn makes device security an undesirable expense. This also means that buyers are usually not sufficiently informed about the secure configuration of the devices (Emami-Naeini et al., 2019). It should also be considered that IoT systems can often be used for several decades without having to be replaced (Chantzis et al., 2021). Devices without Internet access in

particular are therefore subject to the increasing risk that these devices are not secured against newly discovered vulnerabilities.

Numerous attacks on IoT networks and smart home ecosystems have been discovered and published in recent years (Dorobantu & Halunga, 2020). It is possible to classify these attacks into known patterns. One type of attack is signal jamming, where the goal is to disrupt the transmission between two devices, thereby affecting the availability of the system (Alhammedi & Zaboony, 2022). This is typically achieved by sending interfering signals, which means that the devices can no longer receive relevant messages from the radio traffic.

Another common type of attack is the replay attack, in which an attacker tries to read messages between two devices and then sends them to the original recipient. It is not necessary for the attacker to crack the encryption mechanisms used in order to manipulate the behaviour of the target device (Marksteiner et al., 2017). While battery-powered IoT devices can lead to a targeted increase in power consumption and thus massively decrease battery lifetime, such attacks can lead to serious health risks in the context of medical IoT devices (Butt et al., 2019 ).

In setting tampering attacks, attackers try to change the configuration of the target device (Chantzis et al., 2021). For example, this can result in malicious server requests being accepted or all incoming requests being blocked. In addition, IoT devices are often vulnerable to hardware integrity attacks. These are attacks that involve physical access to the device hardware, such as malicious code injection through an unprotected USB port (Abomhara & Køien 2015).

Since IoT systems usually include a large number of devices, attackers can try to imitate legitimate devices via node cloning attacks (Mogbil et al., 2020). In this way, an attacker could imitate the control unit in a network and thereby gain access to the entire network. All attacks in which communication between devices in a network is intercepted can be summarised under the term security and privacy breaches (Chantzis et al., 2021). The attackers monitor network communication and, if necessary, try to circumvent the encryption of the messages in order to read out relevant information. In addition, the risk of human error always remains. This includes, for example, social engineering or phishing attacks, where an attacker can gain control of the system (Ali & Award, 2018).

The use of IoT standards and frameworks, such as those provided by Matter, offer manufacturers support, as they already implement many security mechanisms and thus

simplify and accelerate development. However, this support can also lead to a false perception of security. There is an assumption that a most widely used framework or communication standard already has sufficient security measures when in reality there may be fundamental security problems (Gupta, 2019).

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